
Chapter 6: System Administration
Section 3: Satellite Clinics
Lesson: Satellite Clinics**Objectives**

Upon the completion of this lesson all users will be able to:

- State the importance of laptop security and list the situations that security may be an issue.
- Correctly setup and use the necessary TWIST laptop computers and other equipment.

Overview

Using TWIST on a laptop for a satellite clinic is an easy process. You will be able to take laptops to remote sites and use them to provide most of the normal WIC services. Using air card, DSL, and wireless technology, you will be able to connect directly to TWIST and issue benefits.

Glossary

There are several terms that need to be defined before setting up the Satellite Clinic.

Satellite Clinic – A clinic that is not a permanent site and does not use the local agency’s regular computer network. This necessitates the use of laptops in order to access and enter data into TWIST.

Laptop Workstations – All workstations at a Satellite Clinic are laptops which connect to TWIST through an Internet connection and the FamilyNet Web Access icon installed on the laptop desktop. No data is stored on the Laptop Workstation.

Air Card – Cell phone company device used to establish an Internet connection.

DSL – Stands for Digital Subscriber Line, a technology that provides a connection to the Internet through telephone lines.

Wireless – Technology that provides a connection to the Internet without the use of telephone or other communication wires.

Laser Printer – portable laser printer used in Satellite Clinics to print the participant’s benefit list.

Considerations for Planning a Satellite Clinic

Receipt and Security of Equipment

Laptop equipment will be sent to the local agency configured appropriately to connect to TWIST and print food instruments. Directions for any additional set up required will be provided by State WIC application support.

Laptop equipment is highly portable and therefore, easy to steal. You must have a secure place to store all equipment when it is not in use. Local staff must be trained in security procedures to make sure laptops and accompanying equipment such as air cards and portable printers are not left unattended during satellite clinics.

Connecting to the Internet at the Satellite Clinic

The steps you follow to connect to the Internet will depend on the Satellite Clinic location. Follow the steps in the job aid to set up the laptops and Internet connection while working in a satellite clinic.

See Job Aid on “Setting Up an Internet Connection on Laptops at Satellite Clinics” for more information.

Printing a Benefit List from Laptops at Satellite Clinics

1. When working with TWIST from a laptop with an air card, you will connect one laptop to your portable laser printer with the connecting USB cable. The laptop connected to the printer will be the printing laptop, but it can also be used as a workstation.

 **Note:** You will have to plan for adequate table space for the laptops and printers when setting up equipment for a satellite clinic. Equipment and the associated cables and cords needs to be out of reach of children and should be secured whenever unattended.

Notes: