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## **Certification Verification Review Tool**

Reference: Oregon School-Based Health Centers Standards for Certification, Version 4

Site Staff:		Date:
<u></u>	SP	O Staff:
This Certification Verification Site Visit  ☐ Initial on-site verification review ☐ On-site verification review with ☐ On-site verification review with ☐ Administrative review of compli ☐ Transfer of medical sponsor ☐ Transfer of location		
Waiver(s) in place at time of review:		
Sec	ction A: Certificatio	n Process
Certification Standard	Compliant?	Comments
A.2.a: At least 1 person from an SBHC	Compliant?	Comments
		Comments
A.2.a: At least 1 person from an SBHC must attend SBHC orientation, provided by the program, within 1 year of approval of certification app	☐ YES	
A.2.a: At least 1 person from an SBHC must attend SBHC orientation, provided by the program, within 1 year of approval of certification app	☐ YES	

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Section B: Sponsoring Agency			
Certification Standard	Compliant?	Comments	
B.1.b: Medical sponsor has:	☐ YES	SBHC medical sponsor:	
<ul><li>Ownership of medical records</li><li>Medical oversight</li></ul>	□ NO		
B.1.d: All sponsoring agencies must have a signed written agreement	☐ YES		
describing their roles and responsibilities in SBHC operations.	□ NO		
B.1.e: Site Coordinator designated, employed by sponsoring agency		Site Coordinator:	
	☐ YES	Attended most recent, as applicable: <ul> <li>In-person coordinator meeting (fall)</li> </ul>	
	□ NO	<ul><li>Coordinator webinar (winter)</li><li>Coordinator webinar (spring)</li></ul>	
		<ul> <li>Present at certification site review</li> </ul>	
B.1.f: Site Administrator designated, employed by sponsoring agency	☐ YES		
	☐ NO		
B.1.g: QA Coordinator designated, employed by sponsoring agency	☐ YES		
	□ NO		
B.1.h: Medical Director designated, employed by medical sponsoring		Medical director:	
agency, licensed to practice (MD, DO, ND, NP) independently in Oregon with	☐ YES	Actively involved:   Development of clinical policies and	
population being served	□ NO	procedures  ☐ Review of medical records ☐ Clinical oversight	
B.1.i: LPHA designates a Health Department Primary Contact	☐ YES		
	□ NO		

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	<b>Section C</b> : Facil	lity
Certification Standard	Compliant?	Comments
C.1.a: Facility meets SBHC definition:		
☐ Located on school grounds		
<ul> <li>Used exclusively for purpose of</li> </ul>	☐ YES	
providing health care,		
preventative health,	□ NO	
behavioral health, oral health		
and health education services ORS 413.225		
C.1.b: Patient Rights &		
Responsibilities and Notice of Privacy	YES	
Practices posted in plain view		
45CFR part 164.520(2)(iii)(B)	☐ NO	
C.1.c: Facility minimum requirements:		
☐ Waiting/reception area		
☐ Exam room(s) with sink		
□ Bathroom facility		
□ Office area		
☐ Secure record storage area		
☐ Secure storage area for		
supplies (e.g. medications, lab	☐ YES	
supplies, vaccines)  Designated lab space with sink		
<ul><li>Designated lab space with sink</li><li>(with clean and dirty areas</li></ul>	☐ NO	
clearly labeled)		
☐ Confidential phone (placing		
confidential phone calls and		
receiving confidential		
messages)		
<ul> <li>Confidential fax (SBHC staff</li> </ul>		
access only)		
C.1.d: Staff and patient safety		
observed	YES	
	☐ NO	
Adherence to hand hygiene observed;		
and there is adequate soap, paper	☐ YES	
towels/dryer, water, alcohol-based		
hand rubs	□ NO	
	<u> </u>	

