ScreenWise Program Update:

August 2018



Important Announcements:

- Biannual MDE Requests are Coming- Twice a year the ScreenWise program is required to submit complete program data for review by the CDC. Our program performance and data quality is scrutinized and used to show the importance of the work we do. Our primary program contacts and data collection contacts will receive emails with detailed spreadsheets containing missing data elements, going back up to 5 years. Please ensure that these spreadsheets are returned expediently and complete with all information requested.
 - Requests will be going out to providers the week of August 20th and are due back to our program by September 3rd.
- WISEWOMAN/Cardiovascular Services No Longer Available- As our last few updates
 have mentioned we are no longer funded to reimburse cardiovascular lab or health coaching
 services. Any claims with these services with a date of service after 06/31/2018 cannot
 be paid. Outstanding cardiovascular lab claims need to be submitted to the ScreenWise
 program as soon as possible.
- **New Forms Coming Soon-** We are in the process of drafting revised forms for our program. These forms will contain significant changes in the minimum data elements required by our funders and reflect eligibility changes instituted on May 1st. Please watch for further updates and announcements about this. We expect that the forms will be released in November 2018.
- Incorrect Billing- We continue to receive a large number of claims from ScreenWise enrolling
 providers with outdated office visit codes. We changed our billing practices in October 2017
 and we understand it take providers time to adjust their administrative practices. However, this
 places patients at risk of being billed for covered services. Please review your facility's billing
 practices to ensure that you are using the approved office visit codes. Updated code lists can
 be found at the address below.

https://www.oregon.gov/oha/PH/HEALTHYPEOPLEFAMILIES/WOMEN/HEALTHSCREENIN G/Pages/Billing_and_Claims.aspx

<u>Updates/Training</u>:

Provider Data Reports: We have completed our new provider data report templates. Please follow the instructions provided with them for return and ensure that you are completing all information requested including dates of services. Do not send corrected or old forms as they may be sent back and the information will be missed. You can also find the instructions on our website here, under Helpful Program Documents. If you have questions about how to complete or return the reports please contact, Tessa Jagua, tessa.r.jagua@state.or.us or 971-673-1277.

Intake Packet/Forms Submissions:

 Please submit ScreenWise Intake Packets within 5 days of the patient's enrollment date. We are seeing Intake Packet submissions with dates 4-6 months prior to the date of submission. This often results in patients being billed for services and causes logistical complications for both providers and the ScreenWise program.

1

- Guidelines for patients under the age of 50, who are eligible for enrollment for diagnostic services at the direction of a provider:
 - Please note that patients who are experiencing breast or cervical symptoms may or may not require diagnostic services. Those under the age of 50 are only eligible if they require diagnostic services including, but not limited to; colposcopy, ultrasounds, biopsy, diagnostic mammograms, LEEPs.
 - Indicate on the ScreenWise Intake Packet screening form (Page 4 of the Intake Packet for Cervical services, Page 5 of the Intake Packet for Breast services) that they are "Proceeding Directly for Diagnostic Evaluation". If this is not indicated, the intake packet may be rejected or sent back for further clarification, delaying patient enrollment.
 - Record the results of diagnostic services on the Breast or Cervical Abnormal Follow Up forms found <u>HERE</u>.

Claims Updates:

- Please ensure that your agency is submitting claims in a timely manner. The current billing
 administrative rule requires that our agency receives claims within 120 days from the date of
 service, however we ask that you submit all claims as soon as possible for prompt processing and
 resolution.
- The current version of the new program claim form* (for enrolling providers) and CPT lists (for all providers) can be found and downloaded <u>HERE</u>. *If you are submitting our program claim form please <u>add</u> a date of service, a diagnostic code and circle the CPT code you want us to bill.

If you have any questions about ScreenWise claims or billing process, please contact Emily Havel at emily.havel@dhsoha.state.or.us

Questions?
Please contact ScreenWise at Screenwise.Info@dhsoha.state.or.us
971-673-0581