

# Tracking Home Visiting Effectiveness in Oregon (THEO) Monthly Status Update

## EHS/HFA

*February 2020*

*Tracking Home Visiting Effectiveness in Oregon (THEO) is a data system that collects home visiting data, provides case management features, and tells the story of home visiting services.*

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### **Post-Implementation Surveys and Debrief Calls**

The Post-Implementation Surveys and debrief calls with EHS/HFA agencies are complete. Thank you for taking the time to tell us about your experiences with the transition to the use of THEO. The feedback collected through these surveys and calls is under review. After the feedback review is complete, OHA will send out a THEO EHS/HFA Rollout outcome report which will include the overall results of the feedback received and follow up actions and responses as well as post the report on the THEO webpage.

### **Learning Corner**

Learning Corner topics featured previously in the THEO monthly updates may be found on the [THEO Information for EHS and HFA Agencies](#) webpage including:

- THEO resources
- Sending client information to Application Support
- Helpful hints
- Common error messages
- THEO dashboards

### **Additional training opportunities?**

Let us know! Send your training requests to Application Support via the email provided below, and we will coordinate support for your learning needs.

### **Do you have feedback to share?**

To share your feedback, please complete the [Feedback form](#) and email it to: [theo.support@state.or.us](mailto:theo.support@state.or.us)

# Babies First!, CaCoon and NFP

## **Announcement: Rollout Delay**

THEO rollout to Babies First!, CaCoon and Nurse Family Partnership will be delayed. System functionality must be modified in order to support these programs. OHA is working with the vendor to implement required changes. The amount of time necessary to complete the changes is not known at this time. Updates on the rollout schedule will be provided via the monthly status updates.

## **Communications**

Thank you for your feedback submitted via the readiness survey. Based upon responses we have received we are revising our rollout communication plan in an effort to provide more interactive options for engagement to ensure you are provided the information you need as we move forward. We will also slow down the rollout to provide more time for agency change management for the new data collection and system transition.

The rollout schedule is currently under review and will be revised to meet the following objectives:

- To include more robust stakeholder engagement activities;
- To provide more time for the rollout of the new data collection requirements; and
- To provide more time for agency change management.

## **Status update Webinar and Conference Calls**

We will provide a status update on the rollout schedule and road map forward during a THEO Status update webinar scheduled for April 1<sup>st</sup>. Slides from the presentation along with notes will be published on the webpage in case you are not able to attend. Webinar information and the registration link are included below.

Monthly conference calls for status updates and Q&A sessions about rollout will be scheduled each month beginning in May. The conference call schedule will be shared in our next monthly status update.

## **THEO Status update webinar:**

**Date:** Wednesday April 1<sup>st</sup>

**Time:** 10:30-11:30am

[Register here](#)

Please share questions you would like us to respond to during the webinar via the following link: <https://www.surveymonkey.com/r/theoqa>

**Please direct additional questions and comments regarding the rollout delay to:**

Tracy Candela, THEO Project Coordinator

Email: [tracy.candela@state.or.us](mailto:tracy.candela@state.or.us)

**New Data Collection Forms**

The Babies First! and CaCoon programs will use new data collection forms for THEO. These forms will replace the ORCHIDS forms. The development and rollout of the forms includes four parts:

- Selected local implementing agencies (LIA) will review first draft forms and give feedback.
- Selected LIAs will pilot second draft forms and give feedback.
- Final forms will be sent out to all LIAs two months prior to rollout to help prepare for the transition. (*The forms will not be used at this time, they will be shared only for informational and preparatory purposes.*)
- Live webinar orientation to the forms will be offered just prior to THEO rollout.

**Do you have questions or need help?**

- **Contact Application Support** through email, [theo.support@state.or.us](mailto:theo.support@state.or.us), or phone, 971-673-0382.
- **THEO webpage:** [www.healthoregon.org/theo](http://www.healthoregon.org/theo)
- [Frequently Asked Questions](#) (FAQs) on the THEO webpage. Take a look—you may find the answer you are looking for!