

Return To Compliance (RTC) Criteria

Drinking Water Services Partners' Spring Training
May 19, 2025



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Overview

- What is RTC?
- RTC criteria
- Requesting an RTC
- Plans moving forward



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What is RTC?

- PWSs are issued violations when out of compliance with drinking water rules OAR 333-061
- Violations can “return to compliance” to bring PWSs back in line with regulations or standards previously violated.
- Regulators review violations for their PWSs and evaluate if RTC criteria is met.
- PWSs violations are viewable in Drinking Water Data Online.
- RTC Criteria is primarily set by federal rules.
 - RTC criteria set for Oregon specific rules.



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Where to find violations to RTC?

- Issued violations specific to PWSs are displayed online.
- A violations page summarizing issued violations for all PWSs is also useful to reference.

More information for this water system:

SDWS ID 1993

[System Info](#) :: [Report for Lenders](#) :: [Alerts](#) :: [Violations](#) :: [Compliance & Enforcement](#) :: [Contacts & Advisories](#) :: [Site Visits](#) :: [Public Notice](#)
[Coliform Summary](#) :: [Coliform Results](#) :: [Coliform Schedules](#) :: [LTZ](#) :: [GW/GWUDI Source Details](#) :: [Plan Review](#) :: [Annual Fee](#)
[Chemical Summary](#) :: [Chemical Results](#) :: [Chemical Schedules](#) :: [Chemical Schedule Summary](#) :: [Arsenic RAA](#) :: [Cyanotoxins](#) :: [PFAS](#)
[Lead & Copper](#) :: [DBP Sample Sites](#) :: [FANs](#) :: [MRDL](#) :: [GWR 4-Log](#) :: [Turbidity](#) :: [SWTR](#) :: [LRAA](#) :: [DW Source Protection](#)

Information for all water systems:

[Water System Inventory](#) :: [Water System Surveys](#) :: [Outstanding Performers](#) :: [Treatment Plant Inspections](#) :: [Treatment](#) :: [Plan Reviews](#)
[Alerts](#) :: [Violations](#) :: [Compliance & Enforcement](#) :: [Deficiencies](#) :: [System Scores](#) :: [Exceedances](#) :: [Public Notices](#) :: [Service Lines](#)
[Water Advisories](#) :: [Contact Reports](#) :: [Cyanotoxins](#) :: [PFAS](#) :: [Post-wildfire VOCs](#) :: [Fluoride](#) :: [Certification List](#) :: [DW Source Protection](#)

Drinking Water Data Online <https://yourwater.oregon.gov/>



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Violation History Page

- List of violations issued, RTC status, and other pertinent information, including points assigned including system score.

Violation History

Violations are displayed for the last 5 years only.

Group Abbreviations: CCR = Consumer Confidence Report, DBP = Disinfection Byproducts, SWTR = Surface Water

Treatment Rule, TCR = Total Coliform Rule

Gray shading indicates return to compliance.

[Hide Auto-RTC](#) | [Show Determination Dates](#)

[Go to public notices](#)

Violation Number	Auto-RTC?	Monitoring Period Begin	Monitoring Period End	Facility ID	Analyte Group	Violation Type - Analyte Count Show analytes for all violations	Enforcement Action - Date Show history	Points	Contact Report
902594170	N	Dec 21, 2024			LCRR	Initial SL Inventory Late/Nonreporting - 1	Public Notice Required	5	3/13/2025
902594169	Y	Oct 01, 2024	Nov 14, 2024		CCR	CCR Certification Late/Nonreporting - 1	Returned To Compliance - Nov 14, 2024	1	
902594168	Y	Jul 01, 2023	Jul 31, 2023	WTP-A	SWTR	Monthly SW Report - Late/Nonreporting - 2 Show analytes	Returned To Compliance - Sep 08, 2023	1	
902594166	Y	Jul 01, 2022	Jul 31, 2022		TCR	Routine Coliform - Did Not Report ANY - 1	Returned To Compliance - Aug 11, 2022	1	
902594165	Y	Apr 01, 2022	Jun 30, 2022	DIST-A	DBP	DBP Late/Nonreporting - 2 Show analytes	Returned To Compliance - Oct 04, 2022	1	
902594163	Y	Jan 01, 2022	Mar 31, 2022	DIST-A	DBP	DBP Late/Nonreporting - 2 Show analytes	Returned To Compliance - Oct 04, 2022	1	

SYSTEM SCORE SUMMARY

[Learn about system scores](#)

Unaddressed Points: 5
 Number of years the oldest violation has been unaddressed (n): 0
System Score: 5
 Points under formal enforcement: 0
 Points RTC'd: 5

Note: Auto RTC changed to "Yes" last week for Initial SL inventory.



