

Compliance review

Chuck Michael

Drinking Water Program

Agenda

- Compliance Process
- RTC Process
- New/upcoming violations

Compliance process

How do you determine violations?

Monitoring & Reporting Compliance Schedules Public Notice

Requirement + Due date

Requirements to consider include:

- ◆ Enough samples
- ◆ DBP – location(s)
- ◆ Seasonal period requirements
- ◆ Complete (everything reported)
- ◆ Period between CC readings
- ◆ Reported on time

Maximum Contaminant Level (MCL) Treatment Technique

- ◆ Results not meeting minimum or maximum level
 - ◆ MCL's
 - ◆ Nitrate – sample (or with confirmation)
 - ◆ Chems – Running Annual Average (RAA)
 - ◆ DBP's – Locational RAA (LRAA)
 - ◆ Treatment technique
 - ◆ Not treating water correctly
 - ◆ Not doing something required

RTC Process

Auto-RTC

- ◇ Computer query
- ◇ Used for M&R violations only.
- ◇ Run monthly
 - ◇ Except for Monthly operating reports - run at same time as coliform violations – around the 11th of each month.
 - ◇ Monthly operating reports – when reports are reviewed and violations issued.
- ◇ Violations covered by these are noted on data online – don't ask for manual RTC

RTC Process

Manual RTC

- ◇ Review RTC criteria
 - ◇ Link found two places:
 - ◇ data online – violations page
 - ◇ DWS home – county & Ag resources – compliance resources
- ◇ Submit request using web forms – compliance requests:

Data Online Violations page

Violation History

Violations are displayed for the last 5 years only.

Group Abbreviations: TCR = Total Coliform Rule

Gray shading indicates return to compliance.

[Hide Auto-RTC](#) | [Show Determination Dates](#) [RTC criteria](#)

[Go to public notices](#)

Violation Number	Auto-RTC?	Monitoring Period Begin	End	Facility ID	Analyte Group	Violation Type - Analyte Count Show analytes for all violations	Enforcement Action - Date Show history	Points	Contact Report
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DWS home – county & Ag resources – compliance resources

Compliance Resources

Drinking Water Services

County & Dept. of Agriculture
Resources

Water System Surveys

Conferences and Training

Document Library

Inventory Updates

EPA Staff Resources

Coliform Resources

Monitoring Resources

Compliance Resources

Contact Us

The information on this page is designed for and intended for use by Drinking Water Services County and Department of Agriculture partners who have specialized training and are registered as environmental health specialists. If you have questions regarding this material please contact Drinking Water Services at (971) 673-0405.

-  [PNC Resolution Process](#)
-  [PNC 5-Month Compliance Letter](#)
-  [Oregon RTC Criteria](#)
-  [Enforcement Procedure](#)

Other Guidance:

-  [No Pressure Boil Water Guidance](#)
-  [Plan Review for Pre-existing Facilities](#)

New/upcoming violations

- ◆ July 2026 - Chlorine residuals with coliform samples
- ◆ Sept 2026 – LCR consumer notification of results
- ◆ 2027 – Seasonal startup checklist
- ◆ 2027 - Survey deficiencies

Questions

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Compliance Officer

Oregon Drinking Water Services