

Template on Reverse

You may provide public notice to persons served as soon as practical but within 30 days after you learn of the elevated arsenic result. You may issue a repeat notice every three months for as long as the problem persists.

Noncommunity and state-regulated water systems may use one of the following methods:

- Posting in conspicuous locations
- Hand delivery
- Mail

The notice on the reverse is appropriate for mailing, posting, or hand delivery. If you modify this notice, you must still include the mandatory language unchanged (see below).

Mandatory Language

Mandatory language on health effects must be included as written.

You must also include standard language to encourage the distribution of the public notice to all persons served, where applicable. This language is also presented in this notice in italics and with an asterisk on either end.

Corrective Action

In your notice, describe corrective actions you are taking. Do not use overly technical terminology when describing treatment methods. Listed below are some steps commonly taken by water systems with elevated arsenic. Depending on the corrective action you are taking, you can use one or more of the following statements, if appropriate, or develop your own text:

- We are working with [local/state agency] to evaluate the water supply and are researching options to correct the problem. These options may include treating the water to remove [contaminant] or connecting to [system]'s water supply.
- We have stopped using the contaminated well. We have increased pumping from other wells, and we are investigating drilling a new well.
- We have increased the frequency that we will test the water for [contaminant].
- We have since taken samples at this location and had them tested. These samples show that we meet the standards.

Repeat Notices

If this is an ongoing violation and/or you fluctuate above and below the MCL, you should give the history behind the violation, including the source of contamination, if known. List the date of the initial detection, as well as how levels have changed over time. If levels are changing as a result of treatment, you can indicate this.

After Issuing the Notice

Make sure to send DWS a copy of each type of notice and a certification that you have met all public notification requirements within ten days after issuing the notice [OAR 333-061-0040(1)(i)]

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Enter Water System Name Has Levels of ARSENIC Above Drinking Water Standards

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We routinely monitor for the presence of drinking water contaminants. On enter date here we received notice that the sample collected on enter date here showed that our system exceeds the standard or maximum contaminant level (MCL), for arsenic. The standard for arsenic is 0.010 mg/L. The average level of arsenic over the last year has been [provide level]. **OR** arsenic was found at [provide level].

What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. Boiling the water does not reduce the chemical level. Boiling the water can make the chemical more concentrated, because the chemical remains behind when the water is evaporated. However, if you have specific health concerns, consult your doctor.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours. However, some people who drink water containing arsenic in excess of the MCL over many years could experience skin damage or problems with their circulatory system, and may have an increased risk of getting cancer.

What is being done?

[Describe corrective action.] We anticipate resolving the problem by **enter date here**.

For more information, please contact [name of contact] at [phone number] or [mailing address].

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by **enter water system name**. State Water System ID#: 41 **enter number**.

[Type here]

Date distributed: **enter date here**

[Type here]