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# Web Resources

Tia Skerbeck REHS  
Drinking Water Services  
May 7, 2019

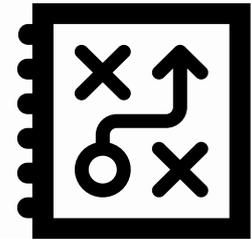


PUBLIC HEALTH DIVISION  
Drinking Water Services

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# Overview of Presentation

1. Resources for Revisions to Program Element 50 (PE 50)
2. Other Resources
3. Upcoming Resources

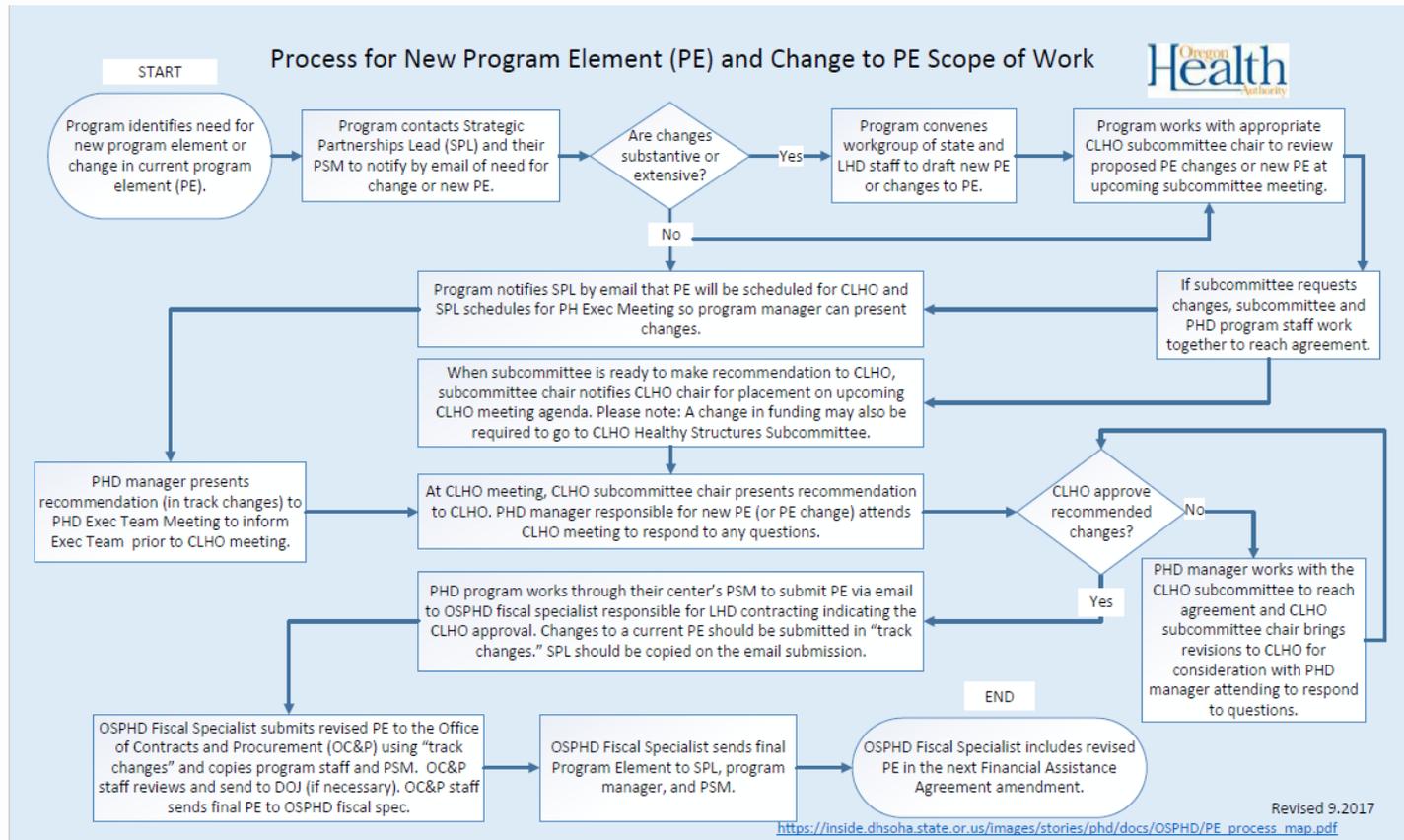


# Revisions to PE 50

- Include Modernization accountability process measures
- Update with current work
- Edit language and definitions
- Convert from contract to PE language



# Revisions to PE 50



# Revisions to PE 50

- New PE in place July 1, 2018
- New review tool in place Oct, 2018
- Triennial reviews include mixture of old and new requirements
- No changes to PE since 2018

