

## HIV Care and Treatment Program: CAREAssist and HIV Community Services 2024-2025 Performance Measures for Programs and Service Category Utilization

### Performance Measures

Performance measure data are collected and analyzed for health disparities across target populations quarterly and annually by the HIV Care and Treatment program. HIV Community Services subrecipients and providers analyze these data and provide a semi-annual performance measure narrative plan for unmet goals.

### Performance measures by HRSA Service Category

#### Program: CAREAssist -- ADAP

Service Category: **ADAP**

1. Clients enrolled in CAREAssist (CA) at any point in the calendar year
  - 1.1. **Viral Suppression:** 90% clients will have a HIV viral load less than 200 copies/mL at last HIV viral load test during the year.
  - 1.2 **In Care / Retained in Care:** 90% of clients will have a HIV medical visit within 12 months (as measured by CD4 or VL Lab).
2. Insured CAREAssist (CA) clients who had one Pharmacy dispensing payment for medication.
  - 2.1. **Viral Suppression:** 90% clients will have a HIV viral load less than 200 copies/mL at last HIV viral load test during the year.
3. Uninsured CAREAssist (CA) clients who had one full cost payment for CA-funded medication.
  - 3.1. **Viral Suppression:** 90% clients will have a HIV viral load less than 200 copies/mL at last HIV viral load test during the year.

#### Program: HIV Community Services – RW Part B HIV Case Management

1. Service Category: **Case Management (non-medical)**
  - 1.1 **Viral Suppression:** 90% clients will have a HIV viral load less than 200 copies/mL at last HIV viral load test during the year.
  - 1.2 **Stable Housing:** 90% of clients will have stable housing.

2. Service Category: **Medical Case Management**

2.1. **MCM Care Plan:** 90% of medical case management (MCM) clients will have a MCM care plan developed and/or updated 2 or more times a year

2.2. **In Care / Retained in Care:** 90% of clients will have a HIV medical visit within 12 months (as measured by CD4 or VL Lab).

3. Service Category: **Emergency Financial Assistance**

3.1. **Viral Suppression:** 90% clients will have a HIV viral load less than 200 copies/mL at last HIV viral load test during the year.

4. Service Category: **Food Banks/Home Delivered Meals**

4.1 **Viral Suppression:** 90% clients will have a HIV viral load less than 200 copies/mL at last HIV viral load test during the year.

4.2 **In Care / Retained in Care:** 90% of clients will have a HIV medical visit within 12 months (as measured by CD4 or VL Lab).

5. Service Category: **Housing Services**

5.1 **Stable Housing:** 90% of clients will have stable housing.

6. Service Category: **Medical Transportation**

6.1 **In Care / Retained in Care:** 90% of clients will have a HIV medical visit within 12 months (as measured by CD4 or VL Lab).

**Performance measures for all Service Categories, regardless of funding:**

**HIV Care and Treatment clients (CAREAssist and HIV Community Services)** who received a service in the Calendar Year (CY), regardless of funding source:

**Viral Suppression:** 90%<sup>1</sup> clients will have a HIV viral load less than 200 copies/mL at last HIV viral load test during the year.

**In Care / Retained in Care**<sup>2</sup>: 90%<sup>3</sup> of clients will have a HIV medical visit within 12 months (as measured by CD4 or VL Lab).

**Program: CAREAssist**

1. **Application Determination:** 95% of CAREAssist (CA) applications<sup>4</sup> approved/denied for new CA enrollment within 14 days of CA receiving complete application in the year.
2. **Eligibility Recertification:** 95% of CA enrollees reviewed for continued CA eligibility two or more times a year.

**Program: HIV Community Services**

1. **MCM Care Plan:** 90% of medical case management (MCM) clients will have a MCM care plan developed and/or updated 2 or more times a year.
2. **Stable Housing:** 90% of clients will have stable housing.

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<sup>1</sup> Oregon HIV/STD/TB Program Strategic Plan goal; Oregon's 2022-2026 Integrated Plan goal: Increase the proportion of PLWH who are virally suppressed by 17% (from 77% to 90%)

<sup>2</sup> In Care HIV Care & Treatment Care Continuum definition is the same as CDC Care Continuum "Receipt of Care"

<sup>3</sup> Oregon's 2022-2026 Integrated Plan goals: linked to medical care within 30 days of HIV diagnosis by 25%; Increase proportion of newly diagnosed individuals linked to care within 30 days from 72% to 90%; Identity and engage or reengage 50% of PLWH who are out of care (OOC) or never in care (NIC)

<sup>4</sup> New applications of clients received complete in CY who were never enrolled before

## HIV Care Continuum

### HIV Care and Treatment: CAREAssist and HIV Community Services HIV care continuum

1. **Enrolled:** clients who received a service in CY.
2. **In Care:** Clients who received at least one service and had at least one CD4 or VL lab reported in CAREWare/CAREAssist databases in CY. Goal=90%
3. **Suppressed:** Clients who had HIV viral load less than 200 copies/mL at last HIV viral load test in CY. Goal=90%

### State of Oregon HIV care continuum:

1. **Infected:** Total HIV-infected in Oregon, diagnosed and not diagnosed
2. **Diagnosed:** Confirmed HIV cases living in Oregon
3. **In Care:** One or more CD4 or viral load result reported in CY
4. **On Treatment**<sup>5</sup>: Medical Monitoring Project estimate of 97% of in-care patients on ARVs
5. **Suppressed:** Percent of resident HIV cases whose last viral load in CY was < 200 copies/mL

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<sup>5</sup> Medical Monitoring Project estimate of 97% of in-care patients on ARVs