

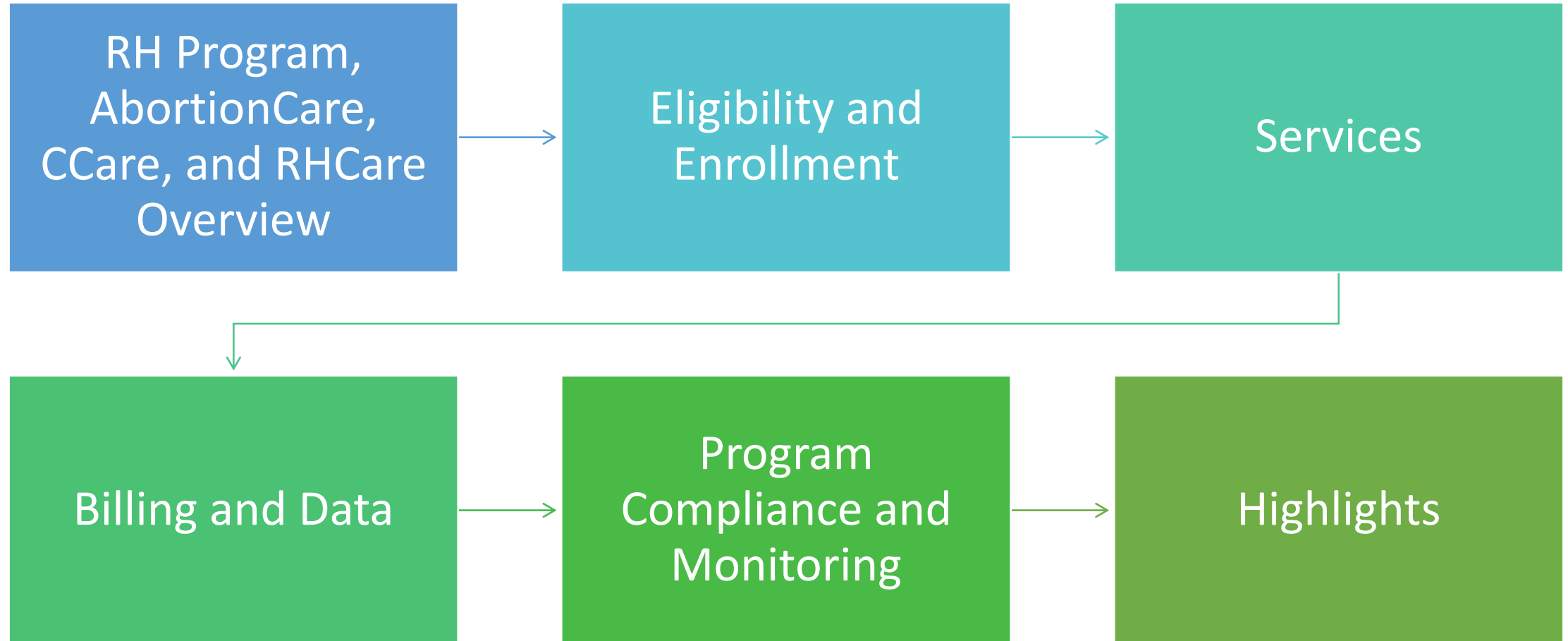


Oregon Reproductive Health Program

Access. Equity. Quality.