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Violations Summary

- Evaluate RTC criteria for multiple systems.

Violations

[More Information](#)

Date Issued

From: 1/1/2024 To: 12/31/2024 Or select year:

[Reset](#) [Columns](#) [Download](#)

Showing 1 to 2,704 of 2,704 records (filtered from 18,367 total records)

Regulating Agency	PWS ID	PWS Name	System Type	Date Issued	Contact Report	Analyte Group	Violation Type	Points	Auto-RTC	Compliance Status
WASHINGTON COUNTY	08326	218TH PLACE SHARED WELLS	OVS	Oct 14, 2024	TCR		Routine Coliform - Did Not Report ANY	1	Yes	Returned to compliance
DEPT OF AGRICULTURE	91612	26 MARKET	NC	Jan 11, 2024	TCR		Routine Coliform - Did Not Report ANY	1	Yes	Returned to compliance
YAMHILL COUNTY	95372	5 ROCK RANCH	NC	Jan 29, 2024	NO3		Chemical Late/Nonreporting	5	Yes	Returned to compliance
JACKSON COUNTY	91555	62 BURGERS AND BREW	NC	Jan 29, 2024	NO3		Chemical Late/Nonreporting	5	Yes	Returned to compliance
JACKSON COUNTY	91555	62 BURGERS AND BREW	NC	Jul 11, 2024	TCR		Routine Coliform - Did Not Report ANY	1	Yes	Returned to compliance
JACKSON COUNTY	06316	777 GUEST RANCH	OVS	Jan 11, 2024	TCR		Routine Coliform - Did Not Report ANY	1	Yes	Returned to compliance
JACKSON COUNTY	06316	777 GUEST RANCH	OVS	Apr 11, 2024	TCR		Routine Coliform - Did Not Report ANY	1	Yes	Returned to compliance
JACKSON COUNTY	95342	A RIVER RUNS THROUGH	C	Nov 5, 2024	NO3		Chemical Late/Nonreporting	5	Yes	Returned to compliance
REGION 1	94825	A-FRAME RV PARK	NC	Jan 11, 2024	TCR		Routine Coliform - Did Not Report ANY	1	Yes	Returned to compliance
MARION COUNTY	93768	ABQUA SCHOOL	NTNC	Aug 20, 2024	LCR		Corrosion Control Late/Nonreporting	1	Yes	Returned to compliance
JOSEPHINE COUNTY	95709	ACE EARTH-MOVING INC	NC	Apr 11, 2024	TCR		Routine Coliform - Did Not Report ANY	1	Yes	Returned to compliance
JOSEPHINE COUNTY	95709	ACE EARTH-MOVING INC	NC	Oct 14, 2024	TCR		Routine Coliform - Did Not Report ANY	1	Yes	Returned to compliance
REGION 2	00003	ADAIR VILLAGE WATER SYSTEM	C	Mar 11, 2024	3/11/2024	TCR	Routine Coliform - Did Not Report ANY	1	Yes	Returned to compliance
DEPT OF AGRICULTURE	95668	ADELSHEIM VINEYARDS	NC	Jan 11, 2024	GWR		Source Assessment Sample - Late/Nonreporting	1	No	Returned to compliance
DEPT OF AGRICULTURE	95668	ADELSHEIM VINEYARDS	NC	Jan 11, 2024	GWR		Source Assessment Sample - Late/Nonreporting	1	No	Returned to compliance
REGION 1	00002	ADRIAN, CITY OF	C	Jan 29, 2024	VOC		Chemical Late/Nonreporting	1	Yes	Returned to compliance
REGION 1	00002	ADRIAN, CITY OF	C	Jan 29, 2024	SOC		Chemical Late/Nonreporting	1	Yes	Returned to compliance