# Revisions to PE 50

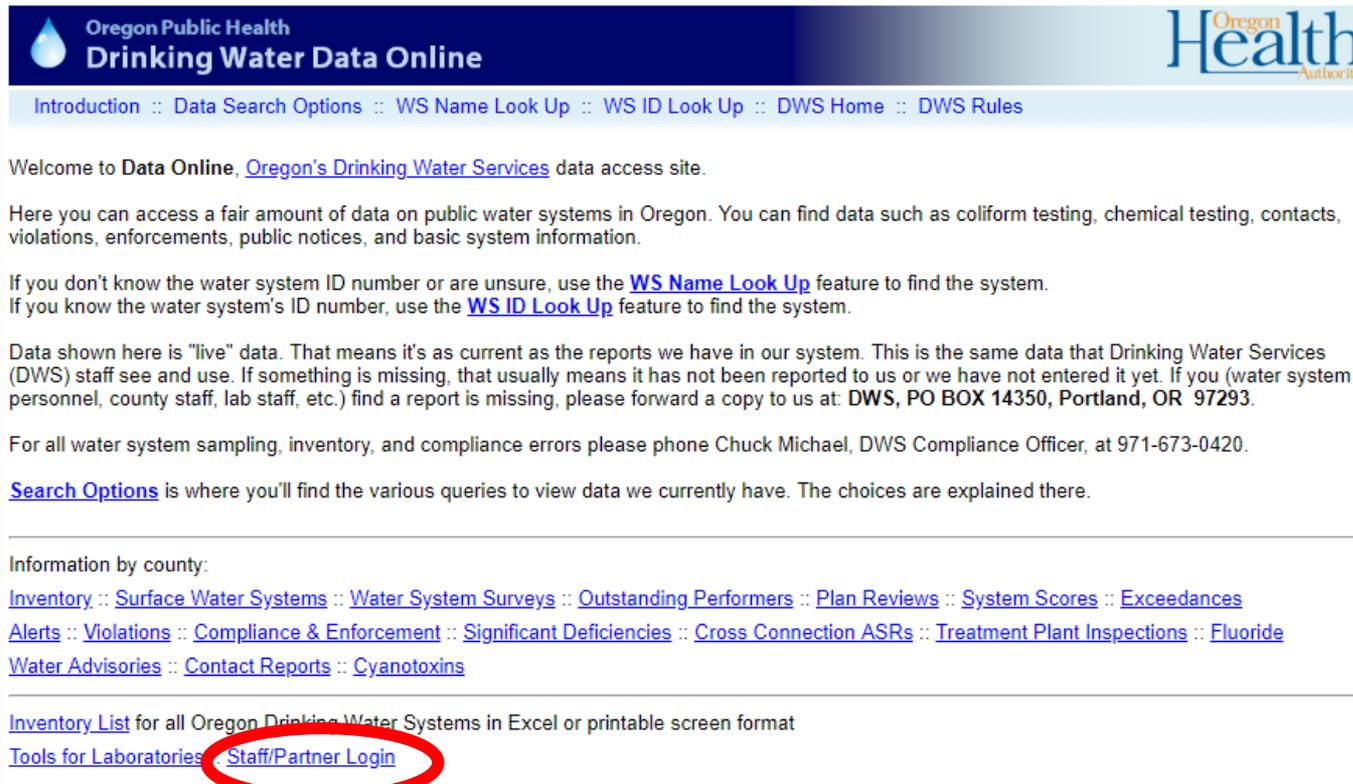
- Contact report submission for alerts
  - MCL alert 2 business days
  - All other alerts 6 business days

Investigation of Water Quality Alerts: LPHA must investigate all water quality alerts for detections of regulated contaminants at community, NTNC, TNC, and non-EPA water systems.

- (a) Immediately following acute MCL alerts (E.coli, Nitrate, and Arsenic), LPHA must consult with and provide advice to the water system operator on appropriate actions to ensure that follow-up sampling is completed, applicable public notices are distributed, and that appropriate corrective actions are initiated. LPHA must submit a Contact Report to DWS **within 2 business day of the alert date.**
- (b) For all other alerts, LPHA must promptly consult with and provide advice to the subject water system operator on appropriate actions to ensure that follow-up sampling is completed, applicable public notices are distributed, and that appropriate corrective actions are initiated. LPHA must submit a Contact Report to DWS **within 6 business days of the alert date.**

# Contact report submission for alerts

- Web form only method to submit contact reports



**Oregon Public Health**  
**Drinking Water Data Online**

[Introduction](#) :: [Data Search Options](#) :: [WS Name Look Up](#) :: [WS ID Look Up](#) :: [DWS Home](#) :: [DWS Rules](#)

Welcome to **Data Online**, [Oregon's Drinking Water Services](#) data access site.

Here you can access a fair amount of data on public water systems in Oregon. You can find data such as coliform testing, chemical testing, contacts, violations, enforcements, public notices, and basic system information.

If you don't know the water system ID number or are unsure, use the [WS Name Look Up](#) feature to find the system.  
If you know the water system's ID number, use the [WS ID Look Up](#) feature to find the system.

Data shown here is "live" data. That means it's as current as the reports we have in our system. This is the same data that Drinking Water Services (DWS) staff see and use. If something is missing, that usually means it has not been reported to us or we have not entered it yet. If you (water system personnel, county staff, lab staff, etc.) find a report is missing, please forward a copy to us at: **DWS, PO BOX 14350, Portland, OR 97293**.

For all water system sampling, inventory, and compliance errors please phone Chuck Michael, DWS Compliance Officer, at 971-673-0420.

[Search Options](#) is where you'll find the various queries to view data we currently have. The choices are explained there.

