

ScreenWise Program Update: October 2017

Happy Fall! Just like the changing of the season, ScreenWise too has now changed our model. As of October 2nd, this new model has been rolled out to all ScreenWise providers. These changes have been made due to provider feedback and budget forecasting. Changes have been made to the forms, as well as to our billing processes and CPT codes. Training and information on this new model is available via live webinar ([registration available here](#)) or the recorded webinar ([located here](#)). Please ensure that all clinic staff that interface with the ScreenWise program are notified of the changes and participate in one of the trainings.

All of our [new forms](#) can be found on the ScreenWise website, www.healthoregon.org/screenwise, under the section “ScreenWise Forms.” All information about patients with dates of service of 10/2/17 and after should be submitted via new forms. As of 11/2/17, these are the only forms that will be accepted by the program, regardless of dates of service.

The new enrolling provider [CPT lists/paper claims](#) can also be found on the website, under the section “Billing and Claims.”

Please note that old forms as well as claims that reflect old billing practices (including pilot project forms and claims) will only be accepted for patients that have dates of service previous to 10/2/2017. Clinics have until 11/2/2017 to submit all outstanding claims and forms for patients with dates of service before 10/2/2017. All patient information submitted for patients with dates of service 10/2 and after must be submitted on new forms or they will be returned.

We have added “Program Codes” to our enrolling provider CPT lists/paper claims. After feedback from our providers due to barriers around limited use of live CPT codes, we wanted to provide an alternative option for coding that doesn’t cause issues. The “Program Codes” map back to the CPT codes listed on the form, for reconciliation purposes. Please note that enrolling providers are encouraged to code appropriately for their visits, but for reimbursement for the ScreenWise program we must receive claims for the codes that are included on the new CPT list/paper claim only. For enrolling providers, you can submit either program paper claims or Health Insurance Claim Forms (HICF). But if you are adjusting to the new billing restrictions it may be easier to submit program paper claims during the transition.

During this period of change, we understand that there will be a lot of questions. If someone in your clinic would benefit from training on our new model, please sign up for a New Model Training webinar, or watch a recorded version by [clicking here](#).

Our Quality Assurance Coordinator, Tessa Jaqua, is available to answer questions via e-mail or phone. She will be hosting monthly Quality Assurance Questions & Answers (QA Q&A) forum webinars to provide opportunities for provider questions, discussion, and problem-solving. If you are interested in participating in these QA webinars, please click on the date and time you would like to register for:

[Wednesday, November 15th 12-1pm](#)

[Wednesday, December 13th 12-1pm](#)

If you have any questions about quality assurance or these webinars, please contact

Tessa.r.jaqua@state.or.us

Commonly Missed Areas or Notes on the New Forms

Enrollment:

- Zip code
- County

Patient History:

- If patients do not have a diagnosis of high cholesterol, Diabetes, or High Blood Pressure just checking No- I do not have X, is appropriate. If they have a diagnosis and are supposed to take medication, but do not, please check yes, and indicate 0 days.
- Health behaviors questions. If a patient answers “no” to wanting to change behaviors then they do not need to answer the second part of the question.

Patient Screening:

- Patients under 40, you do not need to fill out the labs section.
- Patients 40+, if labs were not provided, please indicate why they were not with one of the choices listed. Do not simply check “No”
- Please note, “Opt Out” options indicate either a clinic OR a patient opting out of a service. If clinics are unable to provide the service to the patient, please indicate use the Opt Out option on the form.
- If breast or cervical services only were performed please indicate why the other service was not performed by checking one of the “No” options.

Questions?

**Please contact ScreenWise at Screenwise.Info@dhsosha.state.or.us
971-673-0581**