

TWIST Release Update

Effective February 12, 2024

In this release:

- [TWIST software update](#)
- [New Features](#)
 - [Missing Measurements Report](#)
 - [Estimated Delivery Date \(EDD\) can now be saved as an Excel file](#)
 - [Monthly Individual Appointment Show Rate Report](#)
- [Bugs and conversion fixes](#)
- [Other changes you may see](#)

A lot has been happening behind the scenes with TWIST. Here's a summary of changes included in this release. Some of the "bugs and fixes" may be related to the software update. We wanted you to know about it all.

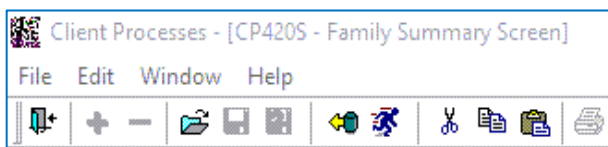
These changes will be released **Monday, February 12, 2024**.

Please stay out of TWIST from 7:00 p.m. Friday, February 9, 2024 to 7:00 p.m. Sunday, February 11, 2024.

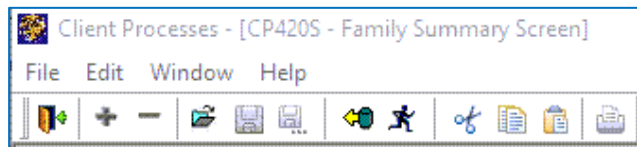
TWIST software update

The program in which TWIST is built has been updated to a new version. You will see small changes here and there, including a new look for some menu icons.

Old TWIST icons



New TWIST icons



Users should not experience any changes related to this update. If something is not working as expected, please reach out to WIC App Support (WIC.App-Support@oha.oregon.gov).

New features!

Here are the new features developed to help you do your work.

Missing Measurements Report

The following changes have been made to the Missing Measurements report.

- 1 The "Last HGB" date added to the Missing Measurements report.
- 2 The field, "Last HGB" value was added after the last HGB date.
- 3 Missing Measurement report is now driven by the certification appointment date rather than the certification date.
- 4 Drop-down calendar added to show the date range for the report.

Client Processes - [CP190R - Missing Ht/Wt/HGB Report]

File Edit View Window Help

Selection

Cert Appt Date

From: 12/01/23 Agency: Multnomah CHD

To: 00/00/00 Clinic:

User ID: dportnoff
Report ID: CP190R
Cert Appt Date From: 12/01/23
Agency: Multnomah CHD
Clinic: Gateway WIC

Missing Ht/Wt/HGB Report

WIC ID	Participant Name	Category	Risk Level	DOB	Cert Appt	Cert Start	Cert End	Wt	Ht	HGB	Next Appt	Voice Text
		WE		01/01/86	12/01/23							
		2		12/01/23	11/3	08/13/19	12.9					
		C2-5		06/29/21	12/01/23							
		3		12/01/23	11/30/24							
		C2-5		05/15/19	01/01/24							
		3		12/01/23	05/31/24							
		C2-5		05/15/19	01/01/24							
		3		12/01/23	05/31/24							

Estimated Delivery Date (EDD) Report can be saved as Excel file

The EDD report can now be saved as an excel file using the "Save" button.

Client Processes - [CP370R - Participant Estimated Date of Delivery]

