

OREGON HEALTH AUTHORITY

MIECHV Continuous Quality Improvement (CQI) Orientation

"While all changes do not lead to improvement, all improvement requires change".

-Institute for Health Improvement

Did you watch these videos?

CQI Overview

- This recording and slides set introduces the concept of CQI and describes the process for conducting CQI activities for MIECHV Local Implementing Agencies in Oregon.
  - Watch the Oregon MIECHV CQI Overview video now
  - Find additional CQI learning resources here – The Basics of CQI, Key Driver Diagrams and Plan Do Study Act Process

What is MIECHV?

- This 5-minute video, developed by the Health Resources and Services Administration, describes the history and purpose of the MIECHV grant.
  - Watch the What is MIECHV video now

Oregon MIECHV

- This 6-minute video, developed by Oregon MIECHV, describes a brief history of MIECHV in Oregon and the models and agencies we work with.
  - Watch the Introduction to Oregon MIECHV video now

MIECHV Benchmarks

- This 14-minute video, developed by Oregon MIECVH, describes what the MIECHV benchmarks are and why each measure is meaningful as in our effort to improve the health outcomes of children and families.
  - Watch the MIECHV Benchmark Introduction video now

What is Continuous Quality Improvement (CQI)?

- Deliberate and defined improvement process
- Continuous and ongoing effort to achieve measurable improvements
- Use data to identify strengths and opportunities
- Focused on community needs and improving population health





Why Do We Use Data in Improvement Work?



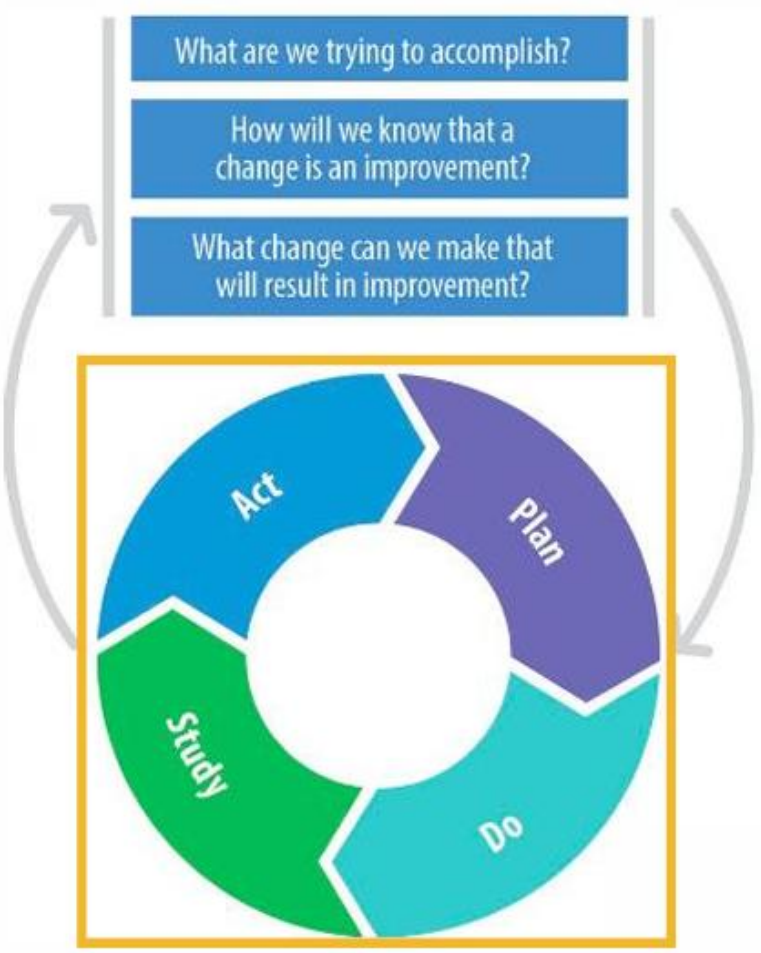
- To identify areas for improvement
- To inform work and demonstrate if a change resulted in improvement
- To build will and celebrate
- To monitor processes over time – sustain your gains
- Data used for ***learning*** not judgement



The Model For Improvement



- Guide for Improvement
- Shared Aim
- Measures
- Change Ideas
  - Our process for testing and learning



Source: Langley et al, The Improvement Guide: A Practical Approach to Enhancing Organizational Performance (2nd edition). San Francisco: Jossey-Bass Publishers; 2009 HV CoIIN: SRR Learning Session 1

Oregon MIECHV: HRSA Guidance

- Annual Performance Report
  - Requirement to collect and report data on performance
  - Measure how program services support workforce, families and communities

- Demonstration of Improvement
  - Use data to improve performance
  - Create and carry out plans for continuous quality improvement
  - Show improvement in performance in at least 4 of 6 benchmark areas

