Oregon School-Based Health Centers









PUBLIC HEALTH DIVISION School-Based Health Center Program



Table of Contents

Operational Profile – Why, Who & When	3
Helpful Hints Before You Begin	4
Where to start: Logging In	5
Updating SBHC Information	6
Updating SBHC Operations and Hours of Operation Information	8
Staff of an SBHC	9
Creating New Staff Records	111
Editing Existing Staff Records	12
Shift Hours of an SBHC	18
Removing Staff from the Operational Profile	20
Comprehensive Pediatric Health Care Services	211
Certification Waivers	22
Key Performance Measures (KPM)	25
Physical Health Revenue Information	29
Mental Health Revenue Information	36
Mental Health Revenue Entry for Outside MH Agencies	39

Operational Profile – Why, Who & When

Why have an Operational Profile?

To start, FILLING OUT THE SBHC OPERATIONAL PROFILE IS A REQUIREMENT FOR CERTIFICATION. In addition to being a requirement, the profiles provide vital information that serves many purposes including:

- Demonstrate that SBHCs are meeting the Standards for Certification, including:
 - Staffing roles and shifts
 - Hours of Operation
 - Key Performance Measures (KPM)
 - Financial Annual Revenue
- Enable the State Program Office (SPO) to answer questions from legislators or partners regarding information such as:
 - Patient Centered Primary Care Home (PCPCH) status
 - o The number of centers with Youth Advisory Councils/Committees
 - The number of centers with Dental Providers, etc.

Who is responsible for filling out the Operational Profile?

Each SBHC Site Coordinator is responsible for the content of their Operational Profile(s) as a requirement for SBHC Certification.

When to fill out the Operational Profile?

- <u>Before initial certification</u>: Prior to initial certification verification site visit.
- <u>After initial certification October 1st Deadline</u>: Concurrent with the start of each school year, sites are required to have their Operational Profiles up to date by October 1st each year.
- <u>As changes occur throughout the year</u>: Changes in staffing, hours, or other information occur throughout the year; sites are required to keep their Operational Profile up to date. *Key Performance Measure and Financial information is only submitted once a year by the October 1st deadline.*
- Prior to the verification site visit

State Program Office – Operational Profile Audit Process

After the October 1st deadline the SPO will audit the Operational Profiles to ensure sites comply with the current Standards for Certification. Sites that are out of compliance will be notified and may be required to submit waivers. Waivers are not issued for incomplete operational profile entries and updates.

Helpful Hints Before You Begin

Areas that need to be updated by the October 1st deadline AND throughout the year for the CURRENT fiscal year 2023-2024:

(Fiscal year = July 1st through June 30th)

- Details tab
- Operations tab
- Hours of Operation tab

- Staff tab
- Shift Hours tab
- Services tab

Areas that are updated once a year by the October 1st deadline for the **PREVIOUS** fiscal year 2022-2023:

(Fiscal year = July 1st through June 30th)

- KPM tab
- Physical Health Billing/Revenue tab
- Mental Health Billing/Revenue tab

<u>NOTE</u>: Brand new SBHCs that are certified on or after January 1 are not required to submit KPM data for that fiscal year. SBHCs who undergo a transfer of medical sponsorship on or after January 1 are not required to submit KPM data for that fiscal year, but they will need to submit financials for whatever portion of the year they sponsored the SBHC.

Accuracy Confirmation Areas MUST be Completed

Once you have logged in, you will see an accuracy confirmation area at the bottom of the Details, Operations, Staff and Shift Hours tab. You *must* verify the information on those pages/tabs is fully complete and accurate by filling out the accuracy confirmation area (shown below). This area indicates you have reviewed and updated the information shown on that tab and are confirming that it is accurate. If you don't fill this area out the Operational Profile is not complete.



Internet Browsers

You can only use Chrome, Safari or Microsoft Edge.

Navigation Tip

Do not use the 'Back button' on your internet browser as it will take you out of the system. Use the buttons provided on the website.

Changes to the database are AUTOMATIC

Any change you make is immediately saved, even if you navigate away from the page before you are finished entering the information.

If you require any assistance or have questions, contact us at <u>SBHC.Program@ODHSOHA.OREGON.GOV</u>.

Where to start: Logging In

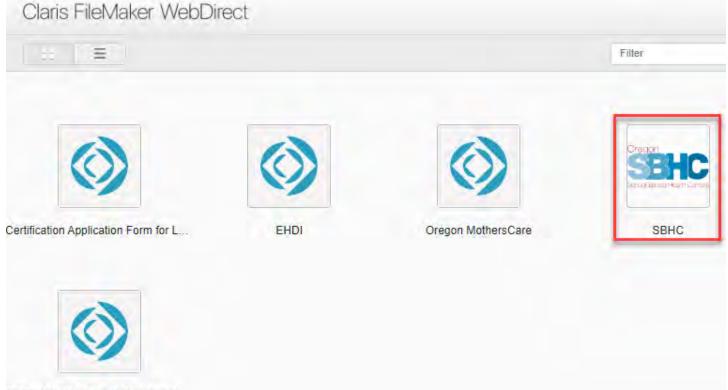
Before you can log in to the SBHC data system, you must obtain your Account ID and Password from the Oregon SBHC State Program Office at <u>SBHC.PROGRAM@ODHSOHA.OREGON.GOV</u>. Login information does not change from year to year.

1. Click the link to login:

https://mchweb.oha.state.or.us/fmi/webd/

The FileMaker WebDirect screen will appear.

2. Open the SBHC Operational Profile login page by clicking the "SBHC" icon.



Title V Grantee Annual Plan and R...

3. Enter your account name and password and click the "OK" button.

<u>NOTE</u>: Use the same login information as last year.

)pen database "S	BHC" with:		
	Annual Name	and Bangword	
Account Name:	Account Name	and Password	
Password:			
			_

Updating SBHC Information

4. From the "SBHC Menu", select your desired center by clicking the "To SBHC" button.

	SBHCs manageable by web t	est	Awardeny Street Bar
Lists	Name	System	County
	TO SBHC Pake SBHC	zCascadia Fakey	Cascadiaq
SBHC List			
Staff List			
Log Out			
		questions, please contact the Oregon SBH 3HC.Program@STATE.OR.US	

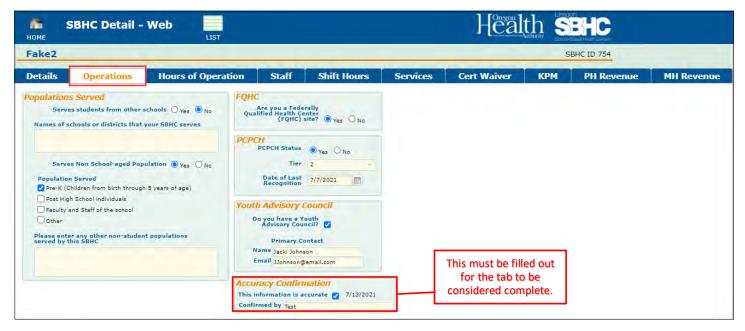
5. The "SBHC Detail" screen will appear with the "Details" Tab selected by default.

Fake2							5	SBHC ID 754	
Details	Operations	Hours of Operation	Staff	Shift Hours	Services	Cert Waiver	КРМ	PH Revenue	MH Revenue
SBHC Name Falo	2		Host Schoo	l Name					
SBHC Info Address Line 1 : Address Line 2	SBHC Physical Address 3221 South 31st		Mail Address Line Mail Address Line		ss 🗹 Same as	Physical			
1	Portland	OR 99888							
	971-676-9988	Primary	foSystem Epic Care EMR Epic ealth EMR Epic		Bill 3rd party 🌒 Yes ctronic Claim 🌒 Yes				
Email System/Media	Testy 555-555-5553 TS@cascadiaq.co.com cal Sponsor Info zCascadiaTest	Smithtest	Edit System Info	2				This second b	e filled
	Jenni 503-123-4564 joe@testsystem.com	Willam					-	This must b out for the ta considered co	ab to be
Mental Health	Agency						1		
Primary Contact Phone	Oregon Mental Health Pepper Potts 000-000-0000 PepperPotts@email.com			This inf	cy Confirmation ormation is accurate ed by _{Test}				
Dental Health	Agency								
	Portland State Dental Bui	ilding							

- 6. The "SBHC Info" section is where you edit physical address/mailing address, host school name, phone numbers and EMR/EHR system used by the center.
- 7. The "County Info" section contains information about your primary contact at the county. Click on the orange "Edit County Info" button to make changes to this area.
- 8. The "System/Medical Sponsor Info" section is where you edit the primary contact for the System/Medical Sponsor. Click on the orange "Edit System Info" button to make changes to this area.
- The "Mental Health Agency", and "Dental health Agency" sections contain primary contact information. When appropriate, verify this information with the outside Mental Health agency who is partnering with the SBHC.

