

# ScreenWise Program Update:

## January 2018

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### Important Announcements:

The first Advisory Committee meeting was held on Tuesday, January 16. The group has broad representation from provider types, geographic locations, and staffing positions. Thank you to all who volunteered!

The 2<sup>nd</sup> (and final) Advisory Committee meeting will be held on Wednesday, January 24, 2018. The goal is to put forth a recommendation about cost containment strategies for ScreenWise. Information about the recommendation and next steps will be shared with all ScreenWise providers in early February. Thank you ALL for your patience and support during this time!

### Updates:

We will be sending the Provider Data Reports (for enrolling providers) separately from the EOBs this month. We want to assure that this report is usable for providers but also effectively communicating the scope and specificity of missing patient data that ScreenWise requires. Please look for the new provider report by the end of January 2018.

### Intake Packet Submissions:

Great news! The new intake packets and process are a HUGE success! We are getting data and claims in a timely manner and the feedback from providers has been overwhelmingly positive.

Things we still need your help with:

- Please list ALL known names on the Intake Packet. This assists us with expedient enrollment, data, and claims processing as we have many common names with the same dates of birth.
- If you receive an email from the SW Data Entry Specialist, Wendy Jacobs, letting you know that we cannot (re)enroll a patient, please **call her immediately**. We are unable to enter any new information on a patient if there is any prior missing data, resulting in patients being billed.
- It is important that you get all Intake Packets to ScreenWise within 5 business days. We appreciate your help with making sure that they are filled out completely and the information is legible.
- Please use the State's secure email portal <https://secureemail.dhsoha.state.or.us/encrypt> to send data and claims to [ScreenWise.Info@dhsoha.state.or.us](mailto:ScreenWise.Info@dhsoha.state.or.us).
- If you must fax, please compile data by patient and send separate faxes per patient. We know it is an additional step, and for that we apologize. If you have questions about why we need your help with this process, please contact us at 971-673-0581 and we'll explain further.

- When securely emailing (our preference) you may attach multiple patients' records into one email but each patient record must be a separate scan (pdf).

If you have any questions about ScreenWise data or quality assurance, please contact [tessa.r.jaqua@dhsoha.state.or.us](mailto:tessa.r.jaqua@dhsoha.state.or.us) .

**Questions?**

**Please contact ScreenWise at [Screenwise.Info@dhsoha.state.or.us](mailto:Screenwise.Info@dhsoha.state.or.us)  
971-673-0581**