Water System Survey Tips and Tricks

Focus on Public Health

Fall Training
October 17, 2017



OFFICE OF ENVIRONMENTAL PUBLIC HEALTH
Drinking Water Services

Outline

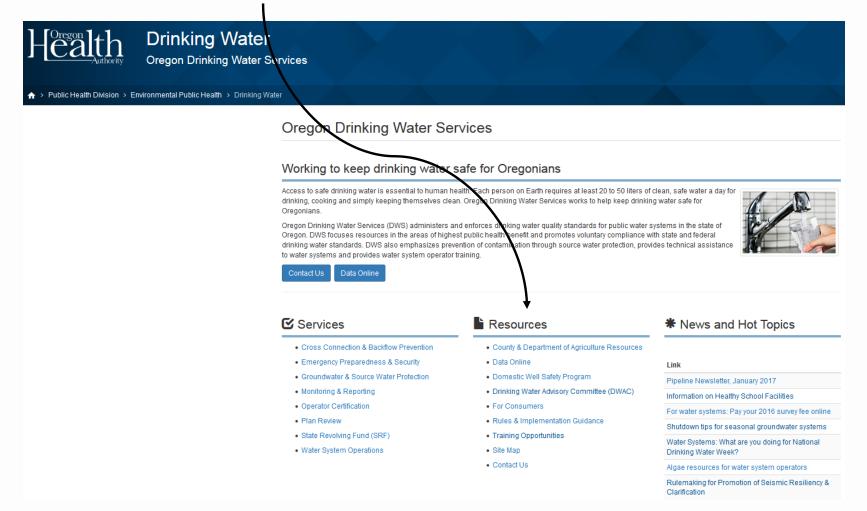
Tips and Tricks for:

- ✓ On-line Resources
- ✓ Scheduling Surveys
- ✓ Preparation
- ✓ Conducting surveys
- ✓ Using survey forms





On-line Resources – County & Dept. of Agriculture



County & Department of Agriculture Resources



Survey Basics Review

- A water system survey is an <u>on-</u> <u>site</u> inspection
- Surveys identify <u>significant</u> deficiencies and violations
- Must know <u>how</u> and <u>when</u> significant deficiencies are going to be resolved.
- Significant deficiencies found during survey will prevent community systems from being considered "outstanding performers."



OFFICE OF ENVIRONMENTAL PUBLIC HEALTH Drinking Water Services



Eight Survey Elements

- Water sources
- Treatment
- Distribution systems
- Finished water storage
- Pumps, pump facilities and controls
- Monitoring, reporting and data verification
- Water system management and operations
- Operator certification



Surveys => Updated Database (SDWIS)

- The survey is used to update our database (e.g., population, number of connections, treatment, chemical monitoring schedules, etc.)
- Forms are available on-line to update the database between surveys.

Inventory Updates

Drinking Water Services
County & Dept. of Agriculture
Resources
Water System Surveys
Conferences and Training
Document Library
Inventory Updates
EPA Staff Resources
Coliform Resources
Monitoring Resources
Compliance Resources

Contact Us

A Treatment Codes

The following documents are password protected:

- Entry Structure Diagram:
 - Refer to the treatment code list (above) when filling out this form.
 - A Entry Structure Diagram (includes drawing grid)
 - o @ Entry Structure Form and Drawing Grid

http://www.oregon.gov/oha/PH/HEALTHYENVIRONMENTS/DRINKINGWATER/RARTNERS/Pages/inventory.aspx

Schedule Survey Early

Notify WS of upcoming survey – Approx. 2 weeks prior

- Explain what survey involves & how long it will take
- Access to all facilities is needed
- Records should be available for regulator to review:
 - ✓ System-wide map
 - ✓ Sampling plans
 - √ O&M Manual
 - ✓ NSF certification for chemicals
 - ✓ Operator protocols (if applicable)
 - **✓** ERP
 - ✓ CCR, ASR, M&R records



Request Storage Tank Photos

- Request photos 2 weeks before survey showing:
 - Hatch (locked & watertight)
 - Vents (completely screened)
 - Overflow (flap valve/screen)
 - Other openings into tank interior.
- Ask to see recent tank inspection reports.
- Surveyors not advised to climb tanks.





Send "Preparing for Survey" Info

✓ "Preparing for a Water System Survey"

1 [Oromo 1 . 1

□⊕ No means to adequately determine flow rate on

contact chamber effluent line

+ pH, Temperature, and chlorine residual not

- ✓ Significant Deficiencies
- **✓** Outstanding Performer Criteria

Outstanding Performance Criteria OHA-Drinking Water Program

The Drinking Water Program (DWP) has identified criteria for determining whether a Community public water system should be considered to have outstanding performance. This designation is given at the completion of a water system survey, formerly referred to a sanitary survey. A water system survey is an on-site review of a system's sources, treatment, storage facilities, distribution system, operation and maintenance procedures, monitoring, and management, for the purpose of evaluating the system's capability of providing safe water to the public. Systems that are designated outstanding performers will have their water system survey frequency reduced from every 3 years to every 5 years.

The criteria for outstanding performance are:

- No Maximum Contaminant Level (MCL), Action Level, or Treatment Technique violations in the last 5 years;
- No more than one Monitoring and Reporting violation in the last 3 years. The one violation must be resolved (results submitted):
- 3) No significant deficiencies or rule violations identified during the current water
- Has not had a waterborne disease outbreak attributable to the water system in the last 5 years.

To check your water system's violation history, go to http://healthoregon.org/dwp and in the "More Resources" box on the right, click on "Drinking Water Data Online." Type in your water system name or PWS ID number. The date of the last survey is listed on this page. Towards the bottom of that page, under "For further information...," click on "Violations".

- · An MCL violation will have "MCL" in the Violation Type column.
- Treatment Technique violations are for inadequate surface water treatment or corresion control.
- If the system has one Monitoring and Reporting violation during the last 3 years, there must be a subsequent monitoring result for that contaminant on record in order to meet criterion #2.

We strongly encourage all systems to meet the Outstanding Performance criteria. We will review your system's designation for Outstanding Performance after completion of each water system survey. The designation will remain in effect as long as the criteria continue to be met.

If you have any questions relating to compliance with any of these criteria, please contact your regional Drinking Water Program or County Health Department staff person, or contact the DWP Phone Duty person at 971-673-0405.

Rev. 3/12/12

	PUBLIC HEALTH DIVISION Center for Health Protection, Drinking Water Services
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Health

For Water System Operators: Preparing for a Water System Survey

A water system survey is an on-site review of sources, treatment facilities, and reservoirs, to review the following records:

Health Water System Survey D OHA Drinking Wa						
Source Deficiencies:	□ Failure to calculate CT values correctly □ No means to adequately determine disinfection contact time under peak flow and minimum storage conditions □ Annual raw water sampling past due-0036(6)(w) □ Upsinfection Violations (OAR 333-0050(3)(k)) □ Bypass around UV system □ Lamp sleeve not cleaned □ Non-NSF approved chemicals-0087(6) □ Nor-NSF approved chemicals-0087(6) □ No Scross Connection (OAR 333-061-0070) □ No Cross Connection (CAR 333-061-0070) □ Nor-NSF approved chemicals-0085(7) □ NSF approved chemicals-0085(7) □	liform sampling plan. he distribution system. and Maintenance Manual, and other written procedures. y Response Plan. dosage records if treatment is applied. SF Standard 60 certification for each chemical added to the drinking esidual monitoring records if the system is chlorinated. any tracer study to verify disinfection contact time, if applicable. other documents that provide enough detail to determine the current of: ccess hatch in open and closed/locked positions, ents that show all screening is secure with no gaps, and ther openings into the tank interior such as telemetry ports and dic protection. unity water systems: nection control program plan, records, latest Annual Summary D. ptocols for under-certified operators, if applicable. e previous water system survey is advised. Contact your ator to request a copy of the previous survey.				
0030(9)	No certified operator at required level-0065(2).					

+ No protocol for under certified operator-0225(5).

Other Rule Violations:



"Preparing for Survey" Info On-line



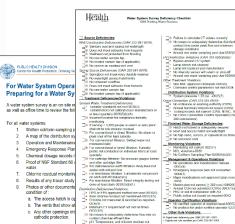
11. Written protocols for under-certified operators, if applicable

Note: Reviewing the previous water system survey is advised. Contact your drinking water regulator to request a copy of the previous survey.

Water System Operations

Oregon Drinking Water Services

🚓 > Public Health Division > Environmental Public Health > Drinking Water > Water System Operations > Water System Surveys & Outstanding Performance



Water System Surveys & Outstanding Performance

Drinking Water Services

Water System Operations

Surface Water Treatment

Capacity Development

Public Notice Resources & Templates

Fact Sheets & Best Management Practices

Water System Surveys & Outstanding Performance

Circuit Rider Program

Pipeline Newsletter

Contact Us

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Water System Surveys and Inspections

- Preparing For A Water System Survey: For Water System Operators (pdf)
- Preparing For Your Water Treatment Plant Inspection: For Water System Operators (pdf)
- Deficiency List (pdf) revised 6/24/2015

Outstanding Performance

Oregon Drinking Water Services has identified criteria for determining whether a community public water system should be considered to have outstanding performance. This designation is given at the completion of a water system survey. Systems that are designated outstanding performers will have their water system survey frequency reduced from every 3 years to every 5 years

- · Outstanding Performance Criteria (pdf)
- . List of Outstanding Performers (on Data Online)

http://www.oregon.gov/oha/PH/HealthyEnvironments/Drinking Water/Operations/Pages/osp.aspx



Consider Equipment

- Chlorine Test Kit
 - DPD type for free chlorine
- pH meter (corrosion control)
- Maps (USGS, Google)
- Camera
- Flashlight
- Mirror
- Lunch (or snack)
- Cell phone
- Be prepared for inclement weather!



