

CY 2021 Service Category Performance Measures (PM) Selections

Across all Service Providers in RWHAP Part B

CY2021 funded HRSA Service Categories ¹ requiring a PM based on the highest utilization in CY2020		CY2020 Service Category utilization and thresholds ²		Service Category Performance Measures selected for CY2021
1.	ADAP	CAREAssist clients enrolled in CY20 ³ = 4,021		Viral Suppression ⁴
				In Care/Retained in Care ⁴
a.	Medication Co-pay ⁵	N= 1789	44%	Viral Suppression
		D= 4021		
b.	Medication Full cost ⁵	N= 899	22%	Viral Suppression
		D= 4021		
2.	Case Management (non-medical)	N= 1387	99%	Viral Suppression
		D= 1404		Stable Housing
3.	Medical Case Management (MCM)	N= 1130	80%	MCM Care Plan
		D= 1404		In Care/Retained in Care
4.	Emergency Financial Assistance	N=283	20%	Viral Suppression
		D= 1404		
		COVID EFA	20%	COVID EFA
		N=285 D=1404		Viral Suppression
5.	Food Banks/Home Delivered Meals	N= 701	50%	Viral Suppression
		D= 1404		In Care/Retained in Care
6.	Housing	N= 176	13%	Stable Housing
		D= 1404		
7.	Medical Transportation	N= 329	23%	In Care/Retained in Care
		D= 1404		

Performance Measure Numerator and Denominator definitions

Viral Suppression	Numerator: clients with a HIV viral load (VL) < 200 copies/mL at last VL lab in CY
	Denominator: clients with at least one VL lab in the CY
In Care/ Retained in Care	Numerator: clients with at least one CD4 or VL lab in CAREWare in CY
	Denominator: clients who received a service in CY
MCM Care Plan	Numerator: MCM clients with at least one RN Care Plan service every six months
	Denominator: clients who received a MCM service and have a high RN Acuity
Stable Housing	Numerator: clients last CW housing status was stable/permanent in CY
	Denominator: clients who received a service in CY

¹ 10 funded HRSA Service Categories did not meet the minimum CY2020 Service Category utilization threshold to indicate the need for a service category specific Performance Measure in CY2021.

² Previous CY Service Category utilization determines current CY funded Service Categories needing a PM. The % of RWHAP eligible clients who received a Part B RWHAP-funded service category (regardless of RW funding source) determines the # of PMs needed per Service Category, based on the following HRSA thresholds:
 >=50% usage=2 PM's; >15% to <50% usage=1 PM; <=15% usage =0 PM

³ CY2020 ADR data

⁴ CY2020 Surveillance data

⁵ FFY22 PTR Implementation Plan data

Source: [HRSA PCN #15-02 Clinical Quality Management Policy](#)