Updating SBHC Operations and Hours of Operation Information

10. The "Operations" tab and "Hours of Operation" tab contain information about Populations Served, current PCPCH status, Youth Advisory Council, and Hours Open for in-person Primary Care and Mental Health Services. Both tabs must be updated for the <u>CURRENT</u> service year (7/1/2023 – 6/30/2024):



Fake2								S	BHC ID 754	
Details	Opera	tions	Hours of Operation	Staff	Shift Hours	Services	Cert Waiver	КРМ	PH Revenue	MH Revenue
Primary Cal	re Hours d	of Operation	1							
	In-per	son Hours			In-person Summer	Hours				
	Open	Close	Open During Summe		Open Cl	ose				
Monday	9:00 AM	1:30 PM	O ves 🔍 No	Monday						
Tuesday				Tuesday						
Wednesday		1:30 PM		Wednesday						
Thursday		3:30 PM		Thursday						
Friday	9:00 AM	3:30 PM		Friday						
Mental Hea	ith Hours	of Operatio	m							
	In-per	son Hours								
	Open	Close							1	
Monday	9:00 AM	1:30 PM					This must be f	filled out		
Tuesday										
Wednesday		1:30 PM	Ac	curacy Con	firmation		for the tab			
Thursday	9:00 AM	1:30 PM	Th	is information	is accurate 🔽 7/1	3/2021	considered co	omplete.		
Friday	9:00 AM	1:30 PM		nfirmed by tes		e reire				

Staff of an SBHC

11. To view a list of all the staff who work for an SBHC, navigate to the "Staff" tab from the SBHC Detail page.

ake Sl				_							
etails	Operations	Staff	Shift Hours	Services	Cert Waiver	КРМ Г	Financial				
aff	Staff Name	Roles	те	see all existing st to this SBH(aff in system, <u>ADD</u> an ex C or <u>CREATE</u> a new staff	kisting staff member member click here:	Staff List				
o Staff	Test First Test Last	Nurs	e, Health Dept Administ	rator, Health Dept	SBHC Primary Contact		*				
o Staff	Crystal Test	Heal	th Dept Administrator								
o Staff	Starr Lord	SBH	SBHC Administrator								
o Staff	Bob Salomon	Prim	ary Care Provider								
o Staff	Staffy Stafferson	Offic	e/Health/Medical Assist	ant							
o Staff	John Testy	Medi	Medical Director, Health Dept Administrator, Health Dept SBHC Primary Contact								
o Staff	Test Person	Prim	ary Care Provider								
o Staff	Needle Happy		unization Coordinator, S dinator, Nurse, Privacy		ator, Quality Assurance C	Coordinator, Laborat	ory				
o Staff	Newest SuperStaffer	Nurs	e				*				
			for th	st be filled out e tab to be red complete.	Athuracy Col This informatio Confirmed by F	n is accurate 🏹 6/	15/2017				

- 12. The "Staff" tab contains a list of all staff associated with the selected SBHC and their roles. Roles are assigned by editing the individual staff records. To edit staff roles, see #30 of the "Editing Existing Staff Records" section for more information.
 - a. SBHCs should assign the following roles (staff may hold multiple roles):
 - i. Immunization Coordinator
 - ii. Laboratory Coordinator
 - iii. Medical Director
 - iv. Office/Health/Medical Assistant
 - v. Primary Care Provider
 - vi. Privacy Official
 - vii. Quality Assurance Coordinator
 - viii. SBHC Administrator
 - ix. SBHC Site Coordinator
 - b. Only SBHCs whose contracts go through their local Public Health Department must identify the Health Department Administrator and Health Department SBHC Primary Contact.
 - c. Additional roles are available and should be assigned to appropriately reflect the SBHCs staffing model (i.e., QMHP, Oral Health Provider, Nurse, etc.)
 - d. SBHC role descriptions can be found in the Standards for Certification found on the SPO website (www.healthoregon.org/sbhc).

Fake2							9	BHC ID 754			
Details	Operations	Hours of Operation	Staff	Shift Hours	Services	Cert Waiver	КРМ	PH Revenue	MH Revenue		
Staff			To see all exis	ting staff in system, <u>ADD</u> this SBHC or <u>CREATE</u> a n	an existing staff ew staff member	member to click here: Staff List					
	Staff Name	Roles				Cree	dentials				
To Staff	First Last	Health Department Adm	Health Department Administrator DMD								
To Staff	Sam Samuais Samuai	Laboratory Coordinator,	Laboratory Coordinator, Medical Director, Primary Care Provider PA								
To Staff	Emily Test	Nurse	Nurse RN								
To Staff	Jackie Smithson	Office/Health/Medical As	sistant								
To Staff	Polly Pop	Privacy Official, Quality	Assurance Coord	dinator, SBHC Administrat	or, SBHC Coordin	ator					
To Staff	Bob Salomon	Qualified Mental Health I	Professional - Li	icensed		LCS	W				
Missing Missing 1	Health Departmen Immunization Coo	t SBHC Primary Contact rdinator	that are not Only SBHC their local P identify a "H	II display any Certificat assigned to SBHC sta s whose contracts go t ublic Health Department lealth Department Adm th Department SBHC P	ff members. hrough nt must inistrator"	Accuracy Confirmati This information is accura Confirmed by Test	co	is must be filled of for the tab to be nsidered comple			

- 13. To <u>create</u> a new staff member record, see below in the "Creating New Staff Records" section for more information.
- 14. To <u>add, edit or remove</u> an existing staff member to the SBHC staff list, see below in the "Editing Existing Staff Records" section for more information.

Creating New Staff Records

- 15. To <u>create</u> a new staff member, go to the "Staff List" page. There are two ways to get there (shown below):
 - a. Via the "SBHC Menu" page by selecting the "Staff List" button.



b. Via the "SBHC Detail" page – "Staff" tab by selecting the "Staff List" button.

номе	SBHC Detail -	Web	Health Sehe						
Fake2							9	BHC ID 754	
Details	Operations	Hours of Operation	Staff	Shift Hours	Services	Cert Waiver	КРМ	PH Revenue	MH Revenue
Staff			To see all exis	ting staff in system, <u>ADD</u> this SBHC or <u>CREATE</u> a	D an existing staff m new staff member c	ember to Staff List			
	Staff Name	Roles	-			Cre	dentials		
To Staff	Sam Samuals Samual	Laboratory Coordinator, M	Laboratory Coordinator, Medical Director, Primary Care Provider			PA		*	
To Staff	Emily Test	Nurse				RN			

16. At the "Staff List" screen you can create a <u>new</u> staff record by clicking the "New Staff" button in the upper right-hand corner of the page. This will take you to a blank individual staff record.

HOME	Staff List	Web			Health	SBHC
	Name	Phone	Email	Roles	To CREATE a new staff member re	cord: New Staff
To Staff	ASDFASD ASDFASDF			Medical Director		-
In Staff	Bob Salomon			Primary Care Provider		

17. In the blank staff record ("Staff Detail" page), you need to fill out the required information. see the "Editing Existing Staff Records" section for more information.

HOME	Staff Detail - Web	LIST		Health	SBHC
					Staff ID 1223
Staff	Shift Hours				
	First	Last			
Email of	staff member		staff phone #	SBHCs associated with	Add SBHC
	Employer		Alt. Phone #		Ann Shur
	(If mailing address other than SBHC)	-			-

Editing Existing Staff Records

- 18. To <u>edit</u> a staff member record, you can navigate to the staff record in one of two ways.
 - a. One way is via the "SBHC Menu" page by selecting the "Staff List" button. Once you are on the "Staff List" page you can access an existing staff record by clicking the "To Staff" button on the left side of the desired staff member row. The "Staff Detail" page will appear with the "Staff" tab showing.

HOME	SBHC Me	nu - Web			
	Lists SBHC List Staff List	SBHCs manage Name To SBHC Fake S	eable by web test		
ROME	Staff List	- Web			Health SB
	Nable	Phone	Emai	Rales	To CREATE a new staff member record: New
To Stati	Bob Salomon			Primary Care Provider	
To Staff	Crystal Test		CrystalTest@fakeemail.som	Health Dept Administrate	or
To Staff	fake person			Immunization Coordinate	or

 b. The other way to access an existing staff record is via the "SBHC Detail" page – "Staff" tab by selecting the orange "To Staff" button on the left side of the desired staff member row. The "Staff Detail" page will appear with the "Staff" tab showing.

HOME Fake SE	SBHC Detail - BHC	Web	ЦБТ			Hea	lth :
Details	Operations	Staff	Shift Hours	Services	Cert Waiver	КРМ	Financ
Staff	Staff Name	Roles	т	o see all existing st to this SBHC	aff in system, <u>ADD</u> an ex C or <u>CREATE</u> a new staff	isting staff me member click	here: Staff
To Staff	Test First Test Last	Norse	, Health Dept Adminis	trator			
To Stall	Crystal Test	Health	h Dept Administrator				

19. The individual staff record has multiple areas that must be completed. They include basic contact information, mailing address, languages spoken other than English, roles and credentials. <u>PLEASE USE PROPER CAPITALIZATION</u> in this section.

Staff Detail - W	/eb	Healt	n SBHC
Bob Salomon			Staff ID: 97
Staff Shift Hours			
First Bob Email of staff member	Last Salemon Staff Phone #	SBHCs associated with Bob Salomon	Add SBHC
Employer	Alt. Phone #	To SBHC Fake2	- 0 -
(If making address othe	r than SBHC)		
Organization			
Address Line 1			
Address Line 2 City	State Zip	2 million	
Language(s) Spoken other Chinese Russian Spanish	than English Other Language(s), if not listed	Systems associated with Bob Salomon	
🗆 Vietnamese		zCascadiaTest	-

20. The mailing address for the staff member should be filled out if they receive mail at a different address than the SBHC. If the staff member works at multiple SBHCs, list their preferred mailing address.

