

## eWIC Readiness Webinars Overview – 6/15/2015

**Note:** All webinars will be one hour long or less. At a minimum, each agency WIC Coordinator or their designee must view each webinar. Webinars with a \* must be viewed by all WIC staff prior to attending the face-to-face training.



No.	Webinar Topic	Target Audience	Presenter(s)	Description
1.	<b>*eWIC Basics</b>	All WIC Staff	Kim McGee	What is the difference between issuing benefits via vouchers versus eWIC? This webinar will give you an overview of the basics of how eWIC food benefit issuance will work in Oregon and how families will use their eWIC card to access those benefits.
2.	<b>*eWIC in TWIST</b>	All WIC Staff	Kim McGee	This webinar provides a sneak preview of the TWIST changes planned which will allow you to issue eWIC cards and benefits in an eWIC environment.
3.	<b>*Conversion plan and participant notification</b>	All WIC Staff	Kim McGee	This webinar will cover the ins and outs of converting WIC families to eWIC. How will the old and new systems work together? What will I have to do for each family as they move from vouchers to eWIC? Planning is easier when you know what to expect.
4.	Appointment scheduling and maintaining caseload during conversion	Coordinators	Sara Sloan, Vernita Reyna	This webinar will focus on adjustments that may be needed to your clinic schedule to accommodate eWIC conversion while maintaining caseload.
5.	Changes that impact clinic flow	Coordinators and identified key staff	Sara Sloan, Vernita Reyna	This webinar will provide you with ideas for how your clinic flow might change given the policy changes required for eWIC.
6.	<b>*Vendor perspective and shopper education</b>	All WIC Staff	Michelle Aarhus	This webinar will focus on what the shopping experience will be like for eWIC cardholders and eWIC vendors and how WIC staff can support families as they make this change.
7.	Outreach planning for partners	Coordinators	Nhu To-Haynes, Jolene McGee	This webinar will provide ideas for how you might communicate WIC's change to eWIC with partners.

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8.	Formula Warehouse – managing formula orders	Certifiers and Nutritionists	Cheryl Alto	This webinar takes a look at how you can ensure a smooth transition from sending vouchers to Providence to using TWIST to send benefit issuance information to a formula warehouse.
9.	<p><b>Conversion *Changes in TWIST for eWIC Starting during pilot that will be seen by all agencies. –</b></p> <p><b>Webinar July 30, 2015 from 9:30 – 11:00 a.m.</b></p> <p><b>All staff must view prior to 8/24/2015.</b></p>	All WIC Staff	Kim McGee	Certain functions in TWIST will change for all agencies in preparation for pilot. This webinar will cover what you can expect to see when in TWIST and what to do until it is your agency’s turn to convert.
10.	Celebration of Pilot contribution – report from pilot agencies on conversion and lessons learned. <b>TBA</b>	Coordinators	Cheryl Alto, Vernita Reyna	(Not Recorded) This webinar provides an opportunity to hear first hand from the pilot agencies about lessons learned and to celebrate their success.