TWIST Updates for 6/18/2018

Table of Contents
Clarifications and known issues ................................................................. 2
  TWIST and Farm Direct ............................................................................. 2
  What do I do if a former WIC child returns as a pregnant woman? ......... 2
New with this TWIST release ..................................................................... 2
  Risk 142 – Preterm or Early Term Delivery ........................................... 2
  TWIST Reports ....................................................................................... 2
  Clackamas change ................................................................................. 3
Clarifications and known issues

TWIST and Farm Direct

Don’t forget that TWIST will be unavailable 6/16-17 due to the release. Please plan accordingly for any Farm Direct check issuance.

What do I do if a former WIC child returns as a pregnant woman?

1. In the child’s record, go to Client Master, and enter “Duplicate” after the child’s first name (e.g. Kim Duplicate).
2. Enter an entire new record for the participant as a Woman with a new WIC ID number.
3. Do not use the child record for a woman’s information (e.g. do not change the child’s category or use reinstate).

It is okay to have 2 records for one participant in this situation. You can make a note in the woman’s record describing the situation if there is any relevant information in the child record, but it is usually not relevant to the current situation.

New with this TWIST release

Risk 142 – Preterm or Early Term Delivery

TWIST will now automatically generate this risk when staff enter 38 weeks gestation or below in the Medical Data screen using the Gestational Age Adjust button. The wording on the pop-up has changed to say, “Is this a premature or early term infant?” Age-adjusted graphs are now available for infants born at 38 weeks gestation or below.

Learn more about Risk 142 in the Risk Updates In-Service (February 2018)

TWIST Reports

Participant phone number has been added to 2 reports to make it easier to contact participants who have been terminated but who may still be eligible for WIC. Using these reports helps support caseload.

- Manual/Automatic Terminations
- Client Termination Register

For more information about how to run, print or export reports, see the TWIST Training Manual lesson on Using Reports.
Clackamas change
TWIST has changed the name for the Clackamas County WIC program for all items seen by participants. It has changed from Clackamas CHD to Clackamas Co PH.