ScreenWise Program Update: July 2016

HIGHLIGHTS AT A GLANCE

Claims and Billing Updates
1. EOB REPORT ALERT
2. Billing patients for program eligible expenses

Program Updates
1. Year in Review
2. Access to Ahlers will be Removed 9/1/2016
3. ScreenWise Program Update
4. Seeking members for Rules Advisory Committee

Did you know?
1. Enrolling patients who are experiencing homelessness

CLAIMS AND BILLING UPDATE

1. EOB Report Alert

ScreenWise has received numerous claims for patients for whom we do not have a valid enrollment form on file. This prohibits our payment of services. Upon reviewing your EOB report, please be aware of the following denial messages and take the appropriate action based on the specific message and your status as either Enrolling or Ancillary provider.

DENIAL MESSAGE	REASON	ACTION NEEDED
Unknown Patient	All of the following are true: • No enrollment form for client on file. • No history documented with program. • None of the CPT codes in the claim are covered by program.	**Enrolling Provider**: Submit enrollment and screening paperwork to ScreenWise; review claim for accuracy and resubmit. **Ancillary Provider:** Review the claim for accuracy and resubmit.
Patient Not Enrolled	ScreenWise received a claim on a patient with documented history in our program but is lacking a current enrollment on file which prohibits us from processing the claim. Charged amount will read $0.00.	**Enrolling Provider:** Submit enrollment and screening paperwork to ScreenWise; review claim for accuracy and resubmit. **Ancillary Provider:** Review the claim for accuracy and resubmit.

2. **Billing patients**

ScreenWise expects all contracted providers to refrain from seeking payment from an eligible client for any services covered by the program. This includes ensuring patients are not identified as 'self-pay' if a claim is denied by the program. Please ensure patients are removed from self-pay and claims are sent to our office by fax (971-673-0997) or secure email. You can use this email portal to send secure email to our office: https://secureemail.dhsoha.state.or.us/encrypt

The full text of the OARs can be found **here**; please see billing section under **333-010-0140.** Click **here** to view the option *Out-of- Pocket Agreement Form* that may be useful in your clinic setting.   The form is available in English and Spanish.

<u>**PROGRAM UPDATE**</u>

1. **Year in Review**

Congratulations to all our clinic partners for their efforts in engaging and providing clinically recommended services to patients across Oregon! From July 1, 2015 through June 23, 2016 the program had a **total annual enrollment of 4,622 clients**. In comparison, in fiscal year 2014-2015 ScreenWise had a total of 3,232 enrollments.

2. **Access to Ahlers (the web data system) Removed September 1, 2016**

As of September 1, 2016 all providers will be restricted from accessing Ahlers.   All data and claims should be submitted to ScreenWise for processing. If you are currently using the web database, Ahlers, please contact the ScreenWise program to set up training on our new processes and procedures.

3. **ScreenWise Program Update**

ScreenWise is committed to expanding service access for all Oregonians. Part of ensuring access to ScreenWise services requires adjustments to our program structure which will begin this September 2016.   These program adjustments will include but are not limited to releasing new forms to include collection of height, weight, and blood pressure data; expanded opportunities for patients ages 40+ to access cardiovascular services; and updating our provider contracts. Stay tuned for more information regarding our training schedule and technical assistance support available.

4. **Seeking members for Rules Advisory Committee**

This Fall/Winter, ScreenWise is updating our Oregon Administrative Rules (OARs) to consolidate our breast, cervical, cardiovascular, and genetics program services under the ScreenWise umbrella. We're seeking members to serve on our Rules Advisory Committee (RAC) to review and provide input regarding the proposed OAR changes. We anticipate 2-3 meetings in Portland, with follow-up communications by phone and email. The process for permanent rules generally requires 3-5 months from start to finish. If you're interested in joining the RAC, please email Darren Yesser at: darren.yesser@state.or.us

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<u>DID YOU KNOW?</u>

ScreenWise is committed to ensuring all patients who qualify for our program have the opportunity to access services. When completing the Annual Enrollment form with individuals who are experiencing homelessness.

At minimum, ScreenWise requires the following information for the enrollment form to be processed:

- o Name, First and Last (please include any other names the patient utilizes)
- o Date of Birth
- o Zip Code
- o County
- o Patient's Consent

Questions?
Please contact Quality Assurance Coordinator, Gretchen Caplener
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