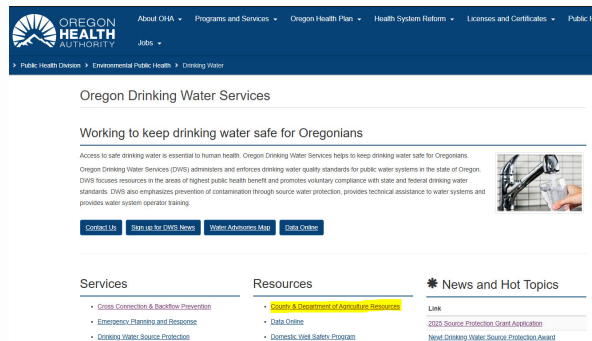


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Oregon RTC Criteria

- A handout is available on the partners' resources webpage to assist with reviewing RTC criteria.
- Go to Compliance Resources > Oregon RTC Criteria handout.



<https://www.oregon.gov/oha/PH/HEALTHYENVIRONMENTS/DRINKINGWATER/PARTNERS/Documents/RTCCriteria.pdf>



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Oregon RTC criteria

SS points	Violation Text	PN	Year	Rule	Info	RTC criteria
10	Chemical MCL based on 1 sample	1	N	Nitrate		Resolve contamination problem or install treatment & 1 quarterly chem report below MCL
10	Chemical MCL based on average of samples	1	N	Nitrate		
5	Chemical MCL based on 1 sample	2	N	Chems not Nitrate		Resolve contamination problem or install treatment & Quarterly RAA below MCL (with sample)
5	Chemical MCL based on average of samples	2	N	Chems not Nitrate		
10	Acute MCL for E.coli	1	N	Coliform		Resolve contamination problem or install treatment & 2 monthly coliform reports without TC+
5/1**	Chemical Late/Nonreporting	Y	Chems***		**5 points if NOS - all others 1 point	
1	Corrosion Control Late/Nonreporting	N	LCR			Violations for Yearly or longer monitoring periods:
1	Routine Coliform - Did not report any	Y	Coliform			When properly collected sample(s) [including location and time period] reported, whether received late or for next monitoring period
1	Routine Coliform - Did not report enough	Y	Coliform			
1	Temporary Routine Coliform: Did not report any	Y	Coliform			
1	Temporary Routine Coliform: Did not report enough	Y	Coliform			
1	Monthly SW Report - Late/Nonreporting	Y	SWTR			Violations for monthly, quarterly or 6-month time periods:
1	Source Assessment Sample - Late/Nonreporting	N	GWTR			When properly collected sample(s) reported for next monitoring period
1	Monthly GW compliance Report - Late/Nonreporting	N	GWTR			
1	DBP1 or DBP2 Late/Nonreporting	Y	Chems***			
1	TOC Late/Nonreporting	N	Chems***	Not currently generated		
1	LCR Late/Nonreporting	Y	LCR			
5	Failure to Submit CCT Recommendation	N	LCR			System starts Plan review with the State for the Corrosion Control treatment.
5	Public Education Late/Nonreporting	N	LCR			
1	Consumer Notification of Results Late/Nonreporting	N	LCR	Not currently generated		State receiving confirmation of notification to customers
5	No Qualified Treatment Plant Operator	N	Other			Reporting to the state of a certified operator
5	Coliform Investigation Nonreporting	2	N	Coliform		Turn in investigation / makes corrections OR
5	Coliform Investigation Defects Not Corrected	2	N	Coliform		2 consecutive months / 1 quarter without TCR problem
5	Prevented Level 2 Investigation	2	N	Coliform		System allows Level 2 investigation to be performed
5	Failure to Install Disinfection	2	N	Coliform		complete installation of disinfection as required
1	Source Sample - Late/Nonreporting	N	GWTR			Disinfects - Take and report a source water sample
1	Public Notice Late/Nonreporting	N	CCR/PN			No Disinfection - Distribution sample after Temp Routines
5	Corrosion Control Non-Compliance	2	N	LCR		State receiving late PN or violation causing PN is RTC
10	Failure to maintain 4-log treatment	2	N	GWTR		Resolve problem causing system to not properly treat the water and demonstrate for an entire monitoring period.
10	Failure to Maintain EP Disinfection	2	N	SWTR		
10	Failure to Provide Adequate Contact Time, Swtr	2	N	SWTR		
10	Turbidity Standards Not Met (80% NTU or MAX NTU)	2	N	SWTR		