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Section C: Facility		
Certification Standard	Compliant?	Comments
Each employee with occupational exposure is trained at time of initial assignment to task where occupational exposure may take place	☐ YES	
and at least annually thereafter. (OAR 437, Division 2)	□ NO	
C.1.e: Clinic design and staff practice supports client confidentiality:		
<ul> <li>One exam room per provider onsite during operational</li> </ul>	☐ YES	
hours	☐ NO	
<ul><li>☐ Sound security</li><li>☐ Sight security</li></ul>		
All members of workforce have been trained on the policies and procedures with respect to protected health	☐ YES	
information. (45CFR part 164.530(b)(1))	□ NO	
C.1.f: Floor plan (to scale) on file with SPO with certification application	☐ YES	
	□ NO	

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Section D1: Hours of operations and staffing			
Certification Standard	Compliant?	Comments	
D.1.a: SBHC is open/offering clinical services (medical, behavioral and/or oral health) minimum of 3 days/week when school in session	☐ YES ☐ NO		
D.1.b: SBHC is open at least 15 hours/week; with availability for same	☐ YES		
day and scheduled appointments	□ NO		
D.1.b.(1): Staffing minimum requirements:  Office/Health/Medical Assistant: 15 hours/week Primary care (MD, DO, NP, ND, PA): 10 hours/week at least 2 days/week Medical, behavioral, or oral health (MD, DO, NP, ND, PA, DMD, EFDA, RDH, RN, LPN, QMHP): additional 10 hours/week At least one licensed medical professional (MD, DO, NP, ND, PA, DMD, EFDA, RDH, RN, LPN, and/or QMHP) onsite each day SBHC is open	☐ YES ☐ NO	Professional licenses:	
D.1.b.(2): QMHP must be available either onsite or through referral	☐ YES		
D.1.b.(3): If model includes planned staff time alone during hours of operation, written safety plan with agreement from school, clinic partners and LPHA to provide protection from property loss, HIPAA violations or personal injury	☐ YES	Who, if any, works alone:	

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Section D1: Hours of operations and staffing			
Certification Standard	Compliant?	Comments	
D.1.c: Strategy to ensure youth-		As examples	
	Compliant?  YES  NO	As examples  The Society for Adolescent Medicine identifies seven characteristics critical to providing effective health education and care for adolescents: availability, visibility, quality, confidentiality, affordability, flexibility, and coordination.  Is SBHC open during times that are convenient for young people (after-school, during school lunch)? How is this verified (i.e., are youth asked what times work best for them?)  Is the physical space welcoming to young people?  Do providers and staff acknowledge and respond appropriately to the developmental needs of youth?  Is the front desk staff trained on how to welcome youth to the clinic?	
		Are confidential services for youth available and easily accessible? Are services available that are free or low-cost to youth?	
		How are SBHC partners (physical, mental/behavioral, and oral health) integrated?	
		How is the school and SBHC collaborating?	
		Is there a YAC and what projects are they working on? How often does the YAC meet? Do they meet at a time that is convenient?	
		Does the SBHC review the Student Satisfaction survey results together and debrief the results?	

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Section D1: Hours of operations and staffing		
Certification Standard	Compliant?	Comments
D.1.d: Information posted on how to access care outside of clinical hours or when provider not available posted	□ vec	Main entrance:
outside main entrance and available via telephone answering or VM	☐ YES	After hours telephone answering or VM system:
system accessible 24/7 on direct phone line.	<b>e</b>	,
D.1.e: Hours of operation clearly posted outside clinic entrance	☐ YES	
	☐ NO	
D.1.f: Electronic and printed materials accurate regarding SBHC services and hours	☐ YES ☐ NO	Examples:  SBHC sponsor(s) website(s)
neu.s		SBHC school website
		SBHC school district website
		Social media sites
		Brochures
		Bulletin boards
		SBHC signage
D.1.g: Mechanism to reassign administrative requests, prescription	☐ YES	
refills, clinical questions when provider not available	□ NO	

