

# TWIST Update

April 2, 2024

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## Attachments

None

## Missing Ht/Wt/HGB report update starting April 2, 2024

The Missing Ht/Wt/HGB report is updated. These updates will be available in TWIST starting TWIST on April 2, 2024.

### What is changing in the Missing Measurements report?

Children (C1 and C2-5) with a normal hemoglobin or hematocrit within 12 months before their certification appointment date will not show as “HGB Needed” on the Missing Ht/Wt/HGB Report. Children whose last hemoglobin or hematocrit value was in the medium or high-risk range will continue to appear on the report.

The normal range values for hemoglobin and hematocrit for children are listed below.

C1: Children 12 - 24 months

- Hemoglobin: 11.0 or higher
- Hematocrit: 32.9 or higher

C2: Children 24 - 60 months

- Hemoglobin: 11.1 or higher
- Hematocrit: 33.0 or higher

There are **no changes** to the report for adult categories (WP, WE, WBN, WB, WN). Hemoglobin or hematocrit values are needed within 90 days of each certification.

## Why is the report changing?

This change reduces the number of children on the Missing Ht/Wt/HGB report who do not need a hemoglobin or hematocrit test based on the testing timelines in section 1.0 of [Policy 626: Hemoglobin and Hematocrit Screening in WIC](#).

Participants in the C1 category must have a second hemoglobin or hematocrit test before 24 months. Ideally this test happens 6 months after the infant screen. The report will not show a second test is needed when a C1 is recertified remotely at 18 months and had a normal value at 12 months. Please review testing timelines with staff to ensure that value is not missed.

## Discontinue entering out-of-state addresses in TWIST

Entering out-of-state addresses for participants or eWIC cardholders in TWIST is not a common practice. Entering out-of-state addresses for mailing addresses and second cardholder fields has been allowed in certain circumstances. However, we are now asking staff to please stop entering any out-of-state addresses in TWIST in the Demographics and Cardholder Screens. This includes address fields for:

- Home (demographic screen)
- Mailing (demographic screen)
- Second Cardholders (cardholder screen)

Note: Home and first cardholder addresses should never be out-of-state addresses.

Please use participant-centered skills to work with participants and second cardholders who provide an out-of-state address to find an alternative. In some cases, the best alternative may be using the WIC clinic as the mailing address.

The State office is updating related policies and making a plan to reach out to participants as needed. We will make sure to inform local agencies before beginning this process.

## Why is this happening?

This change improves our program integrity work. It is also a change required for OTIS. OTIS will not accept out of state addresses for any reason. Thank you for your assistance in this effort. Please reach out to your nutrition consultant with questions.