

## BF/BFPC Coordinator Call Notes

April. 22, 2020 - 1:15 – 2:45 PM

**Facilitator:** Kelly Sibley, Debi Barr

**Notetaker:** Diane Arnold

**Attendance:**

- |  |   |
|--|---|
| <ul style="list-style-type: none"> <li>Baker—</li> <li>Benton—</li> <li>Clackamas—</li> <li>Clatsop—</li> <li>Columbia—</li> <li>Coos—</li> <li>Crook—</li> <li>Curry—</li> <li>Deschutes— Shannon</li> <li>Douglas—</li> <li>Grant—</li> <li>Harney—</li> <li>Hood River—</li> <li>Jackson—</li> <li>Jefferson—</li> <li>Josephine—</li> <li>Klamath—</li> <li>Lake—</li> </ul> | <ul style="list-style-type: none"> <li>Lane—</li> <li>Lincoln—</li> <li>Linn—</li> <li>Malheur—</li> <li>Marion—</li> <li>Multnomah— Jan Apland,</li> <li>North Central—</li> <li>Polk—</li> <li>Salud—</li> <li>State Staff— Kelly Sibley, Bonnie Ranno, Debi Barr</li> <li>Tillamook—</li> <li>CT Umatilla—</li> <li>UMHS—</li> <li>Union—</li> <li>Warm Springs—</li> <li>Washington—</li> </ul> |
|--|---|

| Item                    | Discussion/Decisions Guide   | Decisions/ Actions |
|-------------------------|--|--------------------|
| <b>Agenda overview</b>  | (State WIC Staff: Kelly Sibley, Debi Barr, Bonnie Ranno, Robin Stanton)  |                    |
| <b>Check in/updates</b> | <p>Baker/Mandy: not attending</p> <p>Benton: not attending Maryam retired</p> <p>Clackamas: not attending</p> <p>Clatsop: not attending</p> <p>Columbia: Sheri: haven't had a lot of calls related to breastfeeding, which is surprising, doing a good job working from home, office clerk doing a lot by texting, proofs, check ins, calling them for appointments, system working using Google Hangouts, feels clinic-like. Separation of duties fulfilled.</p> <p>Coos</p> <p>Crook Laura: wfh 3 days a week, others staggering wfh bf classes cancelled, ibclc reaching out to moms to check in, bf appts over the phone, will see them in person if urgent or needs weight for baby</p> <p>Curry:</p> |                    |

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|      | <p>Deschutes Shannon: wfh 4 d/wk, ibclcs wfh also in la pine. County cell phs, on bf res list, also using them for regular appts for certifying. Clinic one day/wk, taking turns . using jabber, bf classes cancelled. Health dept closed. Wondering about what will happen in May. Texting on the phones has been helpful, consent by text working.</p> <p>Grant:</p> <p>Harney:</p> <p>Hood River: ellen : receiving limited amt of referral vs a lot before. Making calls and text to bf clients and handling by phone. Certifying by phone, text permissions, coordinating appointments. Working in the office but not seeing clients at all in ofc. Delivering breast pumps in parking lot after coordinating by phone. Clients like this, same with family planning clients.</p> <p>Jackson: health dept closed, two sectaryies working in ofc, mail ed breast flange to client. Called preg and pp woment withing a month. Getting referrals from certifiers, texting working well, two tele-calls with mixed quality technically.</p> <p>Jefferson: Barb ibraham: visiting nurse, temp training superv role, taking ibclc exam in march postponed, will take it in October. can look on ibclc facebook page. Working from office, not allowed to work at home, some can come in, but almost al is remotely or home visiting. Wearing masks and standing 6’ apart.</p> <p>Klamath heather: all from office; bf ed over phone, picking up br pumps in parking lot (a lot), hospital referring a lot of clients. No clients in ofc. All classes cancelled</p> <p>Lake:</p> <p>Lane, Heather R.: working from, 15 staff, logmein app, personal phones and laptops; calling back clients, appts by phone, coordinator updated community partners with bf support by phone option.</p> <p>Lincoln: ary : clinic closed, phone appts, staff in clinic in diff offices, parking lot deliveries, br pumps, new client packets, all have masks</p> <p>Linn Leah: working fr home, supv and rotating clerical at office (closed), family planning, also meeting clients in parking lot with materials. Classes cancelled. Bf counselor contact clients by texting. Certifying over the phone, many new clients, all have laptops and cell phones w texting on both. Sending videos, talking through situations by phone. Will arrange for them to be seen if necessary. Using zoom. Don’t know if texting is costing clients and checking on that. Thinks clients are contacting htem less re lactation consulting...not sure the reason. Pc sent mass text of the availability of the lactaction consultant by phone. Satellite clinics also phone only. One clinic open. But most are doing all from phone at home.</p> <p>Hallie from Malheur. I am the only certifier working from the office. We are doing all appointments over the phone as well as breastfeeding education. We are also</p> |                       |

