

ORCHIDS-MDE Release Information

June 2, 2008

Why am I receiving this information?

Every two months, a new version of ORCHIDS-MDE is released in FamilyNet. We do this so that we can add improvements to ORCHIDS-MDE or fix “bugs” in the data system. To access the new version, you do not have to do anything; FamilyNet will update itself automatically when you log for the first time on or after Monday, June 2, 2008.

With each new release of ORCHIDS-MDE, you will receive this notice that describes new improvements and fixes in the system.

What’s new and improved . . .

Changes made to the MCM Billing Tab

1. We have removed the following V-codes in the diagnosis field. These diagnosis codes are no longer valid or accepted by DMAP.
 - V22 - Normal Pregnancy
 - V22.2 - Pregnancy State, Incidental
 - V23 - Supervision of High-Risk Pregnancy
 - V23.4 - Pregnancy with Other Poor Obstetric History
 - V23.8 - Other High-Risk Pregnancy
 - V24 - Postpartum Care and Examination
 - V25 - Encounter for Contraceptive Management
 - V25.0 - General Counseling and Advice
 - V25.4 - Surveillance of Previously Prescribed Contraceptive Methods
2. The name of diagnosis code “V25.09-Other” has changed to “V25.09-Other Family Planning Advice.”
3. Procedure code S9470–Nutritional Counseling has been removed from the billing tab. If a “Qualified Nutritionist”, as defined in the MCM Program rules, provides this service it will need to be billed to DMAP outside of ORCHIDS.

Known Issues . . .

Issue 1: I have changed the Billing Name in ORCHIDS to match the name on the client’s Medicaid card, but DMAP rejected my claim.

Solution 1: When you change the Billing Name, please make sure that there is a date in the “Last Change” field. If there is no date in the last change field, your changes did not save. The “Billing Name” and “Last Change” fields are located in the Client Info Tab. This problem will be corrected in the July 28th release.

Example:

In Figure 1, there is **no** date in the “Lst Chg” field, this means the visit will be billed to DMAP with the client’s Name “Madeline Young”.

In Figure 2, The date in the “Lst Chg” shows 05/29/2008, this means any visit that is billed or rebilled on or after 05/29/2008 will be submitted to DMAP with the client’s Billing Name “Madeline Young-Smith”.

The screenshot shows a web-based form for client information. At the top, there is a 'Selected Client' section with fields for Name, DOB, and State ID. Below this is the 'Client Info' section, which includes 'Client Information' with fields for Income, Interval, Family Size, and Concurrent Programs. The 'Billing Name' section is circled in red and contains 'First: Madeline' and 'Last: Young-Smith'. The 'Lst Chg' field is empty. A red arrow points to the empty 'Lst Chg' field.

Figure 1

The screenshot shows the same web-based form as Figure 1. The 'Lst Chg' field is now circled in red and contains the date '05/29/2008'. A red arrow points to the date in the 'Lst Chg' field.

Figure 2

Issue 2: In the Client Population Summary Report, the Risk Factor percentages are over 100%. Why?

Solution 2: The formula used to calculate the Risk Factor percent is incorrect. This is a known issue and will be corrected in the July 28th release. It is possible to calculate this percent manually in the meantime. Call Application Support at (971) 673-0270 for assistance.

Have questions or need more information? Call ORCHIDS Application Support at (971) 673-0382.