Drinking Water Services Website

Tia Skerbeck, REHS
Partner Services Coordinator
Drinking Water Partners
–Fall Training–
October 17, 2017
Presentation Outline

• Main DWS site – things may look different
• Main DWS site
  – Resources for operators
  – Resources for consumers
• County & ODA Resources
Oregon Drinking Water Services

Working to keep drinking water safe for Oregonians

Access to safe drinking water is essential to human health. Each person on Earth requires at least 20 to 50 liters of clean, safe water a day for drinking, cooking and simply keeping themselves clean. Oregon Drinking Water Services works to help keep drinking water safe for Oregonians.

Oregon Drinking Water Services (DWS) administers and enforces drinking water quality standards for public water systems in the state of Oregon. DWS focuses resources in the areas of highest public health benefit and promotes voluntary compliance with state and federal drinking water standards. DWS also emphasizes prevention of contamination through source water protection, provides technical assistance to water systems and provides water system operator training.

Services

- Cross Connection & Backflow Prevention
- Emergency Preparedness & Security
- Groundwater & Source Water Protection

Resources

- County & Department of Agriculture Resources
- Data Online
- Domestic Well Safety Program
- Drinking Water Advisory Committee (DWAC)

News and Hot Topics

Link
Pipeline Newsletter, January 2017
Information on Healthy School Facilities
Main Drinking Water Site

Things that may look different . . .
Public Health Division
Lifelong health for all people in Oregon

The Public Health Division works to protect and promote the health of all Oregonians and the places we live, work, play and learn.

Explore Our Site
- Most Popular
- I want to...
- A to Z
- News and Advisories
- About Us
- Connect With Us

What We Do
- Vital Records and Certificates
  - Birth, death, marriage, divorce...
- Environmental Health
  - Drinking water, food safety, healthy homes...
- Diseases and Conditions
  - Chronic and communicable disease prevention
- Preparedness
  - SERV-OR, HAI, partner resources...
- Prevention and Wellness
  - Vaccines, tobacco, oral health, substance use...
- Provider and Partner Resources
  - Health care, EMS, LHDs, research...

Stay Informed
- Flu prevention
- Wildfires and smoke
- Recreational advisories
- Opioid overdose and misuse
- Marijuana and your health
- Rules and rulemaking (OAR, ORS)
- More news and advisories
Drinking Water Services

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- For Consumers
- Rules & Implementation Guidance
- Training Opportunities
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Link
- Pipeline Newsletter, January 2017
- Information on Healthy School Facilities
- For water systems: Pay your 2016 survey fee online
- Shutdown tips for seasonal groundwater systems
- Water Systems: What are you doing for National Drinking Water Week?
- Algae resources for water system operators
- Rulemaking for Promotion of Seismic Resiliency & Clarification

View archived hot topics and news items
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ADA Compliant

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View archived hot topics and news items
### Archive

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### All Topics

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Resources for Operators

Oregon Drinking Water Services

Working to keep drinking water safe for Oregonians

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News and Hot Topics

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- Pipeline Newsletter, January 2017
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- For water systems: Pay your 2016 survey fee online
- Shutdown tips for seasonal groundwater systems
- Water Systems: What are you doing for National Drinking Water Week?
- Algae resources for water system operators
- Rulemaking for Promotion of Seismic Resiliency & Clarification

View archived hot topics and news items
Resources for Operators

Monitoring and Reporting

Resources for Labs and Water Systems

Laboratory Lists and Reporting Information
Information on accredited and certified laboratories, laboratory reporting forms, and direct reporting.

Resources and Forms
Forms and information on monitoring requirements.

Consumer Confidence Reports
Get resources to assist your water system in developing a CCR. All community water systems are required to provide an annual Consumer Confidence Report (CCR) to their customers and submit a copy to Drinking Water Services.

Health Effects of Contaminants
Bulletins covering the possible health effects of drinking water containing various contaminants.

See Also
- Domestic Well Testing for Real Estate Transactions

Key Resources
- Drinking Water Data Online
- For Consumers
- Site Map
Resources for Operators

Resources and Forms

On this page:
- Water System Sampling Points
- Coliform Monitoring
- Turbidity and Surface Water Treatment
- Disinfection Byproducts (DBPs)
- Groundwater Rule
- Maximum Residual Disinfectant Levels
- Chemical Monitoring
- Arsenic
- Radionuclides
- Lead and Copper

Read about Oregon Drinking Water Services and access resources and view templates.