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Section D.2: Eligibility for services			
Certification Standard	Compliant?	Comments	
D.2.: All students in the school are eligible for services	☐ YES ☐ NO	Describe consent process for students and parents:	
D.2.a: Students are not denied access to services based upon insurance status or ability to pay	☐ YES ☐ NO	What is physical health agency's policy for students with private insurance? No insurance? Confidential visits?  What is mental/behavioral health agency's policy for students with private insurance? No insurance? Confidential visits?  What is dental health agency's policy for students with private insurance? No insurance? Confidential visits?	
D.2.b: Students are not denied access to services based upon race, color, national origin, sex, gender identity &/or gender expression/presentation,	☐ YES		
religion, immigration status, sexual orientation, disability or marital status	∐ NO		
D.2.c thru e: SBHC follows minor consent statutes outlined in OARs  Medical and Oral Health – 15 and older may consent  Mental Health and Drug or Alcohol Treatment – 14 and older may consent  Birth control/STI testing and treatment – any age may consent  D.2.f: If needed services are not	☐ YES☐ NO☐ YES		
available onsite, appropriate referral required	□ NO		

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Section	on D.3: Policies and	procedures
Certification Standard	Compliant?	Comments
Policy: Consent for SBHC services (parent/guardian and/or client)	☐ YES	
	☐ NO	
Policy: Release of information and/or access to medical records to parents	☐ YES	
when requested by parents and/or guardians	□ NO	
Policy: Method of transmitting billing and other fiscal information to agencies, including the handling of	☐ YES	
explanation of benefits (EOB) statements confidential patient visits	□ NO	
Policy: Emergency procedures (disaster, fire, school violence)	☐ YES	
	∐ NO	
Policy: Reporting of child abuse and maltreatment	☐ YES	
	∐ NO	
Policy: Complaint and incident review	☐ YES	
	∐ NO	
Policy: Parental and/or guardian involvement	☐ YES	
	☐ NO	
Policy: Coordination of care between		
providers with shared clients (physical/behavioral/oral/specialty care) Includes, for example: 2020 PCPCH guide Population Data Management	☐ YES	
<ul> <li>Electronic Health Record</li> <li>Complex Care Coordination</li> <li>Test &amp; Result Tracking</li> <li>Referral &amp; Specialty Care Coordination</li> <li>End of Life Planning</li> </ul>	□ NO	
Policy: Continuity of care (when SBHC is closed or client transitioning out of		
Care) Includes, for example: 2020 PCPCH guide Personal Clinician Assigned Personal Clinician Continuity	☐ YES	
<ul> <li>Organization of Clinical Information</li> <li>Clinical Information Exchange</li> <li>Specialized Care Setting Transitions</li> <li>Planning for Continuity</li> <li>Medication Reconciliation</li> </ul>	□ NO	

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Section D.3: Policies and procedures			
Certification Standard	Compliant?	Comments	
Policy: Information sharing between school nurse and SBHC staff	☐ YES	Interview with school nurse and/or school personnel	
	☐ NO		
D.3.b: Policies & procedures are reviewed and approved every 2 years.	☐ YES		
	☐ NO		
Non-discrimination and HIPAA policies are available for review	☐ YES		
	☐ NO		
D.3.c: Designated Privacy Official	☐ YES		
	☐ NO		

Section E:	Comprehensive Ped	diatric Health Care
Certification Standard	Compliant?	Comments
E.1.a: Provides pediatric health care in line with nationally recognized standards of care, including recommendations from the American Academy of Pediatrics Bright Futures guidelines. SBHC providers should refer to Bright Futures to determine age-appropriate levels of service.  AAP Bright Futures	☐ YES	
E.1.b: SBHC meets minimum level of comprehensive pediatric health care services - see page 16 and 17 of certification standards	☐ YES ☐ NO	Example:  STD prevention education and treatment occurs onsite. For chlamydia, either: • Azithromycin 1 gm po (single dose) OR • Doxycycline 100 mg po (twice a day x 7 days) For gonorrhea, either: • Ceftriaxone 500 mg injectable (single dose) OR • Cefixime 800 mg po (single dose) STI Screening and Testing available, at a minimum must have ability to collect specimen/sample. Sample may be sent offsite for diagnostic testing.  HIV Screening and Testing available, at a minimum must have ability to collect specimen/sample. Sample may be sent offsite for diagnostic testing.
Certification Standards, Table 2: Alcohol & other drug assessment: If not onsite, a written agreement with the outside provider or agency must be in place to provide services and for sharing of information necessary to provide coordinated care.	☐ YES ☐ NO	Ğ

