New formula bid- Only soy changes!

New formula bid begins 1/28/2019

- Great News! *Similac Advance* remains the bid standard milk formula.

- *Similac Soy Isomil* will replace *Gerber Good Start Soy*. This impacts about 800 participants statewide.

- You can continue to issue the 3 special formulas from Similac with medical documentation.
  - *Similac Sensitive*
  - *Similac Spit-Up*
  - *Similac Total Comfort*

What do you need to do?

We can begin issuing *Similac Soy Isomil* for February benefits!

That means we will start assigning the new formula 11/1/18.

- **Assign** and **issue** *Gerber Good Start Soy* for November, December, and January 2019.
- **Assign** and **issue** *Similac Soy Isomil* for February and beyond.
  - *Similac Soy Isomil* cannot be assigned or issued for November, December, or January.

- On 10/31, the state office will automatically change all infants on *Gerber Good Start Soy* to *Similac Soy Isomil* for February and later.

- Look before you issue!
  - On the FPA, TWIST does not prevent you from accidentally forecasting *Gerber Good Start Soy* for February or later.
    - This is most likely to happen when enrolling new infants or making a category change. Category changes are especially likely to forecast the old *Gerber Good Start Soy* formula (GSO).
  - **You must review every soy formula food package before you issue benefits**, to make sure you do not try to issue *Gerber Good Start Soy* for February or later.

- If you accidentally try to issue *Gerber Good Start Soy* after January, you will get the “**Super Bad Error**” that can remove benefits for family members, even for the current month!
  - If you see this error, you must **call App Support immediately** to get the error fixed.
What does correct assignment look like?

<table>
<thead>
<tr>
<th>October</th>
<th>November</th>
<th>December</th>
<th>January</th>
<th>February</th>
</tr>
</thead>
<tbody>
<tr>
<td>Participant on</td>
<td>Gerber Good</td>
<td>Gerber Good</td>
<td>Gerber Good</td>
<td>Similac Soy</td>
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<tr>
<td>Gerber Good</td>
<td>Soy</td>
<td>Start Soy</td>
<td>Start Soy</td>
<td>Isomil</td>
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<tr>
<td>Start Soy</td>
<td></td>
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</tbody>
</table>

On the Food Package Assignment Screen

February 2019

SOY-P, SOY-R, SOY-C

January 2019

GSO-P, GSO-R, GSO-C

Super Bad Error!
On the Family Summary Screen

What do participants need to know?

- Start letting participants know about this change now, so they can be prepared.
- Gerber Good Start Soy and Similac Soy Isomil both use the same type of protein and carbohydrates, which means the switch is unlikely to cause problems for most babies.
- As it gets closer to time to switch, you can tell participants how to slowly transition from one formula to another.
  - We have a video in the medical documentation and formula warehouse section of the clinic forms page of our website that describes this process. You can share the link with participants.
  - https://www.youtube.com/watch?v=JJSA0bNXjEk&feature=youtu.be

More information about the transition will be provided as we get closer to the end of the current formula bid. Please contact your state nutrition consultant with questions.