



Oregon WIC Listens

It's not what you say; it is how you say it!

Things I often say to WIC participants <i>You should...</i> <i>You can't...</i> <i>You really need to...</i>	How to say it better <i>What we've noticed here is...</i> <i>Let me see...</i> <i>We could consider...</i> <i>What we can do is...</i>
You're late.	
Do you have an appointment?	
You need to be on time.	
You have to go to class.	
You need to reschedule.	
We don't tell people that.	
You should always keep track of your vouchers.	
That is the policy.	