ScreenWise Program Update:

February 2018



<u>Important Announcements:</u>

The CDC MDE (Minimum Data Element) submission is upon us. Please check your inboxes for MDE reports for our bi-annual MDE clean up. These are extremely important and time sensitive. MDE reports and the subsequent information associated with them must be completed and returned to the ScreenWise program by close of business on Monday, March 5th. If you need assistance or have questions about the reports, the process, or information on the report please contact our Quality Assurance Coordinator, Tessa Jaqua, tessa.r.jaqua@dhsoha.state.or.us

Program update: ScreenWise convened a Community Advisory Committee in January 2018 to review budget and data information and propose a viable cost containment strategy. That information was shared with PHD leadership at the end of January. The program received new budget information in early February and we are developing new cost projections, assessing data system capabilities, and are comprehensively considering all possible options in collaboration with PHD and OHA leadership before proceeding. The program will continue to work with the Community Advisory Committee and will share information with our provider network as soon as possible.

Updates:

<u>Provider reports</u>: *New provider reports have been delayed due to MDE submission*
We will be sending the Provider Data Reports (for enrolling providers) separately from the EOBs this month. We want to assure that this report is usable for providers but is also effectively communicating the scope and specificity of missing patient data that ScreenWise requires. Please look for the new provider report by the end of March 2018.

<u>Data entry</u>: The ScreenWise program is currently about 3 weeks out on data entry. This is data entry for intake packets and result forms that are *complete and legible*. If forms are submitted with incomplete sections, boxes, or dates the entry timeline will be further delayed. Please complete forms and conduct a quality check before submitting them to ScreenWise. Wendy is our only data entry staff person and works very hard to enter data quickly and efficiently, and your help is greatly appreciated.

<u>Federal Poverty Level (FPL)</u>: The new FPL chart will be available on March 1, 2018. We will post the information to our website and include the updated chart in our March ScreenWise Program Update.

Intake Packet Submissions:

** Please make sure you are using the most current forms. **

The newest versions of these forms can be found and downloaded here: http://www.oregon.gov/oha/PH/HEALTHYPEOPLEFAMILIES/WOMEN/HEALTHSCREENING/Pages/Forms.aspx.

We will return information submitted on old versions of forms starting March 1st.

Things we still need your help with:

- Please list ALL known names on the Intake Packet. This assists us with expedient enrollment, data, and claims processing as we have many common names with the same dates of birth.
- If you receive an email from the SW Data Entry Specialist, Wendy Jacobs, letting you know that we cannot (re)enroll a patient, please **call her immediately**. We are unable to enter any new information on a patient if there is any prior missing data, resulting in patients being billed.
- It is important that you get all Intake Packets to ScreenWise within 5 business days. We
 appreciate your help with making sure that they are filled out completely and the
 information is legible.
- Please use the State's secure email portal https://secureemail.dhsoha.state.or.us/encrypt to send data and claims to ScreenWise.Info@dhsoha.state.or.us.
- We continue to have problems with our fax. If you must fax, please compile data by patient and send <u>separate</u> faxes per patient. We know it is an additional step, and for that we apologize. If you have questions about why we need your help with this process, please contact us at 971-673-0581 and we'll explain further.
- When securely emailing (our preference) you may attach multiple patients' records into
 one email but each patient record must be a separate scan (pdf). If you have questions
 about this, please contact Cory at cory.r.zavoskey@dhsoha.state.or.us or 971-6733140.

If you have any questions about ScreenWise data or quality assurance, please contact Tessa Jaqua at tessa.r.jaqua@dhsoha.state.or.us or 971-673-1277.

Claims Updates:

** Please make sure you are using the most current forms. **

Please note that as of 10/2/2017 our billable CPT codes changed. If you submit incorrect CPT codes, invalid diagnosis codes, or incomplete claim forms, the claim will be denied and/or delayed because of our billing system.

The newest version of this new program claim form* (for enrolling providers) and CPT lists (for all providers) can be found and downloaded here: http://www.oregon.gov/oha/PH/HEALTHYPEOPLEFAMILIES/WOMEN/HEALTHSCREENING/Pages/Billing and Claims.aspx

*If you are submitting our program claim form please remember that you must <u>add a date of service and circle the CPT code</u> you want us to bill.

If you have any questions about ScreenWise claims or billing process, please contact Emily Havel at emily.havel@dhsoha.state.or.us

Questions?
Please contact ScreenWise at Screenwise.Info@dhsoha.state.or.us
971-673-0581