Clinical Services Orientation

Agenda





Oregon Reproductive Health Program

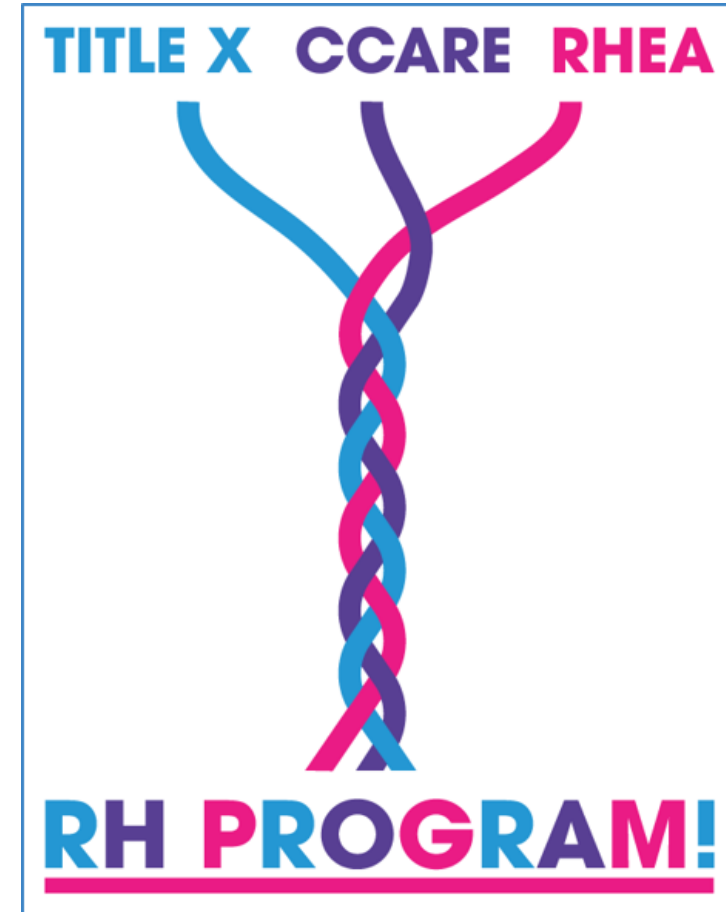
Access. Equity. Quality.

Who are we?

Reproductive Health Program: a public health program that is dedicated to ensuring all people in Oregon have access to high-quality, culturally-responsive reproductive and sexual health services, knowledge, and resources through partnerships with clinics, community organizations, and policy makers.

Funding Streams

- **Title X** – Federal funds for family planning services
- **CCare** – Medicaid waiver to prevent unintended pregnancies
- **RHEA** – State funds to expand access to reproductive health services



Three Types of Clinics

- **RHCare Clinics:** receive funding from all funding streams for providing a wide set of reproductive health services
- **CCare Clinics:** only receive CCare funds for providing contraceptive services
- **AbortionCare Clinics:** only receive RHEA funds for providing abortion services