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Information by county:

[Inventory](#) :: [Surface Water Systems](#) :: [Water System Surveys](#) :: [Outstanding Performers](#) :: [Plan Reviews](#) :: [System Scores](#) :: [Exceedances](#)  
[Alerts](#) :: [Violations](#) :: [Compliance & Enforcement](#) :: [Significant Deficiencies](#) :: [Cross Connection ASRs](#) :: [Treatment Plant Inspections](#) :: [Fluoride](#)  
[Water Advisories](#) :: [Contact Reports](#) :: [Cyanotoxins](#)

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[Inventory List](#) for all Oregon Drinking Water Systems in Excel or printable screen format  
[Tools for Laboratories](#) :: [Staff/Partner Login](#)

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# Contact report submission for alerts

[Web Form Menu](#) :: [Contact Reports](#) :: [Advisories](#) :: [Deficiencies](#)

Tia Skerbeck :: [Log Out](#)

## DWS Web Forms

[Contact Report Instructions \(PDF\)](#)

Last modified: April 23, 2019

[View Your Profile](#)

[Contact Reports](#)

[Water Advisories](#)

[Update Deficiencies](#)

- Record completion dates and revised due dates from corrective action plans

[Upload Plan Review Waivers](#)

[PASSWORD RESET](#)

# Revisions to PE 50 Alert Response Time

Oregon Public Health  
Drinking Water Data Online

Introduction :: Data Search Options :: WS Name Look Up :: WS ID Look Up :: DWS Home :: DWS Rules

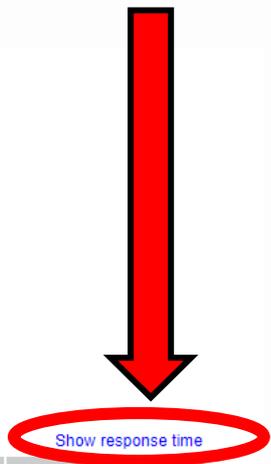
**Water Quality Alerts** [Reset Form](#)

Regulating Agency: All Agencies  
 County: All Counties  
 Alert Type: All alert types  
 Date Range (based on date issued): From 03/05/2019 to 04/05/2019  
 Other Options:  
 Show "non-alerts" (sodium, coliform source and special samples)  
 Show non-EPA (state regulated) systems  
 Show inactive systems

Update Search Results

Results: 65 results found for the selected criteria.

Regulating Agency	County Served	PWS	PWS Name	System Type	Sample Date	Alert Date	Source ID	Contaminant	Result	Over the MCL?	Alert ID	Contact Report
COLIFORM ALERTS												
DEPT OF AGRICULTURE	Columbia	95361	ALSTON COUNTRY STORE	NC	03/18/2019	03/29/2019	DIST-A	COLIFORM, TOTAL (TCR)	Present		COLI18747	04/03/2019
DEPT OF AGRICULTURE	Jackson	91546	APPLEGATE STORE & CAFE	NC	03/14/2019	03/15/2019	SRC-AA	COLIFORM, E. COLI + TOTAL	Present		COLI18725	03/15/2019
DEPT OF AGRICULTURE	Jackson	91546	APPLEGATE STORE & CAFE	NC	03/12/2019	03/14/2019	SRC-AA	COLIFORM, E. COLI + TOTAL	Present		COLI18722	03/14/2019
MARION COUNTY	Marion	94791	BLONDZEES WATER SYSTEM	NC	04/03/2019	04/05/2019	DIST-A	COLIFORM, TOTAL (TCR)	Present		COLI18757	04/05/2019
TILLAMOOK COUNTY	Tillamook	94131	CAMP MAKUALA CFG	NC	03/19/2019	03/21/2019	DIST-A	COLIFORM, TOTAL (TCR)	Present		COLI18735	03/25/2019
JACKSON COUNTY	Jackson	91538	CAMPERS COVE	NC	04/01/2019	04/02/2019	DIST-A	COLIFORM, TOTAL (TCR)	Present		COLI18750	04/02/2019
CURRY COUNTY	Curry	91196	CEDAR BEND GOLF ASSOCIATION	NC	03/05/2019	03/08/2019	DIST-A	COLIFORM, TOTAL (TCR)	Present		COLI18706	
KLAMATH COUNTY	Klamath	94178	CINDERS CAFE & BAR	NC	03/28/2019	03/29/2019	DIST-A	COLIFORM, TOTAL (TCR)	Present		COLI18746	04/01/2019
REGION 1	Umatilla	95314	COMFORT INN & SUITES-HERMISTON	NC	03/25/2019	03/27/2019	DIST-A	COLIFORM, TOTAL (TCR)	Present		COLI18740	03/26/2019
MARION COUNTY	Marion	94604	COVANTA MARION INC	NTNC	04/02/2019	04/03/2019	SRC-AB	COLIFORM, E. COLI + TOTAL	Present		COLI18752	04/03/2019
MARION COUNTY	Marion	01534	DUPLEX VILLAGE EAST	C	04/03/2019	04/05/2019	DIST-A	COLIFORM, TOTAL (TCR)	Present		COLI18754	04/05/2019
LANE COUNTY	Lane	00421	FERNRIDGE MOBILE ESTATES	C	03/06/2019	03/08/2019	DIST-A	COLIFORM, TOTAL (TCR)	Present		COLI18708	03/08/2019
REGION 1	Marion	00744	KEIZER, CITY OF	C	03/11/2019	03/13/2019	DIST-A	COLIFORM, TOTAL (TCR)	Present		COLI18715	03/12/2019
REGION 1	Morrow	00479	LEXINGTON, CITY OF	C	03/19/2019	03/21/2019	DIST-A	COLIFORM, TOTAL (TCR)	Present		COLI18733	03/20/2019
REGION 2	Lane	00239	LONDON WATER CO-OP	C	03/15/2019	03/18/2019	DIST-A	COLIFORM, TOTAL (TCR)	Present		COLI18730	



