

## Welcome our new RH Program Manager, Annika Shore!

Please help us welcome our new RH Program Manager, Annika Shore!

“My career began as a Teen Council volunteer at Planned Parenthood in Washington State - through that experience I fell in love with Reproductive and Sexual Justice, and have pursued a career in this work ever since.

I worked in a Planned Parenthood clinic as a Patient Care Coordinator and then was an HIV Education Coordinator at Cascade AIDS Project in Portland for many years before pursuing my Masters in Public Health with a focus on adolescent sexual and reproductive health and adult public health training.



The focus of my work for the past decade has been program leadership for sex education programs that center LGBTQ+ and BIPOC young people and support reproductive health clinics in providing patient-centered inclusive care. I am so excited by the drive for Justice that I’m finding in the Reproductive Health Program, and I’m grateful to have a role where I can support the life-saving work that you all do. I currently reside in Seattle, WA and will be relocating to Oregon with my partner and toddler. When I’m not learning this new job, I’m spending time baking with my kiddo or reading LGBTQ young adult fiction!”

## Did you know...?

The RH Program will reimburse for newer and less commonly used birth control methods such as Annovera (the yearly vaginal ring), the Caya diaphragm, the traditional diaphragm, sponge, and internal condoms? Please reach out to us if you have clinical or billing questions about these methods!

[Learn more about Annovera](#) ↗

[Learn more about Caya](#) ↗

## 340B Recertification for Title X, STD Entities Scheduled for May 9 - June 6

The annual 340B Program Recertification period for Title X Family Planning and Centers for Disease Control & Prevention (CDC) (STD/TB) grantees is scheduled for May 9-June 6, 2022. All family planning and STD 340B covered entities must complete recertification during this period. If recertification is not completed, the entity will be terminated from the 340B program.

In order to recertify, Authorizing Officials (AOs) and Primary Contacts (PCs) must set up a user account in the 340B Office of Pharmacy Affairs Information System (340B OPAIS). Failure to set up user accounts will result in not being able to view accounts or conduct recertification, thus removal from the 340B program. AOs and PCs must create individual user accounts, they will not be able to share access. All active 340B ID's associated with an AOs user account must be updated in order for recertification to be completed by the established deadline.

For assistance with the 340B OPAIS or questions regarding recertification, covered entities are encouraged to use the online help on the Health Resources & Services Administration HRSA website. For further assistance please contact the 340B call center operated by the 340B Prime Vendor Program at [apexusanswers@340bpvp.com](mailto:apexusanswers@340bpvp.com) or 1-888-340-2787 (Monday – Friday, 9:00 a.m. – 6:00 p.m. ET).

There will be a recertification webinar given by HRSA and the Office of Population Affairs (OPA) on **May 4, 2022, from 10:00-11:00 a.m. PST**. Registration is not required.

To access the webinar:

[Go to the Zoom link](#) <sup>↗</sup>, or

Dial-in:

- Phone number: 833-568-8864
- Participant Code: 72525077

If you have any questions about the 340B program, please contact Mindy McGrath, Senior Director, Policy & Communications, at [mmcgrath@nfprha.org](mailto:mmcgrath@nfprha.org).

[Use the HRSA website](#) <sup>↗</sup>

## Health Equity

### Public Charge Rule Fact Sheet

The Oregon Law Center, in partnership with Causa and the Oregon Latino Health Coalition, created Fact Sheets in multiple languages explaining the status of the Public Charge rule and what it means for immigrants seeking services.

[See the Fact Sheets](#) ↗

## Trainings

### Webinar: Values-Based Abortion Messaging Training (Thursday, May 12, 10:30-12:00)

This interactive training, hosted by NFPRHA, will cover the importance of using values-based messages, best practices for talking about abortion care, and how to underscore the importance of both contraceptive care and abortion. It will be facilitated by the COMS Project and is open to all NFPRHA members interested in learning about how to most effectively communicate about abortion care and address stigma in the context of a growing crisis in abortion access. Facilitators at the COMS Project will also share tips for answering tough questions.

[Register here](#) ↗

### RH Access Fund Enrollment Trainings

New trainings on how to enroll clients into the RH Access Fund are now posted on both our Client Enrollment and Trainings webpages. The trainings include information on the new Enrollment Form and the updated Eligibility Database, and consist of slides sets with clickable links and recorded webinars. The trainings are also separated by clinic type – RHCare, CCare, and AbortionCare.

[Client Enrollment page](#) ↗

[Trainings page](#) ↗

## Resources

### Assessing Patient Experience of Care

Ensuring an excellent patient experience is a key component of providing all people with access to high-quality, culturally responsive, and equitable family planning and sexual health care services. Given the particular importance of ensuring a positive experience for patients served by the family planning safety net, NFPRHA has developed a resource guide (PDF) for providers aiming to assess and improve patient experience of care, whether delivered in-person or via telehealth. While large health care systems often hire third-party vendors to develop and/or administer patient experience surveys, many organizations conduct their own in-house surveys. This resource guide (PDF) is intended to support the latter—family planning providers seeking to implement in-house patient experience surveys.

On Tuesday, May 10, at 11:00 a.m. PST, NFPRHA will host a technical assistance webinar to orient members to this new resource and its accompanying appendices, which include validated survey questions that have been used successfully in various health care settings. Members will have an opportunity to ask questions about the steps for utilizing surveys to assess patient experience, including the processes for implementing a patient experience survey and analyzing survey data. Join Elizabeth Jones, NFPRHA's Senior Director of Service Delivery Improvement, and Julia Kohn, PhD, MPA, a researcher and subject matter expert engaged by NFPRHA to support the development of this resource.

[See the Resource Guide](#) ↗

[Register for the training](#) ↗

### Please Use New, Updated Citizenship/Immigration Status Chart

Please use the updated Citizenship/Immigration Status Chart dated November 2021. This version is updated to reflect that COFA citizens are now eligible for Medicaid regardless of age! Therefore, for the purposes of enrollment into the RH Access Fund, all COFA citizens, regardless of age, have Eligible Immigration Status.

The updated chart can be found on our [Client Enrollment webpage in the Tools Table](#) ↗.

We recommend recycling previous versions of the chart.