File Edit View Window Help

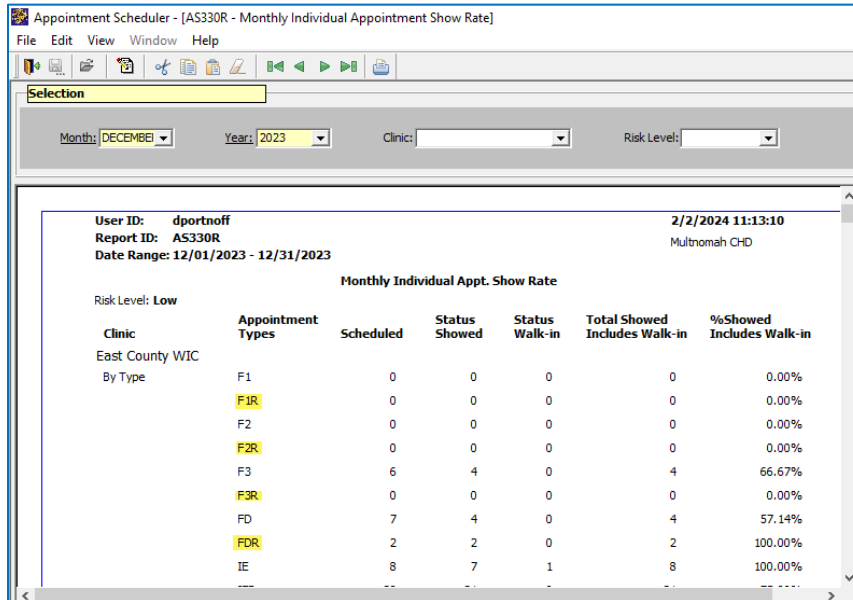
Selection

From Est. Del. Date: 01/01/2023 Agency: Feeding Plan: All From DOB: 00/00/0000 Staff:

To Est. Del. Date: 01/01/2024 Clinic: Feeding Type: To DOB: 00/00/0000

Monthly Individual Appointment Show Rate Report

The Monthly Individual Appointment Show Rate report now shows Remote appointments clearly.



Appointment Scheduler - [AS330R - Monthly Individual Appointment Show Rate]

File Edit View Window Help

Selection

Month: DECEMBER Year: 2023 Clinic: Risk Level:

User ID: dportnoff 2/2/2024 11:13:10
Report ID: AS330R Multnomah CHD
Date Range: 12/01/2023 - 12/31/2023

Risk Level: Low

Monthly Individual Appt. Show Rate

Clinic	Appointment Types	Scheduled	Status Showed	Status Walk-in	Total Showed Includes Walk-in	%Showed Includes Walk-in
East County WIC						
By Type	F1	0	0	0	0	0.00%
	F1R	0	0	0	0	0.00%
	F2	0	0	0	0	0.00%
	F2R	0	0	0	0	0.00%
	F3	6	4	0	4	66.67%
	F3R	0	0	0	0	0.00%
	FD	7	4	0	4	57.14%
	FDR	2	2	0	2	100.00%
	IE	8	7	1	8	100.00%

Bugs and conversion fixes

- Education Level and Marital Status report error
- "May we contact you by mail" output
- Participants with no certification not appearing on Daily Clinic Schedule
- Appointment Scheduler Report header format
- Duplicate clients in Appointment Scheduler report
- Report CP230R Database Error
- Routine Monitoring Report
- Risk level processing
- Appointment type checkbox cutoff in ANSWR
- Letters and postcard handling for remote appointments

Other changes you may see

Vendor Demographics

“eWIC Authorization Date” is now “eWIC Auth Date”

The screenshot shows a form for Vendor Demographics. The field for 'eWIC Auth Date' is circled in red, indicating the change from the previous 'eWIC Authorization Date' label. Other fields include Contact Name (Last, First), Vendor Type, Contract Exp. Date, Owner, Primary Local Agency, OLCC #, County, New Store?, In-store Pharmacy?, Contact Title, Contract Type, Peer Group, Previous Vendor ID, Region, and Failure T.

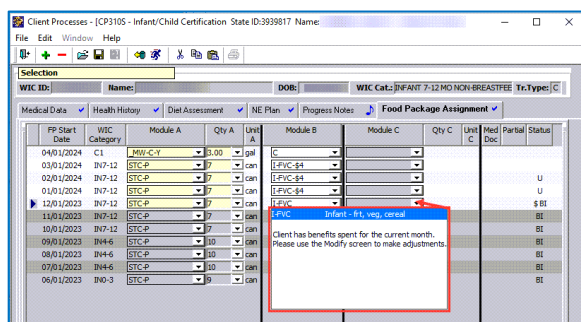
Farmers Market Farm Stand Report

This report was no longer needed. It has been removed from the Reports menu.

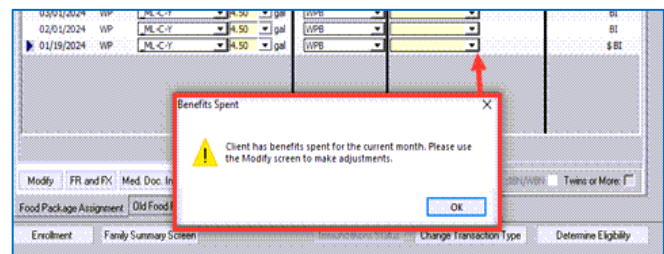
Benefits Spent popup

Special message about participant current month spent benefits is no longer displayed with the dropdown list. The Benefits Spent message now appears as a pop-up when the dropdown arrow is clicked.

Old drop-down



New pop-up



This was necessary due to the TWIST software update.