

General Principals for a CCare Billable Service

- Services provided must:
 - Be clinically indicated through protocols or standing orders (counseling visits, method re-checks, certain tests); and
 - Include medical decision-making required to assess, evaluate and/or treat symptoms or problems related to contraceptive method, or annual well-woman exam with contraceptive component
- Visit or supply-only billing must include a Z30 (ICD-10) code indicating that services provided included contraception initiation, management, or supplies.
- Documentation and coding must accurately represent what occurred and include any unusual circumstances of medical necessity; CVR billing data must be readily supported by the medical record.
- The visit's primary diagnosis code must either be:
 - Within the Z30 series (ICD-10); or
 - One of the RH-allowable well-woman/adolescent care codes if a Z30 code is the secondary (anywhere in positions 2-6). CCare-allowable well-woman/adolescent care codes are:
 - Z00.00 - general adult medical exam with no abnormal findings
 - Z00.01 – general adult medical exam with abnormal findings
 - Z01.411 - routine gynecological exam with abnormal findings
 - Z01.419 - routine gynecological exam with no abnormal findings
 - Z00.121 – routine child health exam with abnormal findings
 - Z00.129 – routine child health exam with no abnormal findings
- When coding a visit consider the following:
 - What services were provided during the visit?
 - How much time did each service take; which took the most?
 - Did the client receive contraceptive supplies?

Examples of NON-Billable Visits

- Visits to confirm or rule out a pregnancy and where contraceptive services were not provided.

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- Visits exclusively for STIs or other medical symptoms, or treatment for STIs or other reproductive health conditions not directly related to contraceptive method use. However, contraceptive supplies provided at these visits may be billed to CCare.
- Any contraceptive visit that is not medically or clinically indicated:
 - Provider-initiated visits solely for the purpose of monitoring method use.
 - Recurrent counseling provided to reinforce method use.
- Any visit where the primary diagnosis code is not a Z30 or CCare-allowable well-woman/adolescent care (with a Z30 as secondary) code.
- Counseling provided at a supply-only encounter. Supplies are billable at acquisition cost.