21. Accurate credential information for all staff members is very important. Please consult with staff members to ensure proper documentation of their credentials, *including staff from outside Mental Health or Dental agencies*.

home Staff Detail - Web			
Janey Jefferson		Staff ID	D: 2511
Staff Shift Hours			
	Phone # To SBHC	ciated with Janey Jefferson Add SBH Fake SBHC V	IC
(If mailing address other than SBHC) Organization Address Line 1 Address Line 2 City State Zip	pe(s), if not listed Systems a Ccascadia Credentials PO DO LPN CMA (Cerr MD	ssociated with Janey Jefferson	
Other Roles Case Manager Community Health Worker (CHW) Drug and Alcohol/Substance Use Counselor Eligibility Specialist/OHP Assister Health Educator Health/Patient/Resource Navigator Integrated Behavioral Health Provider/BH Consultant Mental Health Counselor/Therapist Outreach Worker Peer Support Specialist (PSS) Per wellness Specialist (PWS) Pharmacist	Certified / Cinical SC Licensed d Licensed f Marriage Profession Psychiatri Qualified 1 Credentials	Mental/Behavioral Health Ncohol and Drug Counselor (CADC) cicial Work Associate (CSWA) 2linical Social Worker (LCSW) 1arriage and Family Therapist (LMFT) rofessional Counselor (LPC) and Family Therapist Associate (MFTA) al Counselor Associate (PCA) Mental Health Nurse Practitioner (PMHNP) Mental Health Associate (QMHA) Oral Health	
Psychiatrist Psychologist Skills Trainer Social Worker YAC/SHAC Advisor Youth Engagement Coordinator		• Traditional Health Worker I Health Worker	
Enter in Role(s), if not listed above	Enter in Cred	lential(s), if not listed above	

22. Another area of the "Staff" tab lists the SBHC(s) where the staff member works. To <u>add</u> a staff member to the staff list of an SBHC, click the orange "Add SBHC" button on the upper right side of that area and choose an SBHC from your system SBHC list.

<u>IMPORTANT</u>: Staff will only show up on SBHC Staff lists ("SBHC Detail" page – "Staff" tab) of SBHCs listed in this area. EVERY staff member must have at least one SBHC listed unless their record is being deleted. Shifts hours cannot be added without adding an SBHC.

23. A menu bar will appear below, click the triangle on the right side of bar to show the drop-down menu of SBHCs in your System. Choose the appropriate SBHC.

Staff I	Detail - Web	LIST			Health					
Test First Test Last Staff ID 36										
Staff Shift	Hours									
Email of staff member Employer (If mail Organization	County X Public Health Depa ing address other than SBHC) County X Public Health Depa 123 South Jay Street	rtment	Last taff phone # 541-555-1234 Alt. Phone # 541-555-4321	SBHCs associa	Fake SBHC	Add SBHC				
City Roles Health De Health De Immuniza	Lost City ept Administrator ept SBHC Primary Contact stion Coordinator y Coordinator	Credentia Alcoho Comm CNA	P 97522 Is I & Drug Counselor unity Health Worker t (DMD)		Fake SBHC Matt					

<u>NOTE:</u> If you try to navigate to the Staff Detail - Shift Hours tab without assigning the staff member an SBHC you will get an error message.



24. To <u>remove</u> a staff member from the staff list of an SBHC:

- a. On the Shift Hours tab, delete any shifts the staff member has at the SBHC you are removing them from. See "Editing Existing Staff Record" section for more information about deleting shift hours.
- b. On the Staff tab, click the "X" in the black circle to the right of the SBHC.

<u>NOTE:</u> This does NOT remove the staff member from other SBHCs listed in this area or the overall system staff list. To remove a staff member from the system staff list, see "Removing Staff from the System Staff List" section for more information.

Staff I	Detail - Web	LIST		Health	SBHC
Test First Test	Last				Staff 1D 360
Staff Shift	Hours				
First	Test First	Last Test Last			
Email of staff member	TLast@fake.com	staff phone # 54	1-555-1234 58	HCs associated with Test First Test	To de serve l
Employer	County X Public Health Departm	Alt. Phone # 54		st	Add SBHC
(If mail	ing address other than SBHC)			TO SEHC Fake SEHC	- 0 -
Organization	County X Public Health Departm	nent			
	123 South Jay Street				
Address Line 2	Room 10				
City	Lost City	itate OR Zip 97522			

25. After the "Staff" tab is complete, move to the "Shift Hours" tab of the staff. It contains the area where their on-site shift hours are listed. All on-site shifts display on this tab even if they work at multiple SBHCs.

<u>IMPORTANT:</u> Shifts cannot be created unless the staff member is listed on the staff list of a SBHC first. See instructions on adding staff to an SBHC staff list.

26. To <u>add</u> a shift, click the orange "Add Shift" button in the upper right corner of the tab to create a new shift record. A blank shift row will appear with drop-down menus to select the shift details like the shift day, shift frequency, start time, end time and the SBHC where the shift is worked.

Staff	Shift Hours					
Day	Shift Frequency	Start	End	Shift Duration	SBHC Name	Add Shift
	Weekly	7:00 AM	7:00 AM	0		× 😢 ^

27. To <u>add</u> or <u>edit</u> shift details click the arrow on the right side of each drop-down menu to select the shift day, shift frequency, start time, end time and SBHC where shift is worked. Do not enter the staff member's lunch hour. There should be only one shift hour row that reflects their start time and end time for each day they work in the SBHC.

<u>NOTE</u>: If the "*Shift Hours entry is missing information" warning is present you haven't filled out all of the required shift information.

Staff	Detail - Web	LIST			Hea	th SBHC
lackie Smith	ison	"Shift Hou	urs entry is missing	information		Staff ID 161
Staff Shi	Shift Frequency	Start	End	Shift	SBHC Name	Add sluft
() Monday	Weekdy	7:00 AM	7:00 AM	0		0
Tuesday Wednesday Thursday Friday						

<u>NOTE</u>: If you try to navigate away from the Staff Detail – Shift Hours tab without fully completing the shift you were working on, the bellow error message will pop up telling you the shift is incomplete.

t time, end he shift
OK

28. To <u>delete</u> an existing shift, click the "X" in the black circle.

D St	taff Detail - Web	LIST			Health	SBHC
lack Johi	nson					Staff ID 91
Staff	Shift Hours					
Day	Shift Frequency	Start	End	Shift Duration	SBHC Name	Add Shift
Monday	Weekly	7:00 AM	9:00 AM	2	Fake SBHC	8
Wednesday	y Weekly	7:00 AM	12:15 PM	5.25	Fake SBHC	8
	and the second se	9:00 AM	12:00 PM	3	Fake SBHC	8

Shift Hours of an SBHC

29. To view a list of all shift hours for each staff associated with an SBHC, click the "Shift Hours" tab from the "SBHC Detail" page. There should only be one row each day for an individual staff member. Do not include separate rows that reflect a staff's break in the day for their lunch break.

Fake2	-						-		ś	SBHC ID 754	
Details	Oper	ations He	ours of Op	eration	Staff	Shift Hours	Services	Cert Waiver	КРМ	PH Revenue	MH Revenue
hift Hou	rs				To see a memb	all existing staff in system of the system of the second state of	stem, <u>ADD</u> a shift for an <u>EATE</u> a new staff memb	existing staff er click here: Staff Li	ist		
_	Day	Shift Frequency	Start	End	Shift	Staff Member	Role				
To Staff	Mondaÿ	Weekly	7:00 AM	7:00 PM	12	Emily Test	Nurse		-		
To Staff	Tuesday	Weekly	7:00 AM	7:30 PM	12.5	Jackie Smithson	Office/Health/Medi	cal Assistant			
To Staff	Wednesday	Weekly	7:00 AM	2:00 PM	7	Emily Test	Nurse				
To Staff	Thursday	Weekly	7:00 AM	5:00 PM	10	First Last	Nurse				
	-							-	¥		
To <u>EDIT</u> or I the ' <u>To Staff</u>	<u>DELETE</u> exsist button on th	ing staff shifts for th e left side of the shi	is SBHC, use ft row.				Accuracy Confirm This information is ac Confirmed by Test				

30. Shift hours are <u>created</u>, <u>edited</u> and/or <u>deleted</u> in the individual staff record. To navigate to an existing individual staff record click the orange "To Staff" button to the left of their shift row. You can also click the orange "Staff List" button in upper right corner to navigate to the system staff list to access or create individual staff records.

NOTE: See the "Editing Existing Staff Records" section for more information on shift hours.

МВ НОМЕ	SBHC I	Detail - Wel		IST				Heal	th
Fake2									
Details	Oper	ations He	ours of Op	eration	Staff	Shift Hours	Services	Cert Waiver	К
Shift Hou	rs				To see a memb	II existing staff in system er to this SBHC or <u>CREA</u>	n, <u>ADD</u> a shift for an <u>TE</u> a new staff memb	existing staff er click here: Staff Li	st
	Day	Shift Frequency	Start	End	Shift Duration	Staff Member	Role		
To Staff	Monday	Weekly	7:00 AM	7:00 PM	12	Emily Test	Nurse		
To Staff	Tuesday	Weekly	7:00 AM	7:30 PM	12.5	Jackie Smithson	Office/Health/Medi	cal Assistant	
To Staff	Wednesday	Weekly	7:00 AM	2:00 PM	7	Emily Test	Nurse		
To Staff	Thursday	Weekly	7:00 AM	5:00 PM	10	First Last	Nurse		

31. After all staff shift hours are listed and verified to be correct, click the Accuracy Confirmation checkbox and type your name in the bottom right corner of the tab.

