
Document Title: Family Connects Oregon Status Update – January 2024

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Objective

To provide a standardized update to all commercial health benefit plan partners about the latest developments in Family Connects Oregon.

Status Update

Data Request: As a reminder, the first data reports from the data request to carriers is due to the Oregon Health Authority on January 31, 2024. The data reports should be submitted in accordance with the requirements outlined in the [Request for Data for Family Connects Oregon Service Provision Monitoring](#) memo sent to the carriers on December 1, 2023. If carriers have any questions or are facing any challenges with the data request, please contact us via email at oregon.uohv@odhsoha.oregon.gov.

Data Request - Additional Information* – We have received a communication from one commercial health benefit plan asking for guidance about how they should respond to the Data Request if they have no paid or denied claims during the data reporting period. OHA advises carriers to be sure that the data query they are completing includes the Family Connects Oregon Primary Modifier of **32**. If the commercial health benefit plan has confirmed that the Primary Modifier was used in the query and they still have no paid or denied claims to report, OHA requests that the commercial health benefit plan draft a short letter indicating such and submit the letter to the oregon.uohv@odhsoha.oregon.gov email by January 31, 2023.

New Providers:

- Malheur County Health Department is in the planning stage for a launch of services within the first six months of 2024.
- In addition, OHA is recruiting a new cohort of 3-5 Family Connects Oregon providers. The goal is for the new cohort to enter the planning phase of ~6 months in mid-2024. More information can be found at <https://www.oregon.gov/oha/ph/healthypeoplefamilies/babies/homevisiting/pages/family-connects-oregon.aspx>

Update to Coding Guidance:

An updated version of the Family Connects Oregon Coding Guidance for Commercial Health Benefit Claims was posted on 12/29/23. The document was updated to add modifier 93 for audio only telehealth visits. This change was made to align with new Medicaid rules and coding guidance.

For More Information:

OHA Family Connects Oregon webpage: www.healthoregon.org/familyconnects

Send us your questions and feedback via the [Family Connect Oregon Question and Feedback form](#)

Contact us via email: oregon.uohv@odhsoha.oregon.gov