RHCare
Reproductive Health Care

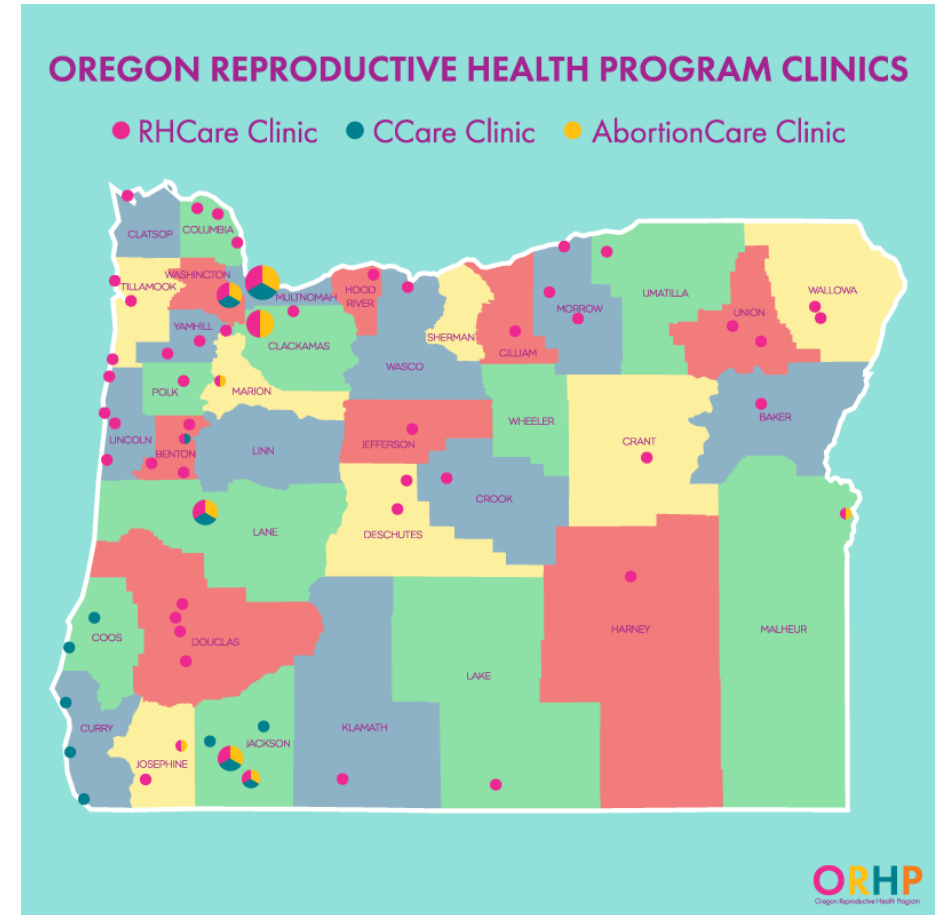
CCare
Contraceptive Care

AbortionCare

Clinical Network

Find a Clinic:

www.healthoregon.org/rhclinics



Certification Requirements for All Clinics

Certification Requirement Topic Area	Example Requirements
Facility, Operations, and Staffing	Welcoming and inclusive clinic environment Staff training CLIA and Pharmacy License Dispense methods onsite Designated staff person for program contact
Equitable Access	Cultural & linguistic responsiveness Youth friendly services Trauma-informed services
Clients' Rights and Safety	Confidentiality, non-coercion, & informed consent

Certification Requirements for All Clinics

Certification Requirement Topic Area	Example Requirements
Service Provision	Trauma-informed, culturally responsive, and client driven approaches to care Scope of Services defined
Data Collection and Reporting	Collect all visit/encounter data on the Clinic Visit Record (CVR)
Reproductive Health Access Fund	Eligible clients enroll at the clinic site Provide assistance completing enrollment form Enrolled as OHP Provider Ability to bill insurance