- Integral part of MIECHV application

- Contractual Obligation
  - Per LIA: participation in each round of CQI project to improve performance measures and family experience including:
    - ➢Participation in state sponsored CQI trainings, meetings and Communities of Practice
    - ➢Plan, implement, assess and report on local CQI activities

Oregon MIECHV: CQI Plan

- Requirement to plan, implement and report on CQI activities
- MIECHV State Awardee's guide for improving services, processes, capacity and outcomes
- Submission every 2 years
- Informed by:
  - Contextual experiences occurring locally
  - Mid-year progress
  - APR progress and performance
  - Ties to workforce, data reporting, collecting and quality assurance



Oregon MIECHV Statewide CQI Projects

2017	• Developmental Screening and Referrals
2018	• Safe Infant Sleep
2019	• Caregiver Depression Screening & Referrals • Family Enrollment, Engagement & Retention
2020	• Joy in Work
2021-22	• Cultivating Joy in Work and Parenting
2023	• CQI Practicum on Timely Developmental Screenings
2024-25	• Increase Timely Screenings and Referrals (e.g. CQI Practicum) • CQI Practicum on Increase Enrolled in Program Rates

Oregon MIECHV Funded Statewide CQI Projects



2025-27

- **Increase Timely Screenings and Referrals (e.g. developmental screening, caregiver depression, tobacco cessation, intimate partner violence and safer sleep)**
- **CQI Practicum – Increase Enrolled to Program Rates**
- **Targeted focus on IPV and Caregiver Depression Screening and Referral Completion**
- **Home Visiting Collaborative Improvement and Innovative Network (HV CoIIN) on Staff Recruitment and Retention**

Historically Monitored Performance Measures

- #12. Developmental Screening
  - #18. Completed Developmental Referrals
- #3. Depression Screening
  - #17. Completed Depression Referrals
- #14. Intimate Partner Violence Screening
  - #19. Completed Intimate Partner Violence Referrals
- #6. Tobacco Cessation Referrals
- #7. Safe Sleep *(Emerging CQI Topic - Learning Opportunities)*

CQI for Oregon MIECHV: Statewide SMART Aims

- 75% of home visiting professionals will improve staff comfortability, self-efficacy and readiness for IPV and Caregiver Depression screening and referral completion when feeling supported as home visiting workforce.

- By December 30, 2026, we aim to increase Oregon home visiting professionals experience of staff comfortability, self -efficacy and readiness for IPV and Caregiver Depression screening and referral completion when feeling supported as home visiting workforce, as measured by a 12-item Workforce Supports Pulse Survey from the average of 3.97 to 4.25 and above.

CQI for Oregon MIECHV: LIA Partnership

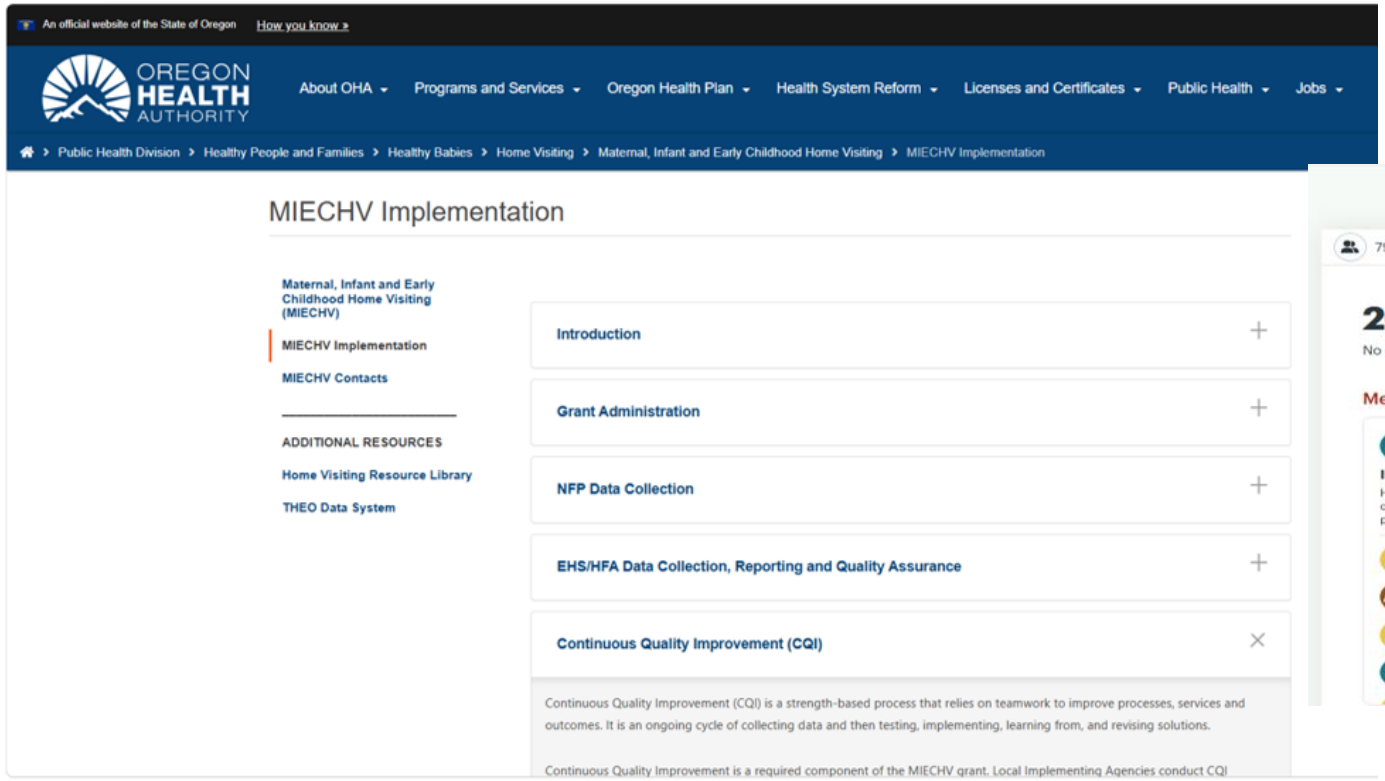
- CQI Learning Collaborative Meeting
- Statewide CQI Projects/Activities
- Team Charters
- Methods and Tools
  - Root Cause Analysis
  - Process Maps
  - Plan-Do-Study-Act Forms
  - Complementary data processes/tools (e.g. Data Scheduler)
  - Sustainability Worksheets
- CQI Dashboard Timeline
- Monthly Office Hours
- 1:1 team meetings
- Workforce learning opportunities/trainings series (e.g. IPV/Caregiver Depression)
- Basecamp
- Communications via email, newsletters, etc…