***Chems include IOC, SOC, VOC, Arsenic, Nitrate, TOC, RAD and DBP's



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Oregon RTC Criteria

- SS points: Points assigned for specific violations for the system score.
 - Monitoring & reporting (M&R) 1 pt. vs. treatment technique 5/10 pts.
- Violation Text: Basis for violation
 - MCL, late/nonreporting, failure to maintain treatment
- PN Tier: Public notice requirement for specific violations
 - Labeled as 1 or 2 indicating Tier 1 (24-hour) or Tier 2 (30-day)
- Auto-RTC: yes or no
- Rule: General indicator of rule violation, analyte group
- RTC criteria: Description of corrective actions required for the violation to RTC



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Oregon RTC criteria

SS points	Violation Text	PN Tier	Auto-RTC	Rule	Info	RTC criteria
10	Chemical MCL based on 1 sample	1	N	Nitrate		Resolve contamination problem or install treatment & 1 quarterly chem report below MCL
10	Chemical MCL based on average of samples	1	N	Nitrate		
5	Chemical MCL based on 1 sample	2	N	Chems not Nitrate		Resolve contamination problem or install treatment & Quarterly RAA below MCL (with sample)
5	Chemical MCL based on average of samples	2	N	Chems not Nitrate		
10	Acute MCL for E.coli	1	N	Coliform		Resolve contamination problem or install treatment & 2 monthly coliform reports without TC+
5/1**	Chemical Late/Nonreporting	Y	Chems***		**5 points if NOS - all others 1 point	
1	Corrosion Control Late/Nonreporting	N	LCR			
1	Routine Coliform - Did not report any	Y	Coliform			Violations for Yearly or longer monitoring periods: When properly collected sample(s) [including location and time period] reported, whether received late or for next monitoring period
1	Routine Coliform - Did not report enough	Y	Coliform			
1	Temporary Routine Coliform: Did not report any	Y	Coliform			
1	Temporary Routine Coliform: Did not report enough	Y	Coliform			
1	Monthly SW Report - Late/Nonreporting	Y	SWTR			Violations for monthly, quarterly or 6-month time periods: When properly collected sample(s) reported for next monitoring period
1	Source Assessment Sample - Late/Nonreporting	N	GWTR			
1	Monthly GW compliance Report - Late/Nonreporting	N	GWTR			
1	DBP1 or DBP2 Late/Nonreporting	Y	Chems***			
1	TOC Late/Nonreporting	N	Chems***	Not currently generated		
1	LCR Late/Nonreporting	Y	LCR			
5	Failure to Submit CCT Recommendation	N	LCR			System starts Plan review with the State for the Corrosion Control treatment.
5	Public Education Late/Nonreporting	N	LCR			
1	Consumer Notification of Results Late/Nonreporting	N	LCR	Not currently generated		State receiving confirmation of notification to customers
5	No Qualified Treatment Plant Operator	N	Other			Reporting to the state of a certified operator
5	Coliform Investigation Nonreporting	2	N	Coliform		Turn in investigation / makes corrections OR 2 consecutive months / 1 quarter without TCR problem
5	Coliform Investigation Defects Not Corrected	2	N	Coliform		System allows Level 2 investigation to be performed
5	Prevented Level 2 Investigation	2	N	Coliform		complete installation of disinfection as required
5	Failure to Install Disinfection	2	N	Coliform		Disinfects - Take and report a source water sample
1	Source Sample - Late/Nonreporting	N	GWTR			No Disinfection - Distribution sample after Temp Routines
1	Public Notice Late/Nonreporting	N	CCR/PN			State receiving late PN or violation causing PN is RTC
5	Corrosion Control Non-Compliance	2	N	LCR		
10	Failure to maintain 4-log treatment	2	N	GWTR		Resolve problem causing system to not properly treat the water and demonstrate for an entire monitoring period.
10	Failure to Maintain EP Disinfection	2	N	SWTR		
10	Failure to Provide Adequate Contact Time, Swtr	2	N	SWTR		
10	Turbidity Standards Not Met (80% NTU or MAX NTU)	2	N	SWTR		