Water System Sampling Points
- Where to Take Samples-Groundwater Systems
- Where to Take Samples-Surface Water Systems

Coliform Monitoring
- Groundwater Rule
- A Small Systems Guide to the Total Coliform Rule
- Coliform Bacteria
- Coliform Monitoring Frequencies for All Systems (pdf) [Temporarily unavailable]
- How to Interpret Coliform Test Results (pdf) [Temporarily unavailable]
- How to Develop a Coliform Sampling Plan — Summer 2009 Pipeline
- How to disinfect a well
- Proper Microbiological Sampling Techniques (pdf) [Temporarily unavailable]
- Turbidity and Coliform monitoring frequencies for all Systems
- Coliform Sampling Plan Template for Small Public Water Systems Serving Up to 1,000 Persons: tailable MS Word or PDF

Public Health Division
Drinking Water Services
Resources for Operators

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Contact Us  Data Online

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PUBLIC HEALTH DIVISION
Drinking Water Services
Resources for Operators

Resources for Oregon Water System Operators

**Surface Water Treatment**
Water systems that treat surface water sources have to deal with complex regulatory requirements, constantly changing raw water quality, and costly management of various assets. The Surface Water Treatment site provides information and tools needed to optimize water treatment processes and maximize public health protection without costly capital improvements.

**Capacity Development**
Water system capacity is the technical, managerial and financial capability of a water system to achieve and maintain compliance with drinking water standards and consistently provide safe drinking water. The Capacity Development site provides information and resources for drinking water systems to help build their capacity.

**Public Notice Resources & Templates**
Water systems are required to issue public notices to alert consumers under specific circumstances (for example, when exceeding a Maximum Contaminant Level, failing to complete required tests, failing to report the results, or failing to meet treatment technique requirements). This page includes information on public notification requirements and templates for issuing public notices, as well as translators and FAQs for effective communication with partners and the public.

**Fact Sheets & Best Management Practices**
Information, techniques, and best management practices for water system management, including contact sampling plans, start-up and shut-down tips for seasonal systems, shock chlorination instructions, preparing for water system events.

**Water System Surveys & Outstanding Performance**
Information for water system operators on how to prepare for water system surveys and treatment plant inspections, as well as information on the outstanding performance designation for community water systems.

**Circuit Rider Program**
Circuit Riders provide on-site technical assistance for short-term operational problems for community water systems serving populations under 10,000, as well as not-for-profit transient and non-transient non-community water systems.

**Pipeline Newsletter**
Published monthly by Oregon Drinking Water Services, the Pipeline newsletter provides information on technology, training, and regulatory and policy issues for public water systems in order to improve the quality of drinking water in Oregon.
Resources for Operators

Resources for Oregon Water System Operators

Surface Water Treatment
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Resources for Operators

Control & F

November 2014
Program update: Oregon’s Aging Water Treatment Facilities; Outstanding Performers; OHA Answers to Questions; Aging Infrastructure? We’ve Got You Covered; Meeting Calendar; Training Calendar.

April 2014
Program update; Rulemaking update; Ten tips to help communities hire an engineer; Everything you need to know about written operator protocols; Revised Total Coliform Rule: A Quick Reference Guide; Congratulations to our "Outstanding Performers"; Unregulated Contaminant Monitoring Rule and Consumer Confidence Reports; Pendleton office update; 2015 Drinking Water Infrastructure Needs Survey; Operator Certification Corner; Succession planning; Want help with issues pertaining to treatment plant operations? Reminder: Stage 2 Disinfection Byproducts Monitoring Rule is in effect! Does your polymer have acrylamide or epichlorohydrin? Aging infrastructure? We’ve got you covered! Staff updates; AWWA’s new backflow prevention YouTube videos. To be — or not to be — that is the LEADed question... Boosting resiliency offers short and long term benefits. Meeting calendar; Training calendar.

October 2013
Cryptosporidiosis outbreak in Eastern Oregon update; Emergency awareness apps; 100-foot setback requirement for wells and springs; Gutter-drain style reserves for Reservoirs; Meeting calendar; Training calendar.