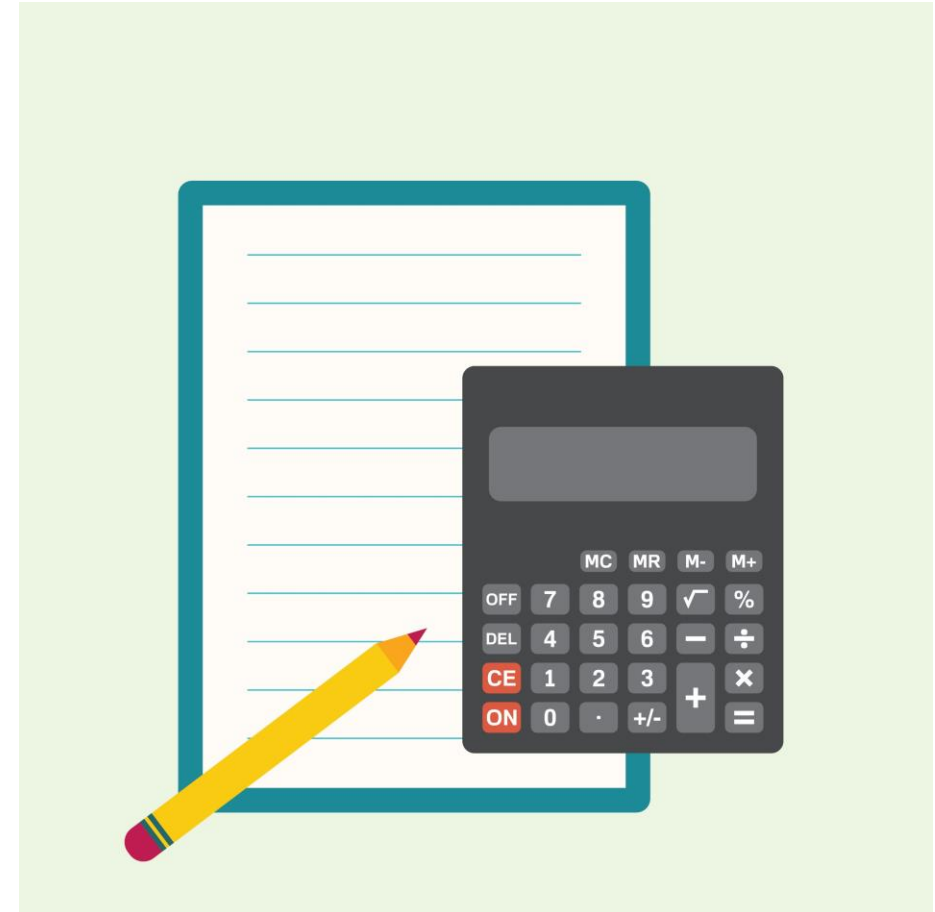
RHCare Specific Requirements

- Serve everyone seeking reproductive health services with the same quality of care regardless of payer
- Develop a quality improvement/assurance plan
 - Gather and use end-user feedback
- Approval required by Information and Education (I&E) Committee for all health education materials



RHCare Specific Requirements, con't

- Use of a sliding fee scale for clients $\leq 250\%$ FPL
- Adhere to Clinical Practice Standards (CPSs)
- Submit data for RH visits regardless of payer
 - Use the [Allowable Primary ICD-10 Codes for RHCare Clinics](#) as a guide for which visits to submit



Resources

- For more information on clinic certification visit www.healthoregon.org/rhcertification or
 - [RHCare Certification Packet](#)
 - [CCare Certification Packet](#)
 - [AbortionCare Certification Packet](#)

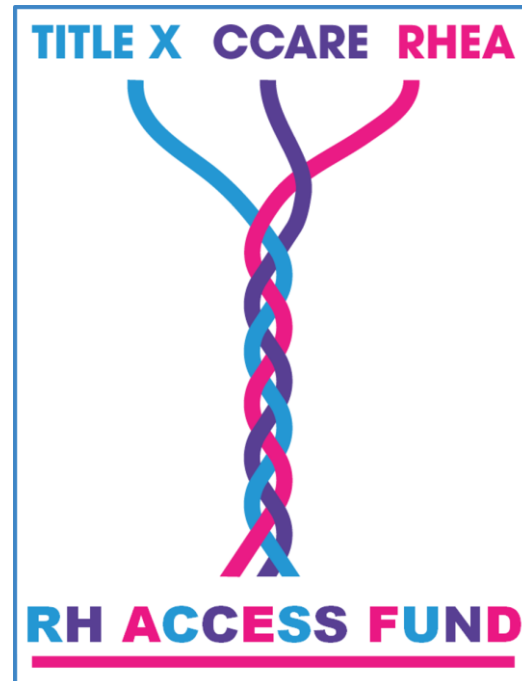


[This Photo](#) by Unknown Author is licensed under [CC BY-SA](#)

RH Access Fund Eligibility and Enrollment

What is the RH Access Fund?

RH Access Fund braids the three funding streams to make the most people eligible for coverage of the widest range of services possible.



Who is eligible to enroll in the RH Access Fund?

Anyone who:

- Is at or below 250% of the Federal Poverty Level,
- Can get pregnant themselves, or get someone else pregnant, and
- Is not enrolled in full-benefit OHP.



Clinic Type & Eligibility Requirements

	RHCare Clinic	CCare Clinic	AbortionCare Clinic
Reproductive Capacity	Able to get pregnant or get someone else pregnant	Able to get pregnant or get someone else pregnant	Able to get pregnant
Income	≤ 250% FPL	≤ 250% FPL	≤ 250% FPL
Oregon Resident	No requirement	Required	Required
Citizenship / Immigration Status	No requirements	Must have U.S. Citizenship or Eligible Immigration Status	Must have Another Status

Immigration Status Resource:

https://www.oregon.gov/oha/PH/HEALTHYPEOPLEFAMILIES/REPRODUCTIVEXUALHEALTH/RESOURCES/Documents/client-enrollment/Cit-Imm-Chart_EN.pdf

How does a client enroll?

- Complete an RH Access Fund Enrollment Form
- Form has three sections:
 - Eligibility – Questions to determine funding used and coverage of services
 - For Clinic Staff box
 - Demographics (optional) – REAL-D questions used to learn more about enrollee's

Find the [Client Enrollment form](#) in multiple languages.

Can someone with private insurance enroll?