***Chems include IOC, SOC, VOC, Arsenic, Nitrate, TOC, RAD and DBP's



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Auto-RTC

- Auto-RTC is primarily associated with M&R violations.
 - E.g., PWS no routine coliform bacteria sample reported. Violation will RTC with sample submitted within the next monitoring period.
- If the auto-RTC is marked Yes, the violation will RTC when the late or non-reported sample is reported to the state.
- Violations that do not auto-RTC are marked No and require completed action(s) before RTC is considered.
 - E.g., PWS exceeds nitrate MCL of 10 mg/L, required to resolve contamination problem or install treatment, followed by collecting one quarter to verify nitrate is below MCL.
 - Plan review and/or other supportive documentation may be required.
- Regulators are asked to review/follow up on violations that do not auto-RTC.



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Auto-RTC

- Refer to Data Online violations page and RTC handout.
- Auto-RTC process occurs monthly.



Oregon RTC criteria

SS points	Violation Test	Per Test	Auto-RTC	Rule	Info	RTC criteria
10	Chemical MCL based on 1 sample	1	N	Nitrate		Resolve contamination problem or install treatment & 1 quarterly chem report below MCL
10	Chemical MCL based on average of samples	1	N	Nitrate		
5	Chemical MCL based on 1 sample	2	N	Chems not Nitrate		Resolve contamination problem or install treatment & Quarterly RAA below MCL (with sample)
5	Chemical MCL based on average of samples	2	N	Nitrate		
10	Acute MCL for E.coli	1	N	Coliform		Resolve contamination problem or install treatment & 2 monthly coliform reports without TC+

Hide Auto-RTC | Show Determination Dates

Go to public notices

Violation Number	Auto-RTC?	Monitoring Period Begin	Monitoring Period End	Facility ID	Analyte Group	Violation Type - Analyte Count <small>Show analytes for all violations</small>	Enforcement Action - Date <small>Show history</small>	Points	Contact Report
3530368	Y	Jan 01, 2025	Mar 31, 2025		TCR	Routine Coliform - Did Not Report ANY - 1		1	
3530366	Y	Oct 01, 2024	Dec 31, 2024		TCR	Routine Coliform - Did Not Report ANY - 1		1	
3530367	N	Dec 21, 2024			LCRR	Initial SL Inventory Late/Nonreporting - 1	Public Notice Required	5	3/12/2025
3530365	Y	Jan 01, 2020	Dec 31, 2022	DIST-A	LCR	LCR Late/Nonreporting - 1 Show analyte	Returned To Compliance - Jul 03, 2023	1	11/2/2022



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Requesting an RTC

- All RTC requests are emailed to the DMCE Unit at compliance.dw@odhsoha.oregon.gov
- When submitting an RTC request:
 - Include 'RTC request' in subject line
 - PWS name/ID
 - Violation to RTC (date issued, violation no., description, etc.).
 - Screen capture of PWS violation from Data Online is appreciated.
 - Describe RTC criteria met
 - Attach supportive documentation not already in Data Online. (links to sample data, contact reports, etc.)



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RTC request example

Greetings Compliance Team!

System: Oceanside (00585)

Topic: Request to RTC DBP Violations

System has had elevated TTHM levels since August 2023. This has resulted in multiple OEL reports and MCL exceedances on May 2024, August 2024, and December 2024. With the 1st quarter 2025 results the system is back in compliance with and [LRAA](#) of 0.080 mg/L and OEL of 0.067 mg/L for TTHM.

Action Items: Can we RTC the following DBP [violations](#) #903129482, #903129480 and #903129478?

