# Caseload Reports: Client Termination Register

#### What this report tells you:

Shows a list of participants who were terminated in the specified date range sorted by reason for termination and term date. Includes ID number, cert dates, DOB, language, category, and risk level.

## Why use this report:

Use to contact participants when the termination reason can be corrected. The most common reasons include:

- no proofs
- not issued benefits for two months
- did not use benefits for two months
- two months past due for recertification

### **How to run this report:**

Client Processes- Output- Reports- Intake. Enter the date range.

## When to run this report:

Run after the 15<sup>th</sup> of the month. TWIST automatically terminates participants who were not issued or did not use benefits on the 15<sup>th</sup>.

