

ORCHIDS-MDE Release Information

August 4, 2008

Why am I receiving this information?

Every two months, a new version of ORCHIDS-MDE is released in FamilyNet. We do this so that we can add improvements to ORCHIDS-MDE or fix “bugs” in the data system. To access the new version, you do not have to do anything; FamilyNet will update itself automatically when you log on for the first time on or after Monday, August 4, 2008.

With each new release of ORCHIDS-MDE, you will receive this notice that describes new improvements and fixes in the system.

What’s new and improved . . .

1. Federal Poverty Level Guidelines Updated

The 2008 Federal Poverty Level Guidelines are now in effect! The Client Population Summary report uses entry in the Income, Interval, and Family Size fields on the Client Info Tab to calculate how many and what percentage of clients are above or below the federal poverty level.

2. Bug Fixed in Billing Name Fields

Prior release notes indicated that the Billing Name Fields located on the Client Info Tab were not saving properly. The issue has been resolved. Please note the example below.

Examples:

In Figure 1, there is **no** date in the “Lst Chg” field. This means visits will be billed to DMAP with the name “Madeline Young” instead of the Billing Name.

In Figure 2, the “Lst Chg” field shows the date 05/29/2008. This means visits will be billed to DMAP with the client’s Billing Name, “Madeline Young-Smith”.

The screenshot shows the 'Client Information' tab in the FamilyNet system. The client's name is 'Young, Madeline Zoe', DOB is '11/30/1990', and State ID is '3185787'. The 'Client Information' section includes fields for Income (1,700), Interval (MONTH), Family Size (4), and Concurrent Programs (Healthy Start, WIC, NFP, Babies First!, OR, MCM, CaCoon). The 'Insurance Status at Intake' is set to 'NONE'. The 'Billing Name' fields are 'First: Madeline' and 'Last: Young-Smith'. The 'Lst Chg' field is empty, and a red arrow points to it. A red oval highlights the 'Billing Name' and 'Lst Chg' fields.

Figure 1

Selected Client

Name: Young, Madeline Zoe DOB: 11/30/1990 State ID: 3185787

Client Info

Client Information

Income: 1,700 Interval: MONTH Family Size: 4 Concurrent Programs: Healthy Start WIC NFP
 Babies First! OMC MCM CaCoon

Insurance Status at Intake: NONE SSI?:

Billing Name - First: Madeline Last: Young-Smith Lst Chg: 05/29/2008

Cases Client Notes

Figure 2

3. Bug Fixed in Client Population Summary Report

The formula used to calculate the percentage under the “Risk Factor” category in the Client Population Summary Report is now using the correct formula, Case count divided by Total case count. Prior versions of the Client Population Summary Report used the wrong formula (Case count divided by Total client count), which caused the percentage to be over 100%.

4. Three New Security Reports

There are three new security reports available to local system administrators. These reports are used by local system administrators of IRIS, TWIST, and ORCHIDS.

Access the reports by clicking on the “Security” tab and selecting the “Security Control” Module. (See Figure 3.)

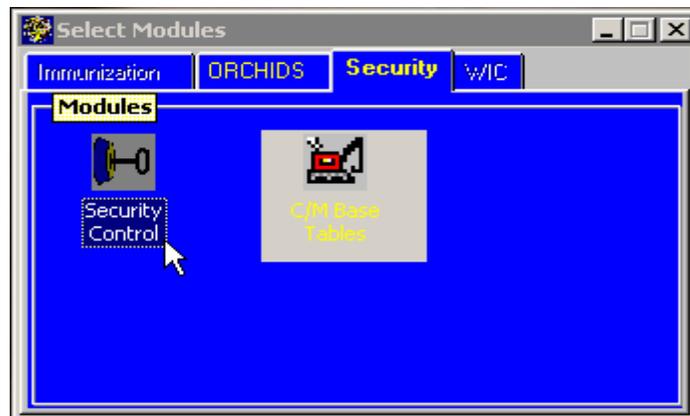


Figure 3

Select a report by clicking on the menu item “Outputs.” (See Figure 4.)

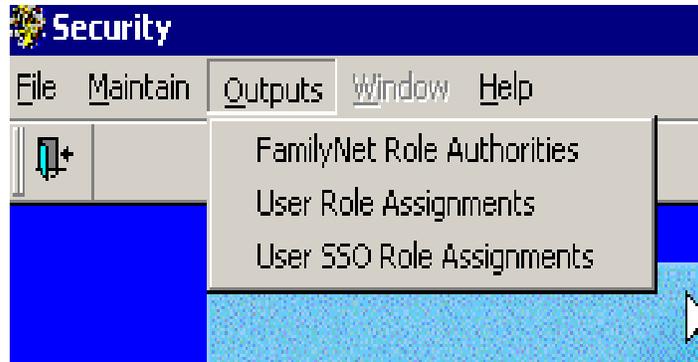


Figure 4

FamilyNet Role Authorities: The system administrator must have the role “Set User Security-Local” in order to run this report. This report describes the levels of access assigned to each FamilyNet role.

User Role Assignments: The system administrator must have the role “Set User Security-Local” in order to run this report. This report lists individual users and role assignments. The report can be sorted by individual users or by roles. Sorting by user will show a list of all users in an agency, along with all the roles assigned to each user. Sorting by role will show a list of all roles, along with the individual users assigned to each role.

User SSO Role Assignments: The system administrator must have the role “Set User Security-Local” and a state-issued “System Security Officer Sybase” role in order to run this report. This report lists all users in an agency who are assigned an SSO role.

Known Issues . . .

Issue 1: I ran two different reports to confirm a client count for my agency but the reports yields two different numbers. Why is the “Program Client Count” in the Initial Risk Report different from “Total Client” count in the Client Population Summary report?

Solution 1: The Initial Risk Report is counting Cases not Clients. We are currently reviewing the issues and will determine a fix. Please call App Support if you have any concerns regarding this report.

Issue 2: A database error occurs in Client Master when I select and save certain race types in combination with “Unknown”.

Solution 2: The database error occurs only when certain races are chosen in combination with the race “Unknown.” The race type “Unknown” will be removed from Client Master eventually. Although only 1% of ORCHIDS clients show the selection, “Unknown,” in the Race field, there are rare situations where a client refuses to answer this question. **ORCHIDS users have done an excellent job of answering**

this question. In those rare situations where the client does not answer, the user should record a best guess based on the client's physical appearance.

Have questions or need more information? Contact ORCHIDS Application Support, (971) 673-0382 or orchids.app-support@state.or.us.