Tips to Improve Measure Performances

- Provide screenings, service referrals, and follow-ups “on time”
- Utilize standardized data collection and reporting practices as identified per model program
  - NFP – state nurse consultants
  - EHS & HFO – THEO training and access support
- Focus more on providing the services needed for those who screened positive (e.g. ASQ-3, Depression, IPV, Tobacco use)
  - ✓IPV referral information: Oregon’s universal referral policy
- Enter data into proper forms/questions

MIECHV Implementation Page & Basecamp





MIECHV Timeline Dashboard: CQI

Click on the topic you'd like to learn more about and/or see it's related timeline.

QA and Data Corrections | MIECHV Reporting | Continuous Quality Improvement







CQI Related Events Timeline Dashboard (View Only) | Health | Report Abuse | Help

Continuous Quality Improvement (CQI) Events Timeline

Page Introduction

What you will see below are CQI related event timelines and an explanation of what CQI is and what it entails. This a subpage of the MIECHV timeline dashboard to go back to the MIECHV timeline dashboard click the home icon on the bottom right of the screen.

High Level Timeline

Mid Year Data Shareout Webinar (visible trends identified for emerging QI topics statewide for next FY) - June/July

After Annual Report Submitted and Data Is Avaliable; Data (statewide and per site [used as baseline]) Per site data sent to LIAs prior to Jan Webinar - Late January

CQI Plan End Sept 2025. After, determine new plan and topic for October Webinar for rollout - September/October

What is CQI and what does it entail?

A deliberate process of identifying areas for improvement. Processes include: identifying gaps with useful data; centering understanding of current practices and developing a theory for improvement of specific strategies on a small scale to test theory; what needs to be accomplish and how data (qualitative & quantitative) can be used to regularly to inform measurement of tested changes and study results for readiness to integrate into a system. CQI projects can be conducted on a statewide level involving all LIAs with topics directly related to performance measures (e.g. increasing timely developmental screening) or other topics identified locally per team (e.g. family goal setting). Statewide coordinated project timelines and opportunities for CQI engagement with each LIA may vary across models.

CQI Related Events Timeline

Event Description	Internal Data Pull & Planning	Data Sent To Local Agencies & Rollout
Mid Year Data Shareout	April/May	June/July
Mid Year Webinar Meeting	March/April	June/July
Annual Report Data Shareout	Mid- late Sept	December/January
Annual Report Webinar Meeting	Early December	End of January
CQI Plan Ending and New Plan Planning & Rollout	End of Sept - Dec.	Dec - Jan/Feb

Back To MIECHV Timeline Dashboard





Thank you!

Visit Oregon MIECHV's webpage and the Home Visiting Resource Library for more information on CQI.

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OREGON HEALTH AUTHORITY

What's Next?

Be sure to watch all the videos on the MIECHV implementation page:

There are 2 more orientation calls:

MIECHV Data Orientation - March 2, 2027, 9:00-10:00 am

HOPE 101 – May 3, 2027, 9:00-10:00 am