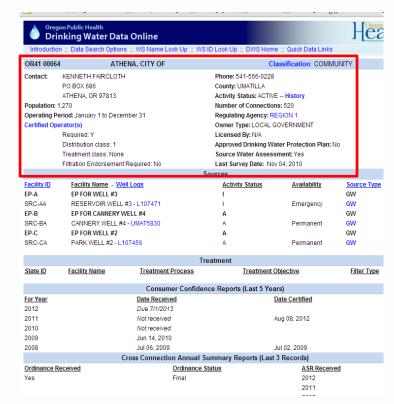






Review System Information Prior to Survey

- Previous survey
 - having the electronic MS Word version will help
- Monitoring & reporting
 - Check both coliform and chemical schedules/details
 - Anything past due or near due?
 - Any reductions possible?
 - Radionuclide schedules are based on last sample results.
- Violations/System Score/Enforcements
 - Are all violations resolved (RTC)?
 - System score near zero (<11)?
 - Any open enforcements?
 - Unresolved significant deficiencies?
 - Can anything be resolved?
- CCR & ASR reports (CWS)
- Correspondence since last survey (Contact reports)





Review Survey Process

- 1. Survey manual 2016
- 2. Setback issues procedure 2015

Survey Manual and Related Information

- Water System Survey Reference Manual revised 03/09/2016
- Bymbols for Schematics and Sample Water System Schematics
- Gounting Population and Connections for a Public Water System
- A Chemical Monitoring Schedules for Community and Non-Transient Non-Community groundwater systems
- Standard Monitoring Framework to assist with completing the water quality monitoring page of the survey
- · Outstanding Performance
- Deficiency List revised 6/24/2015
- Setback Issues Found in a Survey Procedure New 12/15/2015

http://www.oregon.gov/oha/PH/HEALTHYENVIRONMENTS/DRINKINGWATER/PARTNERS/Pages/surveys.aspx

Oregon Health Authority Drinking Water Services

Water System Survey Reference Manual

February 2016

Rev. 2-26-2016

Page 1 of 12



Download Latest Survey Template

Survey Form Templates

- About Survey Template Packets
- Survey Template Instructions
- Outstanding Performer Template

The following documents are password protected (they currently open best in Firefox):

- Packet 1: C-NTNC Groundwater Survey Template revised 10/12/2016
- Packet 2: C-NTNC Surface Water Survey Template revised 10/12/2016
- Packet 3: TNC-NP Survey Template revised 10/12/2016

http://www.oregon.gov/oha/PH/HEALTHYENVIRONMENT S/DRINKINGWATER/PARTNERS/Pages/surveys.aspx



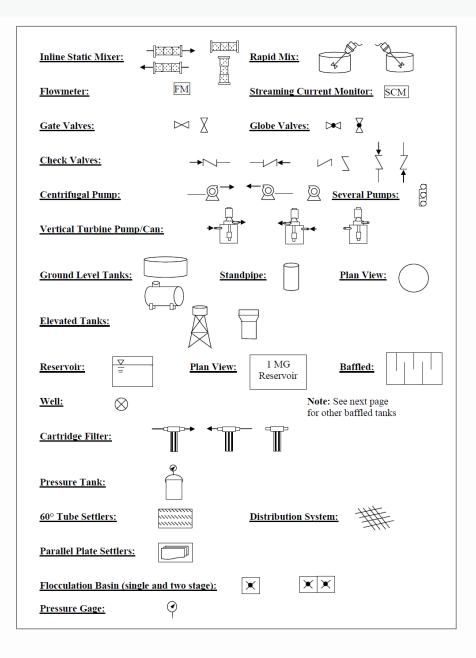
May Need Survey Symbols

Survey Manual and Related Information

- Water System Survey Reference Manual revised 03/09/2016
- Symbols for Schematics and Sample Water System Schematics
- Gounting Population and Conne ons for a Public Water System

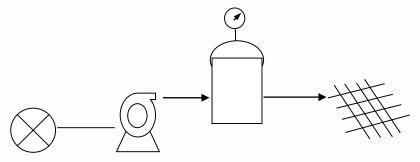
http://www.oregon.gov/oha/PH/HEALTHYENVIRONMENT S/DRINKINGWATER/PARTNERS/Pages/surveys.aspx





Symbols.doc

- Pre-made graphics to copy & paste into schematics page
- Easy to move/re-size
- Also contains example schematics





"Pre-Populate" New Survey Forms

I find it helpful to "pre-populate" the new survey forms prior to conducting a survey.

- Transferring some info from previous survey to new survey forms helps me to become familiar with the latest survey form and the water system.
- Generally I only use the previous survey report
 - having the electronic MS Word version will help



"Pre-Populate" => Field Verify

- Typically helpful to transfer/pre-populate:
 - Inventory page (compare to data on-line)
 - Schematic
 - Entry Point Information (compare to data-online)
 - Source Info (wells/springs/etc.)
 - Tracer study information
- Based on a review of monitoring and sample schedules from data on-line, I
 pre-populate the chemical monitoring schedules and identify any monitoring
 reductions.
- I also note:
 - Unresolved violations, enforcements, deficiencies, & open plan reviews.
 - CCR
 - ASR and if we have a copy of the cross connection control ordinance available online.
- I then print out and take a paper copy of the pre-populated survey form to the survey and <u>verify everything</u>, marking up any changes that need to be made.

On-site Survey Approach

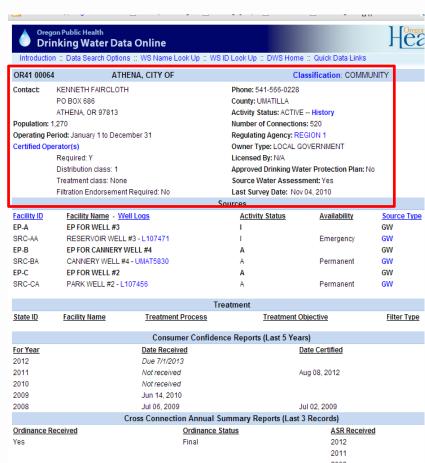
- The forms are a guide for surveyors as they look for deficiencies.
- Take care to use the correct forms and fill them out completely;
 remember that water systems are paying for this now.
- That being said, it is important to see beyond the forms and use professional discretion.
- Start with the source and follow the flow of water
- Learn about the system through conversation.
- Ask the operator to explain the flow control and treatment process



Inventory & Narrative Form

Verify WS information in Data Online is correct

- Verify contact information
 - Where to mail correspondence
- Is facility license required?
- Operator certification level correct & current?
- Operating season
 - Establishes coliform monitoring timeframe
- Emergency connections





Use Schematics for Better Understanding

- Schematics help you make sense of what you see on the ground
- They can also help in future conversations with operators
- Objective is to illustrate:
 - How water flows through the system;
 - 2. Treatment;
 - 3. What is represented by key sampling points (i.e., raw water, treated water, entry point, etc.); and
 - 4. Major facilities (tanks, treatment, distribution)



Schematics

Ideally, schematics would show:

- Sources (name and SRC-XX)
- Treatment (general type e.g., disinfection, cartridge filter, etc.)
- Chemical injections:
 - Indicate with arrow at a location relative to source, treatment, etc.
 - Type (e.g. sodium hypochlorite, soda ash, etc.)
- Disinfection segment (a.k.a. CT segment)
 - Clearwell (name and volume)
 - Lines for pipe (length and diameter)
 - Chlorine injection, flow meter, sample tap for CT
- Entry points/First user (name and EP-XX)
- Distribution network is just indicated using hatch mark
- Tanks (name and volume)
- Pump stations



Tanks will sometimes have a manufacturer plate, which is a simple way to get the year and capacity



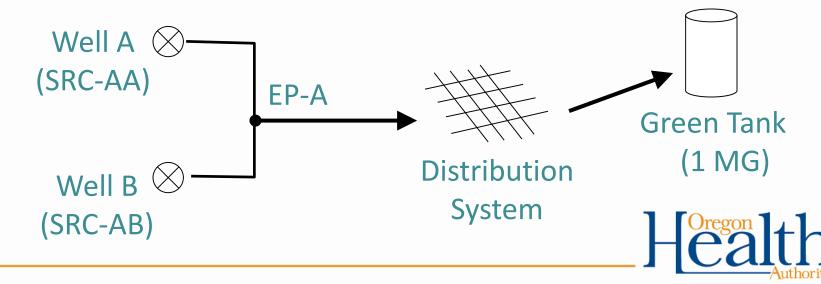


Keeping schematics simple is fine

1 Well/Entry Point:

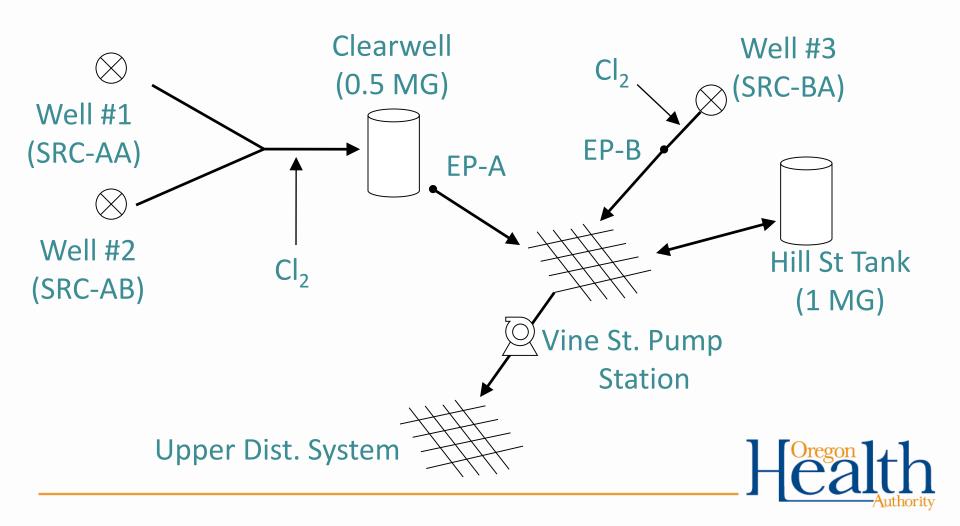


2 Wells/Entry Point:



Schematic Example w/Disinfection

Multi-wells/multi-entry points/residual maintenance:



When I find this...





