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**Document Title:** Family Connects Oregon Commercial Insurance Carrier Status Update  
March 2025

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## Objective

To provide commercial health benefit plan partners a monthly standardized update about the latest developments in Family Connects Oregon (FCO).

## Status Update

- **March 2025 Commercial Insurance Carrier Call**
  - Our March 2025 commercial insurance carrier call (CIC) is **CANCELED**. We will meet again on **Tuesday, May 20, 2025**. See you all mid-Spring!
- **CIC Input Requested on updating FCO Billing Guidance**
  - We are seeking CIC input on the following excerpt re: CPT codes 99502 and 99501 in the updated Coding Guidance.
    - CPT Code **99502** – “Home visit for newborn care and assessment, is the procedure code used for Family Connects Oregon claims. \*Kaiser Permanente requests CPT Code 99501 be used for infants 30 days old or older on the date of the Integrated Home Visit.
    - The Coding Guidance in its entirety can be found [here](#).
    - Please submit comments to [oregon.uohv@odhsoha.oregon.gov](mailto:oregon.uohv@odhsoha.oregon.gov) by **Friday, March 21**.
- **2025-2027 Reimbursement Advisory Committee (RAC)’s Next Steps:**
  - Our second RAC meeting was on Thursday, March 6, 2025.
  - The final 2025-2027 FCO commercial insurance carrier rate and updated billing coding guidance will be posted on the OHA website and announced via email by March 31, 2025. The 2025-2027 FCO commercial insurance carrier rate will be effective on **July 1, 2025**.
- **FCO is in the news again!**
  - United Community Action Network (UCAN) launched FCO services on February 1, 2025. Elise Hansen, UCAN’s Nurse Supervisor, did a radio interview with KQEN to promote FCO in Douglas County! You can listen to the radio spot [here](#)!

- **FCO Site Launch Updates**

- Lane County Public Health began offering services on November 1, 2024.
- Yamhill County Public Health began offering services on January 1, 2025.
- Polk County Health Department began offering services on February 1, 2025.
- United Community Action Network (UCAN; Douglas County) began offering services on February 1, 2025.
- South Coast is planning to offer services in Coos County starting in late 2025.
- Multnomah County is planning to offer services starting in late 2025.

## **FCO Site Contacts**

This section of our monthly status update provides carriers with up-to-date information on key contacts at new FCO sites. Please remember that **FCO sites will reach out to you to initiate contact for contracting/credentialing.**

<b>FCO Site</b>	<b>FCO Provider</b>	<b>Name</b>	<b>Role</b>	<b>Email Address</b>
Lane County	Lane County Public Health	Brian K. Johnson	Program Administrator	<a href="mailto:brian.k.johnson@lanecounty.or.gov">brian.k.johnson@lanecounty.or.gov</a>
Multnomah County	Multnomah County Health Department	Beata Nizinski	Finance Specialist	<a href="mailto:beata.i.nizinski@multco.us">beata.i.nizinski@multco.us</a>
Polk County	Polk County Health Department	Stacey Moran	Billing Supervisor	<a href="mailto:moran.stacey@co.polk.or.us">moran.stacey@co.polk.or.us</a>
Douglas County	United Community Action Network (UCAN)	Colleen May	Program Administrator	<a href="mailto:colleen.may@ucancap.org">colleen.may@ucancap.org</a>
Yamhill County	Yamhill County Public Health	Layne Pendleton-Baker	Fiscal Manager	<a href="mailto:pendleton-bakerl@yamhillcounty.gov">pendleton-bakerl@yamhillcounty.gov</a>

## **For More Information**

OHA Family Connects Oregon webpage:

<https://www.oregon.gov/oha/ph/healthypeoplefamilies/babies/homevisiting/pages/family-connects-oregon.aspx>

Send us your questions and feedback via the [Family Connects Oregon Question and Feedback Form](#)

Contact us via email: [oregon.uohv@odhsoha.oregon.gov](mailto:oregon.uohv@odhsoha.oregon.gov)

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