# **ScreenWise Program Update:**

## March 2018



#### <u>Important Announcements:</u>

In January, we alerted our network that due to budget limitations, we would need to make some changes in how ScreenWise operates our screening program. We had those meetings and have been working with new budget information to make decisions and move recommendations forward.

We will be announcing these changes and will be available to answer questions during a webinar on Tuesday, March 27<sup>th</sup> at 12pm. Click here to register. If you are not able to attend the webinar, we will be sending out all of the information in writing by email by the end of the day on March 27<sup>th</sup>.

#### **Updates:**

- <u>CPT List Update</u>: We have updated our CPT list to remove 3 outdated mammogram codes (G0202, G0204 and G0206), fixed some formatting and grammatical errors, and updated the endnotes. Please find the updated list on our website <u>here</u>.
- <u>Data entry</u>: Please use only current dates of service and the most recent version of our forms when enrolling patients. Do not forward or backdate screening services or results. Patients must be enrolled at time of service and breast or cervical screening or diagnostic services must be performed. To help expedite patient enrollment, we need every question answered and every section of the intake completed in full. The newest versions of these forms can be found and downloaded here: <a href="http://www.oregon.gov/oha/PH/HEALTHYPEOPLEFAMILIES/WOMEN/HEALTHSCREENING/Pages/Forms.aspx">http://www.oregon.gov/oha/PH/HEALTHYPEOPLEFAMILIES/WOMEN/HEALTHSCREENING/Pages/Forms.aspx</a>.
- Provider reports: \*New provider reports have been delayed due to MDE submission\*
  We will be sending the Provider Data Reports (for enrolling providers) separately from the EOBs this
  month. We want to assure that this report is usable for providers but is also effectively communicating
  the scope and specificity of missing patient data that ScreenWise requires. Please look for the new
  provider report by the end of March 2018.

#### **Intake Packet Submissions:**

We will return information submitted on old versions of forms starting March 1st.

Things we still need your help with:

- Please list ALL known names on the Intake Packet. This assists us with expedient enrollment, data, and claims processing as we have many common names with the same dates of birth.
- To help expedite patient enrollment, we need every question answered and every section of the intake completed in full.
- If you receive an email from the SW Data Entry Specialist, Wendy Jacobs, letting you know that we cannot (re)enroll a patient, please **call her immediately**. We are unable to enter any new information on a patient if there is any prior missing data, resulting in patients being billed.
- It is important that you get all Intake Packets to ScreenWise within 5 business days. We appreciate your help with making sure that they are filled out completely and the information is legible.

- Please use the State's secure email portal <a href="https://secureemail.dhsoha.state.or.us/encrypt">https://secureemail.dhsoha.state.or.us/encrypt</a> to send data and claims to <a href="https://secureemail.dhsoha.state.or.us">ScreenWise.Info@dhsoha.state.or.us</a>.
- We continue to have problems with our fax. If you must fax, please compile data by patient and send <u>separate</u> faxes per patient. We know it is an additional step, and for that we apologize. If you have questions about why we need your help with this process, please contact us at 971-673-0581 and we'll explain further.
- When securely emailing (our preference) send one patient's records per email in PDF format. If you have questions about this, please email Cory at <a href="mailto:cory.r.zavoskey@dhsoha.state.or.us">cory.r.zavoskey@dhsoha.state.or.us</a> or call her at 971-673-3140.

If you have any questions about ScreenWise data or quality assurance, please contact Tessa Jaqua at tessa.r.jaqua@dhsoha.state.or.us or 971-673-1277.

#### **Claims Updates:**

### \*\* Please make sure you are using the most current forms. \*\*

Please note that as of 10/2/2017 our billable CPT codes changed. If you submit incorrect CPT codes, invalid diagnosis codes, or incomplete claim forms, the claim will be denied and/or delayed because of our billing system.

The newest version of this new program claim form\* (for enrolling providers) and CPT lists (for all providers) can be found and downloaded here:

http://www.oregon.gov/oha/PH/HEALTHYPEOPLEFAMILIES/WOMEN/HEALTHSCREENING/Pages/Billing\_and\_Claims.aspx

\*If you are submitting our program claim form please remember that you must <u>add a date of service and circle the CPT code</u> you want us to bill.

If you have any questions about ScreenWise claims or billing process, please contact Emily Havel at <a href="maily.havel@dhsoha.state.or.us">emily.havel@dhsoha.state.or.us</a>

Questions?
Please contact ScreenWise at Screenwise.Info@dhsoha.state.or.us
971-673-0581