

Oregon eWIC



**eWIC Webinar 2:
eWIC in TWIST**

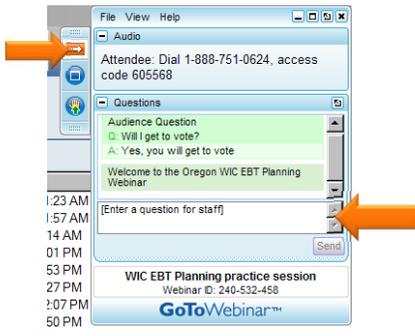
Thursday, July 25, 2013 at 10:30

Log into the webinar using the link sent with registration.



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How to use "Go To Meeting"



File View Help

Audio

Attendee: Dial 1-888-751-0624, access code 605568

Questions

Audience Question
Q. Will I get to vote?
A. Yes, you will get to vote

Welcome to the Oregon WIC EBT Planning Webinar

1:23 AM
1:57 AM
14 AM
01 PM
53 PM
27 PM
:07 PM
50 PM

WIC EBT Planning practice session
Webinar ID: 240-532-458

GoToWebinar™

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Guidelines for Webinars



- If you have technical difficulties, please call 971-673-0040 or type a request in the question area.
- Because this webinar is being recorded, participants will be muted. Sorry!
- If you have a question, type it in the question area and it will be answered at the end.



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eWIC in TWIST

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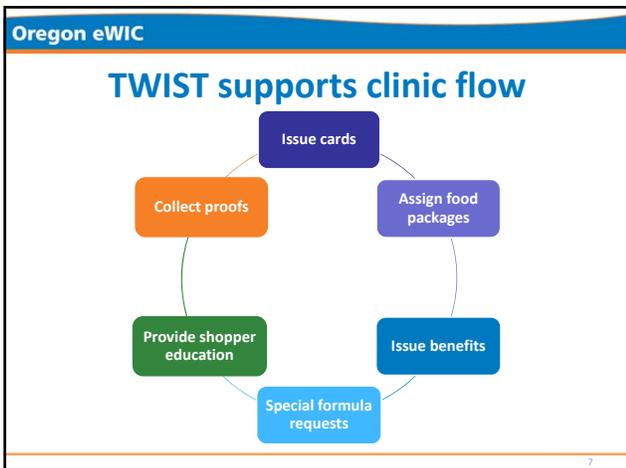
During this webinar we will...

- Provide a summary of changes to TWIST that may impact clinic operations
- Introduce the new Family Cardholder Screen
- Review the updates to the Food Package Assignment screen and the Family Summary Screen
- Summarize the screens and reports that will no longer be needed when vouchers are gone

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More training later!

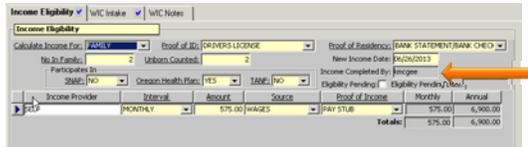
- Today is an overview and introduction, not TWIST training.
- Everyone will attend a six-hour, face-to-face, hands-on computer training about 2 weeks before your agency converts.

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Collect proofs **A Small Change**

- Separation of duties is different without vouchers to issue
- To indicate 2 staff involved in eligibility determination, the staff ID of the person who collects proofs displays on the Income screen



Income Provider	Frequency	Amount	Source	Proof of Income	Monthly	Annual
PTA	MONTHLY	\$75.00	WAGES	PAY STUB	\$75.00	\$,900.00
Total:					\$75.00	\$,900.00

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NEW!! Family Cardholder Screen

- Family screen similar to *Family Summary Screen* and *Family Appointment Record*
- Connects to the *whole family*

Issue Cards **NEW**

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Issue Cards **Family Cardholder Screen (FCS)**

- Cardholders assigned
 - First cardholder is required for every family
 - Second cardholder is optional
 - Security data (name, DOB, address, zip) used to verify ID
- eWIC card issued
- Cards and cardholders updated or replaced
- Cardholder and card history

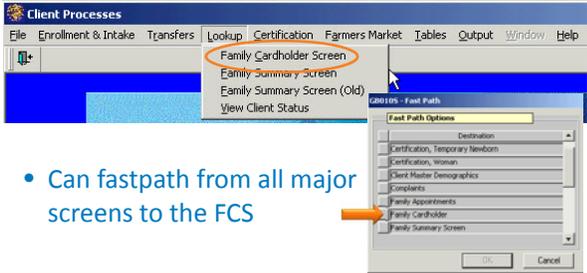


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Accessing the FCS

- Access from Lookup menu
- Can fastpath from all major screens to the FCS



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FCS as a launching point

- Can use the eWIC card and card reader to find a family. Just put your cursor in the search field and swipe the card!