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Well visit of school-aged youth observed #1		
	☐ YES	
	□ NO	
Well visit of school-aged youth observed #2		
	☐ YES	
	□ NO	

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- b. Table 2 specifies the minimum level of comprehensive pediatric health care services that must be available either:
  - (1) On-site: Services are available on-site at the SBHC.
  - AOn-site: Laboratory testing is available on-site as point-of-care testing.
  - (3) On-site: Laboratory must have ability to collect specimen/sample. Sample may be sent offsite for diagnostic testing.

-or-

(4) Referral: Services and laboratory testing available by referral (if not on-site) with system for tracking referrals and follow-up. Referral sources should be youth-friendly, confidential and available regardless of a client's ability to pay. A list of referral sources must be available to the SPO upon request.

Table 2: Comprehensive pediatric health care minimum requirements

Comprehensive pediatric health care	Minimum level of service required
History	
Comprehensive medical histories	On-site
Measurements	
Height and weight	On-site
Body mass index (BMI)	On-site
Blood pressure	On-site
Sensory screening	
Vision	On-site
Hearing	Referral
Physical health services	
Comprehensive physical exams	On-site
Evaluation and treatment of non-urgent, acute and chronic conditions	On-site
Medical specialty services	Referral
Developmental/behavioral services*	
Health assessment**	On-site
Assessment of educational, achievement and attendance issues	On-site
Developmental assessments	On-site
Psychosocial/behavioral assessment	On-site
Depression screening	On-site
Alcohol and other drug screening	On-site
Alcohol and other drug assessment***	Referral
Prescriptions for mental health conditions	Referral
Individual, group and family counseling and treatment	Referral
Social services assessment and referral	Referral

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Comprehensive pediatric health care	Minimum level of service required				
Oral health services					
Visual inspection of teeth and gums	On-site				
Preventive oral health education and counseling	On-site				
Fluoride supplement prescription	On-site				
Comprehensive oral health evaluation and treatment	Referral				
Reproductive health services					
Reproductive health exam	On-site				
Prescriptions for contraceptives <sup>†</sup>	Referral				
Condom availability <sup>†</sup>	Referral				
STI prevention education and treatment	On-site				
Pregnancy prevention education	On-site				
Prenatal care	Referral				
HIV counseling	On-site				
HIV treatment	Referral				
Anticipatory guidance					
Provision of age-appropriate anticipatory guidance	On-site				
Targeted patient education	On-site				
Procedures					
Immunizations	On-site				
Urinalysis	▲ On-site				
Hematocrit or hemoglobin	▲ On-site				
Blood glucose	▲ On-site				
Strep throat <sup>‡</sup>	▲ On-site				
Pregnancy testing§	▲ On-site				
STI screening and testing <sup>™</sup>	On-site				
HIV screening and testing	On-site				
Tuberculosis testing	Referral				
Lead screening and testing	Referral				
Dyslipidemia screening	Referral				

- Behavioral health services include mental health and substance abuse.
- \*\* Health assessments may be completed through a health assessment tool or through documented assessment of health risks and strengths (e.g., physical growth and development, emotional well-being, violence and injury prevention, etc.)
- \*\*\* If not available on-site, a written agreement with the outside provider or agency must be in place to provide services and for sharing information necessary to provide coordinated care.
- \* SPO recommends on-site access to contraceptives and condoms. Providing access to contraceptives is a clinical best practice recognized by the American Academy of Pediatrics, the Centers for Disease Control and Prevention, and other national and international organizations. However, communities may choose to offer contraceptive services by referral.
- ‡ Rapid
- Urine human chorionic gonadotropin (UHCG)
- □ Chlamydia, gonorrhea, syphilis

