

# BABIES FIRST! & CACCOON CLIENT BILL OF RIGHTS

## I HAVE A RIGHT TO...

1. Take the lead in my home visiting services; participation is voluntary, and I may leave at any time.
2. Access services in my preferred language.
3. Receive care from providers who respect my cultural background.
4. Be supported in my goals, and to receive information and resources to help me reach them.
5. Receive care that acknowledges my strengths and builds upon them.
6. Be respected by those who provide home visiting services to my family and me.
7. Receive timely communication from my home visitor.
8. Decide the services and care my family and I receive.
9. Choose the family and friends that are present during my home visiting services.
10. Ask the home visitor to use personal protective equipment, including N95 masks.
11. Safety and inclusion regardless of my race, gender, religion, sexual orientation, gender identity, age, disability, HIV status, immigration status, housing status, income level, or form of insurance.

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PUBLIC HEALTH DIVISION  
Maternal and Child Health  
Babies First! Program

ENGLISH