# Revisions to PE 50 Alert Response Time

Oregon Public Health  
Drinking Water Data Online

Introduction :: Data Search Options :: WS Name Look Up :: WS ID Look Up :: DWS Home :: DWS Rules

## Water Quality Alerts

[Reset Form](#)

**Regulating Agency**: All Agencies  
**County**: All Counties  
**Alert Type**: All alert types  
**Date Range** (based on date issued): From 03/05/2019 to 04/05/2019  
**Other Options**:
 

- Show "non-alerts" (sodium, coliform source and special samples)
- Show non-EPA (state regulated) systems
- Show inactive systems

[Update Search Results](#)



Results: 65 results found for the selected criteria.

*Response Time is the number of days from the alert date to the contact report date.*  
[Hide response time](#)

Regulating Agency	County Served	PWS	PWS Name	System Type	Sample Date	Alert Date	Source ID	Contaminant	Result	Over the MCL?	Alert ID	Contact Report	Response Time (Days)
<b>COLIFORM ALERTS</b>													
DEPT OF AGRICULTURE	Columbia	95361	ALSTON COUNTRY STORE	NC	03/18/2019	03/29/2019	DIST-A	COLIFORM, TOTAL (TCR)	Present		COLI18747	04/03/2019	5
DEPT OF AGRICULTURE	Jackson	91546	APPEGATE STORE & CAFE	NC	03/14/2019	03/15/2019	SRC-AA	COLIFORM, E. COLI + TOTAL	Present		COLI18725	03/15/2019	0
DEPT OF AGRICULTURE	Jackson	91546	APPEGATE STORE & CAFE	NC	03/12/2019	03/14/2019	SRC-AA	COLIFORM, E. COLI + TOTAL	Present		COLI18722	03/14/2019	0
MARION COUNTY	Marion	94791	BLONDZEES WATER SYSTEM	NC	04/03/2019	04/05/2019	DIST-A	COLIFORM, TOTAL (TCR)	Present		COLI18757	04/05/2019	0
TILLAMOOK COUNTY	Tillamook	94131	CAMP MAKUALA CFG	NC	03/19/2019	03/21/2019	DIST-A	COLIFORM, TOTAL (TCR)	Present		COLI18735	03/25/2019	4
JACKSON COUNTY	Jackson	91538	CAMPERS COVE	NC	04/01/2019	04/02/2019	DIST-A	COLIFORM, TOTAL (TCR)	Present		COLI18750	04/02/2019	0
CURRY COUNTY	Curry	91196	CEDAR BEND GOLF ASSOCIATION	NC	03/05/2019	03/08/2019	DIST-A	COLIFORM, TOTAL (TCR)	Present		COLI18706		0
KLAMATH COUNTY	Klamath	94178	CINDERS CAFE & BAR	NC	03/28/2019	03/29/2019	DIST-A	COLIFORM, TOTAL (TCR)	Present		COLI18746	04/01/2019	3
REGION 1	Umatilla	95314	COMFORT INN & SUITES-HERMISTON	NC	03/25/2019	03/27/2019	DIST-A	COLIFORM, TOTAL (TCR)	Present		COLI18740	03/26/2019	-1
MARION COUNTY	Marion	94604	COVANTA MARION INC	NTNC	04/02/2019	04/03/2019	SRC-AB	COLIFORM, E. COLI + TOTAL	Present		COLI18752	04/03/2019	0
MARION COUNTY	Marion	01534	DUPLEX VILLAGE EAST	C	04/03/2019	04/05/2019	DIST-A	COLIFORM, TOTAL (TCR)	Present		COLI18754	04/05/2019	0
LANE COUNTY	Lane	00421	FERNRIDGE MOBILE ESTATES	C	03/06/2019	03/08/2019	DIST-A	COLIFORM, TOTAL (TCR)	Present		COLI18708	03/08/2019	0
REGION 1	Marion	00744	KEIZER, CITY OF	C	03/11/2019	03/13/2019	DIST-A	COLIFORM, TOTAL (TCR)	Present		COLI18715	03/12/2019	-1
REGION 1	Morrow	00479	LEXINGTON, CITY OF	C	03/19/2019	03/21/2019	DIST-A	COLIFORM, TOTAL (TCR)	Present		COLI18733	03/20/2019	-1
REGION 2	Lane	00239	LONDON WATER CO-OP	C	03/15/2019	03/18/2019	DIST-A	COLIFORM, TOTAL (TCR)	Present		COLI18730		0

# Revisions to PE 50 Survey Submission

- Survey submission
  - 45 days to DWS and water system

Water System Surveys: LPHA must conduct a survey of each CWS within LPHA's jurisdiction every three years, or as otherwise scheduled by DWS; and each NTNC and TNC water system within LPHA's jurisdiction every five years or as otherwise scheduled by DWS. Surveys must be completed on DWS provided forms using the guidance in the Water System Survey Reference Manual and using the cover letter template provided by

DWS. Cover letter and survey forms must be submitted to DWS and water systems within 45 days from site visit completion.

