

ScreenWise Program Update: December 2016

HIGHLIGHTS AT A GLANCE

Claims and Billing Updates

1. Why are there so many voids on my EOB?
2. New CPT list coming soon
3. Reminder – ScreenWise is not a secondary payor

Program Updates

1. Electronic payment reminder

Did you know?

1. January is Cervical Health Awareness month!

CLAIMS AND BILLING UPDATE

1. **Why are there so many voids on my EOB?** This past month, ScreenWise has been working hard to change our system to give proper messages when we receive a claim before an enrollment form. If you see a voided claim with an amount of 0.00 billed, this means our system can now pay for that claim once the patient is enrolled. For some claims, we were able to refile on our providers' behalf if the patient became enrolled. If you see no refile present, please resubmit the claim. In the future, you will see an error message of "patient not yet enrolled" and a denial.
2. **New CPT list coming soon** – We are expecting a newly updated CPT list effective 2/1/2017 to be sent out by the end of January.
3. **Reminder – ScreenWise is not a secondary payor:** Recently claims have been submitted with a primary EOB attached with evidence of payment from a primary insurer. ScreenWise should always be the payor of last resort. If a patient has insurance but it does not cover their needs, please only bill ScreenWise by sending us a claim for the covered service. This program cannot act as a secondary insurer per OAR 333-010-0140. If you have more questions please review the OARs which can be found at: https://public.health.oregon.gov/HealthyPeopleFamilies/Women/HealthScreening/Documents/OARs_BCC.pdf

PROGRAM UPDATE

1. **Electronic payment reminder:** DHS and OHA no longer issue checks for contract services and supplies. To receive payments, contractors must enroll in Electronic Funds Transfer (EFT), also known as direct deposit. Enrolling in EFT is as easy as completing the Direct Deposit Authorization Form found at: https://aix-xweb1p.state.or.us/es_xweb/DHSforms/Served/me0189.doc.

DID YOU KNOW?

1. **January is Cervical Health Awareness month!** In honor of National Cervical Health Awareness Month, ScreenWise encourages women to start getting regular Pap tests at age 21, and parents to make sure pre-teens get the HPV vaccine at age 11 or 12. For more information please visit our website found at: www.healthoregon.org/screenwise

Questions?

Please contact ScreenWise at Screenwise.Info@state.or.us

971-673-0581