

## ScreenWise Program Update: December 2017

### **Important Announcements:**

**\*\***As referenced during our last transition, we will be rolling out a new wave of changes due to budget limitations in 2018. We will be detailing upcoming program changes in two webinars during the first week of January. We will also be sending out an email detailing the new program guidelines that week as well. Please register for one of these webinars as possible and watch your inboxes for change details. **\*\***

The webinars will be held on Monday, January 8<sup>th</sup> from 12pm-1pm and Tuesday, January 9<sup>th</sup> from 9am-10am. You only need to register for one.

Register here: <https://attendee.gotowebinar.com/rt/701250211878009601>

### **Updates:**

1. Our offices will be closed on the 25<sup>th</sup> of December and January 1<sup>st</sup> for the Christmas and New Year holidays. The office is also closed on the 15<sup>th</sup> of January for Martin Luther King Jr. day.
2. We have updated our CPT code and ICD-10 lists. If you have questions about covered CPT or diagnosis codes that the ScreenWise program covers please reference these documents. They can be found on ScreenWise website ([www.healthoregon.org/screenwise](http://www.healthoregon.org/screenwise)) under the "billing and claims" tab and under the "Covered Procedures" heading.
3. We will not be sending provider reports this month so that we can amend and improve the format for future months. We want to assure that this document is useable for providers but also effectively communicating the scope and specificity of missing patient data that ScreenWise requires. Please look for the new provider report in January 2018.

### **Intake Packet Submissions:**

As part of our continued transition and our wish to reduce barriers and streamline data entry, we will no longer be sending back Intake Packets unless they are missing key enrollment information or if they have been submitted on old/invalid forms.

### **Please remember the following things when submitting Intake Packets:**

- Please do the quality assurance of checking for complete information before submission
- If patient information is unable to be entered, we will be contacting you about trends and quality issues.
- Use the monthly Provider Reports to review and return missing information to us quickly.

**\*\***

**\*\***Please remember missing information can be returned to us by submitting reviewed and completed forms through our secure portal, or by entering individual pieces of information into the missing field(s) in a saved Provider Report Excel spreadsheet and resent via the secure portal.

When you are submitting intake packets or other patient data (results, abnormal follow up) please title messages as follows:

- ScreenWise Intake Packet
- ScreenWise Results
- ScreenWise Abnormal Follow Up

If combining patient data, please title the message with what is included, i.e.:

- ScreenWise Intake Packet/Results
- ScreenWise Results/Abnormal Follow Up

**Claims Submission:**

Please send claims separately from patient data whenever possible. We have two separate staff members for data entry and claims entry. Claims will be processed faster and issues more easily resolved when they are sent alone.

If you are utilizing our paper claim forms, please remember to circle the CPT code you wish the use when there is more than one to choose from (i.e., 99204 or 99215) so that we know which one you intend to bill.

When sending claims, please submit them titled with: ScreenWise Claim

If you have any questions about ScreenWise data or quality assurance, please contact [Tessa.r.jaqua@state.or.us](mailto:Tessa.r.jaqua@state.or.us)

**Questions?**

**Please contact ScreenWise at [Screenwise.Info@dhsoha.state.or.us](mailto:Screenwise.Info@dhsoha.state.or.us)  
971-673-0581**