IMPORTANT: If you do not fill out this area, the profile is incomplete and out of compliance.

o Staff	Monday	8:00 AM	12:00 PM	4	Bob Salomon	Primary Care Provider
o Steff	Hono	12:30 PM	5130 PM	5	Lerry Test	Calified Mental Health Professional Dept SBHC Promary
a Stall	Tuesday	8100 AM	3/30 PM	7.5	Gary Test	This must be filled
o Stáff	Tuesday	1:00 PM	3:30 PM	+	Larry Test	out for this tab to be considered complete
o Staff	Wednesday	7100 AM	11:00 AM	4	Staffy Stafferson	Office/Health/Me
n Staff	Thursday	MA DD-E	12:00 PM	3	Test First Test Last	Nuise
EDIT or	CELETE exsistin T builton on the	ig staff shifts fo left side of the	r this SBHC, Use shift row,			Accuracy Confirmation This information is accurate

Removing Staff from the Operational Profile

32. If a staff member no longer works for any of the SBHCs in their SBHC system, steps need to be taken to properly remove them from the Operational Profile

<u>NOTE</u>: If the staff member still works at an SBHC in the system but needs to be removed from one SBHC staff list, see the "Editing Existing Staff Record" section.

33. <u>Delete ALL shift hours</u> the staff member had in their individual staff record. This is done by clicking the "X" in the black circle on the right side of the shift row on the "Shift Hours" tab of the "Staff Detail" page for that staff member.

HOME	Staff Detail - Web	LIST			Health	SBHC
Test Fir	st Test Last					Staff ID 360
Staff	Shift Hours					
Day	Start	End	Shift Duration	SBHC Name	Add Shift	
Thursda	9:00 AM	12:00 PM	3	Fake SBHC	0	

34. <u>Remove the staff member from all SBHC staff lists</u>. To remove a staff member from the staff list of an SBHC, click the "X" in the black circle to the right of the desired SBHC on the "Staff" tab of the "Staff Detail" page for that staff member.

<u>NOTE</u>: It is very important that you remove <u>all</u> shift hours before this step.

Staff I	Detail - Web	LIST		Health	SBHC
Test First Test	t Last				Staff 1D 360
Staff Shift	Hours	_			
First	Test First	Last Test Las	st		
Email of staff member	TLast@fake.com	sta	If phone # 541-558-1234	SBHCs associated with Test First Test	The statement of
Employer	County X Public Health Departme	int Al	t. Phone # 541-555-4321	Last	Add SBHC
(If mail	ing address other than SBHC)			To SBHC Fake SBHC	- 8 -
Organization	County X Public Health Departme	ent			
Address Line 1	123 South Jay Street				
Address Line 2	Room 10				
City	Lost City St	ate OR Zip	97522		

35. To completely remove the staff member, <u>send an email request to</u> <u>SBHC.PROGRAM@ODHSOHA.OREGON.GOV</u>. Include the name of the staff member and the SPO will remove them from your system staff list.

<u>NOTE</u>: It is helpful if you send staff deletion requests to the SPO in batches. For example, if you are cleaning up your site profiles and have several staff that need to be removed, email the SPO one list with the names to be deleted.

Comprehensive Pediatric Health Care Services

36. The "Services" tab identifies if an SBHC provides those services on-site or by referral.

<u>NOTE</u>: For more information about the Comprehensive Pediatric Health Care Services required by the SBHC Standards for Certification, Version 4, visit the Certification Standards page of the SPO website (<u>www.healthoregon.org/sbhc</u>).

Be sure to click the Accuracy Confirmation checkbox and type your name in the bottom right corner of the tab.

SBHC Detail - Wo	eb				Health SBH
ake SBHC					SBHC ID :
etails Operations S	Staff Shift Ho	ours Servi	ces Cert Waiver	КРМ	PH Revenue MH Revenue
Comprehensive Pediatric Healt SPO wants to know about the following referral. Please collaborate with SBHC providers	services and whether the				
Sensory Screening					
Hearing		۲	On-site OBy referral		
Physical Health Services					
Medical specialty services			Dn-site OBy referral		
		01	on site Coby referrar		
Developmental/Behavioral Serv	vices				
Alcohol and other drug assessment		00	On-site By referral		
Family counseling and treatment			Dn-site OBy referral		
Group counseling and treatment			Dn-site By referral		
Individual counseling and treatment			Dn-site By referral		
Prescriptions for mental health conditi	ons		Dn-site By referral		This must be filled o
Social Services assessment and referra			Dn-site By referral		for the tab to be
Social Services assessment and referre		00	On-site By referral		
Dral Health Services					considered complet
Comprehensive oral health evaluation	and treatment	00	Dn-site 🖲 By referral		
Fluoride varnish application			Dn-site By referral	Accuracy	Confirmation
Reproductive Health Services				This inform Confirmed	by
HIV treatment		۲	On-site O By referral		
Prenatal care			Dn-site By referral		
	Dispense on-site	Prescription to pharmacy	Refer to other clinic or provider		
Birth control pills	0	0	()		
Cervical Barriers	Ŏ	•	Ö		
Emergency Contraception	ŏ	Ö	 O 		
Implant	۲	Ŏ	0		
Injectable	Ō	0	۲		
IUD/IUS	۲	Ō	0		
Patch	0	0	۲		
Ring	0	0	۲		
King					

Certification Waivers

37. The "Cert Waiver" tab contains a list of all certification waivers submitted for the site. To <u>create</u>, <u>view</u> or <u>edit</u> Certification Waiver entries, navigate to the "Cert Waiver" tab on the "SBHC Detail" page.

<u>NOTE</u>: For more information about Certification Waivers, see the SBHC Standards for Certification, Version 4 on the Certification Standards page of the SPO website (<u>www.healthoregon.org/sbhc</u>).

etails	Operations	Staff	Shift	Hours	Service		Cert Waiver	КРМ	Financial
tification V		otan	Shirt		Add Way				
Date Created	Section Letter	Expected Completion	Approved	Date Approved	Date Resolved				
lect 11/4/2013	3 Data Collection/Reporting	11/21/2013		4/9/2014	1/8/2016	⊗ ^			
lect 11/4/2013	3 Sponsoring Agency/Facility	12/25/2013	Yes	4/9/2014	12/29/2015	8			
lect 7/8/2013	Sponsoring Agency/Facility	1/15/2016	Yes	8/5/2013	12/29/2015	8			
lect 12/5/2012	2 Data Collection/Reporting	7/16/2014	Yes		12/29/2015	⊗			
lect 11/29/20:	12 Sponsoring Agency/Facility	7/11/2014	Yes	4/9/2014	4/9/2015	8			
						-			
							I		

38. <u>To view or edit</u> an individual waiver, click on the "Select" button on the left side of its row. A pane will then show up on the right side of the window with all the waiver information.

39. To <u>create a new certification waiver</u> entry, click the "Add Waiver" button on the top right side of the waiver list. This will show a panel on the right where you can fill out the details of the waiver you want to submit.

	Date Created	Section	Expected	THE	d Approved	Date Resolved	-	Submitter Contact	Data Created 7/20/2017
elect	7/20/2017						0	First	
elect	11/4/2013	Data Collection/Reporting	11/21/2013	Yes	4/9/2014	1/8/2016	0	Last Title	
elect	11/4/2013	Sponsoring Agency/Facility	12/25/2013	Yes	4/9/2014	12/29/2015	0	Emeil	
elect	7/8/2013	Sponsoring Agency/Facility	1/15/2016	Yes	8/5/2013	12/29/2015	0	County Contact	
elect	12/5/2012	Data Collection/Reporting	7/16/2014	Yes		12/29/2015	0	Inexith been notified? First	Yes No
elect	11/29/2012	Sponsoring Agency/Facility	7/11/2014	Yes	4/9/2014	4/9/2015	0	Last Title	
								Ema	
_							-	Phone	
								Certification Section	
							-	Which standard is not bein	ig met?
Wa	iver Instru	ctions						A CONTRACTOR OF THE OWNER	
Inst loca	tructions on ated on the S	how to fill out a walve State Program Office v	er are in the O website under	perational the Certifi	l Profile User Ication Stand	's Guide ards tab.		Explanation of why standa	rd is not met
Tos	submit the w button ON	aiver, click the red "V CE to send the waive	VAIVER INFOR r to the State	MATION (Program (COMPLETE: 5 Office for revi	ubmit to iew.		Action plan to meet stand	ard
								Expected data	

- 40. To fill out a new certification waiver, fill out each section of the waiver as outlined below:
 - <u>Submitter Contact</u>: Enter your name, title and contact info
 - <u>County Contact</u>: Enter name, title and contact info of the county public health employee if you informed them that the SBHC is requesting a waiver for non-compliance. *Only SBHCs whose contract goes through the County Public Health Department must complete this area.*
 - <u>Certification Section:</u> Choose certification section that is not being met from the drop-down menu
 - <u>Which standard is not being met?</u> Explain WHAT is not in compliance with the Oregon School-Based Health Centers Standards for Certification
 - <u>Explanation of why standard is not met?</u> Explain WHY the SBHC is not in compliance
 - <u>Action plan to meet standard.</u> Explain HOW the SBHC will come into compliance. Be specific.
 - <u>Expected date of compliance</u>: Enter date to complete action plan.