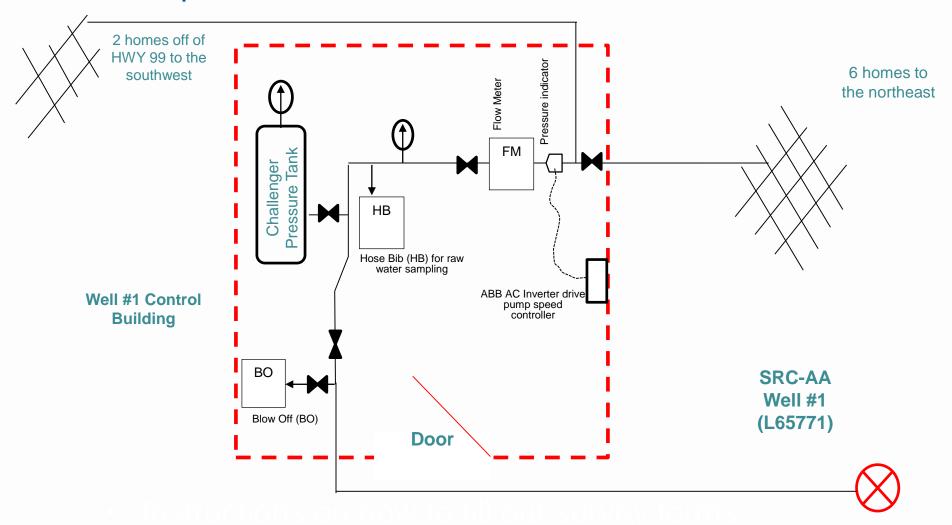








I find it helpful to draw it as I see it.





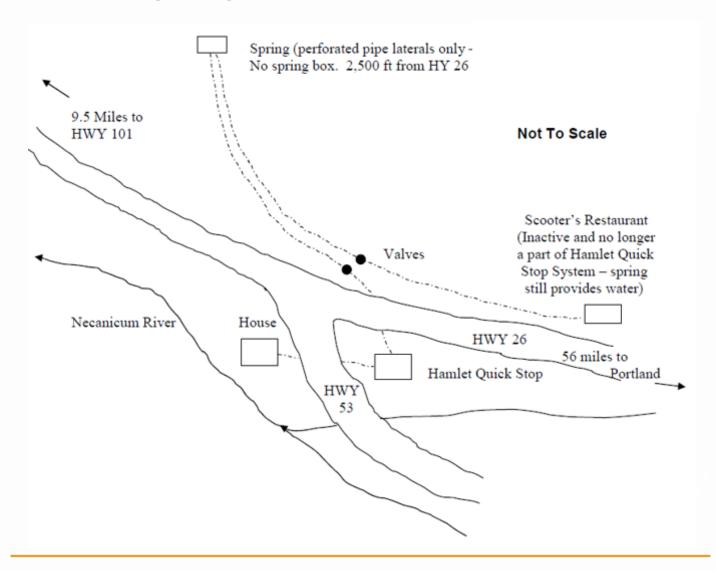
This can help with more complex systems...



City of Gearhart (GW system with arsenic treatment in Clatsop Co)

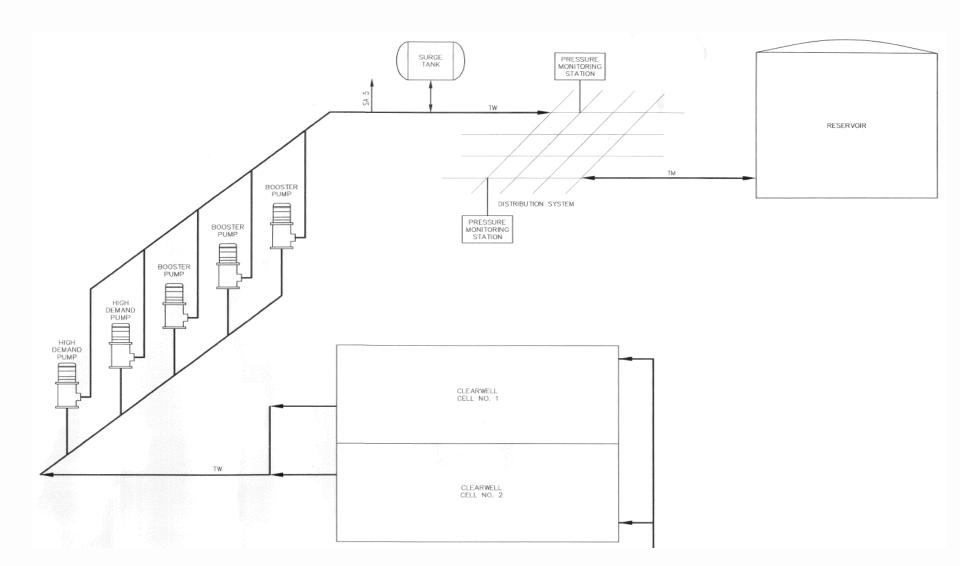


Or geographically dispersed systems.



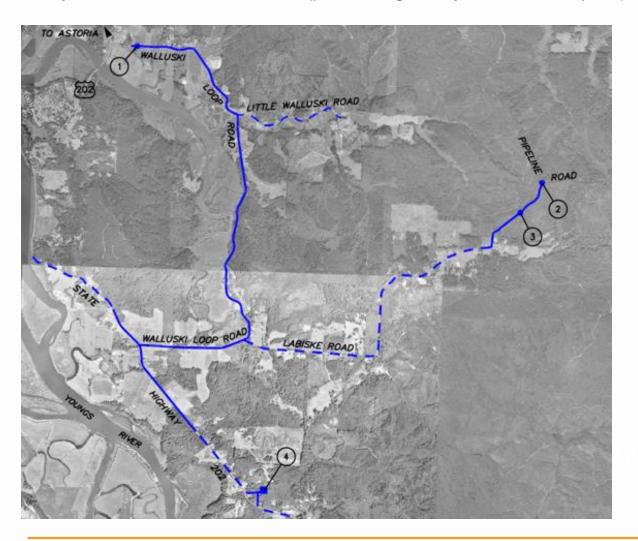
If the system has a good schematic, I'll use it.

City of Gearhart (GW system with arsenic treatment in Clatsop Co)



Simple distribution schematics can also be helpful.

Olney-Walluski Water Association (purchasing SW system in Clatsop Co)



LEGEND 6" WATER LINE 4" WATER LINE

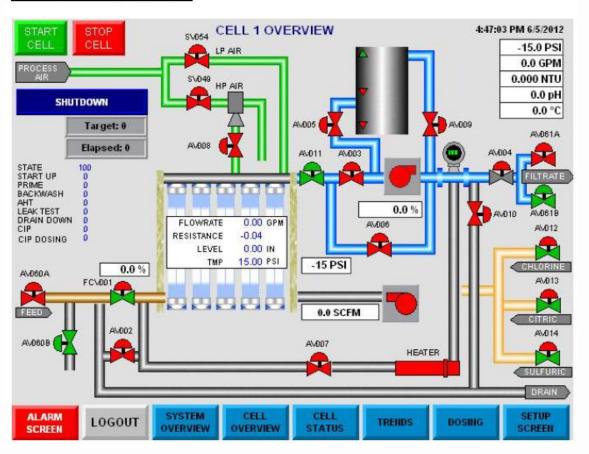
KEY NOTES

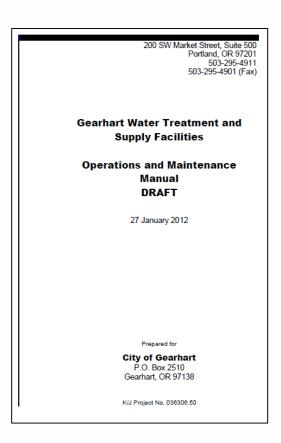
- 1) FAIRGROUNDS MASTER METER
- 2) PIPELINE ROAD MASTER METER
- 3 APPROX. LOCATION PRESSURE REDUCING VALVE
- (4) 25,000 GALLON RESERVOIR
- 5 NEAR HIGHWAY 202 MILE POST 12



Sometimes reviewing a SCADA screen or O&M schematics can help develop a better understanding.

Cell Overview Screen







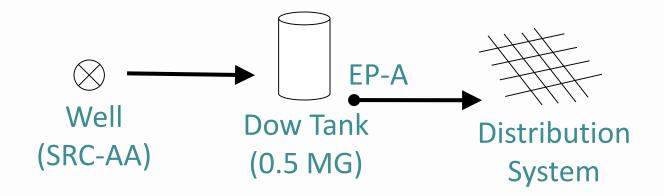
Don't draw everything you see!



Morlocks are a <u>fictional species</u> created by <u>H. G. Wells</u> for his 1895 novel, <u>The Time Machine</u>, and are the main antagonist.



Seriously though – keeping it simple is fine





Well Information

Significant Deficiencies:

- Sanitary Seal & casing watertight
- If vented, is well properly screened?
- Wellhead protected from flooding
- Well meet setbacks from hazards
- Raw/treated sample taps

	Source ID#:	AC	BA	CA	DA	EA		
	Source Name:	Well #4	Well #3	LC Well #3	LC Well #2	Well #5 Fleck		
	Well Tag ID (e.g. L12345): L	14032	-	-	-	-		
(if no well tag ID, enter WRD Well Log ID below) Well Log on File:		Yes No	Yes No	Yes No	Yes No	Yes No	Yes	N
						ПП	\Box	_[
	WRD Well Log ID (e.g. COLU123):	WASC50457	WASC003314	WASC003279	WASC003281	WASC002455		
	Well still active	ΠП	\square					_
	Depth of well (ft.)	242	275	217	~229	470		
	Depth of grout seal (ft.)	165	52	38				_
_	Year of installation (yr.)	1997	1956	1949/1997	Unknown	1967		
<u>ا</u> و.	Casing diameter (in.)	18/12/10	16	8	8	4		_
2	Sanitary seal & casing watertight		×П	ЯΠ		ΠП	П	_
Construction	If vented, properly screened		N/A		₩e L	N/A	ī	_
	Wellhead protected from flooding	ЙĪ	X I	ЙĪ		МП	Ħ	_
ğ	Well meets setbacks from hazards						Ħ	_
Jea	Nearest hazard (ft)				7 8 7			_
Wellhead	Water level device		\square		abandoned	\square	П	_
Š	Concrete slab around casing	M T	ЙÖ	d i	 	ЙÖ	Ħ	_
	Casing height > 12-in. above slab/grade		ЙÖ	N I	120		Ħ	_
	Pitless adapter				2010		Ħ	_
	Constructed properly per SWA report				(see		$\overline{\Box}$	_
	Protective housing		ЙП				Ħ	_
	Flowmeter		ЙÖ				Ħ	_
ng	Pressure gauge			N I	T	ЙП	$\overline{\Box}$	_
Building	Pump to waste piping				well report WASC		$\overline{\Box}$	_
Œ.	Raw sample tap				T 7 F		Ħ	_
	Treated sample tap				ਜੀ≴ਜ		Ħ	_
Control	Heated		$\overline{\boxtimes}$		1786		ī	_
ខ្ល	Lighted		МП		51818)	ЙП	$\overline{\Box}$	_
	Floor drain				7 % 5		$\overline{\Box}$	_
	Well pump removal provision						ī	_
	Pump type/hp*	VT/100	VT/100	SU/50		SU/25		
	Bearing lubrication (FG oil/water)	W	W	W		W		
<u>Q</u>	Pumping capacity (gpm)	350-1100	1200	350		100		
Pumb	Water pumped in 2010 in million gallons	222.704	47.102	8.949		1.746		
₫	Percent of total well supply provided (%)**	79.4	16.8	3.2		0.6		Τ
	Static water level (ft below ground	111	95	109	-	49		_
	Static water level date	5/2/11	5/2/11	5/2/11		5/2/11		_