April 2013 - Revised from print edition
Program update; Stage 2 disinfection byproducts monitoring; Plan review update; Are my drinking water chemicals safe?; Consumer Confidence Reports; Update on electronic delivery. Staff updates; Congratulations to our "Outstanding Performers"; Calibration and care of pH meters; It's coming — no more deadlines; Meeting calendar; Training calendar.

September 2012
Program update: Drinking Water Program Performance Survey; Loss of water pressure requires boil water advisory; Congratulations to our outstanding performers; Fall 2012 advanced small water system training courses; Shutdown tips; Meeting calendar; Training calendar.

April 2012
Program update; Stage 2 Disinfection Byproducts Rule; Congratulations to our outstanding performers; Operator Certification Corner; It's coming mark your calendar! Advanced small water system training course rides again in 2012; Start-up tips for seasonal groundwater systems; Handy tips for lead and copper sampling; Meeting calendar; Training calendar.

Summer 2011
Program update: Reminder: 2011 Drinking Water Infrastructure Needs Survey is now underway; Congratulations to our outstanding performers; Staff updates; Drinking Water Program organizational chart; Meeting calendar; Training calendar.

Spring 2011
Oregon Public Health and the Department of Justice work to bring safe water to a Lincoln County public water system. Program update; Congratulations to our outstanding performers; Resources for cyanobacteria and drinking water; What is your certification number? Surface water systems - Do you need a tracer study?; New Advanced Small Water System Training Course 2011; It's coming! Mark your
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- Information on Healthy Schools
- For water systems: Pay your bills
- Shutdown tips for seasons
- Water Systems: What are Drinking Water Week?
- Algae resources for water
- Rate making for Promotion
- Clarification
Resources for Consumers

Your Water Quality

- Protecting Your Groundwater
- Prescription Drug Take-Back and Disposal
- Health Effects of Contaminants
- Home Water Treatment Devices (pdf)

Public Water Supply

- Drinking Water Data Online: Find detailed information about water quality data that is reported to Drinking Water Services. Search for your water system's name.
- Systems Adjusting Fluoride: A list of the community water systems in Oregon that add fluoride or purchase water that has fluoride added.
- Consumer Confidence Reports: Community water systems are required to distribute water quality reports annually. Contact your water system directly for this information. Check your water utility bill for your water system's name and contact information.
- Annual Compliance Report for Drinking Water

Private Wells

- Domestic Well Safety Program: Find general information about private wells including testing, health effects and stewardship information.
- Domestic Well Testing & Real Estate Transactions: Find out the legal responsibilities for well water testing before property transfer, what contaminants to sample for, and where and how to report the results as required.
# Resources for Consumers

## Groundwater Protection and Well Stewardship

### Oregon's Domestic Well Safety Program

Approximately 23% of Oregonians rely on domestic wells, or private wells, as their primary source of potable water.

This makes groundwater protection and well stewardship of high public health importance. To protect both the lifelong health of Oregonians and the state's groundwater resources, the Oregon Domestic Well Safety Program (DWS-P) focuses on improving local and state capacity to assess and manage risks associated with private wells.

DWS-P partners with local health departments and water information providers to further promote domestic well safety.

### Events and Resources

#### Upcoming Events
- **Free Testing**: For residents in Marion County and North Central Public Health Dist. (Wasco, Gilliam and Sherman counties).
- **RCAF** is hosting an Outreach & Well Assessment Workshop for stakeholders working with well owners Thursday, September 14th in Portland, Oregon. Please see flyer for workshop and registration details.

#### Ongoing Events
- **JACKSON COUNTY**: Jackson Soil and Water Conservation District offers FREE testing on Tuesdays from 9:30-9:30 am at their office. Any community member may drop a private well water sample for rapid nitrate testing.
- **LANE COUNTY**: Marriot and Thurston High Schools are offering FREE well water testing. See each school's flyer for specific dates and details. For other testing

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**Quick Links**

**Real Estate Transactions**

- RET Form: Domestic Well Testing for Real Estate Transaction

**Accredited Labs**

Search for Accredited Labs

Having a hard time finding an accredited lab? Watch the video for tips on finding a lab in your area.
Resources for Consumers

MARIST HIGH SCHOOL

Free Water Well Screening Program

Marist High School’s Water Well Screening Program is offering free water testing for local area residents who get their drinking water from private wells. The tests are conducted by science students in part of a hands-on water quality program, with teacher/staff guidance and oversight.