[Contact Report about Mitigation Efforts](#)

Please let me know if you have any questions.

Cheers,
Nicole



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RTC request example

From: Alfafara Nicole H <Nicole.H.Alfafara@oha.oregon.gov>
 Sent: Tuesday, March 4, 2025 4:51 PM
 To: Compliance DrinkingWater <Compliance.DW@odhsoha.oregon.gov>
 Cc: jon_kawaguchi@washingtoncountyor.gov; Ashley Davis <Ashley_Davis@washingtoncountyor.gov>; Dawn Wair <Dawn_Wair@washingtoncountyor.gov>;
 <Larry_fenster@washingtoncountyor.gov>
 Subject: Meriweather NGC (91604): Violation RTC Request

Hi Compliance Team!

System: Meriweather National Golf Course (91604)
 Topic: Violation RTC Request -# 1331525 and 1331531

The system samples their source last month - [Coliform results](#)

PWS ID: 91604 ---- MERIWETHER NATL GOLF COURSE

OR41

Coliform Results

See also: [Coliform Fact Sheet](#) :: [Coliform Schedules](#) :: [Archived Results](#) :: [Batch Numbers](#)

Sample types: AS=Assessment, CO=Confirmation, MU=Make-up, RP=Repeat, RT=Routine, SP=Special, TG=Triggered. See the [glossary](#) for more information.

Filter options: [Show special samples](#) :: [Show rejected samples](#) :: [Include results older than 2022](#)

Sample Date	# Samples	Sample Type	Coliform Type	Result	Sample ID	Repeat of Sample ID	Sample Site	Facility	Chlorine Residual	Received Date
Feb 18, 2025	1	AS	Total	Absent	5050014-01		WELL HEAD	SRC-AA		Feb 21, 2025
Feb 12, 2025	1	RT	Total	Absent	5044003-01		BAR SINK	DIST-A		Feb 21, 2025

Action Item: Can we please RTC Violations #1331525 and #1331531 now that we have received the Source Water Assessment sample results on 2/21/25?

Cheers,
 Nicole




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RTC request example

RTC Request NO3 Historic Hot Lake (05529)

 Ryan Zastrow <rzastrow@chdinc.org>
 To: Compliance DrinkingWater

[Reply](#) [Reply All](#) [Forward](#) [Print](#) [More](#)
 Wed 4/23/2025 11:37 AM

 This sender rzastrow@chdinc.org is from outside your organization.
 Follow up. Completed on Wednesday, April 23, 2025.

Think twice before clicking on links or opening attachments. This email came from outside our organization and might not be safe. If you are not expecting an attachment, contact the sender before opening it.

Hello Compliance DW,

This email is a request to RTC the nitrate violation given to Historic Hot Lake (05529).

The owner of this water system also owns Grande Hot Springs RV Resort (05803) and sampled for nitrate at both locations on 12/9/2024. The Grande Hot Springs RV Resort results were received on 12/29/2024 but it is a little murky as to why the results Historic Hot Lake were not.

Though late Historic Hot Lake's nitrate results were provided on 02/18/2025

Ryan Zastrow, REHS
 Union County Environmental Health
 The Center for Human Development, Inc.
www.chdinc.org/environmental-health



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RTC request example – Multiple violations



Think twice before clicking on links or opening attachments. This email came from outside our organization and might not be safe. If you are not expecting an attachment, contact the sender before opening it.

Missing monthly chlorine reports. I sent to DMCE. Hoping this will RTC these and new owners can start submitting on-time.