The sum of the % for all the wells should equal 100% (e.g. for 2 wells, if well #1 provides 80%, then well #2 must provide 20%

Main PUD Well #4 operates with a variable speed drive producing 350-1,100 gpm. Flow meter on discharge line after pressure sand filters. Main PUD Wells #4 & #3 were rebuilt in 2008 and 2009, respectively. The LC Well #3 and Fleck Well pumps were upgraded in 2009 and 2010, respectively. The LC Well #2 was disconnected and formally abandoned in 2010 due to elevated nitrate issues.



Be sure to check the entire circumference of the well casing. You can make a difference!

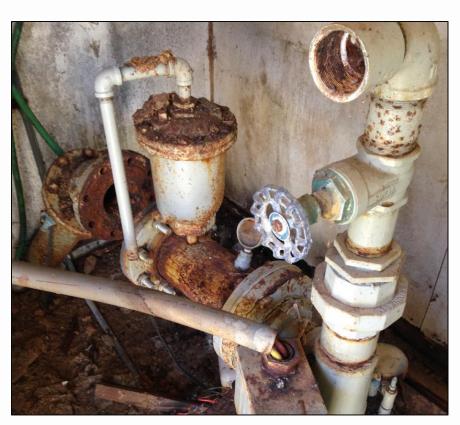






Don't ignore disconnected wells if they may pose a hazard to the aquifer – recommend repairs or abandonment (may be required)







Deficiency Summary & Checklist

- Note significant deficiencies & rule violations from survey
- Include due dates for correction & CAP
- Update <u>Date Corrected</u>
 on summary sheet in file.
- Notify DMCE when deficiencies are corrected to avoid WS incurring violation

urve	yor:	Michelle Byrd			
ate (Corre	ective Action Plan is due:	December 30, 2011	County:	Wheeler
Yes	No	Significant Deficiencies a	and Rule Violations:	Date to be corrected	Date corrected
		Source: Well construction: Seal opening on top of Fa Remove evidence of rode: Well building and prevent vent screen.	nt activity within Deep	4/1/15	3/30/
		Spring/other source: Replace screen on outflow Locate overflow pipe for sign protected with screen or fl	pringbox to verify it is	-1/1/10	0/30/
		Treatment: Surface water treatment: N/A Disinfection:			
\boxtimes		Other treatment: Discontinue use of non-Ns dispensers in North & Sou Finished Water Storage:		4/1/15	
		Add lock to hatch on steel Seal all openings in North	& South reservoirs.		
	\boxtimes	Verify all vent screens are Distribution:	installed.		
\boxtimes		Monitoring: • Collect Radium 226/228 s Quarter this year to compl			
		Management & Operation Develop an Emergency Reto water system. Develop Consumer Confidency Consumers annually. Develop a Coliform Sample.	esponse Plan specific		
		Modifications made to 3 rd approved by Drinking Wat Operator Certification:	& Chase Well not	4/1/15	
П	П	Other Rule Violations:			-



TNC Checklist

- Significant deficiencies are bulleted items
- Include other pages if more than 1 well and/or storage is used
- Add disinfection page if needed.

	Transient (TNC) and State Regulated (Non-EPA) Water Systems
N/A		N/A
	Surface Source	⊠ Treatment
	Yes No	Yes No
	Cartridge filter used (if not, use "WTP" form)	■ NSF 60/61 certified (or equivalent)
	☐ ☐ • Turbidity requirements met	☐ ☐ Equipment maintained properly
	□ □ • Is system under SWTR order?	☐ ☐ Dosage recorded ☐ N/A
N/A		N/A
	Well Construction & Protection*	Pressure Tanks* - 3 tanks installed in 2005
	Yes No	Yes No
		☐ ☑ Used for contact time
	■ If vented, properly screened not vented	Accessible for maintenance
	□ Raw water sample tap: Uses house kitchen tap	☐ Separate inlet/outlet
		☐ Bypass piping
	□ Protective housing	□ Drain
	☐ ☐ Pitless adapter	☐ Pressure relief device
		☐ Air bladder/diaphragm
		□ Valve for adding air
		Access port (if >1,000 gal)
	Concrete slab around casing: Well located in vault	☐ ☐ Water level sight glass (if >1,000 gal)
	⊠	*Attach "Storage & Pressure Tank" page for
	☐ ☐ Pump to waste piping	reservoirs
	* Attach well information page if more than 1 well	1000.70110
N/A		Monitoring
	Spring/Other Source Construction	Yes No
	Yes No	
	res no	■ All MCL violations addressed N/A
	■ Impervious/durable material	● All MCL violations addressed ⊠ N/A ■ Previous 12 months of routine
	□ □ • Impervious/durable material	☐ ☑ ● Previous 12 months of routine
		
	Impervious/durable material Screened overflow Bottom drain and shutoff valve Watertight access hatch/entry	 ✓ Previous 12 months of routine coliform sampling up to date ✓ Nitrate sampling up to date ✓ Initial arsenic test done
	Impervious/durable material Screened overflow Bottom drain and shutoff valve Watertight access hatch/entry Intercepting ditch	 Previous 12 months of routine coliform sampling up to date Nitrate sampling up to date Initial arsenic test done Coliform sampling plan
	Impervious/durable material Screened overflow Bottom drain and shutoff valve Watertight access hatch/entry Intercepting ditch Treated water sample tap N/A (not treated)	 ✓ Previous 12 months of routine coliform sampling up to date ✓ Nitrate sampling up to date ✓ Initial arsenic test done ✓ Coliform sampling plan
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l	Impervious/durable material Screened overflow Bottom drain and shutoff valve Watertight access hatch/entry Intercepting ditch Treated water sample tap N/A (not treated) Raw water sample tap Meets hazard setback ft:	Previous 12 months of routine coliform sampling up to date Nitrate sampling up to date Initial arsenic test done Coliform sampling plan All violations from the past 2 years resolved N/A – no violations Management
l	Impervious/durable material Screened overflow Bottom drain and shutoff valve Watertight access hatch/entry Intercepting ditch Treated water sample tap N/A (not treated) Raw water sample tap Meets hazard setback ft: Chlorination and UV (Attach "Disinfection" page) Yes No	
l		
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l	Impervious/durable material Screened overflow Bottom drain and shutoff valve Watertight access hatch/entry Intercepting ditch Treated water sample tap N/A (not treated) Raw water sample tap Meets hazard setback ft: Chlorination and UV (Attach "Disinfection" page) Yes No Chlorination for: Residual maintenance Disinfection (4.0-log virus) Other: UV for: Total coliform positive source	
l		
	Impervious/durable material Screened overflow Bottom drain and shutoff valve Watertight access hatch/entry Intercepting ditch Treated water sample tap N/A (not treated) Raw water sample tap Meets hazard setback ft: Chlorination and UV (Attach "Disinfection" page) Yes No Chlorination for: Residual maintenance Disinfection (4.0-log virus) Other: UV for: Total coliform positive source	
Com	Impervious/durable material Screened overflow Bottom drain and shutoff valve Watertight access hatch/entry Intercepting ditch Treated water sample tap N/A (not treated) Raw water sample tap Meets hazard setback ft: Chlorination and UV (Attach "Disinfection" page) Yes No Chlorination for: Residual maintenance Disinfection (4.0-log virus) Other: UV for: Total coliform positive source 4.0-log virus (186 mJ/cm²) Other: Total coliform positive source Other: Total coliform positive source Total coliform positive source Other: Total coliform positive source Total coliform positive source Other: Total coliform positive source Total coliform positiv	
Com		

Take it one step at a time!



Evan's kids trying to pick up a membrane module from the City of Warrenton



Survey Cover Letter

- Cover letter mailed to WS primary contact.
 Can also send copy to owner (ask)
- Letter outlines
 deficiencies, corrective
 action timelines &
 documentation needed
 once corrected.

CENTER FOR HEALTH PROTECTION

Drinking Water Services

John A. Kitzhaber, MD, Governor

January 3, 2013

Herb Stahl 36345 Despain Gulch Rd Stanfield, OR 97875 Health

00 NE Oregon Street, Suite #640 Portland, OR 97232-2162 (971) 673-0405 (971) 673-0694 - FAX (971) 673-0372 - TTY

Re: Water System Survey for Stanfield Hutterian, PWS #4101507

Dear Mr. Stahl:

Thank you for your assistance with the water system survey for the *Stanfield Hutterian* on November 15, 2012. The purpose of the survey is to evaluate the entire water system in terms of supplying safe drinking water to the public. A copy of the report is enclosed for your records. Please let me know if corrections need to be made.

While the water system facilities were found to be well operated and maintained, significant deficiencies were identified during the survey. The first page of the report lists the significant deficiencies. Please notify the Drinking Water Services (DWS) by February 7, 2013, with a plan of how the deficiencies will be corrected. All deficiencies must be corrected by May 9, 2013, or be on an approved corrective action schedule.

If the water system fails to take action within the required time frame, notification must be provided to all persons served by the water system. A repeat public notice will be required every three months until all deficiencies are corrected or the water system is in compliance with an approved corrective action plan.

The significant deficiencies are described in further detail below.