# Revisions to PE 50 Survey Submission

Oregon Public Health  
Drinking Water Data Online

Introduction :: Data Search Options :: WS Name Look Up :: WS ID Look Up :: DWS Home :: DWS Rules

[Search Again](#) :: [Modify this search](#) :: [Excel Spreadsheet](#)

**2018 Water System Surveys for All Counties, All Regulating Agencies**

Displaying all surveys due in 2018 and their current status. Inactive and non-EPA (state regulated) systems excluded. 561 results.

561 surveys due in 2018. 556 completed (99%).

Regulating Agency	County Served	PWS	PWS Name	System Type	Pop.	Primary Source	Most Recent Survey	2018 Status	Show notification time Seasonal Period (if not year round)
BENTON COUNTY	Benton	93584	ALPINE TAVERN	NC	30	GW	10/29/2018	DONE	
BENTON COUNTY	Benton	94090	CONSUMERS POWER INC	NTNC	70	GW	02/22/2018	DONE	
BENTON COUNTY	Benton	01319	DUMBECK LANE DOMESTIC WTR SUPPLY DIST	C*	250	SWP	10/26/2018	DONE	
BENTON COUNTY	Benton	00023	FIR VIEW WATER COMPANY	C*	163	GW	12/05/2018	DONE	
BENTON COUNTY	Benton	93714	KINGS VALLEY CHARTER SCHOOL	NTNC	225	GW	05/24/2018	DONE	
BENTON COUNTY	Benton	95557	PHILOMATH SCOUT LODGE	NC	60	GW	10/26/2018	DONE	
BENTON COUNTY	Benton	01296	PIONEER VILLAGE WATER COMPANY	C*	80	GW	05/15/2018	DONE	
BENTON COUNTY	Benton	90864	PUB, THE	NC	100	GW	10/30/2018	DONE	
BENTON COUNTY	Benton	06181	TUNNEL RADIO OF AMERICA	NC	27	GW	04/24/2018	DONE	
CLACKAMAS COUNTY	Clackamas	94371	BARTON COMMUNITY BAPTIST ANNEX	NC	100	GW	06/14/2018	DONE	
CLACKAMAS COUNTY	Clackamas	01461	BIG FOOT MOBILE PARK	C	60	GW	11/06/2018	DONE	
CLACKAMAS COUNTY	Clackamas	00163	CANBY REGENCY	C	300	GW	12/13/2018	DONE	
CLACKAMAS COUNTY	Clackamas	00189	CARVER MOBILE RANCH	C	110	GW	12/27/2018	DONE	



# Revisions to PE 50 Survey Submission

Oregon Public Health Drinking Water Data Online										Oregon Health Authority	
<a href="#">Introduction</a> :: <a href="#">Data Search Options</a> :: <a href="#">WS Name Look Up</a> :: <a href="#">WS ID Look Up</a> :: <a href="#">DWS Home</a> :: <a href="#">DWS Rules</a> <a href="#">Search Again</a> :: <a href="#">Modify this search</a> :: <a href="#">Excel Spreadsheet</a>											
2018 Water System Surveys for All Counties, All Regulating Agencies											
Displaying all surveys due in 2018 and their current status. Inactive and non-EPA (state regulated) systems excluded. 561 results.											
561 surveys due in 2018. 556 completed (99%).											
Regulating Agency	County Served	PWS	PWS Name	System Type	Pop.	Primary Source	Most Recent Survey	2018 Status	Notification Time (Days)	Seasonal Period (if not year round)	<a href="#">Hide notification time</a>
BENTON COUNTY	Benton	93584	ALPINE TAVERN	NC	30	GW	10/29/2018	DONE	31		
BENTON COUNTY	Benton	94090	CONSUMERS POWER INC	NTNC	70	GW	02/22/2018	DONE	26		
BENTON COUNTY	Benton	01319	DUMBECK LANE DOMESTIC WTR SUPPLY DIST	C*	250	SWP	10/26/2018	DONE	42		
BENTON COUNTY	Benton	00023	FIR VIEW WATER COMPANY	C*	163	GW	12/05/2018	DONE	30		
BENTON COUNTY	Benton	93714	KINGS VALLEY CHARTER SCHOOL	NTNC	225	GW	05/24/2018	DONE	57		
BENTON COUNTY	Benton	95557	PHILOMATH SCOUT LODGE	NC	60	GW	10/26/2018	DONE	21		
BENTON COUNTY	Benton	01296	PIONEER VILLAGE WATER COMPANY	C*	80	GW	05/15/2018	DONE	40		
BENTON COUNTY	Benton	90864	PUB, THE	NC	100	GW	10/30/2018	DONE	45		
BENTON COUNTY	Benton	06181	TUNNEL RADIO OF AMERICA	NC	27	GW	04/24/2018	DONE	84		
CLACKAMAS COUNTY	Clackamas	94371	BARTON COMMUNITY BAPTIST ANNEX	NC	100	GW	06/14/2018	DONE	21		
CLACKAMAS COUNTY	Clackamas	01461	BIG FOOT MOBILE PARK	C	60	GW	11/06/2018	DONE	44		
CLACKAMAS COUNTY	Clackamas	00163	CANBY REGENCY	C	300	GW	12/13/2018	DONE	47		
CLACKAMAS COUNTY	Clackamas	00189	CARVER MOBILE RANCH	C	110	GW	12/27/2018	DONE	46		