Appointments for the free screenings are necessary and can be made by calling the well testing lab at 541-284-7539, or by emailing the Program Coordinator, Sue Yellowtail at swyellowtail@marisths.org. Sample kits can be picked up at several locations in Lane County and include instructions and a sterile bacteria bottle, which is essential to ensure the quality of the tests.

Please drop off your samples at main office at Marist High School between 8:30 and 9:30 am of your scheduled testing day. Results will be emailed or mailed to customers within a week and include a comparison to levels recommended by the Environmental Protection Agency for drinking water. We make every effort to generate reliable results; however, it should be noted that we are not a certified drinking water quality laboratory.

Water Testing Parameters:
- Total Coliforms and E.coli bacteria
- Arsenic
- Nitrates
- Conductivity
- pH

Location for Test Kit:
- Lane County Environmental Health, 151 W 7th Ave Suite 430, Eugene
- Marist High School, 1900 Kingsley Road, Eugene
- Junction City Community Center, 175 S 3rd, P.O. Junction City (M-F, 11am-5pm)
- Davis Food and Seed, 5550 W 11th Ave, Eugene
- Placer Hill Food and Farm Supply, 64401 Edensdale Rd, Placard Hill
- Wagon Wheel Feed and Grain, 6062 N Pacific Hwy, Creswell
- Coburg Fire Station

Testing dates for the 2016-17 School Year are:
- November 3rd
- December 7th
- January 11th
- February 15th
- March 16th
- April 20th
- May 31st

PUBLIC HEALTH DIVISION
Drinking Water Services
Resources for Consumers

Oregon Drinking Water Services

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- Monitoring & Reporting
- Operator Certification
- Plan Review
- State Revolving Fund (SRF)
- Water System Operations

Resources

- County & Department of Agriculture Resources
- Data Online
- Domestic Well Safety Program
- Drinking Water Advisory Committee (DWAC)
- For Consumers
- Rules & Implementation Guidance
- Training Opportunities
- Site Map
- Contact Us

PUBLIC HEALTH DIVISION
Drinking Water Services
Resources for Consumers

Monitoring and Reporting

Drinking Water Services
Monitoring and Reporting
Laboratory Lists and Reporting Information
Resources and Forms
Consumer Confidence Reports
Health Effects of Contaminants
Contact Us

Resources for Labs and Water Systems

Laboratory Lists and Reporting Information
Information on accredited and certified laboratories, laboratory reporting forms, and direct reporting.

Resources and Forms
Forms and information on monitoring requirements.

Consumer Confidence Reports
Get resources to assist your water system in developing a CCR. All community water systems are required to provide an annual Consumer Confidence Report (CCR) to their customers and submit a copy to Drinking Water Services.

Health Effects of Contaminants
Bulletins covering the possible health effects of drinking water containing various contaminants.

See Also
- Domestic Well Testing for Real Estate Transactions
## Resources!