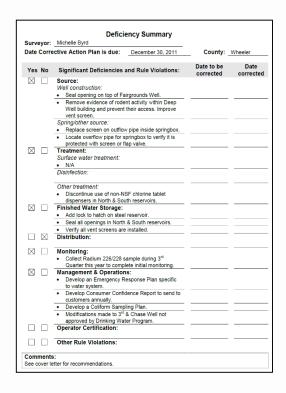
- The metal collar securing the sanitary seal on the North Well was broken and is in need of repair to ensure the casing is watertight. Please send a photo when corrected.
- 2. A quarterly uranium sample is past due. Please collect a sample as soon as possible.
- The water system's Annual Summary Report (ASR) relating to cross connection and backflow device testing has not been received. Additional information for the ASR will be sent to you separately.

Furthermore, an ordinance or enabling authority defining the water system's cross connection control policy is required. Please review the enclosed handout. If you have questions about the ASR or other cross connection requirements, you may contact Mike Perry in the Cross Connection Backflow Prevention Program at 971-673-1220 or email michael.perry@state.or.us.

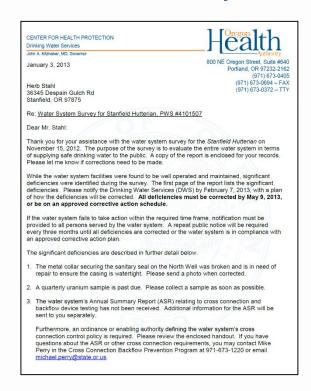


Survey Cover Letter

Significant Deficiencies need to match the survey







Non-significant deficiency issues are included in letter as recommendations

Deficiency Follow-Up

Subject:	Procedure for Follow-up of Rule Violations/Deficiencies identified in the Water System Survey	Date:	8/6/12
Unit:	Technical services (fk)	Revised:	
	& Scope: The purpose of this procedure is to s to be taken in the follow-up to deficiencies/		

on actions to be taken in the follow-up to deficiencies/violations identified in the water system survey. This procedure applies to public water systems *using or purchasing from a GW source*.

The process of performing a water system survey includes the identification of rule violations/deficiencies discovered during the survey. The public water system (PWS) is notified in the cover letter for the survey that they must <u>contact</u> the *Agency*¹ within **30 days** of the date of the letter, and must <u>correct all violations/deficiences</u> or have an approved <u>Corrective Action Plan</u>² in place within **18 weeks** from the date of the letter.

A compliant PWS contacts the *Agency* within 30 days, and meets the 18 week deadline for correction of violations/deficiencies *or* has an approved corrective action plan. *If not*, the *Agency* staff should take the following actions as follow-up with the PWS:

1. 30 day deadline – Failure of PWS to contact Agency
The PWS is required to respond to the WSS Report as detailed in the WSS cover letter within
30 days of the date of the letter by contacting the Agency. The purpose of this requirement is
to confirm that the PWS received the water system survey report, and understands their
responsibility to correct the rule violations/deficiencies identified in the report. In the event that

the PWS fails to contact the Agency, the following actions should be taken:

- Contact the PWS by telephone/email and document contact by writing and submitting a Contact Report.
- 2) The Agency should discuss the rule violations/deficiencies cited in the survey report with the PWS, and remind the PWS of the 18 week deadline to either correct the rule violations/deficiencies or have an approved Corrective Action Plan in place.
- 2. 18 week deadline Failure to correct rule violations/deficiencies within the 18 Week deadline. The PWS is required to correct all rule violations/deficiencies or have an approved Corrective Action Plan in place within 18 weeks from the date of the survey report cover letter. If all deficiencies are corrected, the PWS needs to submit demonstration of the correction(s) in writing³. In the event that the PWS fails to correct all of the rule violations/deficiencies or have an approved Corective Action Plan, the PWS is in violation of the regulations and is now subject to formal enforcement which could include the assessment of civil penalties. The following actions should be taken:
 - Send the PWS a follow-up letter (see Standard Format Letter included on pages 3 and 4 of this document), in which the PWS is notified of the following:
 - Failure to issue the required Public Notice, or failure to submit proof of correction of rule violations/deficiencies or have an approved Corrective Action Plan in place, could result in the Agency referring the issue for enforcement action to the DWP Enforcement Section.

Deficiency follow-up procedures found on Water System
Surveys page on partners website



Significant Deficiency Tracking

- Allow groundwater systems 30 days to respond with a corrective action plan.
- Allow systems 120 days (18 weeks) to correct deficiencies, or be on an approved plan if more time is justified (the original corrective action plan is still due within 30 days).
- DMCE will track deficiency timelines and initiate alerts 106 days after notification (two-week notice).



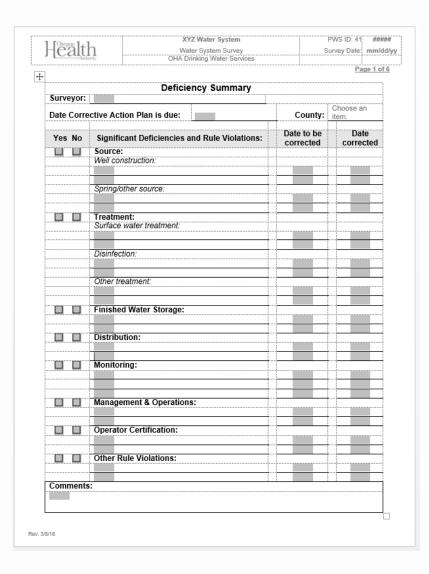
Data Online – Site Visit Page

- Deficiencies & corrective action dates tracked in Data Online
- Alerts emailed to regulator to review corrective action & timeline with WS
- If no action is taken, violations are generated
- 30-day PN is required if failure to correct deficiencies by deadline.





Working with the Survey Template (MS Word 2010)



Survey Form Templates

- . About Survey Template Packets
- . A Survey Template Instructions
- . M Outstanding Performer Template

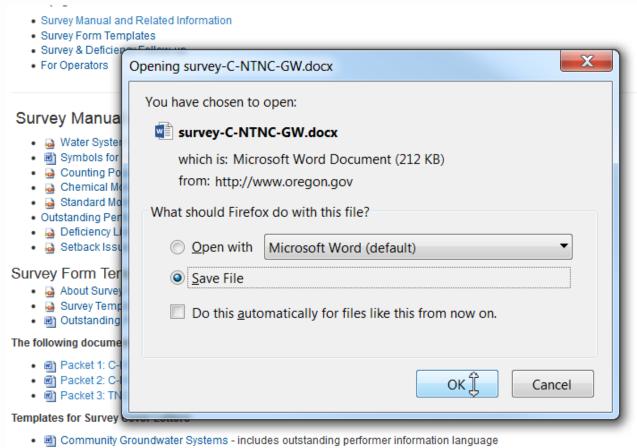
The following documents are password protected (they currently open best in Firefox):

- Packet 1: C-NTNC Groundwater Survey Template revised 10/12/2016
- Packet 2: C-NTNC Surface Water Survey Template revised 10/12/2016
- Packet 3: TNC-NP Survey Template revised 10/12/2016

Survey Form Templates



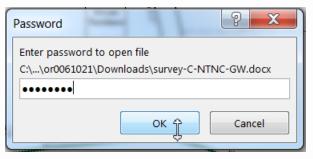
Saving the Template Click Link => Save File => OK

