

## ScreenWise Program Update: March 2017

### HIGHLIGHTS AT A GLANCE

#### Claims and Billing Updates

1. **Reminder** – Claim resubmissions
2. **Reminder** – Claim payment timelines
3. **2017 Reimbursement Schedule** – To be posted this month

#### Program Updates

1. **Reminder** - Please use our secure portal

#### Did you know?

1. **How healthy is Oregon?** – New interactive tool

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### CLAIMS AND BILLING UPDATE

1. **Reminder – Claim resubmissions** – When ScreenWise receives a claim with no enrollment form on file, we deny the claim and our EOB reports show a denial message of ‘patient not yet enrolled.’ If you see this message, please be sure to resubmit the claim. We are actively working to send out missing enrollment reports to providers on a regular basis.
2. **Reminder – Claim payment timelines** – When submitting claims to ScreenWise please allow 2-4 weeks for claims processing, and 30 days after processing for payment. If you do not receive payment within this time please review your EOB report for the claim status. If you have questions please call our billing specialist at 971-673-1060.
3. **2017 Reimbursement Schedule** – is expected this month. We will post this schedule to our website at [www.healthoregon.org/screenwise](http://www.healthoregon.org/screenwise) and send it out to providers as soon as it is available.

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### PROGRAM UPDATE

1. **Reminder - Please use our secure portal** – The ScreenWise secure portal is available for providers to use to send emails containing patient information in the body of the message, submit forms, and submit claims. You can use this portal to send messages to specific staff at ScreenWise by using their email address, or you can send messages to the general ScreenWise email. Please remember to *never* include a patient name in the subject line of an email. You may use the secure portal: <https://secureemail.dhsoha.state.or.us/encrypt> to send information to: [Screenwise.info@state.or.us](mailto:Screenwise.info@state.or.us) (highly preferred) or fax 971-673-0997.

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### DID YOU KNOW?

1. **How healthy is Oregon?** – Oregon Public Broadcasting (OPB) recently published an article about the health status of Oregonians. Often, Oregon is thought to have many positive health outcomes – but how true is this? Read the article here <http://www.opb.org/news/article/oregon-county-health-rankings/> and check out this interactive map to see where your county ranks here <http://www.countyhealthrankings.org/app/oregon/2017/rankings/outcomes/overall>.

#### Questions?

Please contact ScreenWise at [Screenwise.Info@state.or.us](mailto:Screenwise.Info@state.or.us)  
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