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Section E.2: Immunizations	s. For VFC questio	ns call VFC help line at <b>971-673-4VFC.</b>
Certification Standards	Compliant?	Comments
E.2.a: SBHC is enrolled in VFC and meeting requirements of the program	☐ YES	
E.2.b: Immunization Coordinator designated	☐ YES	
	☐ NO	
Is storing and providing <b>ALL</b> vaccines routinely recommended by the ACIP?  Spot-check inventory of <b>ALL</b> vaccines as appropriate for ages of students served: Vaccine reports from site; by eligibility and by age	☐ YES	DTaP
SBHC offers all vaccines each patient is due at every visit (well and sick visits, when clinically appropriate)	☐ YES	
If PUBLIC clinic, is SBHC using standing orders as published by Oregon Immunization Program. (Local Health Department PE 43)	<ul><li>NO</li><li>YES</li><li>NO</li></ul>	Best practice; not VFC requirement
SBHC has current VIS for all vaccines offered? VIS is offered to all patients and before vaccine administration.	☐ YES	
SBHC has vaccine management guide reviewed & signed at least annually by primary & back-up VFC	☐ YES	
coordinators?  Review 3 months of refrigerator and freezer daily temperature logs for temperature excursions.  If temp recording issues, review in 30 days (VFC Standard)	☐ YES	<ul> <li>Min/max once per day prior to administering vaccine for the day</li> <li>Time, date, and name or initials recorded for each recording</li> </ul>
Storage unit(s) currently within appropriate temperature range?	☐ YES	Resets data logger daily  Refrigerator between 2 C and 8 C; 36 F to 46 F  Freezer -15 C or colder; 5 F or colder
SBHC has a continuous tracking thermometer in each refrigerator and freezer storage unit?	☐ YES	<ul> <li>☐ digital data logger with temp display visible from outside unit</li> <li>☐ buffered probe</li> <li>☐ display min/max since last checked</li> </ul>
		logging interval every 15 minutes

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Section E.2: Immunizations	. For VFC question	ns call VFC help line at <b>971-673-4VFC</b> .
Certification Standards	Compliant?	Comments
SBHC has a backup continuous tracking thermometer?	☐ YES	<ul> <li>digital data logger with temp display visible from outside unit</li> <li>buffered probe</li> <li>display min/max since last checked</li> <li>logging interval every 15 minutes</li> </ul>
Each thermometer has current NIST certificate of calibration?	<ul><li>☐ YES</li><li>☐ NO</li></ul>	Calibration every 3 years
Do Not Unplug stickers on storage unit outlets?	☐ YES ☐ NO	
SBHC submits immunization data to ALERT within 14 days of administration?	<ul><li>☐ YES</li><li>☐ NO</li></ul>	Vaccine Timeliness report from state
SBHC manages vaccine inventory in ALERT?	☐ YES	
SBHC uses ALERT to forecast immunizations?	☐ YES	Vaccine Accounting Excellence Recognition from state
	Section E.3: Equ	inment
Certification Standard	Compliant?	Comments
E.3.a: Equipment maintained and calibrated per manufacturer and/or agency guidelines.	☐ YES	Examples may include:  Scale Oximeters Exam tables Sharps containers; available, not overfull
E.3.b: Process in place for Quality Assurance per manufacturer and/or agency guidelines	☐ YES ☐ NO	
E.3.c: Appropriate emergency medical equipment per agency guidelines that is inspected regularly.	☐ YES ☐ NO	Examples may include:  AED CPR pediatric and adult mask Current basic or advanced life support training Syringes for injections Epinephrine injection Benadryl injection Oxygen by nasal cannula or face mask Fast-acting glucose source Ammonia ampules Standing orders for emergencies