**ORELAP Accredited OREGON Laboratories that Test Drinking Water and Accept Samples from the Public**

<table>
<thead>
<tr>
<th>ORELAP ID</th>
<th>Laboratory Name</th>
<th>Site Address</th>
<th>Site City</th>
<th>Site State</th>
<th>Phone</th>
<th>Contact Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>4007</td>
<td>AgSource Laboratories</td>
<td>323 Sixth St.</td>
<td>Umatilla</td>
<td>OR</td>
<td>541-922-4894</td>
<td><a href="mailto:csimson@agsource.com">csimson@agsource.com</a></td>
</tr>
<tr>
<td>OR100013</td>
<td>Alexx Analytical Laboratories, Inc.</td>
<td>13035 SW Pacific Hwy</td>
<td>Tigard</td>
<td>OR</td>
<td>503-639-9311</td>
<td><a href="mailto:mail@alexxlabs.com">mail@alexxlabs.com</a></td>
</tr>
<tr>
<td>OR100012</td>
<td>Analytical Laboratory Group</td>
<td>361 West Fifth Ave</td>
<td>Eugene</td>
<td>OR</td>
<td>541-485-8404</td>
<td>kim@alg labs inc.com</td>
</tr>
<tr>
<td>OR100062</td>
<td>Apex Laboratories, LLC</td>
<td>12232 SW Garden Place</td>
<td>Tigard</td>
<td>OR</td>
<td>503-718-2323</td>
<td><a href="mailto:kyeomans@apex-labs.com">kyeomans@apex-labs.com</a></td>
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<tr>
<td>OR100054</td>
<td>Box R Water Analysis Laboratory, L.L.C.</td>
<td>567 NW 2nd St</td>
<td>Prineville</td>
<td>OR</td>
<td>541-447-4911</td>
<td><a href="mailto:boxrwaterlab@qwestoffice.net">boxrwaterlab@qwestoffice.net</a></td>
</tr>
<tr>
<td>OR100022</td>
<td>CH2M Hill Applied Sciences Laboratory</td>
<td>1100 NE Circle Blvd, Suite 300</td>
<td>Corvallis</td>
<td>OR</td>
<td>541-768-3111</td>
<td><a href="mailto:gcollins@ch2m.com">gcollins@ch2m.com</a></td>
</tr>
<tr>
<td>OR100038</td>
<td>City of Bend Water Quality Laboratory</td>
<td>22395 McGrath Rd</td>
<td>Bend</td>
<td>OR</td>
<td>541-322-6362</td>
<td><a href="mailto:cbarnes@ci.bend.or.us">cbarnes@ci.bend.or.us</a></td>
</tr>
<tr>
<td>OR100002</td>
<td>City of The Dalles Water Quality Lab</td>
<td>6780 Reservoir Rd</td>
<td>The Dalles</td>
<td>OR</td>
<td>541-239-2248</td>
<td><a href="mailto:dramos@ci.the-dalles.or.us">dramos@ci.the-dalles.or.us</a></td>
</tr>
<tr>
<td>OR100063</td>
<td>Edge Analytical, Inc - Portland</td>
<td>9150 SW Pioneer Ct Ste W</td>
<td>Wilsonville</td>
<td>OR</td>
<td>503-692-7802</td>
<td><a href="mailto:TPhan@edgeanalytical.com">TPhan@edgeanalytical.com</a></td>
</tr>
<tr>
<td>4075</td>
<td>Edge Analytical, Inc. - Bend</td>
<td>20222 Empire Avenue, Suite F4</td>
<td>Bend</td>
<td>OR</td>
<td>541-639-8425</td>
<td><a href="mailto:bend.lab@edgeanalytical.com">bend.lab@edgeanalytical.com</a></td>
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<tr>
<td>OR100009</td>
<td>Edge Analytical, Inc. - Corvallis</td>
<td>540 SW 3rd Street</td>
<td>Corvallis</td>
<td>OR</td>
<td>360-757-1400</td>
<td><a href="mailto:lj@edgeanalytical.com">lj@edgeanalytical.com</a></td>
</tr>
<tr>
<td>OR100033</td>
<td>Grants Pass Water Laboratory, Inc./The Water Lab</td>
<td>964 SE M Street</td>
<td>Grants Pass</td>
<td>OR</td>
<td>541-476-0733</td>
<td><a href="mailto:doree@gpwaterlab.com">doree@gpwaterlab.com</a></td>
</tr>
<tr>
<td>4027</td>
<td>LabCor Portland</td>
<td>4321 SW Corbett Ave; Suite A</td>
<td>Portland</td>
<td>OR</td>
<td>503-224-5055</td>
<td><a href="mailto:staff@labcorpdx.net">staff@labcorpdx.net</a></td>
</tr>
<tr>
<td>OR100026</td>
<td>McCowan Clinical Laboratory Inc.</td>
<td>179 W Commercial Street</td>
<td>Coos Bay</td>
<td>OR</td>
<td>541-257-7853</td>
<td><a href="mailto:mccowanlab@gmail.com">mccowanlab@gmail.com</a></td>
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<tr>
<td>OR100016</td>
<td>Neilson Research Corporation</td>
<td>245 South Grape St</td>
<td>Medford</td>
<td>OR</td>
<td>541-770-5678</td>
<td><a href="mailto:tkreutzer@inrclabs.com">tkreutzer@inrclabs.com</a></td>
</tr>
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</table>
County & ODA Resources
Oregon Drinking Water Services

Working to keep drinking water safe for Oregonians

Access to safe drinking water is essential to human health. Each person on Earth requires at least 20 to 50 liters of clean, safe water a day for drinking, cooking and simply keeping themselves clean. Oregon Drinking Water Services works to help keep drinking water safe for Oregonians.

