Outstanding Performance Criteria
OHA-Drinking Water Program

The Drinking Water Program (DWP) has identified criteria for determining whether a Community public water system should be considered to have outstanding performance. This designation is given at the completion of a water system survey, formerly referred to as a sanitary survey. A water system survey is an on-site review of a system’s sources, treatment, storage facilities, distribution system, operation and maintenance procedures, monitoring, and management, for the purpose of evaluating the system’s capability of providing safe water to the public. Systems that are designated outstanding performers will have their water system survey frequency reduced from every 3 years to every 5 years.

The criteria for outstanding performance are:
1) No Maximum Contaminant Level (MCL), Action Level, or Treatment Technique violations in the last 5 years;
2) No more than one Monitoring and Reporting violation in the last 3 years. The one violation must be resolved (results submitted);
3) No significant deficiencies or rule violations identified during the current water system survey; and
4) Has not had a waterborne disease outbreak attributable to the water system in the last 5 years.

To check your water system’s violation history, go to http://healthoregon.org/dwp and in the “More Resources” box on the right, click on “Drinking Water Data Online.” Type in your water system name or PWS ID number. The date of the last survey is listed on this page. Towards the bottom of that page, under “For further information…,” click on “Violations”.
- An MCL violation will have “MCL” in the Violation Type column.
- Treatment Technique violations are for inadequate surface water treatment or corrosion control.
- If the system has one Monitoring and Reporting violation during the last 3 years, there must be a subsequent monitoring result for that contaminant on record in order to meet criterion #2.

We strongly encourage all systems to meet the Outstanding Performance criteria. We will review your system’s designation for Outstanding Performance after completion of each water system survey. The designation will remain in effect as long as the criteria continue to be met.

If you have any questions relating to compliance with any of these criteria, please contact your regional Drinking Water Program or County Health Department staff person, or contact the DWP Phone Duty person at 971-673-0405.

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