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FCS as a launching point

- Family members are listed, allowing access to individual records
- Select a participant and fastpath on to other major screens

Name	WIC ID	Select
Cardholder, Iva	01043703-01	<input type="checkbox"/>
Cardholder, Uma	01043703-02	<input checked="" type="checkbox"/>

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Adding a cardholder

- Fastpath to FCS – brings WIC ID and address

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Adding a second cardholder

- Once first cardholder is entered, can add the optional second cardholder

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Second cardholder requirements

- Same mandatory fields, address can be different

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Oregon eWIC Two Cardholders

Search for eWIC Card #: [] Retrieve

Family Number: 01043705 Account Type: HOUSEHOLD

First Cardholder (Required) Replace First Cardholder

Last Name: WICET First Name: LOVEY MI: [] Suffix: []

Relationship: SELF Address Line1: 234 ELECTRIC AVE Address Line2: []

City: PORTLAND State: OR Zip Code: 97232 Zip+4: []

Date of Birth: 02/05/1991 Card Status: ACTIVE First Card Actions

eWIC Card #: 610287999902712

Second Cardholder Remove Second Cardholder Change to First Cardholder

Last Name: WICET First Name: NEWMAN MI: [] Suffix: []

Relationship: Spouse Address Line1: 234 ELECTRIC AVE Address Line2: [] Copy First Cardholder Address

City: PORTLAND State: OR Zip Code: 97232 Zip+4: []

Date of Birth: 02/08/1991 Card Status: ACTIVE Second Card Actions

eWIC Card #: 610287999902753

Name	WIC ID	Select
Wicet, Lovely	01043705-01	<input type="checkbox"/>

Cardholder/Card History

Oregon eWIC Cardholder and Card Actions

- Replace first cardholder
- Remove second cardholder
- Change second cardholder to first cardholder
- Deactivate cards
- Replace cards



Oregon eWIC Cardholder History pop-up

Family Number: 01043705

Selection Criteria: Last 6 Months

Cardholder Name	Cardholder Status	Card Number	Card Status	Date	User ID
WICET, LOVELY	Active	610287999902712	ACTIVE	07/18/2013	BMCGEE
WICET, NEWMAN	Active	610287999902753	ACTIVE	07/19/2013	BMCGEE
WICET, HUSBAND	Inactive	610287999902746	CANCEL - RESTRICT ACCESS	07/19/2013	BMCGEE

Close

Oregon eWIC Food Package Assignment

Assign food packages

- **The same**
 - 1 row per month
 - Defaults to a standard set of foods by participant category
 - Participant designations for special, IBN/WBN, twins
 - Medical documentation
- **Different**
 - Templates vs food packages
 - Quantity modification
 - New codes
 - No reference to printing or voiding vouchers

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FPA

- Standard template with maximum foods

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FPA Drop downs

Template A options for milk

Quantity options for milk

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Modify Button on FPA

- Provide 2 kinds of milk or formula
- Fine tune amounts of specific foods in Template B
- Make mid-month changes

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Formula Exchange or Replacement

- FR and FX button
- “Wizard” walks you through the steps

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Row Summary button on FPA

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Issue Benefits Family Summary Screen

- **The Same**
 - Fastpath here
 - Monthly information for each participant
 - Issue benefits with touch of a button
- **Different**
 - Indicator that cardholder assigned
 - Field, title, code changes
 - Benefits List button
 - Formula warehouse button
 - No print or print queue

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FSS

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Special formula requests Formula Warehouse

- Providence is our special formula provider
- Integrated in TWIST – no more forms to mail
- Pop-up will provide place to enter
 - Shipping address
 - Formula specifics – flavor, fiber, form

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Provide shopper education

Benefits List

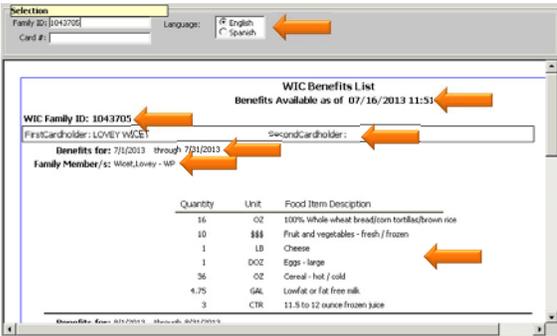
- Combined with the food list to help families know what benefits have been issued
- Can be shown on the screen or printed
- Accessed from the FSS , from the Outputs in Client Processes, or from the Group NE screen.



Quantity	Unit	Food Item Description
16	OZ	100% whole wheat bread(om tortillas/brown rice
10	\$\$\$	Fruit and vegetables - fresh / frozen
1	LB	Cheese
1	DOZ	Eggs - large
36	OZ	Cereal - hot / cold
4.75	GAL	Lowfat or fat free milk
3	CTR	11.5 to 12 ounce frozen juice

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Benefits List



Selection
Family ID: 1043705
Card #:
Language: English Spanish

WIC Family ID: 1043705
Benefits Available as of 07/16/2013 11:51
FirstCardholder: LOVEY WICSE
SecondCardholder:
Benefits for: 7/1/2013 through 7/31/2013
Family Member/s: WAGL, Lovey - WP

Quantity	Unit	Food Item Description
16	OZ	100% whole wheat bread(om tortillas/brown rice
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What is going away?

- Any thing related to voucher production
 - Printing – print queue, printer set up, batch
 - Voiding – void screens, tracking screens and reports
 - Printing for a group NE session
 - Voucher mail returns, or tracking vouchers for clinic pick up
- Reports will change



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Time to think

- Take a minute to think about what you have heard during this webinar
 - how does it impact your clinic?
- We will pause to give you a minute to type in any questions you may have.



Questions and Answers

- If you have additional questions please contact your agency's state nutrition consultant or Kim McGee at kimberly.o.mcgee@state.or.us
- Recorded webinars and FAQ's can be accessed on the WIC website here:
<http://public.health.oregon.gov/HealthyPeopleFamilies/wic/Pages/ewic-webinars.aspx>