# Revisions to PE 50

## Unresolved Deficiencies Follow up

- Send a failure to take corrective action letter

Water System Survey Significant Deficiency Follow-ups: LPHA must follow-up on significant deficiencies and rule violations in surveys on community, NTNC, and TNC water systems. Deficiencies include those currently defined in the DWS-Drinking Water Program publication titled Water System Survey Reference Manual (March, 2016).

- (a) After deficiencies are corrected, LPHA must prepare a list of the deficiencies and the dates of correction and submit to DWS within 30 days of correction.
- (b) If any deficiencies are not corrected by the specified timeline, LPHA must follow up with a failure to take corrective action letter.
- (c) For priority deficiencies LPHA must ensure that the deficiencies are corrected by the specified timeline or are on approved corrective action plan. LPHA must submit the approved corrective action plan to DWS within 30 days of approval. After the deficiencies are corrected LPHA must prepare a list of the deficiencies and the dates of correction and submit to DWS within 30 days of correction. If priority deficiencies are not corrected by specified timeline, LPHA must ensure the water system carries out public notice, and refer to DWS for formal enforcement.

# Revisions to PE 50

## Unresolved Deficiencies Follow up

### Water System Surveys

[Drinking Water Services](#)

[County & Dept. of Agriculture Resources](#)

[Water System Surveys](#)

[Conferences and Training](#)

[Document Library](#)

[Inventory Updates](#)

[EPA Staff Resources](#)

[Coliform Resources](#)

[Monitoring Resources](#)

[Compliance Resources](#)

[Contact Us](#)

The information on this page Agriculture partners who have questions regarding this ma

#### On this page:

- Survey Manual and Rel
- Survey Form Templates
- Survey & Deficiency Fo
- For Operators

#### Survey Manual and

-  Water System Surv
-  Symbols for Schem
-  Counting Populatio
-  Chemical Monitorin
-  Standard Monitorin
- Outstanding Performan
-  Deficiency List - rev
-  Setback Issues Fou
-  Membrane Survey :

# Revisions to PE 50

## Unresolved Deficiencies Follow up

### Templates for Survey Cover Letters

-  Community Groundwater Systems - includes outstanding performer information language
-  NTNC, TNC, and Non-EPA Groundwater Systems
-  Community Surface Water Systems - includes outstanding performer information language
-  NTNC, TNC, and Non-EPA Surface Water Systems

### Survey Deficiency Follow-up

-  Failure to Take Corrective Action Template for Groundwater Systems
-  Follow-Up of Deficiencies Procedure - New 12/15/2015

### For Operators

Resources to assist operators with preparing for surveys and inspections are located on the main site under Water System Operations.

# Revisions to PE 50

## Unresolved Deficiencies Follow up

[Month Date, Year]

[PWS CONTACT]  
[PWS ADDRESS]

**Re: Water System Survey Significant Deficiencies/Rule Violations**  
[PWS NAME], [PWS NUMBER]

Dear [PWS CONTACT]:

A water system survey was completed for [PWS NAME] on [SURVEY DATE] identifying significant deficiencies and rule violations to be corrected. A letter and copy of the survey report were mailed to your attention on [SURVEY LETTER DATE]. Oregon Administrative Rule (OAR) 333-061-0076(6) and OAR 333-061-0032(6)(e) requires water systems that use groundwater sources to have completed corrective action or be in compliance with a Department-approved corrective action plan within 120 days of receiving written notice of a significant deficiency.

The [PWS NAME] was to complete corrective action by [+18 WEEKS FROM SURVEY LETTER DATE] or have a Department-approved corrective action plan with a reasonable timeframe to complete the corrective action. To date, this information has not been received. As a result, the [PWS NAME] is in violation and is now subject to formal enforcement which could include the assessment of civil penalties. In order to return to compliance and avoid formal enforcement action, your corrective action plan to the water system survey report **must be received and approved by [+30 DAYS FROM LETTER DATE]**. Please send information to: [DWP/COUNTY CONTACT NAME AND ADDRESS]. A copy of the survey letter is enclosed for your reference.

Since [PWS NAME] failed to take action within the required timeframe, you **must provide notification** to all persons served by the water system as soon as practical and by no later than 30 days after the date of this letter. The public notice must include the mandatory language and corrective action taken. You are also required to issue a repeat notice every three months until all deficiencies are corrected or you are in compliance with an approved corrective action plan. A copy of the Tier 2 public notice instructions and template are enclosed.