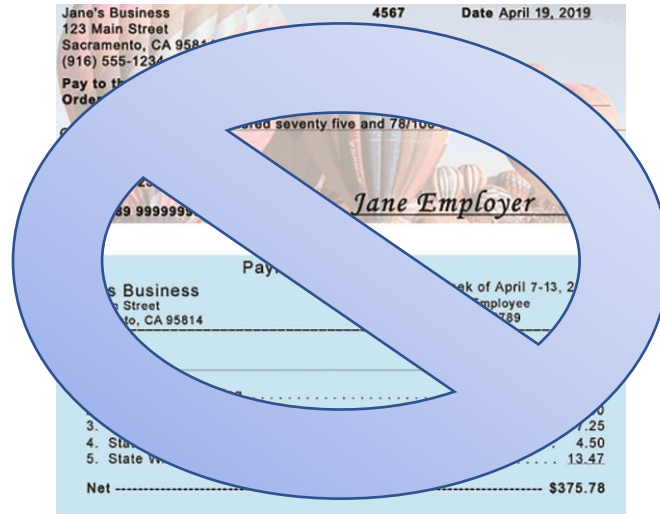
Yes!

- If a client is concerned about confidentiality or whether their insurance covers the reproductive health service, they should enroll, assuming they meet the eligibility requirements.



What if a client declines to complete the enrollment form?

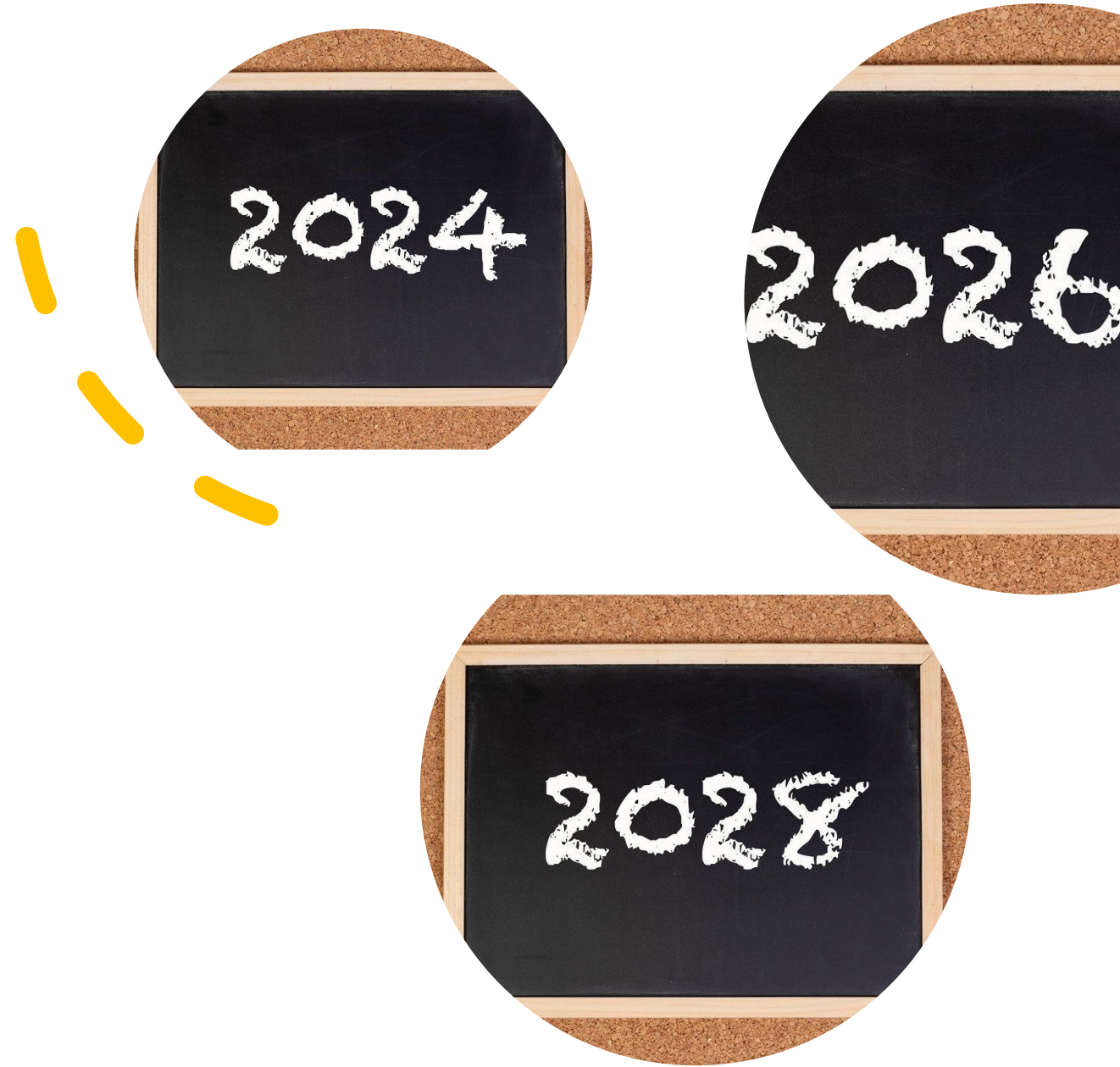
- RHCare clinics must still provide same services.
- Be transparent about fees! Explain to client that if they provide household size/income, it may reduce their fees.
- Clinics may not require proof of income.