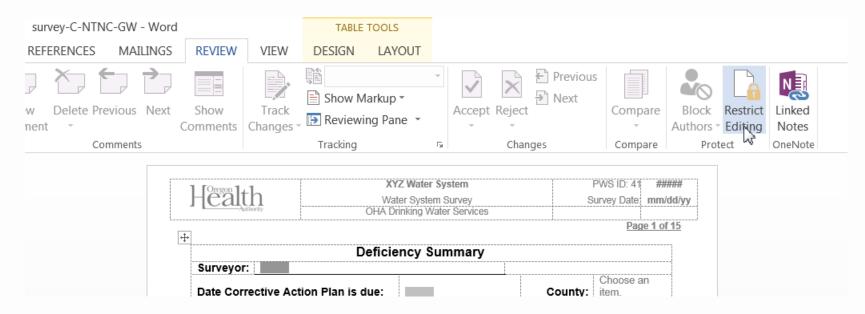


M NTNC, TNC, and Non-EPA Groundwater Systems

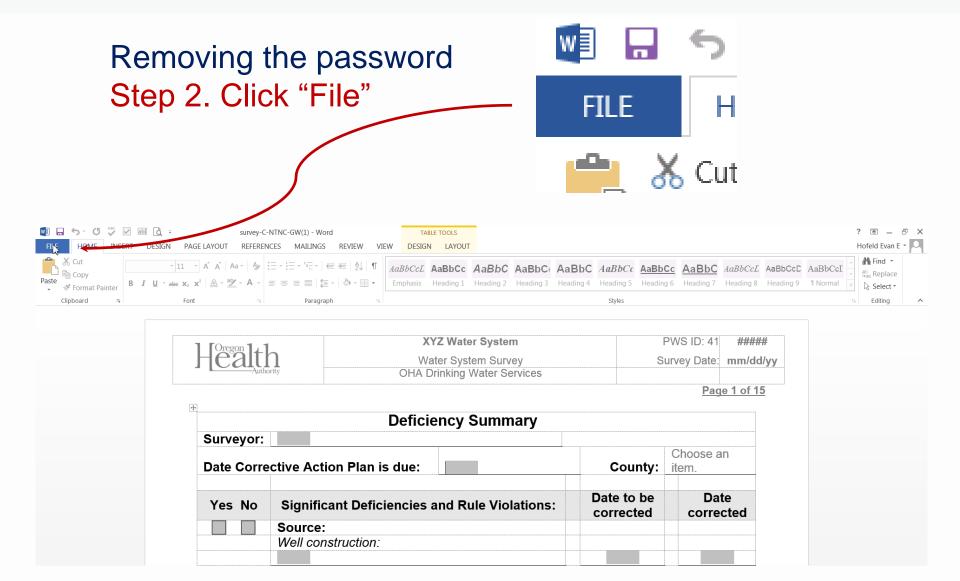


Removing the password Step 1. Open File => Enter Password => OK



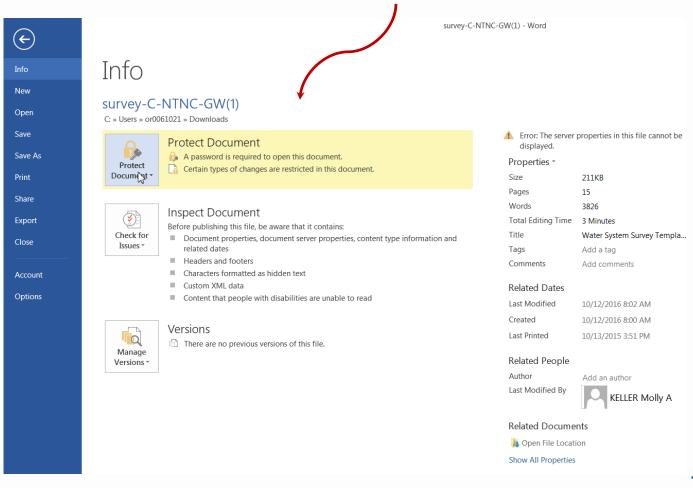






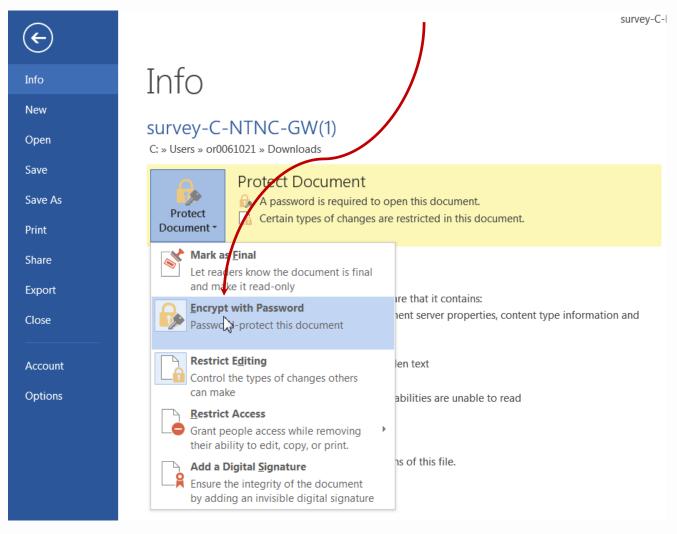


Removing the password Step 3. Click "Protect Document"



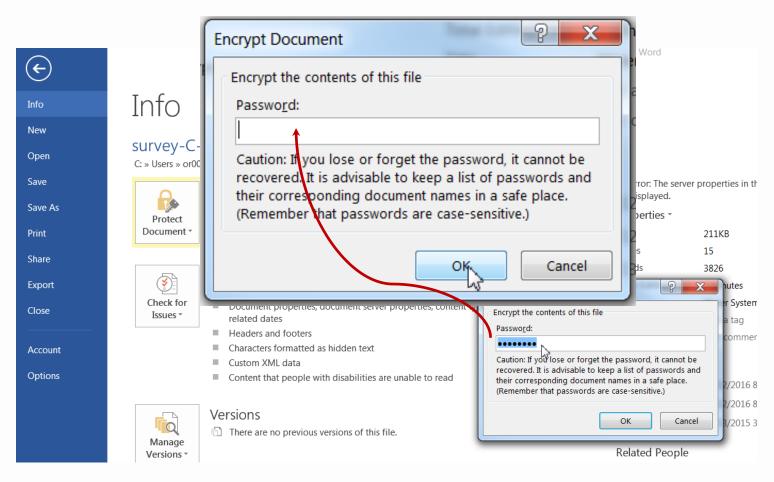


Removing the password Step 4. Click "Encrypt with Password"



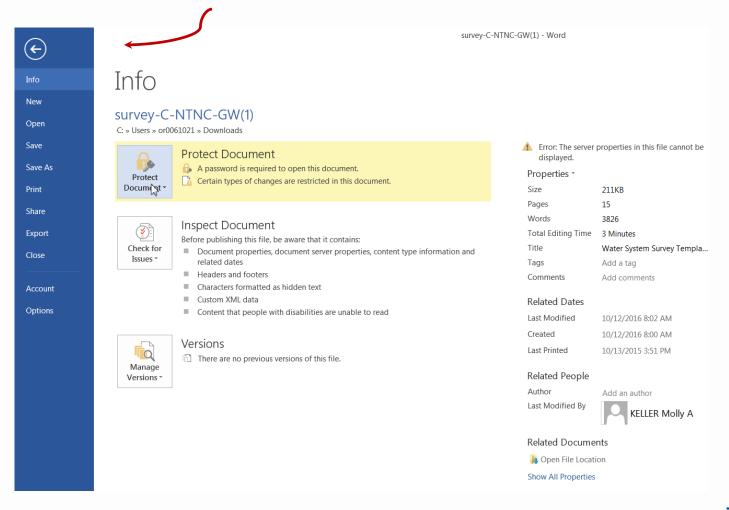


Removing the password Step 5. Delete password and click "OK"





Removing the password Step 6. Click the back arrow to return to the form

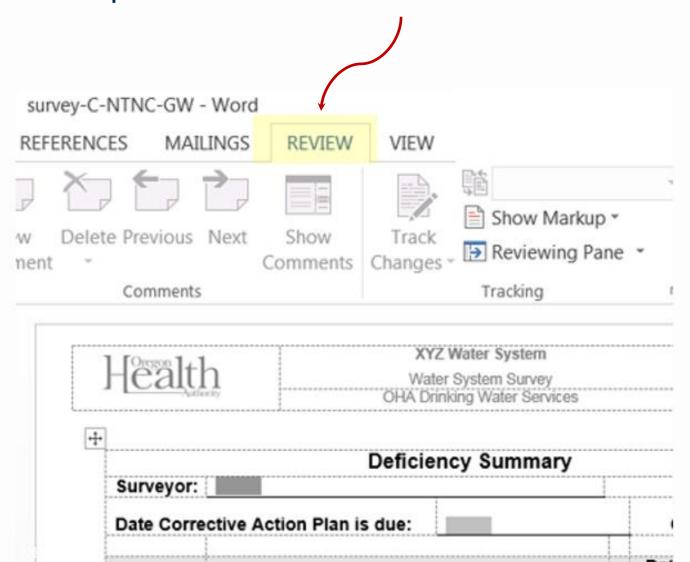




Removing the password Step 7. Click "Save" [ABC HOME



Enabling full editing capability Step 1. Click "Review"





Enabling full editing capability Step 2. Click "Restrict Editing"

TABLE TOOLS

Show Markup *

Reviewing Pane ▼

LAYOUT

DESIGN

Tracking

survey-C-NTNC-GW - Word

Delete Previous Next

Comments

MAILINGS

REVIEW

Show

Comments

VIEW

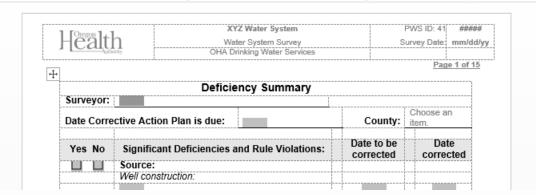
Track

Changes

REFERENCES

omment





Fa

Previous

Compare

Compare

Block

Authors *

Protect

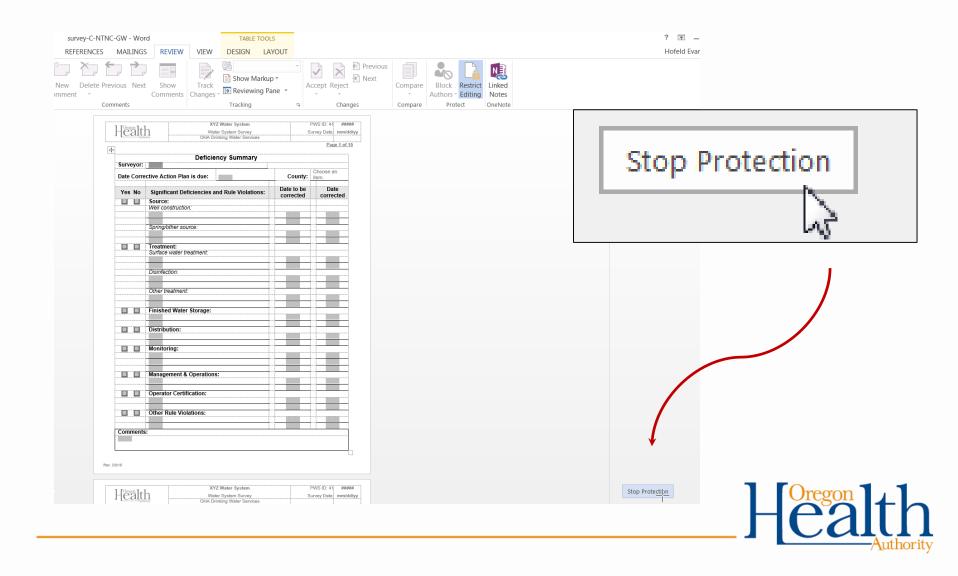
Next

Changes

Accept Reject



Enabling full editing capability Step 3. Click "Stop Protection"



Enabling full editing capability Step 4. Enter Password and Click "OK"

[ealt]	n i	XYZ Water System Nater System Survey Drinking Water Services		PWS ID: 41 urvey Date:	##### mm/dd/y
		ciency Summary		Page	e 1 of 15
urveyor: ate Corre			County:	Choose a	n
Yes No	Significant Deficiencies Source:	s and Rule Violations:	Date to be corrected	Dat correc	
	Well construction: Spring/other source:	Unprotect Do	ocument	P X	
	Treatment: Surface water treatment:		ок 🕟	Cancel	
	Disinfection:				
	Other treatment:				

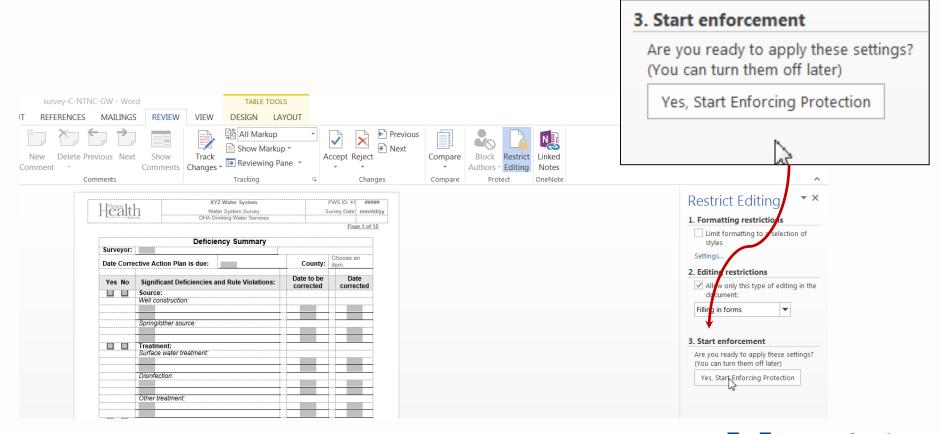


To restore form field entry...