Violation Number	Auto-RTC?	Monitoring Period Begin	Monitoring Period End	Facility ID	Analyte Group	Violation Type - Analyte Count <small>Show analytes for all violations</small>	En
903463097	Y	Mar 01, 2025	Mar 31, 2025		TCR	Routine Coliform - Did Not Report ANY - 1	
903463096	N	Feb 01, 2025	Feb 28, 2025	WTP-A	GWR	Monthly GW Compliance Report - Late/Nonreporting - 1	
903463095	N	Jan 01, 2025	Jan 31, 2025	WTP-A	GWR	Monthly GW Compliance Report - Late/Nonreporting - 1	
903463093	N	Dec 01, 2024	Dec 31, 2024	WTP-A	GWR	Monthly GW Compliance Report - Late/Nonreporting - 1	
903463091	N	Nov 01, 2024	Nov 30, 2024	WTP-A	GWR	Monthly GW Compliance Report - Late/Nonreporting - 1	
903463089	N	Oct 01, 2024	Oct 31, 2024	WTP-A	GWR	Monthly GW Compliance Report - Late/Nonreporting - 1	
903463087	N	Sep 01, 2024	Sep 30, 2024	WTP-A	GWR	Monthly GW Compliance Report - Late/Nonreporting - 1	
903463086	N	Jul 01, 2024	Jul 31, 2024	WTP-A	GWR	Monthly GW Compliance Report - Late/Nonreporting - 1	
903463085	N	Jun 01, 2024	Jun 30, 2024	WTP-A	GWR	Monthly GW Compliance Report - Late/Nonreporting - 1	
903463083	N	Apr 01, 2024	Apr 30, 2024	WTP-A	GWR	Monthly GW Compliance Report - Late/Nonreporting - 1	
903463082	N	Mar 01, 2024	Mar 31, 2024	WTP-A	GWR	Monthly GW Compliance Report - Late/Nonreporting - 1	
903463080	N	Jan 01, 2024	Jan 31, 2024	WTP-A	GWR	Monthly GW Compliance Report - Late/Nonreporting - 1	



Jeff Freund, RS | Environmental Health Specialist III
 DESCHUTES COUNTY ENVIRONMENTAL HEALTH
 2100 NE Wyatt Court, Bend, OR 97701
 Tel: (541) 388-6563 | Main Line (541) 317-3114



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To summarize...

- Review the RTC criteria when evaluating violations for PWSs. Revised handout to be posted online. **Coming Soon.**
- When requesting RTC of violations, please include necessary information that corrective actions met RTC criteria.
- When unsure about violation RTC criteria, consult with your state regulator for help, point you to rule citations, and share other guidance materials.
- After RTC request, check violation RTC status in Data Online.
- DMCE Unit compliance team is available to assist.



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Oregon Return to Compliance Criteria						
Rule	Violation Text	RTC Criteria	SS Points	PN Tier	Auto RTC	
Nitrate	Chemical MCL based on 1 sample	Remediate contamination. Install approved treatment and/or removal of source contamination & 1 quarterly chem report below MCL	10	1	N	
Nitrate	Chemical MCL based on average of samples		10	1	N	
Nitrate	Chemical late/nonreporting	For yearly: when properly collected sample reported, whether received late or for next monitoring period. For monthly, quarterly: When properly collected sample(s) reported for next monitoring period.	5		Y	
Chems	Chemical MCL based on 1 sample	Resolve contamination problem or install treatment & quarterly RAA below MCL (with sample)	5	2	N	
Chems	Chemical MCL based on average of samples		5	2	N	
Chems	Chem Late/Nonreporting	Violations for Yearly or longer monitoring periods: When properly collected sample(s) [including location and time period] reported, whether received late or for next monitoring period. Violations for monthly and quarterly: When properly collected sample(s) reported for next monitoring period.	1		Y	
Chems	DBP Late/Nonreporting		1		Y	
Chems/Coliform	Chlorine residual	When properly collected sample reported, whether received late or for next monitoring period.				
Coliform	Acute MCL for E. coli	Resolve contamination problem or install treatment & 2 monthly coliform reports without TC+	10	1	N	
Coliform	Repeat Coliform - Late/Non-reporting	Once systems, next quarters routine sample is submitted	5			
Coliform	Coliform Investigation Nonreporting	Time in investigation / make corrections OR 2 consecutive months / 1 quarter without TCR problem.	5	2	N	
Coliform	Coliform Investigation Defects Not Corrected		5	2	N	
Coliform	Prevented Level 2 Investigation	System allows Level 2 investigation to be performed.	5	2	N	
Coliform	Failure to install Disinfection	Complete installation of disinfection as required.	5	2	N	
Coliform	Routine Coliform - Did not report any		1		Y	
Coliform	Routine Coliform - Did not report enough	Properly collected sample(s) when reported on time, for next monitoring period	1		Y	
Coliform	Temporary Routine Coliform: Did not report any		1		Y	
Coliform	Temporary Routine Coliform: Did not report enough		1		Y	
GWR	Failure to maintain 4-log treatment	Resolve problem causing system to not properly treat the water and demonstrate for an entire monitoring period.	10	2	N	
GWR	Source Assessment Sample - Late/Nonreporting	Next source sample turned in.	1		N	
GWR	Monthly GW Compliance Report - Late/Nonreporting	Next monthly report received on time.	1		N	
GWR	Source Sample - Late/Nonreporting	DISINFECTION - Take and report a source water sample NO DISINFECTION - report 3 absent distribution samples	1		N	