# Revisions to PE 50

## Unresolved Deficiencies Follow up

Oregon Public Health  
**Drinking Water Data Online**

Oregon Health Authority

Introduction :: Data Search Options :: WS Name Look Up :: WS ID Look Up :: DWS Home :: DWS Rules

**Web Form Menu** :: Contact Reports :: Advisories :: Deficiencies Tia Skerbeck :: Log Out

### Water System Survey Deficiencies - Update

Start Over (Cancel Changes)

PWS NUMBER: OR41 [99999](#) - HALL OF FAME TEST SYSTEM

SAVE CHANGES

SURVEY DATE: Jul 15, 2015

Category	Deficiency	Initial Due Date (from letter)	Failure to Correct Deficiencies Letter Sent	Revised Due Date (corrective action plan)	Resolved Date
Source	test	9/7/2015	<input type="text"/>	<input type="text"/>	<input type="text"/>
Well Construction	No screen on existing well vent	10/9/2015	2/1/2016	<input type="text"/>	<input type="text"/>
Spring Source	Springbox not impervious durable material	9/7/2015	<input type="text"/>	10/31/2018	<input type="text"/>
Spring Source	No watertight access hatch/entry	10/9/2015	<input type="text"/>	<input type="text"/>	<input type="text"/>
Disinfection	DPD or EPA approved method not used	9/7/2015	<input type="text"/>	<input type="text"/>	4/16/2018
Cross Connection	No ordinance or enabling authority (CWS)	9/7/2015	<input type="text"/>	<input type="text"/>	<input type="text"/>
Finished Water Storage	Roof and access hatch not watertight	10/9/2015	<input type="text"/>	<input type="text"/>	<input type="text"/>

# Revisions to PE 50

## Unresolved Deficiencies Follow up

### Unresolved Deficiencies

Regulating Agency: County regulated  
 County: Marion  
 Search Options: Non-EPA (state-regulated) systems excluded.  
 Results: 29 unresolved deficiencies found for 11 systems

Regulating Agency	County Served	PWS	PWS Name	Survey Date	Earliest Due Date	Number of Deficiencies	System Type	System Score
MARION COUNTY	Marion	90633	BLM FISHERMANS BEND REC SITE	Jun 10, 2014	Oct 14, 2014	1	NC	0
	<i>Category:</i>		<i>Deficiency:</i>		<i>Due Date</i>			
	Well Construction		Does not meet setbacks from hazards		Oct 14, 2014	Overdue		
MARION COUNTY	Marion	01025	SCOFIELD MOBILE HOME COURT	Sep 27, 2018	Dec 22, 2015	4	C	0
	<i>Category:</i>		<i>Deficiency:</i>		<i>Due Date</i>			
	Cross Connection		Annual summary report not issued (CWS)		Dec 22, 2015	Overdue		
	Management & Operations		Annual CCR not submitted (CWS)		Dec 22, 2015	Overdue		
	Operator Certification		No certified operator at required level		Dec 22, 2015	Overdue		
	Management & Operations		Annual CCR not submitted (CWS)		Feb 01, 2019	Overdue		

[Hide deficiencies](#)

§ A "Failure to Correct Deficiencies" reminder letter was sent to the water system for this deficiency. Deficiency dates & resolution were not tracked prior to 1/1/2014.

# Other Resources

## Contact Report Guidance

Oregon Public Health  
Drinking Water Data Online

Introduction :: Data Search Options :: WS Name Look Up :: WS ID Look Up :: DWS Home :: DWS Rules

Web Form Menu :: Contact Reports :: Advisories :: Deficiencies

Tia Skerbeck :: Log Out

DWS Web Forms

[Contact Report Instructions \(PDF\)](#)  
Last modified: April 02, 2019

[View Your Profile](#)

[Contact Reports](#)

[Water Advisories](#)

[Update Deficiencies](#) - Record completion dates and revised due dates from corrective action plans

[Upload Plan Review Waivers](#)

[PASSWORD RESET](#)

# Other Resources

## Contact Report Guidance

Subject:	How & When to Draft Contact Reports	Orig Date:	4/2019
Audience:	Phone Duty Operators & Partners	Revised date:	
Purpose & Scope: To encourage creation of clear useful record of contacts with public water systems, and to educate staff on recent changes.			

### How and When to Draft Contact Reports

#### **What is a contact report?**

A contact report (CR), also known as an assistance action, is any substantive contact with a water system (WS) that can be summarized into a concise note and posted online to benefit yourself, your colleagues, the WS, and the public. You are required to input certain types of CRs, but it is seldom a bad idea to write a contact report for a WS.

#### **Specifically, when am I expected to write a contact report after contact with a WS?**

Here are some examples of when you should, and should not, enter a contact report:

##### Should Write a Contact Reports

Alerts & Violations  
 Chemical Detects (except repeat  $\text{NO}_3 \leq \text{MCL}$ )  
 All Complaints (Protect anonymity. Notify WS.)  
 OERS & PH Duty calls  
 Water Advisories (e.g., boil water)\*

##### Examples When You Should Not Write a CR

Repeating OARs  
 Secondary contaminant alerts  
 Helping WS with their Monitoring Schedules  
 Simple help with Data Online

\*Note: Water Advisories (boil water, do not drink water, no contact with water) are currently entered using a separate web form from contact reports (see "How to open the contact report form," below).

You should always write a CR to clarify communication, particularly when you suspect the issue will not be resolved soon, or another colleague could benefit from the information when you are away, etc.