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Section E.4: Medications. F	or OBOP question	ns email pharmacy.board@oregon.gov
Certification Standards	Compliant?	Comments
E.4.a: Any medications kept onsite kept in accordance with local, state,	☐ YES	
federal rules and regulations  Oregon laws	☐ NO	
Does SBHC <b>DISPENSE</b> any medications that are labeled and	☐ YES	
provided directly to a patient to physically leave the site?	□ NO	
Does SBHC have a <b>registration</b> with the Oregon Board of Pharmacy		Board of Pharmacy registration number:
(OBOP)? If yes, is current registration posted? (Note: Site may need more	☐ YES	
than one, depending on license of healthcare person performing the dispensing)	□ NO	
If dispensing under an OBOP registration, does the site store all drugs intended for dispensing in a locked cabinet or designated storage area that is sufficiently secure to deny access to unauthorized person?	☐ YES ☐ NO	Note: The drug storage cabinet or area must remain locked and secure when not in use, and only a physician, clinical nurse specialist, nurse
If dispensing under an Oregon Board of Pharmacy registration, is a dispensing record, separate from the patient's chart, maintained for 3 years? Record shall include the:	☐ YES ☐ NO	practitioner, or registered nurses shall have access to the key.  Name of Patient  Dose  Dosage form  Quantity dispensed  Either brand name of drug, or generic name and name of manufacturer  Directions for use  Date of dispensing  Initials of person dispensing the prescription
Do all Primary Care Providers (MD, NP, PA) who <b>DISPENSE</b> medications to patients have <b>dispensing</b> authority under their respective license?	☐ YES ☐ NO	
All outdated/expired, deteriorated, suspect, illegitimate, misbranded, or adulterated drugs are properly quarantined and physically separated until destroyed or returned to the supplier?	☐ YES ☐ NO	Note: A medication that has previously been dispensed to a patient cannot be re-dispensed to another. It is considered adulterated and must be destroyed or returned to the supplier.

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Section E5: Laboratory. For L	ab Compliance qu	uestions email lc.info@dhsoha.state.or.us
Certification Standard	Compliant?	Comments
E.5.a: Meets Code of Federal Regulations requirements and holds a valid Clinical Laboratory Improvement Amendments (CLIA) certificate for the level of testing performed or participates in a multiple-site CLIA certificate (42CFR493.3(a)(1))	☐ YES ☐ NO	CLIA certificate #:  □ SBHC holds CLIA certificate or  □ SBHC within multi-site CLIA certificate
E.5.b: Lab equipment maintained and/or calibrated regularly to meet all CLIA, manufacturer or SBHC policy requirements. Examples may include:    Lab refrigerator/freezer   Thermometers   Microscopes   Centrifuges   Hemocue   Glucose meters   Autoclave (42CFR493.1252)	☐ YES ☐ NO	
E.5.c: Signed, SBHC-specific written procedures that ensure:  timely review of lab results documentation & follow up of abnormal labs confidential handling of lab results  (42CFR493.1291(f)and (g))	☐ YES	
(42CFR493.1359)  CLIA certificate is displayed at all times in a prominent place in the laboratory.  (OAR 333-024-0012(6))	☐ YES	
Tests performed are within the scope of the certificate (Waived -42CFR493.15(c)) (PPMP - 42CFR493.419)	☐ YES ☐ NO	□ Certificate of Waiver □ Provider Performed Microscopy Procedures (PPMP) □ Certificate of Compliance (Moderate or High Complexity) (OSPHL staff or CMS approved accredited body
A clinical lab director is designated. (Waived -42CFR493.35(c)(2)) (PPMP - 42CFR493.1405)	☐ YES	inspects every two years)  Laboratory Director (listed on CLIA certificate):

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Section E5: Laboratory. For L	ab Compliance qu	estions email lc.info@dhsoha.state.or.us
Certification Standards	Compliant?	Comments
Lab policies and procedure manual		
has been developed, with each		
policy and procedure approved, signed and dated by the lab director		
and includes current manufacturer's		
instructions for the tests performed		
(42CFR493.1251)		
(42CFR493.15(e)(1)(2)		
Lab process adheres to		
manufacturer guidelines. Products	☐ YES	
currently used are matched to those in procedure manual.		
(Waived -42CFR493.15(e)(1))	□ NO	
(PPMP - 42CFR493.1359)		Best practice: CLIA QC on-site
Lab services provided meet	□ VEC	
minimum certification requirements	∐ YES	
- see page 17 of certification	□ NO	
standards		
Test strips, solutions, reagents, test kits, etc. are not expired. Date	☐ YES	
opened is clearly labeled, when	_	
applicable.	□ NO	
Quality control is being done per		Documentation includes:
package insert, at a minimum, and		☐ Facility name
quality control results are		□ Lab test name
documented	_	☐ QC test date
	∐ YES	☐ QC test lot number
		QC test expiration date     QC restartial lab growth as
	∐ NO	QC material lot number     QC material expiration data
		<ul><li>☐ QC material expiration date</li><li>☐ Tester's initials</li></ul>
		Results in a format as described in package
		insert

