

### HRSA Service Category Utilization – Calendar Years: 2022-2024 HIV Care & Treatment

#### Funded Service Categories requiring a CAREAssist Performance Measure (PM)

HRSA Service Categories <sup>1</sup> CAREAssist Performance Measures <sup>2</sup>		CAREAssist (ADAP) Service Category Utilization		
		CY2022 CA clients served= 3,869 (D)	CY2023 CA clients served= 3,740 (D)	CY2024 <sup>3</sup> CA clients served= 3,694 (D)
<i>Programmatic Performance Measures:</i> <ul style="list-style-type: none"> <li>Viral Suppression</li> <li>In Care/Retained in Care</li> </ul>				
1a.	ADAP: One Pharmacy dispensing payment for medication (insured) <ul style="list-style-type: none"> <li>Viral Suppression</li> </ul>	1,635 42%	1,604 43%	1,528 41%
1b.	ADAP: One Full cost payment for CA-funded medication (uninsured) <ul style="list-style-type: none"> <li>Viral Suppression</li> </ul>	804 21%	729 19%	606 16%

#### Funded Service Categories requiring a Part B Performance Measure (PM)

HRSA Service Categories <sup>1</sup> Part B Performance Measures <sup>3</sup>		Part B Service Category Utilization		
		CY2022 CM clients served= 1,497 (D)	CY2023 CM clients served= 1,525 (D)	CY2024 <sup>3</sup> CM clients served= 1,521 (D)
<i>Programmatic Performance Measures:</i> <ul style="list-style-type: none"> <li>Viral Suppression</li> <li>In Care/Retained in Care</li> </ul>				
1.	Case Management (non-medical) <ul style="list-style-type: none"> <li>Viral Suppression</li> <li>Stable Housing</li> </ul>	1,490 100%	1,515 99%	1,511 99%
2.	Medical Case Management <ul style="list-style-type: none"> <li>MCM Care Plan</li> <li>In Care/Retained in Care</li> </ul>	1,243 83%	1,385 91%	1,266 83%

3.	Food Banks/Home Delivered Meals <ul style="list-style-type: none"> <li>• Viral Suppression</li> <li>• In Care/Retained in Care</li> </ul>	794 53%	789 52%	837 55%
4.	Medical Transportation <ul style="list-style-type: none"> <li>• In Care/Retained in Care</li> </ul>	370 25%	373 24%	334 22%
5.	Housing <ul style="list-style-type: none"> <li>• Stable Housing</li> </ul>	231 15%	202 <sup>4</sup> 13%	247 16%
6.	Emergency Financial Assistance <ul style="list-style-type: none"> <li>• Viral Suppression</li> </ul>	223 15%	296 19%	222 15%
<b>Funded Part B HRSA Service Categories <u>NOT</u> requiring Part B Performance Measures</b>				
HRSA Service Categories <sup>1</sup>		Part B Service Category Utilization		
		CY2022	CY2023	CY2024
7.	Oral Health Care <sup>5</sup> <div>Dental Clinical Service</div> <div>Oral Health-Full Cost</div> <div>Phase 1 Dental Clinical Service</div>	247 16%	205 14%	269 18%
		97 6%	64 4%	116 8%
		7 <1%	6 <1%	9 <1%
		196 13%	172 11%	198 13%
8.	Linguistic Services	79 5%	53 4%	55 4%
9.	Home and Community-based Services	35 2%	35 2%	35 2%
10.	Health Insurance Premium & Cost Sharing	42 3%	26 2%	34 2%

11.	Mental Health Services	38 2%	49 3%	31 2%
12.	Home Health Care	0	0	1 <1%
13.	Medical Nutrition Therapy	3 <1%	2 <1%	0
14.	Outpatient/Ambulatory Health Services	0	0	0
15.	Substance Abuse Outpatient Care	0	0	0
16.	Substance Abuse Services (residential)	0	0	0

<sup>1</sup> Source: [HRSA PCN #16-02 Ryan White HIV/AIDS Program Services: Eligible Individuals & Allowable Uses of Funds](#)

<sup>2</sup> Number of PM's for each Service Category is based on the past CY data. Client thresholds for Performance Measures (PM) are determined by the percentage of RWHAP eligible clients receiving at least one unit of service for a RWHAP-funded service category (regardless of funding source), as follows: >=50% usage=2 PM's; >15% to <50% usage=1 PM; <=15% usage =0 PM

<sup>3</sup> 2024 CAREAssist and Community Services Performance Measures outcomes are documented here: CQM\_PM Quarter\_Annual\_Outcomes\_Service Categories\_HIVCAT\_2024

<sup>4</sup> Although Housing Service Category utilization percentage is under the threshold and no longer requires a PM in CY24, QMC decided we will continue to have a PM.

<sup>5</sup> Oral Health Care Service Category:

- Subrecipient HIV Alliance's Dental Case Management Program includes Direct Client Service Costs- LCC Phase 1 Oral Health Care expenditures provided to clients; services documented in CAREWare are \$0 per service
- The utilization percentage in CY24 was over the utilization threshold and requires a PM in CY25.

Service Category Utilization PM Threshold Source: [HRSA PCN #15-02 Clinical Quality Management Policy](#)

**Notes:**

- Service Categories in orange indicate a HRSA Core Service
- CAREWare Funding Sources for Service Category Utilization= Part B (HIVA only), Part B Program Income