Submitter Contact	Date Created: 7/20/2017
First	Test First
Last	Test Last
Title	SBHC Site Coordinator
Email	Test@ <u>testdomain</u>
Phone	555-555-1234
County Contact	
Has County Public Health been notified?	• Yes O No
First	County First
Last	County Last
Title	County Contact
Email	County@county.com
Phone	555-333-2525
Certification Section	C: Facility 🗸 🗸
Which standard is not	being met?
Standard that is not b	eing met.
Explanation of why sta	indard is not met
Reason standard is no	t being met.
Action plan to meet st	andard
Detailed action plan.	
Expected date of compliance	WAIVER INFORMATION COMPLETE: Submit to SPO
7/28/2017	

41. After the certification waiver information is completely filled out, click the red "WAIVER INFORMATION COMPLETE: Submit to SPO" button to send the waiver to the State Program Office for review.

<u>NOTE</u>: You only need to click the "WAIVER INFORMATION COMPLETE: Submit to SPO" button <u>once</u>.



42. After clicking the red submit button, a 'Waiver Submission Confirmation' pop up box will appear as confirmation of that the waiver submission was emailed to the SPO. It will disappear after clicking 'OK'. The SPO will follow-up with you within 7 days of submitting the waiver.



Key Performance Measures (KPM)

43. The "KPM" tab contains lists of all Key Performance Measures and Optional KPM -Biennial Selections submitted for the site. To <u>view</u>, <u>edit</u> or <u>create</u> a KPM entry, navigate to the "KPM" tab.

IMPORTANT information about new KPM entries: The Add KPM button is locked until the Chart Audit Process Summary and the Chart Audit Tracking sheet documents are reviewed and approved by Loretta Gallant (LORETTA.L.GALLANT@OHA.OREGON.GOV).

Go to the <u>SBHC Data Requirements web page</u> for more information about KPM requirements, including individual Guidance documents and sample Chart Audit Tracking sheet.

🏠 S номе	BHC Detail	- Web	LIST			$H_{\underline{ea}}^{Orrgon}$	Authority Oregon	HC
Fake SBH	С						SBHC I	D 9999
Details	Operations	Staff	Shift Hours	Services	Cert Waiver	КРМ	Financial	
Date Created Select 7/5/2017 Select 8/11/201	- Biennial Select Biennium	2016 17% 679	Opt. Date % 75% Submitte % 75% 7/5/2017 % 8/11/2016	d Th S ↑ Ch Au	e Add KPM butt art Audit Proces Idit Tracking she retta Gallant.	ss Summa	ry and Chart	

<u>NOTE</u>: Annual KPM entries are 'locked' on January 1st each year. Optional KPM – Biennial Selections are 'locked' 30 days after they are created. You can view entries but not edit them after they have been locked. If you need to make changes, email <u>SBHC.PROGRAM@ODHSOHA.OREGON.GOV</u>.

44. <u>View</u> or <u>edit</u> an individual KPM entry by clicking the "Select" button on the left side of its row. This opens a pane that will show all the information in the Key Performance Measure submission.

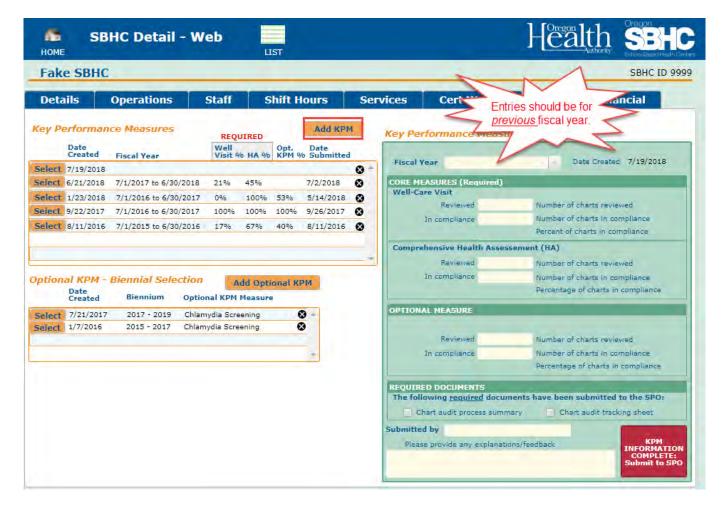
🏠 S номе	BHC Detail - V	Veb	т			H_{ea}^{Oregon}	Authority School-Based Health Center
Fake SBH	С						SBHC ID 9999
Details	Operations	Staff Sh	ift Hours	Services	Cert Waiver	КРМ	Financial
Date Created Select 7/5/04 Select 8/14 1	2016 to 6/30/201	Visit % HA % I 7 80% 60% 7 5 17% 67%	Add KI Dpt. Date (PM % Submitte 75% 7/5/2017 8/11/2016 Nail KPM	Ed Fiscal CORE M Well-C	Prformance Measure Year 7/1/2015 to 6/30, IEASURES (Required) lare Visit Reviewed 30 In compliance 5 16.7% rehensive Health Assesse Reviewed 30 In compliance 20 66.7%	/2016 Da Number of cl Percent of ch ment (HA) Number of cl Number of cl	te Created 8/11/2016 narts reviewed narts in compliance arts in compliance narts reviewed narts in compliance f charts in compliance
Created Select 1/7/2016		ional KPM Measure		Adoles REQUIT The fo Submitt	VAL MEASURE scent Immunization (Imm Reviewed In compliance RED DOCUMENTS Ilowing required docume Chart audit process summar ed by Test Tester ase provide any explanations	Number of cl Number of cl Percentage o nts have been si y Chart	narts reviewed narts in compliance f charts in compliance

45. Once the Chart Audit Process and Tracking Sheet documents are approved by Loretta Gallant, you can <u>create</u> a new KPM entry. Click the "Add KPM" button on the top right side of the KPM list. This will open a blank KPM entry for you to fill out.

<u>NOTE</u>: KPM entries should be entered for the *previous* fiscal year (7/1/22 - 6/30/23).

<u>NOTE</u>: Sites who chose an Immunization-related Optional KPM measure should NOT enter any optional measure information. You must submit via secure email a list of all clients in the eligible population who were seen during the last fiscal year (7/1/22 – 6/30/23) to Loretta Gallant (<u>LORETTA.L.GALLANT@OHA.OREGON.GOV</u>). Information on the spreadsheet must include columns with First Name, Last Name, Date of Birth, Street Address, City, State and Zip code.

<u>NOTE</u>: Review the KPM guidance documents on the Data Requirements page of our website (<u>www.healthoregon.org/sbhc</u>) for more information about KPM requirements and detailed instructions for submitting required documents to the SPO, including details about the eligible population for each KPM.

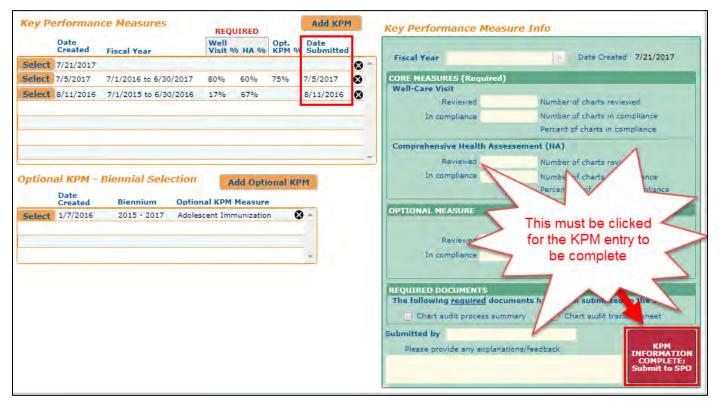


46. The Required Documents area has two checkboxes for you to indicate you have sent the Chart Audit Process Summary and the Chart Audit Tracking Sheet via secure email to the SPO.

	Created	Biennium	Optional KPM Measure		product constraints in the product of	
Select	1/7/2016	2015 - 2017	Adolescent Immunization	0 -	OPTIONAL MEASURE	
				_	Reviewad	Number of charts reviewed
				÷	In compliance	Number of charts in compliance Percentage of charts in compliance
					Chart audit process summ	ments have been submitted to the SPO: nary Chart audit tracking sheet
						nery Chart audit tracking sheet
					Submitted by Please provide any explanation	крм
					Please provide any explanation	COMPLETE:
						Submit to SPO

47. After you have filled out the KPM information, click the red "KPM INFORMATION COMPLETE: Submit to SPO" button to submit the entry to the SPO and populate a date in the "Date Submitted" column of the KPM list.

IMPORTANT. If you do not click this button, we do not know the information on this page is complete. If a date is not populated in the "Date Submitted" column, the profile is incomplete.



48. To <u>create</u> a new Optional KPM – Biennial Selection entry, click the "Add Optional KPM" button on the top right side of the Optional KPM list. This will open a blank Optional KPM entry for you to fill out. The SPO will notify SBHCs every two years when it is time to create an Optional KPM - Biennial Selection entry. Do not select a new Optional KPM unless you are directed by the SPO to do so.

<u>NOTE</u>: For more information about Optional KPM requirements visit the SBHC Data Requirements page of the SPO website (<u>www.healthoregon.org/sbhc</u>).

7/21/2017 1/7/2016	2015 - 2017	Adolescent Immunization	0
1/7/2016	2015 - 2017	Adalascent Immunication	
		Careful to the second	0
- Adolesc Chlamy	ent Immunization dia Screening	This information is accurate	
	Adolesc Chiamy Depress		Adolescent Immunization Chiamydia Screening Depression Screening

49. After you have the Optional KPM – Biennial Selection filled out and verified to be correct, click the checkbox and type your name in the white box below it.