Step 1. Go to "Review" => "Restrict Editing" =>

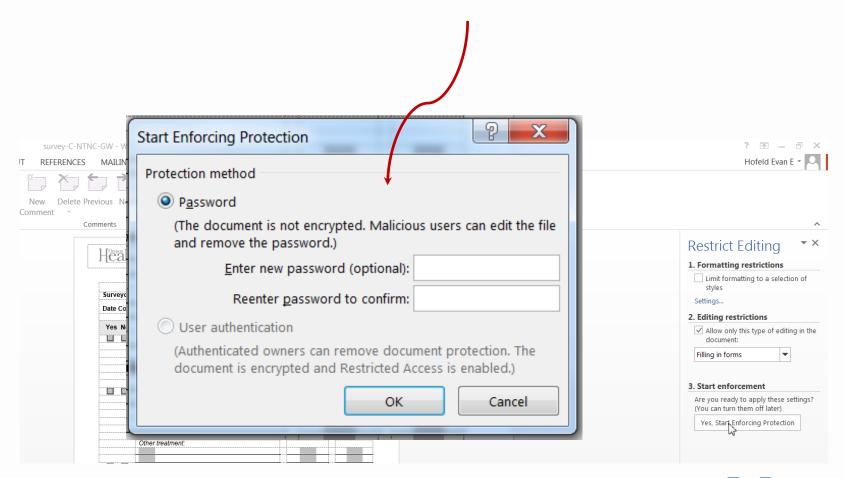
Step 2. Click "Yes, Start Enforcing Protection" =>

Step 3. Enter Password and Click "OK"



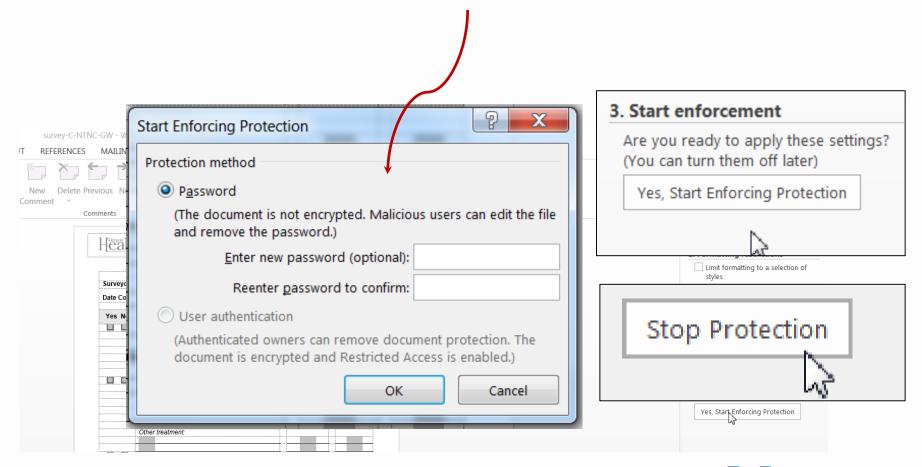


To restore form field entry... Step 4. Leave the password entry blank and click "OK"





To restore form field entry... Use the same steps to start or stop protections Leaving the password field blank each time.





Forms are made of Tables

2 Terms to remember:

Table

Table

Cell

Cell	Cell	Cell
Cell	Cell	Cell

			y and Narr	ative			
Outstand	ling Perform	er					
Type: Choose an item.		Status Size				Choose an item.	
License:	Choose an	item.	Population:			egins: nm/dd)	/
Responsible Agency: Choose an item.		Connections:		. Er	nds: nm/dd)	/	
	racteristics:	Choose an item.					
Ownership:		Choose an item.					
Operator Ce Requiremen		wb: Choose an item.	wr: Choo item.	se an	FE 🔲 :	Small W	s 🗖
Primary Adr	ninistrative (Contact (Mailing A	Address):				
Contact Name:				Phone:	()		
Title:				Cell: ()		
Street Address				Emerge	ncy#:)	
City/State/Zip:				Email:			
Legal/Owne	r Address:			Littar.			
Contact Name:				Phone:	()		
Title				Cell: ()			
Street Address:				Emerge	ncv # ()	
City/State/Zip:				Email:			
System Phy	sical Addres	s:					
Contact Name:				Phone:		_	
Title:				Cell: (_	
Street Address					ncy#:)	
City/State/Zip:				Email:	ncy s. [
Emergency	Systems Av	ailable:		Cilian.			
Name:					PWS ID#:	41	
Narrative:							

Status	Size
Population:	
Connections:	

Field (okay so maybe 3 terms)

Table

Cells



Forms are made of Tables

- Tables can be merged, split into different cells, etc.
- Cells can be merged, have fill colors, etc.
- Borders can be applied to each

Table	

Cell	Cell	Cell	
Cell	Cell	Cell	



Forms are made of Tables

- Tables can be merged, split into different cells, etc.
- Cells can be merged, have fill colors, etc.
- Borders can be applied to each

Table	

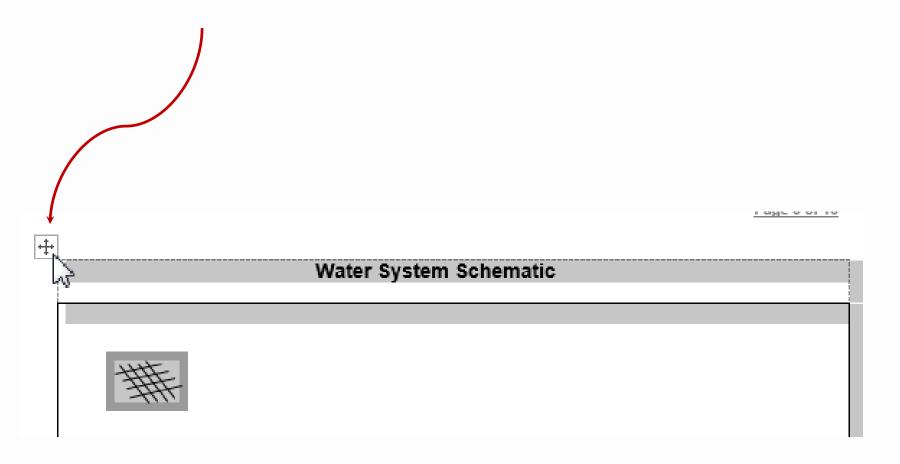
Why do I need to know this?

- 1. Sometimes tables will merge looking all messed up
- 2. Sometimes you need to insert another page (e.g. have two schematic pages, or additional well pages)
- 3. Sometimes it is helpful to copy a "Schematics" or "Wells" table



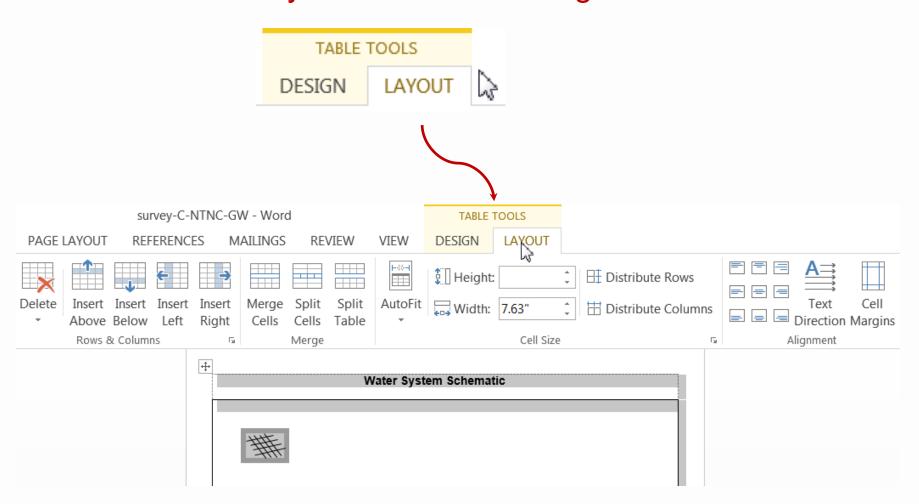
Editing Tables

With protections stopped, use the cursor to hover over the top left corner of a table to select it...





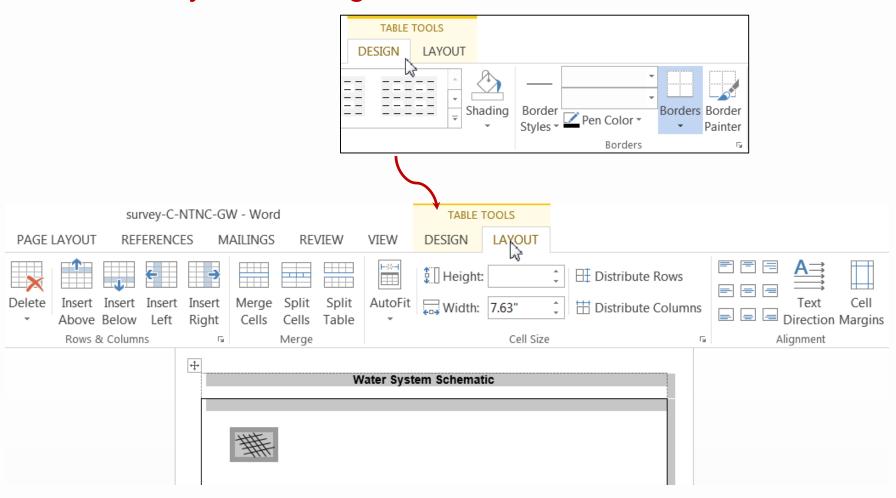
Editing Tools – Layout (most used) Click on "Layout" to reveal editing tools I use most...





Editing Tools – Design (rarely used)

I rarely use "Design" tools...

