



PROGRAM RECERTIFICATION AND PROGRAM MONITORING

Objectives

1. Recertification
 - What, when, and how
2. Federal Data Requirements (FPAR)
3. Verification/Program Monitoring
4. On-site
 - Review tool, chart audits
5. Desk Audits
 - CCare, visit level, enrollment form
6. Claims Data

RECERTIFICATION



PROCESS

- Due April 1st each year
- Update clinic and contact information
- Re-attest to adhering to RH Program requirements
- Submit documentation:
 - Evidence of annual trainings
 - Annual employee agreement
 - QA/QI plan
 - Evidence of project promotion/education (not PE 46)
 - Revisions to protocols, if applicable

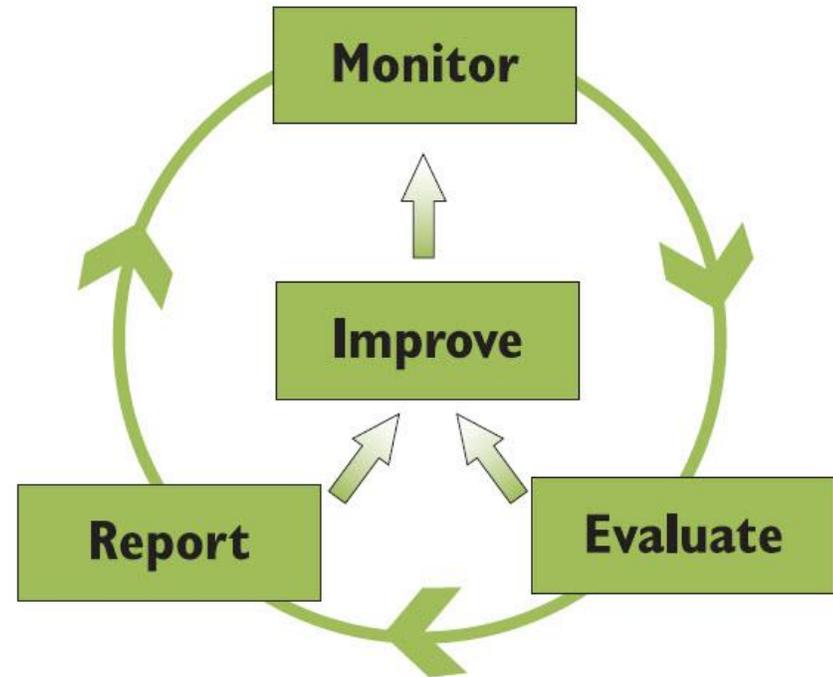
FPAR DATA

- ❖ Information not collected on the CVR
- ❖ Due to RH Office in January
(collected via Survey Monkey)
 - FTEs
 - Abnormal pap results
 - Positive HIV and anonymous tests
 - Revenue report

FileMaker

- ❖ Web based – password accessible
- ❖ Used by SBHCs
- ❖ Hoping to go live in 2019
 - Use for recertification - submission of documents
- ❖ Training will be provided

VERIFICATION / PROGRAM MONITORING



ON-SITE REVIEWS

- Review Schedule
- Review tool and guidance
 - ✓ Program requirements
- Chart audit tool
 - ✓ Provision of services
 - ✓ Enrollment form
 - ✓ Level of visit billed
- ❖ Review tools are available on website



Agency may be reviewed outside of schedule

- Without notice
 - Issues of compliance or complaints from any source
 - Includes an on-site visit
- Agency may request an administrative review
 - A no-penalty review with exception of gross violation or negligence

On-going Desk Audits

- ❑ Enrollment forms complete and accurate

- ❑ Documentation supports:

 - ✓ visit level billed

 - ✓ contraceptive management for CCare

- ❖ Information requested must be submitted to RH Program office

Documentation

If it isn't documented, it
didn't happen

Sohail Sangi

Claims Data

- Identify Outliers
- Monitor eligibility status
- Other information may be requested, as indicated





Questions?



ADDITIONAL QUESTIONS? CONTACT US

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