

Health Equity

Protecting Immigrant Patient's Rights

Many patients understandably fear potential enforcement actions at their local health centers, leading to delays or avoidance of accessing essential health care, like family planning and sexual health services.

This is a round up of resources to empower providers and administrators to uphold and protect patients' rights:

Kaiser Family Foundation's recent brief, "[Refugees and Asylees: Recent Changes in Access to Health Coverage and Other Assistance](#)."

Physician's for Reproductive Health's "[Resources for Providers to Prepare for ICE Presence at Health Care Facilities](#)," including scripts on what to say to patients, to Immigration and Customs Enforcement (ICE), and sample signage designating private areas.

American Civil Liberties Union (ACLU)'s fact sheet "[Immigration Enforcement Guidance for Health Centers](#)."

Trainings

Webinar: The Repro Health Hotline: Expert Clinical Support Drop In Active Learning Session (DIALS) (Friday, January 30, 10:00-11:00)

Attend this informal DIALS webinar introducing the Reproductive Health Hotline (ReproHH) - a free, confidential resource for healthcare providers nationwide. Staffed by UCSF clinicians, ReproHH delivers immediate, evidence-based guidance to help providers navigate complex reproductive health questions, reduce unnecessary referrals, and improve patient outcomes. Hear from Jennifer Karlin, MD, PhD, and Aleza Summit, MPH, as they share how ReproHH integrates into everyday practice, empowers providers, and supports timely, patient-centered care.

[Register here](#)

Virtual IUC Trainings hosted by CTC-SRH

IUC Placement and Removal | 1.5 CNE/CME and 0.5 RX

- Friday, February 27 @ 11-1pm PT
- Tuesday, April 7 @ 11-1pm PT
- Friday, May 22 @ 11-1pm PT
- Tuesday, June 30 @ 11-1pm PT

IUC Challenging Cases | 2.25 CNE/CME*

- Friday, February 13 @ 11-1pm PT

Pain Management for IUCs | 1.5 CNE/CME and 0.5 RX

- Thursday, January 29 @ 11:30-1pm PT
- Thursday, April 2 @ 11:30-1pm PT

Resources

UCSF Launches Reproductive Health Hotline (ReproHH)

The University of California, San Francisco (UCSF) has launched the Reproductive Health Hotline (ReproHH), a FREE, confidential phone service offering evidence-based clinical information for health care providers who have questions related to sexual and reproductive health. ReproHH is staffed by UCSF physicians with specialized expertise in these clinical areas and is available on-demand from 8:00 a.m. to 4:00 p.m. PT (11:00 a.m. – 7:00 p.m. ET), Monday to Friday, excluding holidays. Before calling, please visit the [hotline's website](#) to review terms of service and learn more. You can reach them at 1-844-ReproHH (1-844-737-7644).

NEW: Language Access Workbook for Providers

[Increasing Language Access in Oregon: A Workbook for Providers](#) is designed to help health care organizations, providers and care teams understand Oregon's language access requirements and take practical steps to ensure patients receive care they understand. It highlights strategies to:

- Meet federal and state standards,
- Improve performance on the Meaningful Language Access (Health Equity) measure, and
- Strengthen trust and communication with patients who communicate in a language other than English or who use sign language.

This workbook was developed by NORC at the University of Chicago in collaboration with the Oregon Health Authority. It was launched during a one-hour webinar on December 9. The slides and recording will be posted soon to the [language access technical assistance webpage](#).

Questions? Email Questions.LanguageAccess@oha.oregon.gov.

Glossary

The following are acronyms commonly found in the newsletter:

AHI: [University of Michigan's Adolescent Health Initiative](#)

CTC-SRH: [Clinical Training Center for Sexual + Reproductive Health](#)

CVR: Clinic Visit Record

FFS: Fee-for-service

LARC: Long-Acting Reversible Contraceptive

NFPRHA: [National Family Planning and Reproductive Health Association](#)

OHP: [Oregon Health Plan](#)

QFP: Quality Family Planning Guide

RHAF: Reproductive Health Access Fund

RHNTC: [Reproductive Health National Training Center](#)