Physical Health Revenue Information

50. The "PH Revenue" tab contains a list of all annual revenue entries submitted for the site. To <u>view</u>, <u>edit</u> or <u>create</u> a center's yearly financial information which should include Physical and Dental Health services, click the "PH revenue" tab on the "SBHC Detail" page.

HOME LIST Authority									SBHC ID 75
Details	s Op	erations Sta	ff Shift	Hours	Services	Cert Waiver	КРМ	PH Revenue	MH Revenue
inancial	- Annual	Revenue		Add Annual I	Rev				
E.	Date	Fiscal Year	Total Op Rev	Date Submitted					
Select 7	7/26/2019	7/1/2018 to 6/30/2019			8				
Select 7	7/9/2019				0				
Select 6	5/14/2019	7/1/2018 to 6/30/2019	\$975,626	7/1/2019	•				
Select 6	5/12/2019	7/1/2017 to 6/30/2018	\$24	6/13/2019	8				
Junco v	,12,2013	1112027 00 070072010	44.0	0,10,2012					

51. You can <u>view</u> an existing or <u>edit</u> a recent individual financial entry by clicking the "Select" button on the left side of its row. This will show an overview of the information in a pane to the right. To open the financial entry further, click the "View/Edit Entry" button in the bottom right corner.

	Date Created	Fiscal Year	Total Op Rev	Date Submitted		Annual Revenue Info
lec1	7/21/2017	7/1/2016 to 6/30/2017	\$152.241		0 -	Date Created 7/21/2017
dect	6/2/2016	7/1/2015 to 6/30/2016	\$1.853,948	7/21/2017	•	Revenue Breakdown by Source
fect	9/21/2015	7/1/2014 to 5/30/2015	\$127,715	9/21/2015	0	
lect	7/14/2015	7/1/2012 to 6/30/2013	\$68,131	7/31/2015	0	Fiscal Year 7/1/2016 to 6/30/2017
lect	8/5/2013	7/1/2013 to 5/30/2014	\$1,986	7/14/2015	0	Public funds (federal, state, county, city): \$15,020
lect	9/4/2012	7/1/2011 to 6/30/2012	\$5,000	7/14/2015	0	Medical Sponsor Funds:
						One time grants or awards (public of private):
						Fundraising and in-kind durations:
						Patient feest \$3,000
						Third party billing: \$134,221
						Others
						Total Operating Revenue: \$152,241
						and a second second second second
						SBHC explanations/feedback

52. To <u>create</u> a new annual revenue entry, click the "Add Annual Rev" button at the top. This will take you to a new screen, showing a blank "Physical Health Revenue Detail" page.

											SBHC ID 7
Details	Ор	erations	Staff	Shift	Hours	Services	Cert Wa	iver	КРМ	PH Revenue	MH Revenue
nancial -	Annual	Revenue			Add Annual R	lev					
Dat	te	Fiscal Year		Total Op Rev	Date Submitted						
Select 7/2	26/2019	7/1/2018 to 6/30/2	2019			0					
Select 7/9	/2019					0					
Select 6/1	4/2019	7/1/2018 to 6/30/3	2019	\$975,626	7/1/2019	0					
Select 6/12	2/2019	7/1/2017 to 6/30/2	2018	\$24	6/13/2019	8					

53. The "Physical Health Annual Revenue Detail" page contains information about the fiscal year for the information being entered and contact information for the person filling out the form. Be sure to fill out all of these fields. <u>NOTE</u>: Physical Health Revenue entries should be entered for the *previous* fiscal year (July 1, 2022-June 30, 2023).

SDITU Ndifie for solution First Name Phone Fiscal Year Last Name Title Public Funds/Grants/Dona ns Fees/Billing Other and Total Email Public Funds/Grants/Dona ns Fees/Billing Other and Total Email Public Funds/Grants/Dona ns Fees/Billing Other and Total Email Please enter total revenue received for each category below for the entire fiscal y (July 1 - June 30). Add Grant Revenue Source Bread un: ts us Source Breakdown: Add Grant Chris does NOT include billing ret Annual Revenue entries should be for the previous One time grants or awards TOTAL SPO/AMH (Mental Health) Funds Giscal year (July 1 - One time grants or awards TOTAL Other State Funds Fiscal year (July 1 - Fource Breakdown: and in-kind donations Add Event County Funds County Funds Event Name Revenue Fource Breakdown: and in-kind donations Add Event	BHC
Public Funds/Grants/Dona Fees/Billing Other and Total Email Public Funds/Grants/Dona Fees/Billing Other and Total Email Public Funds/Grants/Dona Please enter total revenue received for each category below for the entire fiscal y Cluy 1 - June 30). Revenue Source Breakdown: Add Grant Public Medical Sponso Mr. Chis does NOT include billing re Annual Revenue entries should be for the <u>previous</u> fiscal year (July 1 - One time grants or awards TOTAL Sp0/AME (Mendal Health) Funds Other State Funds For the <u>previous</u> fiscal year (July 1 - One time grants or awards TOTAL County Funds For the ment For the ment Revenue City Funds For Name Revenue School District Funds Event Name Revenue	C Detail
Public Funds/Grants/Dond ons Fees/Billing Other and Total Please enter total revenue received for each category below for the entire fiscal y (July 1 - June 30). Add Grant Revenue Source Bread Public/Medical Sponso (This does NOT include billing ret Image: Control of the control of	
Below for the entire fiscal yf (July 1 - June 30). Revenue Source Bread Public/Medical Sponso (This does NOT include billing rel Add Grant Eederal Funds Description of Federal Funds SPO Base Funding SPO/AMR (Mental Realth) Funds Other State Funds Description of Other State Funds Annual Revenue entries should be for the <u>previous</u> fiscal year (July 1 - One time grants or awards TOTAL One time grants or awards TOTAL County Funds County Funds Event Name Add Event School District Funds Event Name Revenue	_
Public/Medical Sponso s Add Grant (This does NOT include billing ret Grant Name Amount Eederal Funds Annual Revenue entries should be Description of Federal Funds SPO Base Funding Annual Revenue SPO/AMH (Mental Health) Funds Other State Funds One time grants or awards TOTAL Other State Funds County Funds Fund Fund City Funds Event Name Revenue School District Funds Event Name Revenue	
(This does NOT include billing ret Federal Funds Description of Federal Funds SPO Base Funding SPO/AMH (Mental Health) Funds Other State Funds Description of Other State Funds County Funds City Funds School District Funds	
Federal Funds Annual Revenue entries should be for the previous fiscal year (July 1 - Other State Funds SP0/AMR (Mental Health) Funds Fiscal year (July 1 - Other State Funds Other State Funds For County Funds For City Funds Event Name School District Funds Event Name	
Description of Federal Funds entries should be for the previous SPO Base Funding spot American State Funds SPO/AMH (Mental Health) Funds fiscal year (July 1 - Other State Funds fiscal year (July 1 - Description of Other State Funds Funds County Funds Funds City Funds Event Name School District Funds Event Name	
State Funds for the previous SPO/AMH (Mental Health) Funds fiscal year (July 1 - Other State Funds fiscal year (July 1 - Description of Other State Funds for the previous County Funds for the previous City Funds for the previous School District Funds for the previous	
SPO/AMH (Mental Health) Funds Other State Funds Description of Other State Funds County Funds City Funds School District Funds	
SPO/AMH (Mental Health) Funds Other State Funds Description of Other State Funds City Funds School District Funds	1
Other State Funds Description of Other State Funds County Funds City Funds School District Funds	-
County Funds City Funds City Funds School District Funds	
County Funds City Funds City Funds School District Funds	
School District Funds	
	1
Medical Sponsor Funds	
Public/medical sponsor funds TOTAL	
Donations TOTAL	1
	t Page >>

54. The <u>Physical Health Revenue Entry</u> has three tabs: public/medical sponsor funds, grants, fundraising/in-kind donations, patient fees, third party billing, and other funding sources.

SBHC Name Fake SBHC	First	Name	Phone	Back to SBH C Detail
Fiscal Year	Last	Name	Title	
blic Funds/Grants/Donations	Fees/Billing	Other and Total	Cingii	
	Please enter total reven	ue received for each categ scal year (July 1 - June 30	ory	
	below for the entire fi	scar year (July 1 - June 30,	-	
Revenue Source Breakdown Public/Medical Sponsor Fu	1	Revenue Source Bre Grants	akdown:	Add Grant
(This does NOT include billing r	1		ant Name An	nount
				~
Feder ds				
	/	1		
Totals might no	t /			~
calculate until yo		One time	grants or awards TOTA	L
leave the revenu		Revenue Source Bre	akdoum	
entry and come ba	ack.	Fundraising and in-k		Add Event
		Event Name	Re	venue
School 1				^
Medical				
lic/medical spon				~
			Donations TOTA	

55. <u>Navigate through all three pages/tabs of information</u> by clicking their respective tab or the "Next Page" button at the bottom.

