

# Babies First! and CaCoon

## Manual 2024- Chapter 9



PUBLIC HEALTH DIVISION  
Maternal and Child Health

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## EVALUATION AND CONTINUOUS QUALITY IMPROVEMENT

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## Staff Professional Development

Professional development activities are a requirement for all home visitors and supervisors. The Self-Assessment of Learning needs (referenced in Chapter 1) should be used yearly to determine which topic areas would be most appropriate to explore. Nurses should remember that two hours of “cultural competence” training and one hour of the Pain Management training by OSBN is required for licensure. Check out the MCH Home Visiting Training Resources website for more ideas.

## Data Collection and Monitoring

The ultimate why of data collection is meaningful reports to guide change. We collect data related to community public health and program management. The most important of these is community public health. These data answer questions like:

- What are client strengths?
- What are client needs?
- How does home visiting help clients?
- What systemic changes are needed to improve community health?

Data for program management answers questions such as:

- How are clients being identified?
- Who is participating? Who is not?
- What interventions are used?
- Are evidence-informed practices followed (i.e., on-time assessments)?

Program data must be entered in THEO (see Chapter 5) within 10 business days of a visit. The state assessment and evaluation team is working on data reporting from THEO. Please contact [theo.support@odhsoha.oregon.gov](mailto:theo.support@odhsoha.oregon.gov) with data requests.

## Continuous Quality Improvement

Continuous quality improvement (CQI) is a method for making on-going, responsive program changes to serve clients better. It is highly encouraged that programs become familiar with CQI processes and engage in this work on some level. See Start Early for general information on CQI. Also, see this tip sheet on partnering with families to do CQI. For more information and resources, or to get help starting a CQI project, contact your state nurse consultant. See the IPV Clinical Guideline for more information.