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## **CLIA-waived Quality Control Review**

	Product Name	Package Insert Available	QC being done	Frequency matches package insert	Form has facility name	Form has lab test name	Form has test date	Form has test lot number	Form has test exp date	Form has QC material lot number	Form has QC material exp date	Form has tester's initials	Form has results in same format as package insert	Notes
Urinalysis														
Hematocrit or Hemoglobin														
Blood glucose														
Strep throat (rapid)														
Pregnancy testing (urine)														
Other														

▲ On-site These five CLIA-waived tests above are laboratory testing that must be available on-site as point-of-care testing

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Section	on <b>F</b> : Data collectio	on/reporting
Certification Standard	Compliant?	Comments
F.1.a: Maintains electronic data collection system compatible with SPO's data collection system and has capacity to collect required variables	☐ YES ☐ NO	
F.1.b: Data collection and reporting apply to all ongoing services including physical, behavioral, and oral health provided onsite, regardless of client age	☐ YES ☐ NO	
F.2.a: Collects all data variables at each encountered visit - see page 19 of certification standards	☐ YES ☐ NO	
F.3.a. Submits encounter data to SPO twice annually	☐ YES	
F.3.b: SBHC completes annual chart review on KPMs, submitted annually to SPO.	☐ YES	Well Visit KPM: Health Assessment KPM: Optional KPM:  Does medical sponsor agency coordinate this process with mental/behavioral health agency and dental agency (if separate)?
F.3.c: SBHC administers student satisfaction surveys, submits at minimum twice annually to SPO.	☐ YES ☐ NO	# required this school year: # completed at time of site visit:  Does medical sponsor agency coordinate this process with mental/behavioral health agency and dental agency (if separate)?

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Section	on <b>F</b> : Data collectio	n/reporting
Satisfaction Survey Parental Notification The notification has to be posted or communicated somehow so that is easily accessible to parents of SBHC clients. For example, it could be printed on annual registration forms or informational materials that get sent out to parents each year or be posted on a visible part of the SBHC web site, or some other method that would be accessible. It does NOT have to target parents of existing SBHC clients — it just has to be visible and available to parents of kids who might access the SBHC. SBHCs can use the SPO sample language or create their own. If they create their own, it should say that the survey is anonymous, optional, and won't impact a student's ability to get care.	☐ YES ☐ NO	Sample Language: Students between the ages of 12 and 19 who visit the SBHC may be asked to complete an anonymous survey after their visit. The survey asks about the student's satisfaction and experience at the SBHC, as well as some general questions about their physical and mental health status. Students can refuse to take the survey, and this will not affect their ability to get care at the SBHC. To see a copy of the survey or if you have questions about the survey, please contact the SBHC State Program Office at <a href="mailto:sbhc.program@dhsoha.state.or.us">sbhc.program@dhsoha.state.or.us</a>
F.3.d: SBHC keeps Operational Profile up to date, including all roles assigned	☐ YES	
	Section G: Billi	ng
Certification Standard	Compliant?	Comments
G.1.a: All providers whose provider type is eligible to enroll with OHP must enroll and bill OHP	☐ YES ☐ NO	
G.1.b: Providers must be credentialed with and billing private insurance whenever possible	☐ YES ☐ NO	
G.1.c: SBHC must determine whether CCOs have mechanisms for maintaining confidentiality when billing for services (e.g., EOB suppression). If procedure doesn't exist, SBHC shall work with CCO to determine best method for the SBHC to bill for services while preventing inadvertent disclosure of PHI.	☐ YES ☐ NO	

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<u>Notes:</u>	