	Please enter total n below for the ent	evenue received for each category ire fiscal year (July 1 - June 30).	
Revenue Source Br Public/Medical Spo		Revenue Source Breakdo Grants	Add Grant
(This does NOT include !	billing revenue)	Grantor Name Grant Na	me Amount
		grantor grant nam	ne \$\$23,453.00 8
Federal Funds			
Description of Federal Funds	funds		
State Funds		j.h.	
SPO Base Funding	\$2,354,00		
	341334190		7
SPOVAMH (Mental Health) Funds	\$2,534.00	One time grants	s or awards TOTAL \$523,453.0
SPO/AMH (Mental Health) Funds Other State Funds		One time grants	s or awards TOTAL \$523,453.0
	\$2,534.00		and the state of the state
Other State Funds	\$2,534.00 \$542.00	One time grants Revenue Source Breakdo Fundraising and in-kind o	wm:
Other State Funds Description of Other State Funda	\$2,534.00 \$542.00 description	Revenue Source Breakdo	wm:
Other State Funds Description of Other State Funds <u>County Funds</u>	\$2,534.00 \$542.00 description \$54,534.00	Revenue Source Breakdo Fundraising and in-kind o	wn; donations Add Event
Other State Funds Description of Other State Funds <u>County Funds</u> <u>City Funds</u>	\$2,534.00 \$542.00 description \$54,524.00 \$524.00	Revenue Source Breakdo Fundraising and in-kind o Event Name	wn; donations Add Event Revenue
Other State Funds Description of Other State Funds <u>County Funds</u> <u>City Funds</u> <u>School District Funds</u>	\$2,534.00 \$542.00 description \$34,534.00 \$524.00 \$234,523.00	Revenue Source Breakdo Fundraising and in-kind o Event Name	wn; donations Add Event Revenue

56. Like the Certification Waiver and KPM entries, you can <u>create</u> entries for specific grants, fundraising events, and other sources by clicking their respective "Add..." button and filling out the fields that are created on the row below.

Physical Health Revenue Der	tail The purpose of this report is to identify revenue Oregon State-Funded SBHC	all sources of operating 's receive every year.	Ealth SBHC
C Name Fake S IC	First Name Last Name	Phone Title Email	Back to SBH C Detail
Public After you hit the "Add" button, an entry row will be created below it for you to fil out. Just click in the blank	Ing Other and Tot Sevenue received for each of iscal year (July 1 - Jun) Revenue source Grants Grantor Name	category le 30).	Add Grant
Funds Description oteral Funds State Funds SPO Base Funding SPO/AMH (Mental Health) Funds Other State Funds Description of Other State Funds	de	ck this button to elete an entry. time grants or awards TOT/	AL

57. The <u>"Fees/Billing" page/tab</u> is where you enter physical health revenue gained from patient fees or third-party billing for physical and dental health services.



58. The <u>"Other and Total" page/tab</u> is where you add additional sources of funding not covered by the previous sources.

Physical Health Revenue Detail The purpose of thi revenue Oregon номе	is report is to identify all sources of operating n State-Funded SBHCs receive every year.
SBHC Name Fake SBHC First Nam Fiscal Year Last Nam Public Funds/Grants/Donations Fees/Billing	
Revenue Source Breakdown: Other funding source Add Other Source Description Amount Image: Source Description Image: Source Description Source Description Amount Image: Source Description Image: Source Description Source Description Amount Image: Source Description Image: Source Description Source Description Amount Image: Source Description Image: Source Description Source Description Amount Image: Source Description Image: Source Description Source Description Amount Image: Source Description Image: Source Description Source Description Amount Image: Source Description Image: Source Description Image: Source Descripting Image: Source Description<	Revenue Breakdown by Source Public funds (federal, state, county, city) Medical Sponsor Funds One time grants or awards (public of private) Fundraising and in-kind donations Patient fees Third party billing Other GRAND TOTAL OPERATING REVENUE for :
Please provide any explanations/feedback	FINANCIAL INFO RMATION COMP LETE: Submit to SPO

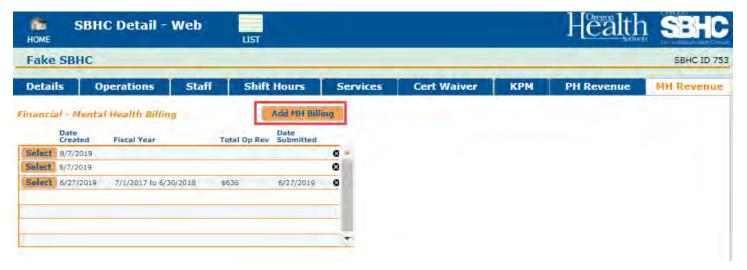
59. After all three pages/tabs are complete, <u>submit the information by clicking</u> <u>"FINANCIAL INFORMATION COMPLETE: Submit to SPO" button</u>. Clicking this button will populate a date in the "Date Submitted" column of the "Financial – Annual Revenue" entry list on the "Financial" tab of the "SBHC Detail" page (see below).

<u>IMPORTANT</u>. If you do not click this button, we do not know the information entered is complete. If a date is not populated in the "Date Submitted" column, the profile is incomplete.

Title SBHC Fiscal Officer
Email fiscal@sbhc.com
nue Breakdown by Source ds (federal, state, county, city) \$15,020 Medical Sponsor Funds
ts or awards (public of private)
Patient fees \$3,000 Third party billing \$134.221
Other TING REVENUE 16 is 6/30/2017: \$152,241
EC PREVIOUS
ive KPM PH Revenue MH Rev
he date you click the submission button should populate here on the "PH Revenue" tab.

Mental Health Revenue Information

60. To <u>create</u> a new annual Mental Health revenue entry, click the "Add MH Billing" button at the top. This will take you to a new screen, showing a blank "Mental Health Revenue Detail" page.



61. The "Mental Health Annual Revenue Detail" page includes information about the fiscal year for the information being entered and contact information for whoever fills out the form. Enter information in the red boxes. <u>NOTE</u>: Mental Health Revenue entries should be entered for the *previous* fiscal year (July 1,2022 -June 30, 2023).

SBHC Name Fake SBHC Fiscal Year 7/1/2018 to 6/30/2019	First Name Last Name			1-555-1212 ling Director	Back to Del
illing Revenue and State Funds	Other and Total		Émail jo	in.smith@mhagency.org	
	Please enter total reve below for the entire	nue received f fiscal year (Jul	or each category y 1 - June 30).		
State Funds	Rev	enue Source	Breakdown: Thi Rillinn	rd Party	
SPO Mental Health Funding \$33,000	Payor Type	Mental health billing revenue	Does mental health billing revenue include PMPM or Incentive Payments?		
	OHP (DMAP - FFS	\$2,500.00	Tres. O No		
	OHP (CCOs) \$3,500.00	Tres. O No		
	Private Insurance	\$4,000.00	O Yes @ No		
1	Other third party payer(s	\$5,500.00	🔍 ves 🖲 Nu		
NN	Mental Health TOT	AL \$15,500.00	-		
This will auto-populat		C. C. C. C. C. C.			
with the Total dollars					
entered on this Tab.	5				

62. The <u>"Other and Total" page/tab</u> is where you add any additional sources of funding not covered by the previous sources and a summary of the total amounts entered on the first page/tab. You can <u>create</u> entries for other sources of mental health revenue by clicking the "Add Other" button and filling out the fields that are created on the row below.

SBHC Name Fake SBHC		First Name test persor	5 Phone 555-55	55 Back
Fiscal Year 7/1/2017 to 6/30/2018		Last Name supa 5	Title Master	5
illing Revenue and State Funds	Othe	er and Total	Email big5@e	mail.5
evenue Source Breakdown: ther funding source	Adv	f Other	Revenue Breakdown by	Source
ource Description	Amount		State	tunds \$555
School district	\$5.000.00	0 -	Third party	billing \$70
				Other \$5,000
			GRAND TOTAL OPERATING REV	ENLIE
			for 7/1/2017 to 6/30/	
	in the formation			
Other Funding sources TOTA	L \$5,000.00			
lease provide any explanations/feedback				
rease browner and exhibition and research				

63. After both pages/tabs are complete, <u>submit the information by clicking the</u> <u>"FINANCIAL INFORMATION COMPLETE: Submit to SPO" button</u> in the lower right corner of the "Other and Total" page/tab of the "Mental Health Revenue Detail" entry. Clicking this button will populate a date in the "Date Submitted" column of the "Financial Mental Health Billing" entry list on the "Financial" tab of the "SBHC Detail" page (see below).

SBHC Name Fake SBHC		First Nam	e test person 5	Phone 555-5555	Back to SBI Detail
Fiscal Year 7/1/2017 to 6/30/2018		Last Nam	e supa 5	Title Master 5	
illing Revenue and State Funds	Othe	r and Total		Email big5@email.5	
evenue Source Breakdown:	Add	Other	Revenue	Breakdown by Source	
ther funding source		owner		State funds \$555	
iource Description School district	Amount \$5,000.00	0 -		Third party billing \$70	
abieu disince	\$3,000.00	0 -		Other \$5,00	o
				and the second second	
				7/1/2017 to 6/30/2018: \$5,62	IS
Other funding sources TOT.	AL	_			
		1	N		
		5	This must be clicked for the MH Revenue	3	
lease provide any explanations/feedback			entry to be complete.		
		L	-		
			1 ~~		

<u>IMPORTANT</u>. If you do not click this button, we do not know the information entered is complete. If a date is not populated in the "Date Submitted" column, the profile is incomplete.

HOME	SBHC Detail -	Web	LIST				Health	n SBHC
Fake	SBHC							SBHC ID 753
Detail	s Operations	Staff	Shift Hours	Services	Cert Waiver	КРМ	PH Revenue	MH Revenue
	Mental Health Billin Date Created Fiscal Year B/27/2019 7/1/2017 to 6/2	т	Add MH Bill otal Op Rev 5,625 8/19/2019		submissi	you click the on button sho here on the W Tab.		

