

Tracking Home Visiting Effectiveness in Oregon (THEO) Monthly Status Update

Tracking Home Visiting Effectiveness in Oregon (THEO) is a data system that collects home visiting data, provides case management features, and tells the story of home visiting services.

EHS/ HFA

Notice of Upcoming Release

A release is scheduled to occur in THEO the weekend of November 2-3. New features and updates will be available to you Monday, November 4.

The upcoming release includes:

➤ **Improved Application-Enrollment Workflow**

The steps to enroll a client have been redesigned to make it simpler and faster to enroll clients.

Release notes will be sent out before the release and will also be posted on the [THEO Training Resources webpage](#).

Previous Release Notes

- [May 23, 2019](#)

Do you have feedback you would like to share?

- We have a new way for you to share your feedback! The [new Feedback form](#)
- To share your feedback, please fill out the form and submit to: theo.support@state.or.us

Check-in Calls

Our office will be contacting each EHS/HFA agency to coordinate check-in calls 6-8 weeks after you are entering data directly into THEO.

Babies First!, CaCoon and NFP

What to Expect in the Transition from FamilyNet ORCHIDS to THEO

Babies First!, CaCoon and NFP rollout will begin in June 2020, after the Early Adoption phase is complete (April-May 2020). Agencies will transition from entering data into the ORCHIDS system to entering data into THEO.

Transition phase

Since rollout will be staggered, the transition away from the ORCHIDS system will also be staggered. Agency staff should continue to enter data for all Babies First!, CaCoon, Nurse Family Partnership visits into ORCHIDS until shortly before their designated implementation date. The rollout schedule will be provided in early 2020.

Prior to the transition to THEO

- Agencies will work with MCH staff to prepare for and coordinate the transition;
- Agencies will receive new data collection forms, training and reference materials;
- Access to ORCHIDS will become read-only shortly before receiving THEO production logins. Staff will be notified of date in advance and will work closely with MCH staff during this process;

- Agency staff will be able to log into ORCHIDS and view records, but will not be able to edit existing records or create new records;
- Agency staff will work with MCH staff to verify their lists of currently enrolled clients before client records are imported into THEO. Only currently enrolled clients will be imported into THEO.

ORCHIDS access after rollout

- Access to ORCHIDS will remain view-only for one year.
- Agency staff will retain the ability to run reports in the FamilyNet ORCHIDS Reports module and the BOXI Crystal Reports module for one year following rollout.
- ORCHIDS will be “sunset”, i.e., turned off in FamilyNet during the summer of 2021. Both reports modules will also be turned off around this time.
- Data entered into ORCHIDS will be stored in a data warehouse. After the ORCHIDS sunset, agencies may request historic ORCHIDS data from the warehouse through Application Support.

Do you have questions or need help?

Contact Application Support through email: theo.support@state.or.us or phone: 971-673-0382

THEO webpage: www.healthoregon.org/theo

Frequently Asked Questions

We have been using feedback and questions that we receive through training and application support to build out the [Frequently Asked Questions](#) (FAQs) on the webpage. Take a look- you may find the answer you are looking for! Do you have a question that you would like us to add to the FAQs? Let the Application Support team know through email or phone.