Oregon Drinking Water Services (DWS) administers and enforces drinking water quality standards for public water systems in the state of Oregon. DWS focuses resources in the areas of highest public health benefit and promotes voluntary compliance with state and federal drinking water standards. DWS also emphasizes prevention of contamination through source water protection, provides technical assistance to water systems and provides water system operator training.

Services
- Cross Connection & Backflow Prevention
- Emergency Preparedness & Security
- Groundwater & Source Water Protection
- Monitoring & Reporting
- Operator Certification
- Plan Review
- State Revolving Fund (SRF)
- Water System Operations

Resources
- County & Department of Agriculture Resources
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- Domestic Well Safety Program
- Drinking Water Advisory Committee (DWAC)
- For Consumers
- Rules & Implementation Guidance
- Training Opportunities
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- Contact Us

News and Hot Topics

<table>
<thead>
<tr>
<th>Link</th>
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<tbody>
<tr>
<td>Pipeline Newsletter, January 2017</td>
</tr>
<tr>
<td>Information on Healthy School Facilities</td>
</tr>
<tr>
<td>For water systems: Pay your 2016 survey fee online</td>
</tr>
<tr>
<td>Shutdown tips for seasonal groundwater systems</td>
</tr>
<tr>
<td>Water Systems: What are you doing for National Drinking Water Week?</td>
</tr>
<tr>
<td>Algae resources for water system operators</td>
</tr>
<tr>
<td>Rulemaking for Promotion of Seismic Resiliency &amp;</td>
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</tbody>
</table>
For Environmental Health Specialists

The information on this page is designed for and intended for use by Drinking Water Services County and Department of Agriculture partners who have specialized training and are registered as environmental health specialists. If you have questions regarding this material please contact Drinking Water Services at (971) 673-0405.

Notice to Partners
You no longer need the username and password to access the DWS partner’s website:
- You can access the partner’s site from the main DWS website, or by going to www.healthoregon.org/dwpertners
- Some of the documents require a password to access. It is the same password you used to access the partners site.

Quick Reference
- Contact Reports: @ fillable MS Word -or- printable PDF
- 2014 Department of Agriculture Contract
- All other requests or correspondence submit to Compliance Drinking Water

Data Management
The Data Management Unit has created a new email address to receive electronic communications related to compliance or database updates:
- The new email address is compliance.dw@state.or.us
- All communication related to the following should be sent to the new email address:
  - Contact Reports;
  - Corrective Action Plans;
  - Enforcement Requests;
  - RTC Requests;
  - SDWS Inventory Change Requests;
## County & ODA Resources

### Coliform Resources

- **Resources for addressing confirmed E. coli positive sources under the Groundwater Rule**
  - Confirmed E. coli Positive Source Procedure
  - Response Flow Chart for E. coli Contaminated Groundwater Source
  - Source Evaluation Request Form
  - Disinfection Verification Form for Groundwater Systems
  - Cover Letter Template for Requiring GWR Compliance Monitoring
  - Compliance Monitoring Monthly Reporting Form
  - Template Follow Up Letter When Corrective Action is Not Completed on Schedule
  - Hydrogeologist responsibilities for confirmed E. coli & ground water under direct influence of surface water evaluation procedure

### Coliform Monitoring Resources

- Coliform Investigation Procedure
- Level 2 Coliform Investigation Form
- Coliform Alert Response Procedure:
  - Coliform Response Chart

### Groundwater Rule procedures following a positive routine coliform sample

### Compliance Resources

- PNC Resolution
- PNC 5-Month Compliance Letter
- Oregon RTC Criteria Procedure

### Conferences and Training

- Silver Falls Conferences
- Fall Training
- 2008 Drinking Water Program Orientation

### Document Library

### EPA Staff Resources

- State-EPA Agreement

### Inventory Updates

- Treatment Codes
- Chemical and Bacteriological Monitoring Schedule
- Entry Structure
- Source Information
- Water System Information
# County & ODA Resources

