

TWIST Release notes

Effective 10-05-2026

Sent October 1, 2026

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The following updates are available in TWIST beginning October 5, 2026.

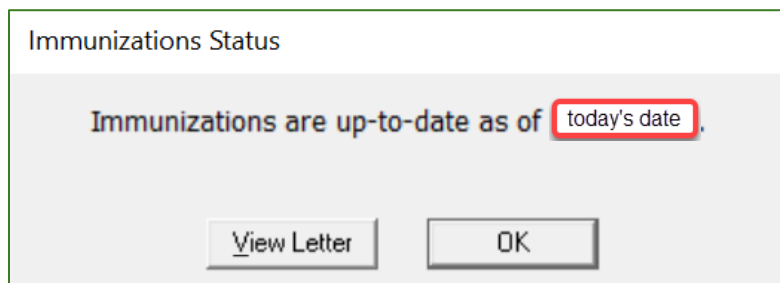
Please stay out of TWIST from 7:00 p.m. Friday, October 2, 2026, to 7:00 p.m. Sunday, October 4, 2026, while updates are installed.

Immunization Data Modernization

TWIST pulls real-time immunization data from ALERT Immunization Information System (ALERT IIS), Oregon's immunization registry. The weekly batch file process is retired.

Here's how it works

The Immunization Status pop-up windows display the current date. The Immunizations Status Letter is the same. See image example.



Separation of Duties Update

The Separation of Duties (SOD) Report has a new feature allowing an additional check in TWIST to determine if the separation of duties requirement is met. TWIST can now check three things to determine SOD requirement:

1. the Income Eligibility User ID,
2. the author who checks the "CPA Reviewed" box on the Health History assessment screen, and
3. the Author of a WIC note when the **new** "SOD checkbox" is marked.

This third check is useful when local agency staff receive proof information within 30 days before the certification appointment. Local agencies are not required to use the SOD checkbox.

Here's how it works

Before the appointment

Staff receive proofs before the appointment over the phone, through Teletask, or by checking proofs in ONEligibility, or MMIS. These are documented in WIC Notes. Do not check the SOD checkbox. TWIST documents who wrote the note in the Author field (elanham). This does not “start the clock” on the certification process.

The screenshot shows the 'WIC Notes' tab in the TWIST system. At the top, there is a 'Selection' bar with fields for WIC ID (01197973-01), Name (Smith, Patty), DOB (02/01/2000), WIC Cat (WOMAN, PREGNANT), and Tr.Type (C). Below this are tabs for 'Income Eligibility', 'WIC Intake', and 'WIC Notes'. The 'WIC Notes' tab is active, showing a table with columns for Date, Notes, Author, and SOD. A red box highlights the 'Author' and 'SOD' columns for the entry dated 09/01/2026. The 'Author' field contains 'elanham' and the 'SOD' checkbox is unchecked. A red arrow points to the 'Author' field.

Date	Notes	Author	SOD
09/01/2026	Proofs received: drivers license for ID, ONEligibility for residency and income	elanham	☐

At the appointment

- The CPA enters the information from the WIC Notes on the Income Eligibility tab. TWIST documents the certifier's name in the “Income Elig User ID” field (ericaj).

The screenshot shows the 'Income Eligibility' tab in the TWIST system. At the top, there is a 'Selection' bar with fields for WIC ID (01197973-01), Name (Smith, Patty), DOB (02/01/2000), WIC Cat (WOMAN, PREGNANT), and Tr.Type (N). Below this are tabs for 'Income Eligibility', 'WIC Intake', and 'WIC Notes'. The 'Income Eligibility' tab is active, showing various fields for income calculation. A red box highlights the 'Income Elig User ID' field, which contains 'ericaj'. A red arrow points to this field. Other fields include 'Calculate Income For' (FAMILY), 'Proof of ID' (DRIVERS LICENSE), 'Proof of Residency' (UTILITY BILL), 'No In Family' (3), 'Unborn Counted' (0), 'Income Elig Date' (09/17/2026), 'Participates In' (SNAP: NO, Oregon Health Plan: YES, TANF: NO), 'Income Provider' (MOC), 'Interval' (MONTHLY), 'Amount' (3,500.00), 'Source' (WAGES), and 'Proof of Income' (OHP WEB PORTAL). The 'Totals' section shows 3,500.00.

Income Provider	Interval	Amount	Source	Proof of Income
MOC	MONTHLY	3,500.00	WAGES	OHP WEB PORTAL

Totals: 3,500.00

- The CPA Checks the “SOD” box on the WIC note to indicate there is a separation of duties for this certification.

The screenshot shows a WIC Notes form for a patient named Patty Smith. The form includes fields for WIC ID, Name, DOB, WIC Category, and Tr.Type. Below these are checkboxes for Income Eligibility, WIC Intake, and WIC Notes. The WIC Notes section contains a table with columns for Date, Notes, Author, and SOD. A red box highlights the SOD checkbox, which is checked.