[This Photo](#) by Unknown Author is licensed under [CC BY-SA-NC](#)

How long does eligibility last?

- 2 years
- Clients must complete a new enrollment form after their eligibility has expired.



Resources

- For detailed instructions about each question, consult the [RH Access Fund Enrollment Form Guide](#).
- Learn how to enroll clients by viewing a [variety of trainings](#) for different types of clinics.
- Visit our [Enrollment Form website](#) to download tools and other resources for enrollment and eligibility.



[This Photo](#) by Unknown Author is licensed under [CC BY-SA](#)

Services



Clinic Types & Covered Services

Clinic	Covered Services
RHCare	Comprehensive family planning and associated preventive health services related to achieving or preventing pregnancy
CCare	Contraceptive care and counseling services
AbortionCare	Abortion services and contraceptive services

Covered Services at RHCare Clinics

All RHAF Enrollees

Visits with a **primary** purpose of:

- Contraception
- Achieving pregnancy (i.e. preconception care, basic infertility)
- Pregnancy test
- Cervical cancer screening and rescreening
- Annual well visits, if they include contraception, achieving pregnancy, or a pregnancy test
- CT/GC, Syphilis, Trich treatment and rescreening, for clients who have been seen for one of the above visits in the last year

The above visits may also include STI screening, pap smears, and other health care components.

In addition, for enrollees who live in Oregon, can become pregnant, & have Another Status for immigration, RHAF will cover...

Stand-alone visits for:

- STI screening
- Annual well visit

Client #1: At a RHCare Clinic



- Sally
 - 25 years old
 - Enrolled in RH Access Fund – is able to get pregnant, lives in Oregon, and is U.S. citizen
 - Needs an Annual Visit

Will the RH Access Fund reimburse you for these services?

Maybe

Needs to include a conversation about contraception or
preconception to make it a YES!

Covered Services at CCare Clinics

- Visits with a **primary** purpose of:
 - Contraception
 - Annual well visits, if they include a contraception component
- The above visits may also include STI screening, pap smears, and other health care components.

Reminder about CCare Clinics

- CCare clinics only receive reimbursement for contraceptive care services for a sub-set of RH Access Fund enrollees that meet the following eligibility.

Client Eligibility	1. Able to get pregnant or get someone else pregnant 2. Oregon resident 3. At or below 250% of FPL 4. U.S. Citizen or Eligible Immigration Status
Covered Services	Contraceptive Care and counseling*

*see [Allowable Primary ICD-10 Codes for CCare Clinics](#) at healthoregon.org/rhbilling

Client #2: At a CCare Clinic



- Teresa
 - 35 years old
 - Enrolled in RH Access Fund at a different clinic
 - Another status (immigration)
 - Interested in starting a new birth control method

Will the RH Access Fund reimburse you for these services?

NO!

They are not eligible to receive free services at your CCare Clinic because of their immigration status.

However, they could get services covered at an RHCare clinic.

Covered Services at AbortionCare Clinics

- Pregnancy evaluation visits
- Medication and procedural abortions and management of pregnancy loss
- Follow-up visits
- Ultrasounds, labs, pain management
- Post-abortion contraception

Reminder about AbortionCare Clinics

- AbortionCare clinics only receive reimbursement for abortion services provided to a sub-set of RH Access Fund enrollees that meet the following eligibility.

