

Informational Bulletin 2026-01

June 26, 2026

To: Facilities Performing Mammography Exams

From: Todd Carpenter, Interim Program Director, Radiation Protection Services

SUBJECT: Quality Assurance and Quality Control Issue with certain GE Pristina Mammography Systems

The Public Health Division, Radiation Protection Services (RPS), is releasing this informational bulletin informing registrants and interested parties that there have been reported quality assurance and quality control issues affecting certain GE Pristina mammography systems.

The issue involves the GE Pristina Quality Control Test for Automatic Optimization of Parameters (AOP) and Signal to Noise Ratio (SNR) when using QC Manual 5845677-8EN_2 and software versions 7.70.28 and 7.70.51, M3-5.

The reported concerns include:

- The AOP and SNR quality control test displaying an overall “pass” result even when individual results indicate a “failure.”
- SNR baseline data displaying “no data.”
- The SNR deviation being recorded as “0.00,” which may not accurately reflect the test results.

Please perform the following:

1. Review the AOP and SNR quality control test results for the conditions described above.
2. Contact GE for information regarding the scope of the issue and whether your system is affected.
3. Request GE’s current corrective-action instructions and anticipated resolution timeline.
4. Document any guidance received from GE and actions taken regarding this.

This information is being shared to support accurate quality control testing and quality mammography imaging for patients. It does not replace instructions or technical guidance provided by the equipment manufacturer.

If you have any questions, please contact Radiation Protection Services:

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