**Subject: 10/14/2022** Urgent Action Required:More formula temporarily added to Oregon WIC Approved Products List (APL)

**\* This message is being sent to all WIC-authorized grocery stores, pharmacies and interested parties. \***

To address continued formula shortages, the formulas in the table below have been added to the Oregon APL and will be WIC-approved until further notice.

All formulas added in response to the Similac recall are considered substitutes. The formula printed on the shopper’s benefit receipt will list the name of the original formula, not the name of the substitute.

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| --- | --- | --- |
| **UPC** | **Description** | **Size** |
| 8427030003795 | Similac Total Comfort | 820 g (28.9 oz) can |

The attached “Temporary Choices for Powder Formula” dated **10/14/2022** has been updated with these additional formulas and is updated on the WIC Shopper App.

* This document is a guide to inform you which formulas will ring up as allowable substitutes in the shopper’s benefits.
* This is an essential troubleshooting tool.
* Please print and post at all registers.

**Urgent action needed so babies can have formula:**

* Flag the formulas as WIC-eligible if appropriate for your store.
* Immediately contact your POS team if your store’s registers are not allowing the new formulas for WIC.
* Immediately contact FIS customer service if your stand-beside terminal is not allowing the new formulas for WIC.
* Print copies of the updated Temporary Choices for Powder Formula, dated 10/14/22, and post one at each register.
* Provide training to cashiers and front-end managers to use the *Temporary Choices* document to troubleshoot when a formula does not ring up for WIC.

The Oregon WIC Vendor Team can be reached at 1-877-807-0889. We are doing our best to respond to everyone as quickly as possible.

Vendor Management Services Team

**Public Health Division**

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