Client Eligibility	1. Able to get pregnant 2. Oregon resident 3. At or below 250% of FPL 4. Another Status (immigration)
Covered Services	Abortion services and post-abortion contraception

Client #3: At an AbortionCare Clinic



- Lisa
 - 24 years old
 - Enrolled in RH Access Fund
 - U.S. Citizen and lives in Oregon
 - Wants an appointment for medication abortion

Will the RH Access Fund reimburse you for these services?

NO!

She is not eligible due to her immigration status. However, there may be other programs to help cover the costs.

Billing and Data Collection

Data Collection

Ahlers and Associates manages eligibility database and process Clinic Visit Record (CVR) data each month.

CVR data can be collected:

- In some EHR systems;
- Using Ahlers software (WinCVR); or
- Online (WebCVR)



[This Photo](#) by Unknown Author is licensed under [CC BY-SA](#)

Clinic Visit Record (CVR)

- Used to bill the RH Access Fund and submit data on reproductive health visits.
- **RHCare** clinics must submit CVRs for RH visits including OHP, private insurance, self-pay, and RH Access Fund covered visits.
- **CCare** clinics use the same CVR as RHCare but only to submit CCare eligible reproductive health visits.
- **AbortionCare** clinics use and submit a different CVR, but it includes similar data.

Why do we need this data?

- Visit data is used to:
 - Determine appropriate funding source and reimbursement for RH Access Fund visits,
 - Inform quality assurance/improvement processes, and
 - Meet federal funding requirements



Reimbursement Rates – RHCare and CCare

- Reimbursement based on Type of Visit
 - Supply-only – Ex: Contraceptive supply pick-up/refill
 - Low – Ex: Depo shot for est patient, F/U visit to check on birth control method
 - Moderate – Ex: birth control method start; Most counseling visits
 - High – Ex: Annual well visit; Single-visit IUD removal and insertion; RN visits that last longer than 30 min (est. patients)
- Additional reimbursement includes:
 - Language Assistance , if marked on CVR
 - CT/GC test, if marked on CVR
 - Supplies at acquisition cost
 - Dispensing fee when applicable

Reimbursement Rates – AbortionCare Clinics

- Bundled reimbursement rates based on type of visit. Example visits include, but are not limited to:
 - Pregnancy Evaluation Visit
 - Medication Abortion and Medication Management of Pregnancy Loss
 - Procedural Abortion and Procedural Management of Pregnancy Loss
 - Follow-up Visit
- Additional reimbursement maybe provided if specific services and/or supplies are marked on the CVR
- Rates are posted on our Billing website

Program Compliance and Monitoring

On-Site Reviews (RHCare Clinics)

- Meant to ensure the provision of quality services and following of certification requirements
 - Opportunity to better understand our clinical network
- In-person over 2 days every 3 years
- Include discussions, documentation review, chart reviews, observation, and client surveys



Desk Reviews (all clinics)

- Include review of Enrollment Forms and chart notes
- Conducted every 1-2 years or as needed
- Documentation is critical - if it wasn't documented, it wasn't done



Highlights



Key Highlights

- RHCare, CCare, and/or AbortionCare clinics must follow requirements based on nationally recognized standards of care.
 - Requirements are grounded in equity, access, and quality.
- To be eligible for the RH Access Fund, someone must
 - Be at or below 250% of FPL
 - Be able to get pregnant or get someone else pregnant
 - Not have full benefit OHP

Key Highlights

Clinics must...

- Use the RH Access Fund Enrollment form to enroll eligible clients
- Understand what services are covered depending on the clinic's certification
- Use a Clinic Visit Record (CVR) to submit visit level data and claims
- Undergo various monitoring processes such as onsite reviews and/or desk reviews

Need proof of completion?

- Complete the short Test Your Knowledge quiz by going to <https://forms.office.com/g/WFAmL4mDqP> or following this QR code
- Results will appear after you click Submit or they can be emailed to you.



Thank You!

Please contact us with any questions.

rh.program@oha.oregon.gov

971-673-0355