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Oregon Return to Compliance Criteria						
Rule	Violation Text	RTC Criteria	SS Points	PN Tier	Auto RTC	
SWTR	Failure to Maintain EP Disinfection		10	2	N	
SWTR	Failure to Provide Adequate Contact Time, SWTR	Resolve problem causing system to not properly treat the water and demonstrate for an entire monitoring period.	10	2	N	
SWTR	Turbidity Standards Not Met (95% NTU)		10	2	N	
SWTR	Turbidity Standards Not Met (MAX NTU)		10	1	N	
SWTR	Monthly SW Report - Late/Nonreporting	Next monthly report received on time.	1		Y	
LCR	Failure to Submit OCT Recommendation	Recommendation for the Corrosion Control treatment received and approved.	5		N	
LCR	Public Education Late/Nonreporting	State receiving confirmation of notification to customers	5		N	
LCR	Corrosion Control Non-Compliance	Resolve problem causing system to not properly treat the water and demonstrate for an entire monitoring period	5	2	N	
LCR	Corrosion Control Late/Nonreporting	Next monthly report received on time.	1		N	
LCR	LCR late/Nonreporting	When properly collected sample(s) reported for next monitoring period	1		Y	
LCR	Lead PN Late/Nonreporting	State receiving late PN	1		N	
LCR	Initial SL Consumer Notification Late/Nonreporting	State receiving late Initial SL Consumer Notification			N	
LCR	Repeat SL Consumer Notification Late/Nonreporting	State receiving late repeat SL Consumer Notification			N	
SLI	Initial SLI Late/Nonreporting	State receiving late Initial SLI	5		N	
SLI	Repeat SLI Late/Nonreporting	State receiving late Repeat SLI			N	
LCR	LCR Consumer Notice	State receiving late Consumer Notice.			N	
PN	Public Notice Late/Nonreporting	State receiving late PN or violation	1		N	
CCR	CCR Late/Nonreporting	State receiving late CCR	1		N	
CCR	CCR Certification Late/Nonreporting	State receiving late Certification	1		N	
Other	Seasonal Startup Late/Nonreporting	State receiving late Seasonal Startup report			N	
Other	No Qualified Treatment Plant Operator	Reporting to the state of a certified operator	1		N	

***Chems include IOC, SOC, VOC, Arsenic, Nitrate, TOC, RAD and DBP's

*** RTC return to compliance CCR Consumer Confidence Report; SLI Service Line Inventory; PN Public Notice; GWR Ground Water Rule; SWTR Surface Water Treatment Rule; LCR Lead & Copper Rule; MCL Maximum Contaminant Level; DBP Disinfection Byproduct; NTU Turbidity Unit.



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Plans moving forward...

New violations/RTC criteria by 2026:

- Plans to issue new violations, includes PWSs outreach:
 - *Reporting disinfectant residual with coliform sampling
 - *No certified completion of seasonal startup for PWSs
 - *Not sending L&C results to customers that participated in sampling
 - Exceeding Maximum Residual Disinfectant Level (MRDL) RAA
 - Significant deficiencies unresolved
- Reviewing existing violations that can auto-RTC.
- Plan to add link to RTC criteria to Data Online violations page for easier access.

* Likely an auto-RTC process



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Thanks! Please send your feedback...



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