## Water System Surveys

<table>
<thead>
<tr>
<th>Survey Manual and Related Information</th>
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<tbody>
<tr>
<td>Symbols for Schematics and Sample Water System Schematics</td>
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<tr>
<td>Counting Population and Connections for a Public Water System</td>
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<tr>
<td>Chemical Monitoring Schedules for Community and Non-Transient Non-Community groundwater systems</td>
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<tr>
<td>Standard Monitoring Framework</td>
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<tr>
<td>Oustanding Performance</td>
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<tr>
<td>Deficiency List</td>
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<tr>
<td>Setback Issues Found in a Survey - Procedure</td>
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## Survey Form Templates

<table>
<thead>
<tr>
<th>Survey Form Template</th>
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<tbody>
<tr>
<td>About Survey Template Packets</td>
</tr>
<tr>
<td>Survey Template Instructions</td>
</tr>
<tr>
<td>Outstanding Performer Template</td>
</tr>
<tr>
<td>Pack 1: C-NTNC Groundwater Survey Template</td>
</tr>
<tr>
<td>Pack 2: C-NTNC Surface Water Survey Template</td>
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<tr>
<td>Pack 3: TNC-IP Survey Template</td>
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</table>

## Templates for Survey Cover Letters

<table>
<thead>
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<th>Templates for Survey Cover Letters</th>
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<tr>
<td>Community Groundwater Systems</td>
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<tr>
<td>NTNC, TNC, and Non-EPA Groundwater Systems</td>
</tr>
<tr>
<td>Community Surface Water Systems</td>
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<tr>
<td>NTNC, TNC, and Non-EPA Surface Water Systems</td>
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</table>

## Survey Deficiency Follow-up

<table>
<thead>
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<tbody>
<tr>
<td>Failure to Take Corrective Action Template for Groundwater Systems</td>
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<tr>
<td>Follow-Up of Deficiencies Procedure</td>
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## County & ODA Resources

<table>
<thead>
<tr>
<th>Monitoring Resources</th>
<th>Lead and Copper Rule:</th>
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</table>
| ● Chemical Monitoring Schedules for Community and Non-Transient Non-Community groundwater | ● Lead or Copper Exceedance Procedure  
● Plumbing Replacement Program Procedure  
● Lead and Copper Tap Sample Invalidation Procedure |
| ● Standard Monitoring Framework                                                      |                                                                                      |
| ● Alerts: What to Do With Chemical Detections                                        |                                                                                      |
| ● Arsenic Testing and Follow-up at TNC and State-Regulated Water Systems             |                                                                                      |

PUBLIC HEALTH DIVISION  
Drinking Water Services
These resources are grouped by type of document: PDF, Word and Excel, PowerPoint and Video. They are ordered alphabetically by Title.

**PDF Documents**

- 2015 Fall Training Agenda
- 2016 Fall Training Agenda
- 2016 Silver Falls Agenda
- 2016 Silver Falls Conference - Domestic Well Safety Program
- 2017 Fall Training Agenda
- 2017 Silver Falls Drinking Water Conference Agenda
- Alerts: What To Do With Chemical Detections
- Arsenic testing and follow-up at TNC and state-regulated water systems
- Backflow Refresher
- Chemical & Bacteriological Monitoring Schedule Change Form
- Coliform Alert Response procedure
- Coliform Investigation Procedure
- Coliform Investigations
- Coliform Sampling Plans & Seasonal Systems
- Confirmed E. Coli Positive in a Groundwater Source
- Counting Population for a Public Water System
- Deficiency Follow-Up
How to Search the Document Library

Control & F
Friendly URLs

www.healthoregon.org/dwp
www.healthoregon.org/dws
www.healthoregon.org/dwcapacity
www.yourwater.oregon.gov

www.healthoregon.org/dwpartners

www.healthoregon.org/opcert
www.healthoregon.org/payopcert

www.healthoregon.org/crossconnection
www.healthoregon.org/testercertification
www.healthoregon.org/specialistcertification
www.healthoregon.org/ccpayments

bit.ly/samplesiteform  - Lead & Copper sample site selections form (141-A)
bit.ly/opcertpayment  – online payments for OpCert