Date	Notes	Author	SOD
09/01/2026	Proofs received: drivers license for ID, ONEligibility for residency and income	elanham	☒

- The CPA checks the “CPA Reviewed” box on the Health Questionnaire. TWIST notes the certifier’s name in the “Entered by” field (Erica Johnson).

The screenshot shows the Health History tab of a form. It includes a CPA Verification section with a dropdown for Questionnaire, a Visit Date, and fields for Entered By and CPA Reviewed. A red box highlights the CPA Reviewed checkbox, which is checked. A red arrow points to the Entered By field, which contains the name Erica Johnson.

No.	Question	Answer	Notes
01	Tell me about your child's health.	Great overall	

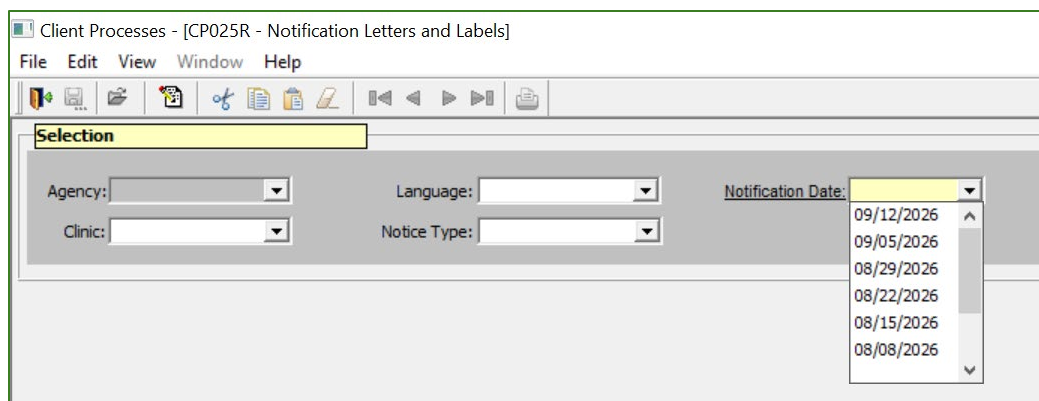
When the Separation of Duties Report runs, TWIST checks:

- Name in Income Elig User ID
- Name in “Entered by” on the Health History tab.
- Name in the WIC Note when the SOD checkbox is marked.

When the box is checked, TWIST allows the same name in the first two areas when there is a second name in the WIC Note. The record will not appear in the SOD report.

Graduation Notices by Agency

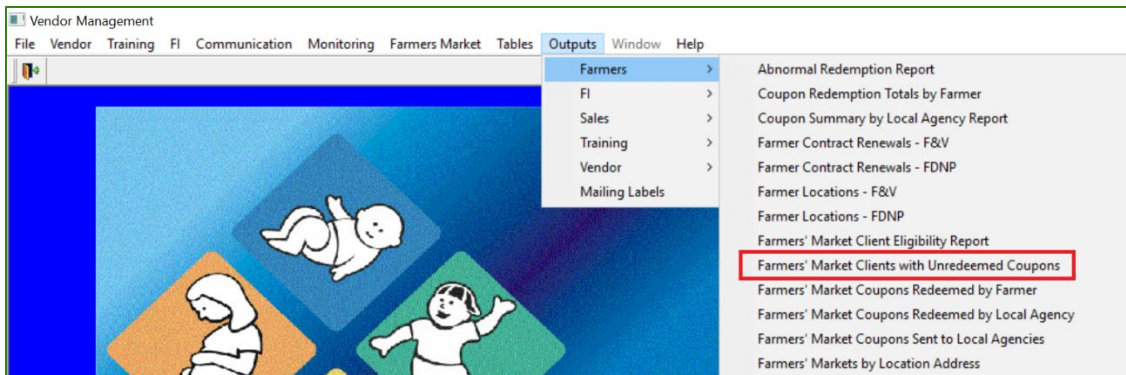
Graduation notices can now be run by agency! Leave “Clinic” blank to run notices for the entire agency. All participant letters will be grouped together in the “English and Spanish Graduation” and “Soon to Graduate” PDF files. The only required field is Notification Date.



Report Updates

Changes have been made to the following reports:

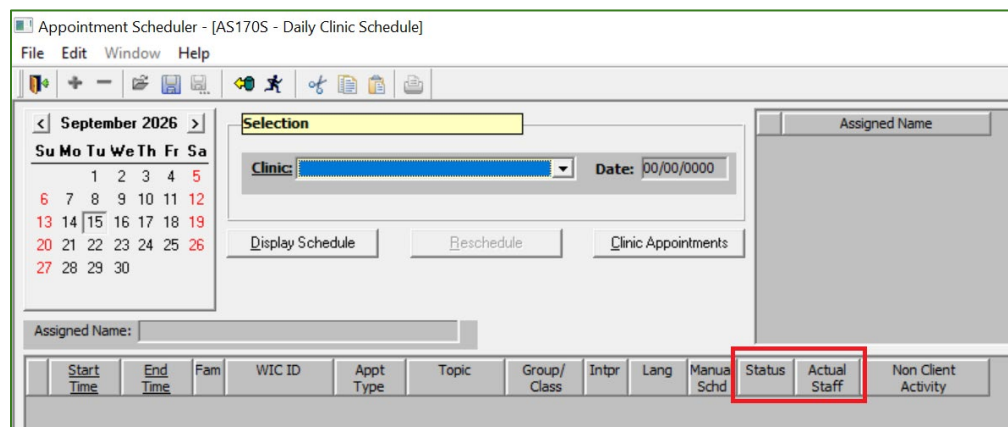
- **Register of Clients to Schedule Manually (AS290R)**
 - Can be exported to Excel
- **Farmers Market Coupon Summary by Local Agency (VM061R)**
 - Can be exported to Excel.
- **Farmers Market Redeemed Not Issued Report (VM087R)**
 - This report is working again!
 - Can be exported to Excel.
- **Clients with Unredeemed Coupons. (VM063R)**
 - This is a new report.
 - Use this report to contact participants (by call or text) to alert them they have unredeemed Farm Direct coupons.
 - This report finds any participant who has at least 1 coupon with an “Issued” status, meaning it has not yet been redeemed.
 - This report is located in Vendor Management.
Select: Outputs → Farmers → Farmers’ Market clients with Unredeemed Coupons



- **Daily Clinic Schedule for Individual Appointments (AS200R)**

- The following 2 fields were added to the Excel extract from the Daily Clinic Schedule screen:

1. Status, shows in the Excel file as “status”
2. Actual Staff, shows in the Excel file as “actual_staff_name”



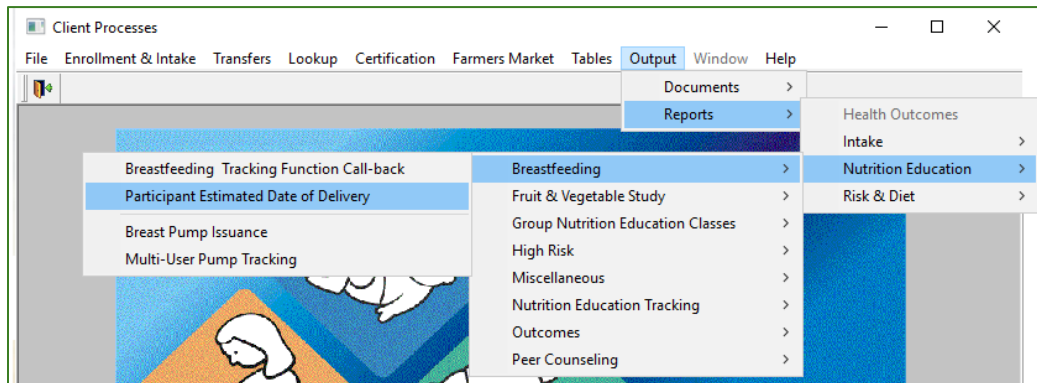
- **Automatically Cancelled Appointments Report (AS510R)**

- This report does not return any results past March 30, 2026.
- This report won't be fixed until the next TWIST release (likely in January 2027).
- If you need to run this report before it is fixed, please contact App Support and it will be run manually by a TWIST developer.

- **Participant Estimated Date of Delivery (EDD) Report (CP370R)**

These changes are based on Local Agency feedback. You can use this report to follow up with participants to support their breastfeeding plans. The report has new formatting and updated columns. See information below for information about the main changes.

Report Location:



Locate the report from the Client Processes screen.

Select:

- Output
- Reports
- Nutrition Education
- Breastfeeding
- Participant Estimated Date of Delivery

TWIST Report Layout for EDD Report

User ID: ericaj		Participant Estimated Date of Delivery					9/21/2026 08:49:50	
Report ID: CP370R							Agency: Tillamook CHD	
Date Range: EDD from 4/21/2027 to 4/21/2027							Clinic: Tillamook Main	
Participant Name	WIC ID#	EDD/ADD	OB Care Provider	Feeding Plan	WIC Cat	Voice/Text	Spoken Language/ Written Language	Address
Smith, Patty	01197973-01	04/21/27		Breastfeeding	WP	(503) 123-4567 (C) (503) 123-4567 (C)	English English	12345 A ST TILLAMOOK, OR 97141
Total: 1 Clients								

Each column has two rows. The “/” symbol in the heading of the column notes which information is on the first row and which is on the second row. For example:

- The Voice/Text column indicates which phone number to use to call (first row) and which to use for text. (second row). This information comes from ANSWR/Teletask selections on the Client Master Demographics screen.
- The Feeding Plan column data comes from the most recently completed assessment for the parent.
- Miscarriage/fetal loss note: When a Feeding Plan is blank and there’s an EDD, ADD, and a category of WN, the participant may have experienced a miscarriage/fetal loss.

Excel Export Notes:

The Excel export includes some additional fields along with the information from the TWIST report.

- An additional column includes an alternate phone number when no ANSWR/Teletask selections for voice or text if they have indicated we may contact them by phone.

A new column indicates the participant’s status with Breastfeeding Peer Counseling (BFPC) for agencies with a BFPC program.