**Attention Required: Important information about WIC and infant formula recall.**

**Post this notice at Customer Service or where infant formula returns are handled.**

In response to the Abbott infant formula recall, Oregon WIC temporarily changed rules to allow returns of recalled formulas.

* **YES** – Accept recalled formula purchased with WIC.
* **YES** – Allow exchanges for another formula OR a cash refund/store credit to buy a different one.
* Treat WIC shoppers the same as all other shoppers needing to return recalled formula.
* It is NOT possible to return or credit formula back to the eWIC card.
* Do not turn a WIC shopper away. Call the State WIC Office with ANY questions or concerns (1-877-807-0889).

Oregon WIC has also temporarily added new formulas to the APL. The new formulas and UPCs are in the table on page two of this memo and will be WIC-approved until further notice.

**Urgent action needed so babies can have formula:**

* Inform cashiers and front-end managers about the rule changes for WIC refunds and returns.
* If your store’s registers are not allowing the new formulas for WIC, immediately contact your POS team (or FIS customer service for stand-beside terminals).
* If needed, flag the newly added formulas as WIC-eligible.

The Oregon WIC Vendor Team can be reached at 1-877-807-0889. We are doing our best to respond to everyone as quickly as possible.

Vendor Management Services Team

**Public Health Division**

[WIC.Vendorservices@dhsoha.state.or.us](mailto:WIC.Vendorservices@dhsoha.state.or.us)

Toll Free: 1-877-807-0889

FAX: 971-673-0071

| **UPC** | **Description** | **Size** |
| --- | --- | --- |
| 041260381188 | Kroger Comforts Sensitivity PWD 22.5oz | 22.5 oz |
| 041260381232 | Kroger Comforts Sensitivity PWD 33.2oz | 33.2 oz |
| 078742032542 | Parent's Choice Sensitivity PWD 12oz | 12 oz |
| 078742032559 | Parent's Choice Sensitivity PWD 33.2oz | 33.2 oz |
| 078742067322 | Parent's Choice Sensitivity PWD 22.2oz | 22.2 oz |
| 311917212494 | Well Beginnings Sensitivity PWD 22.5oz | 22.5 oz |
| 683744963468 | Up & Up Sensitivity PWD 22.5oz | 22.5oz |
| 079893002873 | Signature Care Sensitivity PWD 22.5oz | 22.5oz |
| 070074681610 | Similac Sensitive Total Comfort RTF 32oz | 32oz |
| 300871365421 | Enfamil Premium Infant PWD 12.5oz | 12.5 oz |
| 041260381171 | Kroger Comforts Advantage PWD 23.2oz | 23.2 oz |
| 078742058573 | Parent's Choice Advantage PWD 12.4oz | 12.4 oz |
| 078742022468 | Parent's Choice Advantage PWD 35oz | 35 oz |
| 050000216673 | Gerber Good Start Gentle Infant PWD 12.7oz | 12.7 oz |
| 683744963482 | Target Up & Up Advantage PWD 23.2oz | 23.2 oz |
| 079893002859 | Signature Care Premium Infant Formula PWD 22.2oz | 22.2 oz |
| 311917212487 | Well Beginnings Advantage PWD 23.2oz | 23.2 oz |
| 300871367418 | Enfamil Premium Infant CON 13oz | 13 oz |
| 300875121412 | Enfamil Premium Infant RTF 32oz | 32 oz |
| 300875121252 | Enfamil Gentlease PWD 27.7oz | 27.7 oz |
| 078742022475 | Parent's Choice Gentle PWD 34oz | 34 oz |
| 681131350198 | Parent's Choice Complete Comfort 21.5oz | 21.5 oz |
| 078742012650 | Parent's Choice Gentle 12oz | 12 oz |
| 300875119785 | Enfamil Gentlease PWD 19.9oz | 19.9 oz |
| 300875100691 | Enfamil Gentlease PWD 12.4oz | 12.4 oz |
| 683744964137 | Up & Up Complete Comfort PWD 29.8oz | 29.8 oz |
| 311917212500 | Well Beginnings Gentle PWD 21.5oz | 21.5 oz |
| 079893002866 | Signature Care Gentle PWD 21.5oz | 21.5 oz |
| 041260385728 | Kroger Comforts Hypoallergenic PWD 12.6oz | 12.6 oz |
| 681131346795 | Parent's Choice Hypoallergenic PWD 19.8oz | 19.8 oz |
| 681131222518 | Parent's Choice Hypoallergenic PWD 12.6oz | 12.6 oz |
| 021130166169 | Signature Care Hypoallergenic PWD 19.8oz | 19.8 oz |
| 311917211985 | Well Beginnings Hypoallergenic PWD 12.6oz | 12.6 oz |
| 683744964144 | Up & Up Hypoallergenic PWD 19.8oz | 19.8 oz |