#### **How to view contact reports online:**

All contact reports can be viewed on Data Online here: <https://yourwater.oregon.gov/cr-all.php>  
 This page can be found by clicking the "Contact Reports" link in the "Information by county" footer section on all Data Online pages. However, this may be of limited use to individual staff.

To find the contact reports for a specific water system, find the water system on Data Online and then click the "Contacts & Advisories" link in the water system-specific footer section. For example:

# Existing Resources

## Conferences and Training

[Drinking Water Services](#)

[County & Dept. of Agriculture Resources](#)

[Water System Surveys](#)

[Conferences and Training](#)

[Document Library](#)

[Inventory Updates](#)

[EPA Staff Resources](#)

[Coliform Resources](#)

[Monitoring Resources](#)

[Compliance Resources](#)

[Contact Us](#)

The information on this page is designed for and intended for use by Drinking Water Services County and Department of Agriculture partners who have specialized training and are registered as environmental health specialists. If you have questions regarding this material please contact Drinking Water Services at (971) 673-0405.

Presentations, documents, and files from conferences, seminars, and trainings are available below. Some of these files are very large and may take a while to download; the file size is indicated in parentheses if it exceeds 2 megabytes (MB).

### Training Resources

- [Silver Falls Conferences](#)
- [Fall Training](#)
- [Water System Survey Training](#)
- [2008 Drinking Water Program Orientation](#)

### Spring Training

- [2019 - Register to Attend](#)
- [2018](#)
- [2017](#)
- [2016](#)

### 2018 Silver Falls Materials

Agenda

 [2018 Agenda](#)

### Fall Training

- [2018](#)
- [2017](#)
- [2016](#)

### 2018 Fall Training Materials

Agenda

 [2018 Agenda](#)

Presentations

# Existing Resources

## Document Library

[Drinking Water Services](#)

[County & Dept. of Agriculture Resources](#)

[Water System Surveys](#)

[Conferences and Training](#)

**[Document Library](#)**

[Inventory Updates](#)

[EPA Staff Resources](#)

[Coliform Resources](#)

[Monitoring Resources](#)

[Compliance Resources](#)

[Contact Us](#)

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These resources are grouped by type of document: PDF, Word and Excel, PowerPoint and Video. They are ordered alphabetically by Title.

### PDF Documents

[web-forms.pdf](#)

[coliform-return-to-quarterly.pdf](#)

[2015 Fall Training Agenda](#)

[2016 Fall Training Agenda](#)

[2016 Silver Falls Agenda](#)

[2016 Silver Falls Conference - Domestic Well Safety Program](#)

[2017 Fall Training](#)

# Existing Resources

## Laboratory Lists and Reporting Information

[Drinking Water Services](#)

[Monitoring and Reporting](#)

[Laboratory Lists and Reporting Information](#)

[Resources and Forms](#)

[Consumer Confidence Reports](#)

[Health Effects of Contaminants](#)

[Contact Us](#)

### On this page:

- [Oregon Accredited Laboratory Lists](#)
- [Laboratory Reporting Forms](#)
- [Direct Laboratory Reporting](#)

### Oregon Accredited Laboratory Lists

The Oregon Environmental Laboratory Accreditation Program (ORELAP) accredits qualified laboratories for testing under the Safe Drinking Water Act (SDWA). See below for lists of accredited laboratories and more information about ORELAP.

-  [Oregon Laboratories for Drinking Water and Public Testing](#): Includes only accredited drinking water laboratories that perform public testing. Please note that drinking water laboratories are a subset of all ORELAP-accredited environmental testing laboratories, which are listed below.
-  [ORELAP Accredited laboratories located in states other than Oregon that test Drinking Water AND accept public samples](#)
-  [ORELAP list of accredited \*Cryptosporidium\* and \*E. coli\* enumeration labs](#)
-  [ORELAP list of accredited laboratories performing Lead testing in Drinking Water](#)
- [More information about ORELAP accreditation](#)
- [Contact information for ORELAP](#)

### Laboratory Reporting Forms

- Microbiological Analysis (Coliform) Laboratory Form:  fillable MS Word -or-  PDF

# Upcoming Resources

## Revised Enforcement Procedure

### Compliance Resources

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[Drinking Water Services](#)

[County & Dept. of Agriculture Resources](#)

[Water System Surveys](#)

[Conferences and Training](#)

[Document Library](#)

[Inventory Updates](#)

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- [PNC Resolution Process](#)
- [PNC 5-Month Compliance Letter](#)
- [Oregon RTC Criteria](#)
- [Enforcement Procedure](#)



# Upcoming Resources

## Emergency Contact Information

- Data Online behind the staff/partner log in

Web Form Menu :: Contact Reports :: Advisories :: Deficiencies Tia Skerbeck :: Log Out

**DWS Web Forms**

[Contact Report Instructions \(PDE\)](#)  
Last modified: April 23, 2019

[View Your Profile](#)

[Contact Reports](#)

[Water Advisories](#)

[Update Deficiencies](#) - Record completion dates and revised due dates from corrective action plans

[Upload Plan Review Waivers](#)

[PASSWORD RESET](#)

[Emergency Contact Information](#)

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# Questions?

Tia Skerbeck REHS

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PUBLIC HEALTH DIVISION  
Drinking Water Services

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