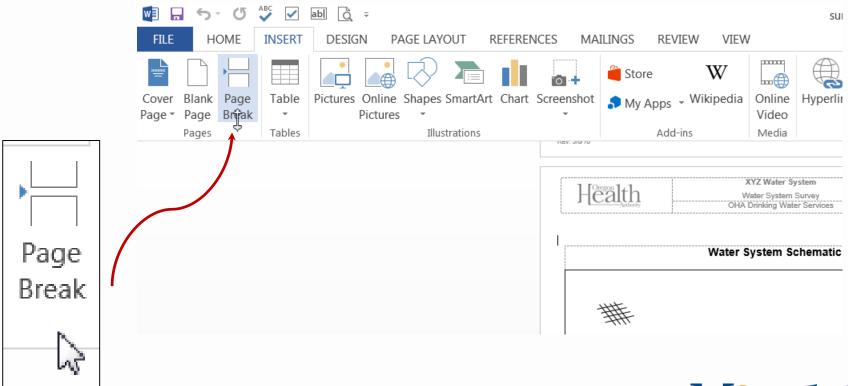




Inserting a new schematic page...

Step 1 – Click above a table (not on it)

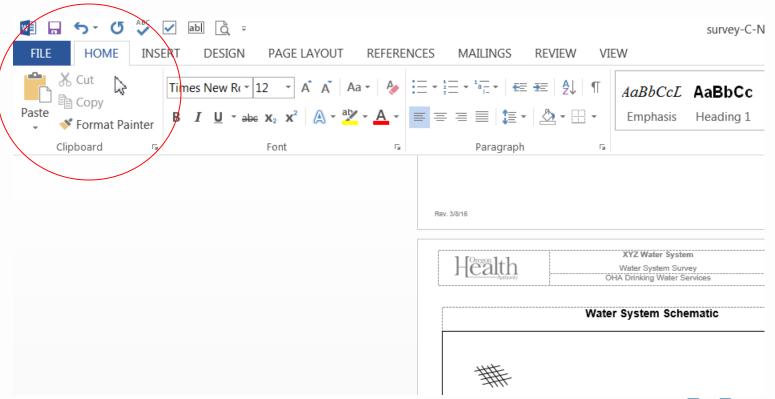
Step 2 – Click "Page Break"





Inserting a new schematic page...

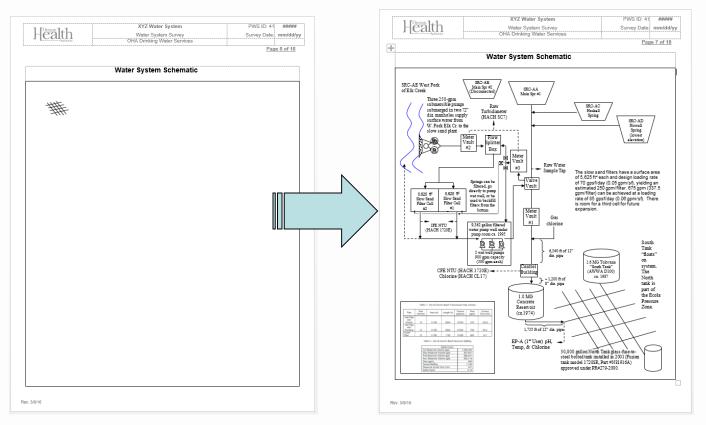
- Step 3 Click on Table to Select it
- Step 4 Click the "Home" tab and then "Copy"
- Step 5 Click at top of new page and click "Paste"





Inserting a new schematic page...

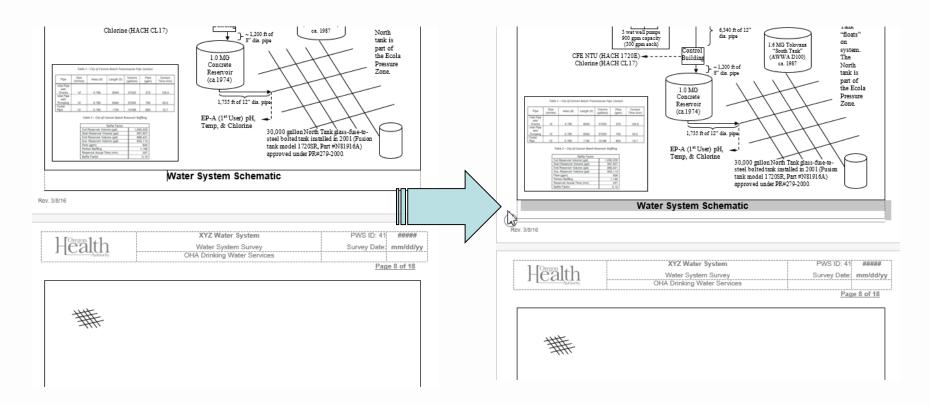
This process can be used to copy the schematic table from the previous survey into the new survey forms.





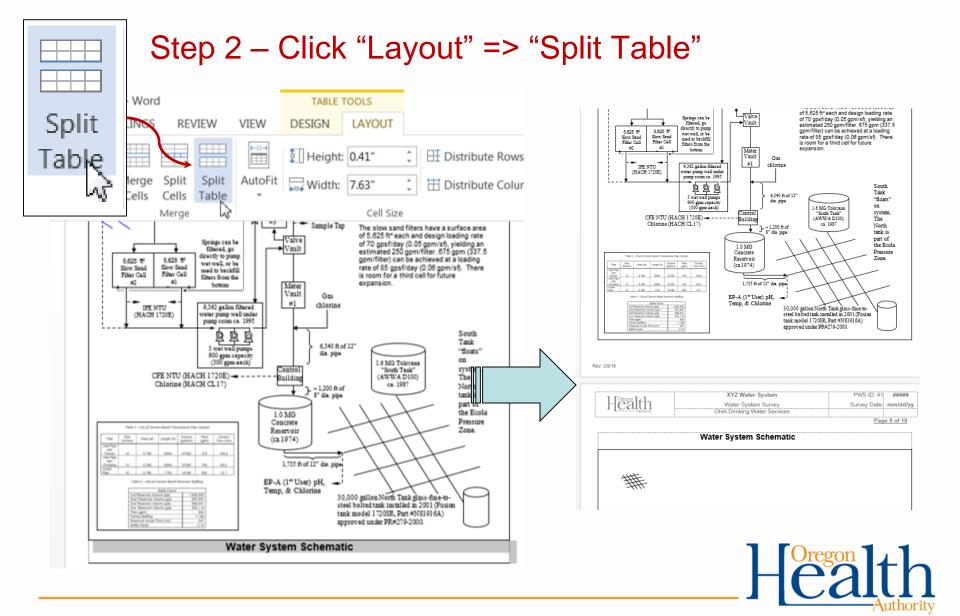
Splitting apart two tables that have "merged"...

Step 1 – move curser to point to where the tables joined and click to select the "joint"



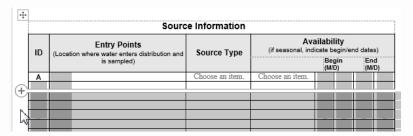


Splitting apart two tables that have "merged"...

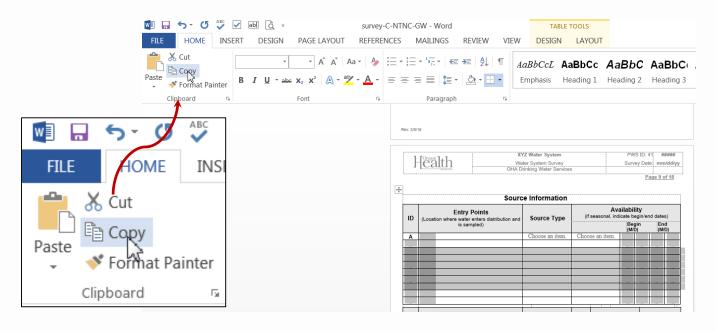


Copying and pasting rows from one table to another...

Step 1 – Highlight the row



Step 2 – Use "Copy" and "Paste" functions



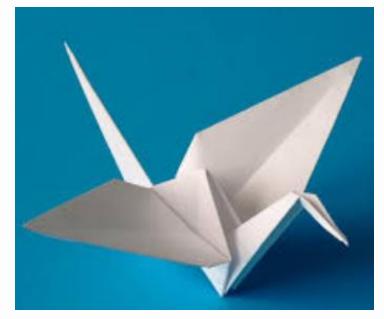


Editing tools are only there to help...

- Use tools to accommodate the information.
- Do not change basic structure or appearance of survey reports!

	Michelle Byrd		
Date Corre	ective Action Plan is due: December 30, 2011	County:	Wheeler
Yes No	Significant Deficiencies and Rule Violations:	Date to be corrected	Date correct
	Source: Well construction:		
	Seal opening on top of Fairgrounds Well.		
	Remove evidence of rodent activity within Deep Well building and prevent their access. Improve vent screen,		
	Spring/other source:		
	Replace screen on outflow pipe inside springbox.		
	Locate overflow pipe for springbox to verify it is		
	protected with screen or flap valve.		
\boxtimes	Treatment:		
	Surface water treatment:		
	• N/A		
	Disinfection:		
	Other treatment:		
	 Discontinue use of non-NSF chlorine tablet 		
	dispensers in North & South reservoirs.		
\boxtimes	Finished Water Storage:		
	Add lock to hatch on steel reservoir.		
	Seal all openings in North & South reservoirs. Verify all vent screens are installed.		
	Distribution:		
\bowtie	Monitoring:		
	Collect Radium 226/228 sample during 3 rd		
	Quarter this year to complete initial monitoring.		
\bowtie	Management & Operations:		
	Develop an Emergency Response Plan specific		
	to water system.		
	 Develop Consumer Confidence Report to send to 		
	customers annually.		
	Develop a Coliform Sampling Plan.		
	Modifications made to 3 rd & Chase Well not		
	approved by Drinking Water Program. Operator Certification:		
	Operator Certification:		
	Other Rule Violations:		







Summary

- Surveys evaluate changes since the last survey
- Preparation & organization is key in an effective survey
- Ask operator to walk you through process even if it seems straight forward
- Focus on significant deficiencies (bulleted items) & fill in as much info as possible
- Review all survey forms before ending site visit
- Follow-up actions verify deficiencies have been corrected by WS to ensure compliance





Thank You!

Evan Hofeld 971-673-0419 evan.e.hofeld@state.or.us