Mental Health Revenue Entry for Outside MH Agencies

A new login area in the Operational Profile was created to allow outside Mental Health agencies working with SBHCs to create their own Billing and Revenue entry for the October 1st deadline. <u>The new login area is ONLY needed for Outside MH agencies</u> providing services in the SBHC who need to directly submit their annual billing and revenue information to the SBHC State Program Office.

Medical Sponsors who provide mental health services enter their mental health billing/revenue into the OP using their regular Account ID and password. If the outside MH agency would like the Medical Sponsor to enter their MH billing and revenue entry into the OP, feel free to do so.

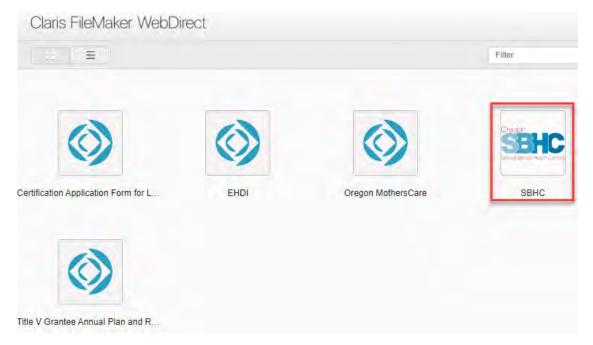
In order to gain access to the new separate MH billing/revenue entry area of the OP, a request for Login ID and password should be sent to our SBHC State Program Office email address: SBHC.PROGRAM@ODHSOHA.OREGON.GOV. Please let us know the name of your MH agency and the SBHC(s).

Internet Browsers

You can only use Chrome, Safari, Edge or Internet Explorer (11 or higher).

Click the link to login: http://mchweb.oha.state.or.us/fmi/webd

64. Open the SBHC Operational Profile login page by clicking the "SBHC" icon.



65. Enter your account ID and password and click the "OK" button.

<u>NOTE</u>: You must get your account name and password from the SBHC Program Office (<u>SBHC.PROGRAM@ODHSOHA.OREGON.GOV</u>)

pen database	"SBHC" with:		
	Biest Actor		
	Account Name	e and Password	
Account Name	:		
Password:			

66. After logging in, you will see a list of all SBHCs in the database. Scroll down and click on the "To SBHC" button for the SBHC you want to create a Mental Health Billing/Revenue entry. You will only have access to entries you create with your Login ID. If you accidentally create an entry for the wrong SBHC, send an email to <u>SBHC.PROGRAM@ODHSOHA.OREGON.GOV</u> so we can clean up the database.

		Name	System	County
	To SBHC	Eagle Point High School	Rogue Community Health	Jackson
	To SBHC	Ensworth Community SBHC	Mosaic Medicai	Deschutes
	To SBHC	Estacada High School	Orchid Health	Clackamas
	To SBHC	Evergreen Elementary School	Siskiyou Community Health Center	Josephine
	To SBHC	Fake SBHC	zCascadiaTest	Cascadiag
	To SBHC	Fake2	zCascadiaTest	Fake County
	To SBHC	Forest Grove High School	Virginia Garcia Memorial Health Center	Washington
	To SBHC	Franklin High School	Multhomah County Health Department	Multhomah
	To SBHC	George Middle School	Multromah County Health Department	Multnomah
	To SBHC	Gilchrist School Based Health Center	La Pine Community Health Center	Klamath
	To SBHC	Grant High School	Multromah County Health Department	Multromah
	To SBHC	Grant Union	Grant County Health Department	Grant
og Out	To SBHC	Grants Pass High School	Siskiyou Community Health Center	Josephine
	To SBHC	Hanby Middle School	La Clínica	Jackson

67. To <u>create</u> a new annual Mental Health revenue entry, click the "Add MH Billing" button at the top. This will take you to a new screen, showing a blank "Mental Health Revenue Detail" page.

DE SE	HC Detail -	Mental Health Re	venue - Web	Н
Fake SBHO	1			
MH Billing				
SBHC Name Fak	e SBHC		Host School Name Fake High School	
SBHC Info Address Line 1 Address Line 2		or (97211		
Financial - Mer Date Created	ntal Health Billin	Dat	NH Billiog	
-				

83 The "Mental Health Revenue Detail" page <u>contains information for a single annual</u> <u>revenue entry</u>. The top of the page includes information about the fiscal year for the information being entered and contact information for whoever fills out the form. <u>NOTE</u>: Mental Health Revenue entries should be entered for the <u>previous</u> fiscal year (July 1, 2022 -June 30, 2023). Enter information in the red boxes:

SBHC Name Fake SBHC Fiscal Year 7/1/2018 to 6/30/2019 Hing Revenue and State Funds Oth	First Name Last Name		Phone 971-		
lling Revenue and State Funds Oth		Smith	Title Billin		Back t
	er and lotal			smith@mhagency.org	
Ple State Funds	ase enter total reven elow for the entire fi Rever		Breakdown: Third	Party	_
SPO Mental Health Funding \$33,000			Rillinn	10-10 C	
and mental meator rending \$35,000	Payor Type	Mental health billing revenue	Does mental health billing revenue include PMPM or Incentive Payments?		
	OHP (DMAP - FFS)	\$2,500.00	Tres. O No		
	OHP (CCOs)	\$3,500.00	🖲 Yes. 🔍 No		
	Private Insurance	\$4,000.00	O Yes @ No		
	Other third party payer(s)	\$5,500.00	Ves ® Nu		
This will auto-populate with the Total dollars	Mental Health TOTAL	\$15,500.00			
entered on this Tab.					

84. The "<u>Other and Total" page/tab</u> is where you add any additional sources of funding not covered by the previous sources. You can <u>create</u> entries for other sources of mental health revenue by clicking the "Add Other" button and filling out the fields that are created on the row below. A summary of the total amounts entered on the first page/tab will auto-populate on the right side of the page.

SBHC Name Fake SBHC		First Name test p	erson 5	Phone 555-5555		Back to Deta
Fiscal Year 7/1/2017 to 6/30/2018		Last Name supa 5	5	Title Master 5		-
illing Revenue and State Funds	Other and T	otal		Email big5@email.5		
levenue Source Breakdown: ther funding source	Add Other		Revenue Bri	eakdown by Sour	ce	
	mount			State funds	\$555	
	5,000.00			Third party billing	\$70	
				Other	\$5,000	
			GRAND TOTAL	OPERATING REVENUE		
	(1)		for 7/3	1/2017 to 6/30/2018:	\$5,625	
Other funding sources TOTAL	5.000.00	-				
Please provide any explanations/feedback						

85. After both pages/tabs are filled out and verified to be correct, <u>submit your</u> <u>information to the SPO by clicking the "FINANCIAL INFORMATION COMPLETE:</u> <u>Submit to SPO" button</u> in the lower right corner of the "Other and Total" page/tab. Clicking this button will populate a date in the "Date Submitted" column of the "Financial – Annual Revenue" entry list on the "Financial" tab of the "SBHC Detail" page (see below).

					calth S	1021025
SBHC Name Fake SBHC		First Name	test person 5	Phone 555-5555	Bac	k to SB Detail
Fiscal Year 7/1/2017 to 6/30/2018		Last Name	supa 5	Title Master 5		
illing Revenue and State Funds	Other and	Total		Email big5@email.5		
evenue Source Breakdown:	Add Other	. 1	Revenue B	reakdown by Sourc	e	
ther funding source				State funds	\$555	
iource Description School district	\$5,000.00			Third party billing	\$70	
3000 district	\$3,000.00			Other	\$5.000	
					and a second sec	
			GRAND TOTA	L OPERATING REVENUE 1/2017 to 6/30/2018:	\$5,625	
Other funding sources TOTAL	\$5,000.00					
		5	A			
		1	NI			
			1× -	7		
		5	This must be clicked	6		
			for the MH Revenue	>		
lease provide any explanations/feedback			entry to be complete:			
		L	-			
			1 AA			
			1/20			_

<u>IMPORTANT</u>. If you do not click the Submit button, we do not know the information entered is complete. If a date is not populated in the "Date Submitted" column, the profile is incomplete.

HOME	5BHC Detail -	Web	LIST				Health	1 SBHC
Fake SB	нс							SBHC ID 753
Details	Operations	Staff	Shift Hours	Services	Cert Waiver	КРМ	PH Revenue	MH Revenue
Financial - M Date Crea Select 6/27	ted Fiscal Year	Тс	Add MH Bill Date Submitted (625 8/19/2019		submissi	you click the on button sho here on the W Tab.		

86. If you need to create Mental Health Billing/Revenue entries for other SBHCs, click on the Home button in the upper left corner of the screen and it will return you to the list of all SBHCs. You can begin on step #81 to create additional entries for other SBHCs.

HOME SB	HC Detail - Me	ental Heal	th Rever	nue - Web	
Fake SBHC		_			
MH Billing					
SBHC Name Fak	e SBHC			Host School Name Fake High School	
SBHC Info Address Line 1 Address Line 2	SBHC Physical Address 555 Ne 9th ave				
	Portland	or 97211		100	
Financial - Men	ital Health Billing		Add MH B	Billing	
Date Created	Fiscal Year	Total Op	Rev Submitte	ted	
Select 7/29/201	9	#32	7/29/201	019 6 *	
1					
				*	

If you require any assistance or have questions, contact the Oregon SBHC State Program Office <u>SBHC.PROGRAM@ODHSOHA.OREGON.GOV</u>