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|      | <p>encouraging new moms to check out the breastfeeding section on the WIC health lessons.</p> <p>Marion,</p> <p>Multnomah, Jan: mostly from home, four clinics, gateway open two days a week for urgent needs, new bf supervisor Sabrina V., new bf google hangout groups going well, use google chat with staff, google documents to record needs, call backs needed. BF supervisor in-person consult with high risk, google video consults also.</p> <p>No. central</p> <p>Polk, Jackie: working on covid 19 in office, wic is working remotely, their supv. Have had impressive show rate by phone vs inperson show.</p> <p>Salud: elizabeth: mix of wfh, but some in clinics every day, parking lot transfers (cards), wearing masks. Co located sites, optin open for in-person visits after screening in parking lot.</p> <p>Tillamook, Erica: experiencing better show rates by phone, starting new cpa in twist training this week. Working closely with visiting nurse, by phone, with parking lot transfer of cards, br pumps.</p> <p>Ucan,</p> <p>UMHS,</p> <p>Ct Umatilla</p> <p>[4/22/2020 1:58 PM] Alisa Portley:</p> <p>This is Alisa with CT Umatilla, I don't have audio :( I'm working from home, going into the office on Wednesdays for a few hrs. We have a temp cell phone for client to call on - but we have been really busy. We haven't had anyone request pumps, but have made ourselves available if the service is needed.</p> <p>Union</p> <p>Warm springs, Allison: all working from home, she is visiting nurse, collecting data, bf by home visit within a week from leaving hospital, moms texting and calling. Nutr ed by phone. A few coming in to office, and meeting in parking lot for weight check. Telehealth being done.</p> <p>Washington, Jeannette: also referrals being down re lactation, working part time MTW remotely. Quiet but avaiable to hospitals. Peer counseling, fully texted with lots of contact. Few referrals for lactation. Caseload up by 100. Using Microsoft teams with other staff. Zenaida: virtual interactions, working mostly remotely bu also in office as needed. Using lobby, but mostly text, phone.</p> |                       |

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|            | <p>Re google docs, did it require classes. Simple, county already uses google for email. Leah will contact Jan Apland.</p> <p>Cenaida: using outlook, categories to color code status.</p> <p>Kelly service available through hospital for pp lactation: heard it ws not available: what have you heard?</p> <p>Shannon-closed outpatient in bend st Charles, ut seeing six patients a day in Redmond, would be an hour drive; one pediatriation seen lactation patients. Some early supplementation</p> <p>Jeannet: all hospitals are keeping out patient lactation, and all pediatricians also</p> <p>Hood river: lacatation consul from hosp still seeing patients, bf request have slowed even at hosp level. Learning how to do zoom visits.</p> <p>Korina Jackson hospt referred to wic because they aren't seeing patients till policy done for zoom meetings. Less inductions, no visitors.</p> <p>st vincent's, moms at home able to have time to deal with babies, fewer life distractions.</p> <p>This could be a area to collect data.</p> <p>Ellen: health dept is working keeping tract of covid and getting info out, added bf info and links on co health website to encourage moms to continue breastfeeding.</p> <p>OHA has added bf info, and state wic can send the links on state website to them. It specifically addresses bf and</p> |                       |
| Basecamp   | <p>Debi</p> <p>New discussion group</p> <p>See hand out regarding signing up, and contact Debi for further info. Debi will send an information email. You should be able to use any previous email with state base camp groups.</p>  |                       |
| Safe sleep | <p>Bonnie backup</p> <p>Conflicts about info going out</p> <p>Co joint recommendations created and developed with MCH nursing staff using research.</p> <p>Draft form has been approved with some graphic changes coming.</p> <p>Kelly: purpose to have staff aware of siame info re: safe sleep regarding bf..</p> <p>Academy bf protocol came out and it was incorporated.</p> <p>Will put a link to this in mch safe sleep website.</p> <p>Let Kelly and bonnie know of any other info you want.</p> <p>Refers to sharing a surface,</p>  |                       |

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|                      | <p>impairments risks,<br/>addresses bedsharing and breastfeeding separately from formula fed babies and bedsharing.<br/>This is a first step for shared language in health depts.<br/>Many staff have been trained that bedsharing is never good. Aap recommendation sharing room with separate surfaces is covered.<br/>Ellen good that it was a shared effort/education source. When it comes out how will it fit with medical community materials.<br/>Bonnie: Emphasis on addressing individual cases parents and babies, culture, respectful.<br/>Leah: coalition had recent discussiong after las ilca meeting, how to avoid stereotyping, all pediatric care should be individualizing.<br/>Kelly pediatricians starting to talk more about bedsharing and how to talk to families.<br/>Debi will put it on basecamp, and start a discussion group. Link.</p> |                       |
|                      | <p>BF basics training and whether it will be online:<br/>Kelly: not available at this time, looking at making it available remotely (vs. online). Next training in September.<br/><br/>Using paper module as a back up. To complete requirement.</p>   |                       |
| <b>Next Meetings</b> | July 22, 2020:   |                       |