

TWIST Release Notes

Effective March 19, 2025

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Attachments: None

TWIST release scheduled for new Food Package and more

TWIST is a busy place! This update covers what will happen with the next release that is **not** related to the new Food Package release. Our programmers have been very busy!

The changes described here will be released **Monday, March 24, 2025**.

Please stay out of TWIST from 7:00 p.m. Friday, March 21, 2025 to 7:00 p.m. Sunday, March 23, 2025.

More reports can be exported to Excel

There are several reports that are now able to be exported to Excel:

- OM38R: Productivity Report
- AS250R: Projected Number of Individual Appointment Requests
- AS330R: Monthly Individual Appointment Show Rate
- AS370R: Unfilled Appointment Report by Date and Clinic

Caseload Summary Report updated

Caseload Summary Reports have been updated to exclude Curry and Wallowa counties, including historical reports. Reach out to your Nutrition Consultant for statewide caseload data from 2021 or earlier.

Other report fixes

- AS330R: Monthly Individual Show Rate Report
This report now lists remote appointments separately in the summary section at the bottom of the report.
- AS250R: Projected Number of Individual Appointment Requests Report
This report now shows results and totals for in-person and remote appointments separately.

GER Class functionality issues fixed

Two issues have been fixed for use with Group Education Remote (GER) Classes:

- Filled GER classes or appointments will no longer display as an “Open Appointment” option when searching for an appointment slot on the Family Appointments screen or the Find Appointment window.
- The information in the Topic and Class Title fields no longer disappears and will show when scheduling a GER Class.

New Food Package goes Live March 24, 2025!

In addition to the changes listed above, the new Food Packages will be added to TWIST with this release. Please refer to training materials posted on the [Staff In-Service page](#) for details.

Food Package Office Hours

Questions about the Food Package release in TWIST or the Food Package Training? Join us for Office Hours! There’s no agenda. Staff will be available to answer any questions you have related to the Food Package transition.

All Office Hours are 9:30 a.m. – 10:30 a.m. on Teams.

- Wednesday, March 26, 2025
- Wednesday, April 9, 2025

Link: [Join the meeting now](#)

Dial in Information: 971-277-2343

Access Code: 483068204#